केंद्रीय विद्यालय संगठन (मुख्यालय)
शिक्षा मंत्रालय भारत सरकार के अधीन स्वायत्त संस्थान
18,संस्थागत क्षेत्र, शहीद जीत सिंह मार्ग, नई दिल्ली-110016.
KENDRIYA VIDYALAYA SANGATHAN (HQs)
An Autonomous Body Under Ministry of Education, Govt. of India
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एफ :11-ITOMis/1/2024-AC(IT)/ 2270-2300 Date: 30.10.2026

To
The Deputy Commissioner,
Kendriya Vidyalaya Sangathan,
All Regional Offices.

Subject: Sensitization and Phased Facilitation for "KVS Samvaad" Parent Connect App – reg.

Reference: Letter No. F. 11-ITOMis/1/2024-AC(IT)/ dated 23.10.2026 (Regarding verification on SAMAGAM portal)

Madam/Sir,

In continuation to this office communication cited above regarding the upcoming launch and operational protocols for the "KVS Samvaad – Parent Connect App", the following guidelines are hereby communicated for necessary action and wide dissemination:

1. The adoption of the KVS Samvaad application is entirely voluntary for parents. However, parents may be sensitised to the benefits of this digital initiative, which aims to strengthen the Parent–School partnership.
2. The primary objective of this bridge is to enable parents and teachers to collaboratively analyze learning gaps, formulate preventive and remedial measures, and support every child's academic, emotional and social development through timely inputs.
3. As communicated vide letter dated 23.10.2026, verification requires One-Time Passwords (OTPs) generated through the SAMAGAM portal only from parents who voluntarily opt for the app service. OTP verification must be undertaken strictly with the informed consent and willingness of the parents concerned.
4. Upon successful onboarding, parents will gain direct access to a comprehensive range of features, including academic progress updates, real-time attendance information, institutional notices, and holistic developmental tracking of their wards.
5. Principals may schedule Parent-Teacher Meetings (PTMs) in a phased manner to explain the app's benefits, obtain voluntary consent and complete the one-time authentication directly in the presence of the class teacher and parent.
6. Parents must be informed to be cautious against third-party or fraudulent applications operating under similar names on public app marketplaces.

In view of the above, it is kindly requested to forward this communication to the Principals of all Kendriya Vidyalayas under your jurisdiction with instructions to handle the onboarding process smoothly, securely, and in a supportive atmosphere. Further, the Principals concerned may be requested to prepare and forward similar letters to all parents, highlighting the features and benefits of the "KVS Samvaad" Parent Connect App, with a view to familiarising parents with the app and encouraging its effective utilisation.

Yours faithfully,

30.10.2025

(Manoj Kumar Pandey)
Assistant Commissioner (IT)

Copy to:

1. PS to Commissioner, KVS, for kind information, please.
2. PS to Additional Commissioner (Admn. & Acad.), for kind information, please.
3. Joint Commissioners (Academics), for information, please.
4. Deputy Commissioners (Acad.), for information, please.
5. Assistant Commissioner(Acad.), for information, please.