

**BEFORE THE NODAL OFFICER,  
AT MANTRALAYA, MUMBAI  
(INFORMATION TECHNOLOGY)**

UNDER THE TELECOMMUNICATION ACT, 2023

COMPLAINT NUMBER क्र.संकीर्ण -1725/प्र.क्र.518/ मातं.

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**Date:** 18.03.2026

**Venue:** Office of Secretary  
(Information Technology),  
Mantralaya, Mumbai.

In the Matter of,

**Mohammed Naim Shaikh**

**...Complainant**

**Versus**

**Indus Towers**

**...Respondent**

**1. Attendees:**

1.1 Yogendra Katkar, Indus Towers Limited was present

**2. Brief Facts:**

The present matter involves a complaint regarding the unauthorized installation of a telecommunication tower situated on the terrace of Shiv Shankar CHS Ltd., located at A. Barrister Nath Pai Road, Dockyard Road, Mumbai – 400 010.

**3. Proceedings and Appearance:**

The matter was listed for hearing on 18th March 2026. It is noted for the record that the Complainant remained absent and unrepresented when the matter was called. Furthermore, there was no appearance on behalf of the Brihanmumbai Municipal Corporation (BMC).

In view of the non-appearance of both the Complainant and the regulatory authority, the matter was proceeded with on the basis of the available records and the submissions made by the party present.

#### 4. Submissions by Indus Towers:

Subsequent to the submissions made by Mr. Yogendra Katkar, Senior Executive, Indus Towers, the following documents were placed on record:

4.1 Submission of Agreement: The Senior Executive of Indus Towers has furnished a formal copy of the duly executed agreement pertaining to the installation of the subject tower for the perusal of the Nodal Officer.

4.2 Submission of Safety Documentation: Furthermore, a copy of the Structural Stability Report has been submitted for consideration to substantiate the safety and integrity of the telecommunication structure.

#### 5. Decision by the Nodal Officer:

In view of the foregoing facts and circumstances, and upon a comprehensive consideration of the material placed on record as well as the rival submissions advanced by the parties, it deems fit to reach the following conclusion:

It is observed that the requisite permissions and statutory documents have been duly furnished by the Respondent. These records affirm that the telecommunication site in question is in strict compliance with all applicable safety norms and regulatory frameworks.

In the absence of any substantiated material or representation from the Complainant to support the allegations of unauthorized construction, the contentions raised remain unproven and speculative. Consequently, **it is found that the present complaint is devoid of any merit.**

Accordingly, it deems fit that there are no grounds made out for granting the relief sought. The present complaint is **hereby dismissed and stands disposed of.**

**Virendra Singh**  
**Secretary,**  
**(Information Technology)**  
**and Nodal Officer,**  
**State of Maharashtra,**  
**Mantralaya, Mumbai-32.**

Secretary  
Information Technology  
General Administration Department  
Mantralaya, Mumbai - 400 032.