



केन्द्रीय विद्यालय संगठन (मु.)/
Kendriya Vidyalaya Sangathan (HQ)
18 संस्थागत क्षेत्र/18 Institutional Area,
शहीद जीत सिंह मार्ग/Shahed Jeet Singh Marg,
नई दिल्ली - 110016/New Delhi -110016
दूरभाष/Telephone No.: 011-26858570
Email- budget.section@kvs.gov.in

F-No. 11 - Budget Fees /4/2021 - AC (सु.)

Date :- 25/1/2024

To,
Union Bank of India
State Bank of India
Canara Bank
Bank of Maharashtra
Indian Bank
Bank of India
Bank of Baroda

ADDENDUM TO REQUEST FOR PROPOSAL (RfP)

In continuation to Request for Proposal (RfP) for E-solution for collection of fees, the addendum to Request for Proposal (RfP) on the basis of Pre-bid conference are as under:

1. 'Similar Services' (Reference point 5(a)1)

- 'Similar Services' should be read as 'Service of fee collection provided to School/Colleges/Universities and any other educational institute'

2. 'Remittance Schedule of Fees Collected' (Reference point 5(a)12)

- Fee collected during 1st to 8th should be remitted on 10th of month.
- Fee collected from 9th to 15th should be remitted on 17th of month.
- Fee collected from 16th to 30th / 31st of the month on 2nd of following month.

In case the day of remittance is a holiday/holidays, the fee is to be remitted on next working day

3. Penal Provision

- Penal provision may be kept 08% per annum to be calculated on delayed remittance amount

4. Maintenance of Accounts of KVs/ROs/KVS(HQ).

- The KVs/ROs/KVS(HQ) will maintain Saving Bank Flexi Accounts with Bank of successful bidder. The amount to be retained in Saving Flexi Accounts is Rs. Rs.50,000/-. Over and above will be transfer in Flexi Deposit Accounts.

5. Customization of E-solution and Transfer of existing data.


- KVS will provide all support and inputs for customization of E-solution and also intervene / provide support for smooth transfer of existing data to the successful bidder.

6. Extension of time limit for submission of RfP.

- The last dated for submission of RfP is extended up to 08.02.2024 by 05:00 PM and date of opening of Bid is 09.02.2024 at 11:00 AM.

Note: Clarification on RfP is enclosed as Annexure-I.

Encl: As above


संजय कुमार/SANJAY KUMAR
उपायुक्त (वित्त)/Deputy Commissioner (Fin.)
केन्द्रीय विद्यालय संगठन/Kendriya Vidyalaya Sangathan
18, संस्थागत क्षेत्र/18, Institutional Area
शहीद जीत सिंह मार्ग/Shahed Jeet Singh Marg
नई दिल्ली-110 016/New Delhi-110 016

CLARIFICATION ON RfP

S.No.	Points raised	Clarification
1	Main account of Fee will be opened with the service provider Bank or any other Bank.	Service Provider Bank
2	What will be the last date for each quarter of the fee collection.	01 st to 15 th of April, July, October and January for respective quarter without late fees and thereafter with late fees.
3	Type of Collection Accounts and Main Account SB or Current.	Service Provider may maintain any type of Accounts. However, No charges will be borne by KVS
4	Frequency of the remittance from the main collection account to various accounts of Schools/RO.	Already replied in addendum to RfP.
5	SMS Gateway for sending the SMS to the students/parents will be provided by KVS or not.	Prospective Bank
6	The Payment Gateway charges will be borne by KVS or Student or Bank.	Prospective Bank
7	The infrastructure for hosting the application will be provided by KVS or not.	Prospective Bank
8	First level of queries of students/parents will be handled by KVS or the Bank. What will be the escalation matrix?	Prospective Bank
9	Who will be responsible for reconciliation of the transactions.	Prospective Bank
10	Notice period for the service provider is not mentioned in the Termination Clause of the RFP. It should also be available to the service provider in case KVS is not able to meet obligation as per Agreement.	As mentioned in RfP.
11	As per RFP document, service provider shall be responsible to comply the, terms & conditions of the appointment issued by KVS from time to time. Terms & Conditions at the time of signing contract will be final. If there is any financial implication due change of any term or condition after MoU, it should be borne by the KVS. Please clarify.	No charge will be borne by KVS

12	Is there any penalty for late remittance of the fund from collection account to the accounts of School/RO.	Already replied in addendum to RfP.
13	There is hardly any chain of schools having 500 or more schools/college/educational institutions. So, eligibility criteria at point number 1 is very hard to meet by any bidder except the existing service provider of the KVS having more than 1000 schools. So, we request to relax this criteria.	The experience clause has been kept as per provision of GFR-2017, hence cannot be relaxed.
14	Keeping in view of the three days continuous holiday and less time provided after pre-bid meeting, we request to extend last of submission of the bid at least 3-4 days.	Already replied in addendum to RfP