

BEFORE THE NODAL OFFICER,

AT MANTRALAYA, MUMBAI

(INFORMATION TECHNOLOGY)

UNDER THE TELECOMMUNICATION ACT, 2023

COMPLAINT NUMBER क्र.संकीर्ण -1725/प्र.क्र. 63/ मातं.

Date: 09.04.2026

Venue: Office of Secretary
(Information Technology),
Mantralaya, Mumbai.

In the Matter of,

Yogesh Chalvadi

...Complainant

Versus

Indus Towers Limited

...Respondent

1. Appearances:

- 1.1 Nikita Bhange, Town Planning Cell, Brihanmumbai Municipal Corporation;
- 1.2 Amar Meshram, Representative of Indus Towers Limited were present.

2. Brief Facts:

The matter pertains to a tower installed without proper authorization as per the Complainant. The complaint was filed by Mr. Yogesh Chalvadi regarding the tower located at the premises of Mr. Vilas Yadav, situated at Mahendranagar, Ambarnath West. The tower has been owned and installed by Indus Towers Ltd.

3. Proceedings and Appearance:

The matter was listed for hearing on 09th April 2026. It is noted for the record that the Complainant had mentioned their complaints/issue in the previous hearing held on 12th March 2026 and which is why it was option for them to represent themselves in the next hearing.

In view of the non-appearance of the Complainant, the matter was proceeded with the basis of Available records from previous hearings held on 12th March 2026 and on the basis of submissions made by the party present during the hearing.

4. Submissions made by Indus Towers:

Subsequent to the submissions made by Mr. Amar Meshram, Representative of Indus Towers, the following documents were placed on record:

4.1 Submission of Agreement: The Senior Executive of Indus Towers has furnished a formal copy of the duly executed agreement between Mr. Vilas Yadav and Indus Towers Ltd. dated 05th November 2023 for a period of 5 years valid till 04th November 2028, pertaining to the installation of the subject tower for the perusal of the Nodal Officer.

4.2 Submission of Structural Safety Report (SST): Furthermore, a copy of the Structural Stability Report has been submitted for consideration to substantiate the safety of the telecommunication structure.

5. Decision of Nodal Officer:

In view of the foregoing facts and circumstances, and upon comprehensive consideration of the material placed on record as well as the rival submissions advanced by the parties, it deems fit to reach the following conclusion:

It is observed that the requisite permissions and statutory documents have been duly furnished by the Respondent. These records affirm that the telecommunication site in question is in strict compliance with all applicable safety norms and regulatory frameworks.

In the absence of any substantiated material from the Complainant to support the allegations of unauthorized construction, the contentions raised remain unproven. Consequently, it is found that the present complaint is devoid of any merit and all the Internet Provider is having all the necessary documents.

Accordingly, it deems fit that there are no grounds made out for granting the relief sought. The present complaint is hereby dismissed and stands disposed of.

Date: 09.04.2026

Place: Mumbai



Virendra Singh
Secretary,
(Information Technology)
and Nodal Officer,
State of Maharashtra,
Mantralaya, Mumbai-32.

Secretary
Information Technology
General Administration Department
Mantralaya, Mumbai - 400 032.