



केन्द्रीय विद्यालय तिरुमलगिरी सिकंदराबाद- 500015 TIRUMALAGIRI, SECUNDERABAD- 015

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CBSE No. 59513

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KVS code: 1522

F.No.44 /KVTLML/2025-26

दिनांक: 04-12-2025

Scope of Work for Non Comprehensive AMC for Computers

Non-Comprehensive AMC for 70 computers and 17 printers which includes services for software's like operating system ,C++, MySQL, java net beans, python, Linux ,printer installations , driver installation ,MS Office , Antivirus installation , any other software installations required in vidyalaya from time to time , laying of LAN cables in place of old cables if needed, service support of LAN like RJ45 crimping, reorganizing of LAN cables if needed, installation of switch and functioning of internet.

1. Engineer shall visit twice a week with all necessary tools like crimping tool signal tester etc. to check the proper functioning of the computers, software, networking and all its accessories, rectify/replace the same as situation demands.
2. In addition to above visit, under emergency circumstances, engineer should visit as and when called on by the Vidyalaya within 02 hours and provide necessary services which includes the replacement of any defective computer peripherals provided by us to the satisfaction of the Vidyalaya authorities.
3. In case of any non-functioning of any system/device raised, and not attended to within 24 hours ,to the hold contract, service provider is liable to pay fine of Rs. 200 per day (after 24 hours of issue raised) for number of working days or as decided by the vidyalaya authority and the calculated fine to be adjusted from the balance of the AMC contract amount due to be paid to service provider.
4. The defective parts are to be replaced within 24 hours, whatever may be the nature of defective parts. If the replacement is not made within stipulated time i.e 24 hours from the receipt of information/call , a fine of Rs.250/- per day will be deducted from the balance contract amount be paid to service provider.
5. The defective spares (Hard Disk, Motherboard, SMPS, RAM, Processor, Keyboard, CD/DVD Drive, Mouse, Monitor, LAN cable , RJ45 connector's etc.) shall be replaced. The defective replaced parts if any should be invariably deposited with the Vidyalaya. Components replaced will be paid with proper receipt and certification.
6. Minimum Number of visits : 104 in complete year . As far as possible engineer assigned to our vidyalaya to continue in all visits.

ESTIMATE OF EXPENDITURE FOR AMC OF COMPUTERS, PERIPHERALS AND NETWORKING

Non-Comprehensive rate per system per annum : Rs 1000=00 (MAXIMUM)
Rs 1000 x 77 =87000(70 computers +17 printers) 1000x87 = 87000.00 (maximum per annum)

Rehman
K. Chandra Sekhar
प्रधार्य/Principal
गौ एम श्री केन्द्रीय विद्यालय
PM SHRI KENDRIYA VIDYALAYA
तिरुमलगिरि/Tirumulgherry
सिकंदराबाद-15/Secunderabad-15