

**BEFORE THE NODAL OFFICER,
AT MANTRALAYA, MUMBAI**

UNDER THE TELECOMMUNICATION ACT, 2023

COMPLAINT NUMBER क्र.संकीर्ण -1725/प्र.क्र.179/ मातं.

Date: 18.03.2026

Venue: Office of Secretary
(Information Technology),
Mantralaya, Mumbai.

In the matter of,

Pravin Ashok Deshpande

...Complainant

Versus

M/s Indus Towers and Ors.

...Respondent

1. Attendees:

1. Mr. Pravin Ashok Deshpande, Complainant;
2. Mr. Atul N. Kendre, A.T.P, Lonavala Municipal Corporation;
3. Mr. Amar Meshram, M/s Indus Towers Limited were present.

2. Brief Facts:

The present matter involves a complaint alleging the unauthorized installation of a telecommunication tower situated at Thombrewadi, Kurvande Road, Lonavala. The subject structure is located on a parcel of land purportedly owned by Mr. Sunil Bhillare.

3. Proceedings and Appearance:

The matter was taken up for hearing on 18th March, 2026. While the Complainant appeared in person and advanced oral submissions, the owner of the premises, Mr. Sunil Bhillare, remained absent and unrepresented despite the service of notice.

However, Mr. Atul N. Kendre from Lonavala Municipal Corporation and Mr. Amar Meshram from M/s Indus Towers Limited were present.

4. Submissions by Complainant:

It is the contention of the Complainant that the subject tower has been precariously erected at the extreme boundary of the property. The Complainant submits that during periods of inclement weather, specifically heavy precipitation and high-velocity winds, the structure appears vulnerable to collapse, thereby posing an imminent threat to life and property.

In support of these contentions, the Complainant has produced photographic evidence illustrating the tower's proximity to the land's edge and its immediate adjacency to his residential dwelling. Consequently, the Complainant raises grave concerns regarding the structural integrity and public safety hazards associated with the continued existence of the tower at the current site.

The proceedings were attended by the authorized representatives of the Lonavala Municipal Corporation and M/s Indus Towers Limited. In view of the non-appearance of the property owner, the matter was heard and proceeded with on the basis of the records available and the submissions made by the parties present.

5. Submissions by Lonavala Municipal Corporation:

5.1 Mr. Atul N. Kendre, Asst. Town Planning, Lonavala Municipal Corporation acknowledged the grievances raised by the Complainant concerning the specific positioning and safety of the subject tower.

5.2 It was formally submitted by the Corporation that, upon preliminary observation, the tower appears to be in an unstable and unsafe condition.

5.3 When specifically questioned regarding the structural integrity of the tower's foundation, the Assistant Town Planning officer confirmed that it could not certify its strength, thereby indicating significant concerns regarding its overall stability.

6. Submissions by M/s Indus Towers:

Subsequent to the concerns raised by the Complainant:

6.1 The representative of M/s Indus Towers submitted that the tower structure is sufficiently strong and does not pose any danger.

6.2 It was contended that the tower has been constructed in accordance with applicable standards and is structurally stable.

6.3 Mr. Meshram, representing M/s Indus Towers, formally submitted that the Company is willingly and voluntarily prepared to undertake the removal of the subject tower. It was stated that, in light of the concerns raised, the Company shall proceed with the decommissioning and dismantling of the structure of its own accord.

7. Final Order and Decision by the Nodal Officer:

WHEREAS, upon careful consideration of the facts, circumstances, and material evidence placed on record, along with the submissions made by the parties, it is deemed fit and proper to direct the removal of the tower which poses a potential risk to public safety.

NOW, THEREFORE, in view of the request submitted by M/s Indus Towers for the voluntary removal of the tower structure installed at Shri. Sunil Bhillare, 'H' ward, BHU.MA.KRA. 125, Thombarewadi, House no. 2, Kurvande road, Lonawala. The Company is hereby directed to dismantle and remove the said tower structure and all associated infrastructure within a mandatory period of 15 (fifteen) days from the date of this Order.

IT IS FURTHER DIRECTED that, in the event of failure to comply with this directive within the stipulated timeframe, the Chief Officer, Lonavala Municipal Corporation, reserves the right to exercise powers to cause the removal of the subject tower and associated infrastructure. Consequently, all expenses, costs, charges, and damages incurred by the Lonavala Municipal Corporation in this regard shall be indemnified and borne solely by M/s Indus Towers.

IT IS MANDATORY that all applicable statutory requirements, environmental norms, and safety protocols are strictly adhered during the dismantling and removal process. Furthermore, authorized representatives of M/s Indus Towers must ensure their presence on-site throughout the duration of the dismantling and removal operations to ensure technical safety.

Accordingly, the present complaint stands disposed of.

Virendra Singh
Secretary,
(Information Technology)
and Nodal Officer,
State of Maharashtra,
Mantralaya, Mumbai-32.

Secretary
Information Technology
General Administration Department
Mantralaya, Mumbai - 400 032.