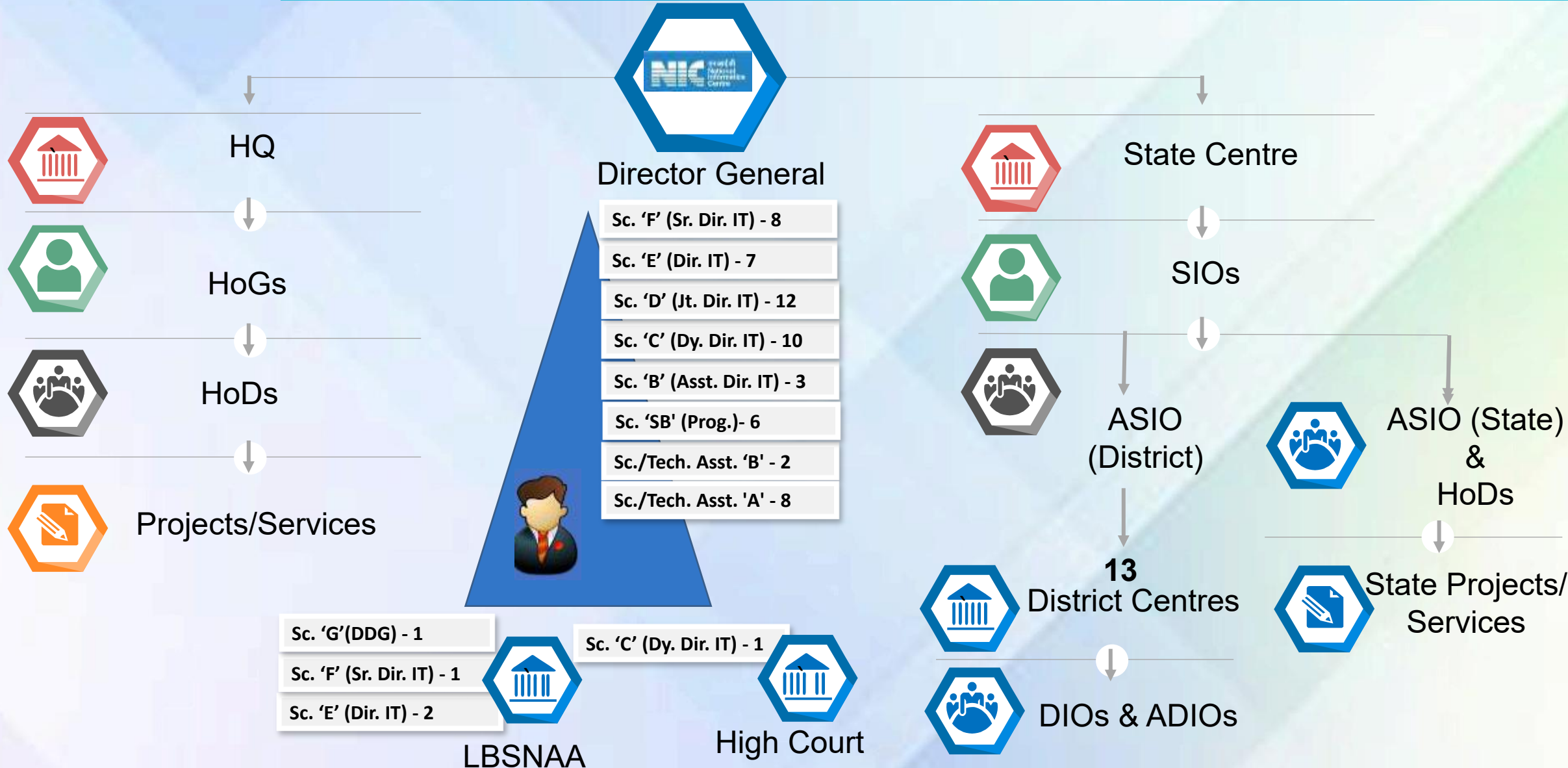


# NATIONAL INFORMATICS CENTRE UTTARAKHAND STATE CENTRE, DEHRADUN

**Ministry of Electronics & Information Technology**  
Government of India

July-2025



An integrated platform for the administration, teachers, students, citizens and the other stake holders of school education Uttarakhand



## Data Summary

- Implemented: 2016
- Teachers/Employees Profiles: 70000 (approx)
- Schools :22000 (approx)
- Controlling Offices: 290
- Students Enrollment: 10 Lakh (approx)

## Interfaces

- Web View
- GIS View
- Mobile app
- Data Analytics
- Graphical and textual MIS reports

## Major Services

- e-Service book
- School directory and categorisation
- Teacher's transfer module
- School e-Inspection
- Guest Teacher Recruitment
- Teachers Service extension
- Learning & sharing
- Teachers Document Verification
- DAKSH dashboard for student's monthly assessment, learning outcome and teacher's performance
- Online Submission of ACR by teachers

## Other Services

- eContent based learning/teaching.
- Students Admission query
- CMS based websites of Atal Utkrishi Schools generated through the portal (195)

### Key Functionalities

- School Registration
- School verification
- Student registration
- Student Verification
- Lottery and Seat allocation
- Student enrollment

### Current Status

- Process of server configuration at state data centre Uttarakhand is in progress
- Development of above modules is in progress

Monitoring of progress of drinking water schemes in Peri Urban areas – Work Bank funded project.

Scheme's structure wise progress monitoring.  
Real time data from tubewells integrated with portal.  
Meter reading from Automated Meter Readers (AMR).

22 Schemes of peri urban areas are being monitored.  
Total Household benefitted : 1.5 Lakh

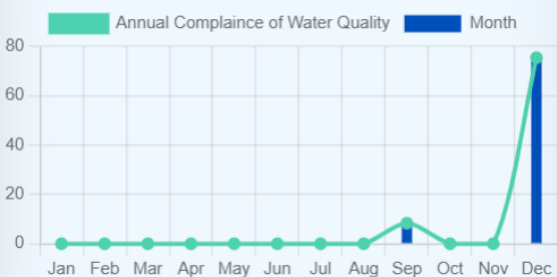


# Monitoring and Evaluation Portal Dashboard

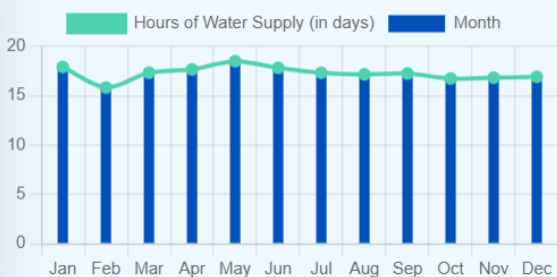
Annual Compliance of Water Quality Standards



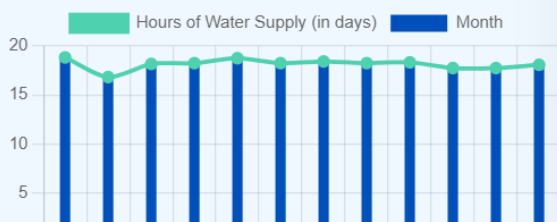
Monthly Compliance Of Water Quality (In %)



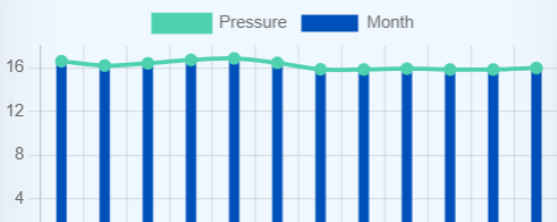
Hours of Water Supply



Hours Of Water Supply 05 Meter



Pressure



Level of Customer Satisfaction



# Uttarakhand Jal Sansthan Billing Portal



## Add/Update Mobile No. and Email

कृपया मोबाईल नम्बर एवं ई-मेल को अपडेट करने हेतु क्लिक करें।



## Apply For New Connection

पेयजल एवं सीवर संयोजन के ऑनलाईन आवेदन करने हेतु क्लिक करें।



## ONLINE COMPLAINT

उत्तराखण्ड जल संस्थान के पेयजल/सीवर एवं अन्य शिकायतों को ऑनलाईन दर्ज करने एवं दर्ज शिकायत की जानकारी हेतु क्लिक करें।



## CUSTOMER CARE

उत्तराखण्ड जल संस्थान के पेयजल/सीवर एवं अन्य जानकारी / शिकायत हेतु 1800 180 4100 या 1916 (टोल फ्री) को डायल करें।

## LATEST NEWS



## Collection Centres Status

Collection Centres on Board **118**

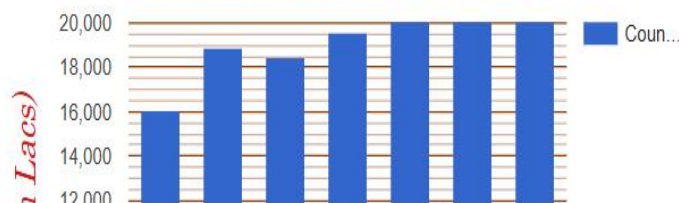
Consumers on Board **843325**



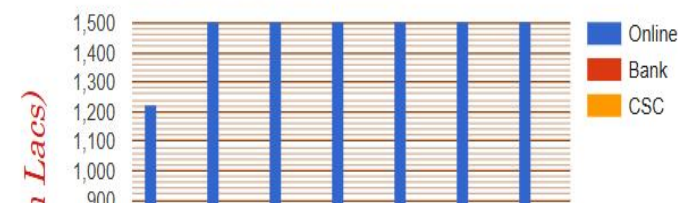
अब भरें **उत्तराखण्ड जल संस्थान** का बिल अपने पेमेंट ऐप/बैंक वैबसाइट से **Bharat BillPay** के भरोसे के साथ।



Revenue Status Collection Centre



Revenue Status Online



# Salient Features

- Approval of water/sewer connection through work flow based interface.
- Generation of periodic water bills.
- e-payment facility for consumers through various modes.
- Monitoring the consumer data and revenue collection.
- Registration and Redressal of consumer/citizen grievances.
- e-mail and SMS alert facility for consumers.
- Mobile App for consumers.
- Ease Of Doing Business (EoDB) compliant.
- Integrated with CSCs
- On boarded with Bharat Bill Payment System (BBPS)
- Integrated with Apuni Sarkar Portal








- Monitoring of all Peyjal Schemes in state
- Court cases monitoring of department

- Workflow as per department hierarchy
- Scheme estimate management

Around 4000 running schemes

# Peyjal Nigam Schemes MIS

 <p>Till FY 2025-2026: 691011.29 In FY 2025-2026: 0.00</p> <p>Total Released: 691011.29</p>	 <p>Till FY 2025-2026: 636641.03 In FY 2025-2026: 0.00</p> <p>Total Expenditure: 636641.03</p>	 <p>Balance Amount in Division till 2025-2026 54370.26</p>
--	--	---

FHTC Status Till till 2025-2026	
	
Total number of Household	Total FHTC Provided
77549	18027


FHTC details in 2025-2026 Target 0 Achievement 0

Total Ongoing Schemes Till now			
Total Schemes	Sanctioned Cost	Total Released	Total Expenditure
3583	540522.90	299327.01	254619.01

## District wise Financial/Physical/FHTC Summary of Ongoing Schemes


Sr.No.	Name of District	Total Ongoing Schemes	Total Sanctioned Cost(In Lakh)	Budget Released(In Lakh)			Total Expenditure(In Lakh)			Rural Area			
				Till March 2025	In FY 2025-2026	Total Released	Till March 2025	In FY 2025-2026	Total Expenditure	Total Village covered	Total Habitation covered	Total Household	FHTC Achieved
1	Almora	747	54044.22	26422.21	0.00	26422.21	17362.96	0.00	17362.96	84	165	4751	3
2	Bageshwar	66	22204.13	6535.53	0.00	6535.53	4371.03	0.00	4371.03	6	6	7	0
3	Chamoli	43	8007.17	4145.56	0.00	4145.56	3886.87	0.00	3886.87	18	31	14	0
4	Champawat	30	4773.57	4429.13	0.00	4429.13	3223.28	0.00	3223.28	0	0	0	0
5	Dehradun	215	117538.49	77745.37	0.00	77745.37	74623.28	0.00	74623.28	36	93	4392	0
6	Haridwar	106	49547.96	24794.25	0.00	24794.25	19918.44	0.00	19918.44	3	5	675	0
7	Nainital	280	28148.08	19730.29	0.00	19730.29	10345.56	0.00	10345.56	161	414	15735	9356
8	Pauri	625	66405.83	34192.54	0.00	34192.54	32353.53	0.00	32353.53	267	319	6306	696



Registration of Mine Owners, Stone Crushers and Stockiest.



E-Ravanna (Tripsheet) generation.



e-Ravanna generated per day during peak season :  
Approx 12000.

# Salient Features

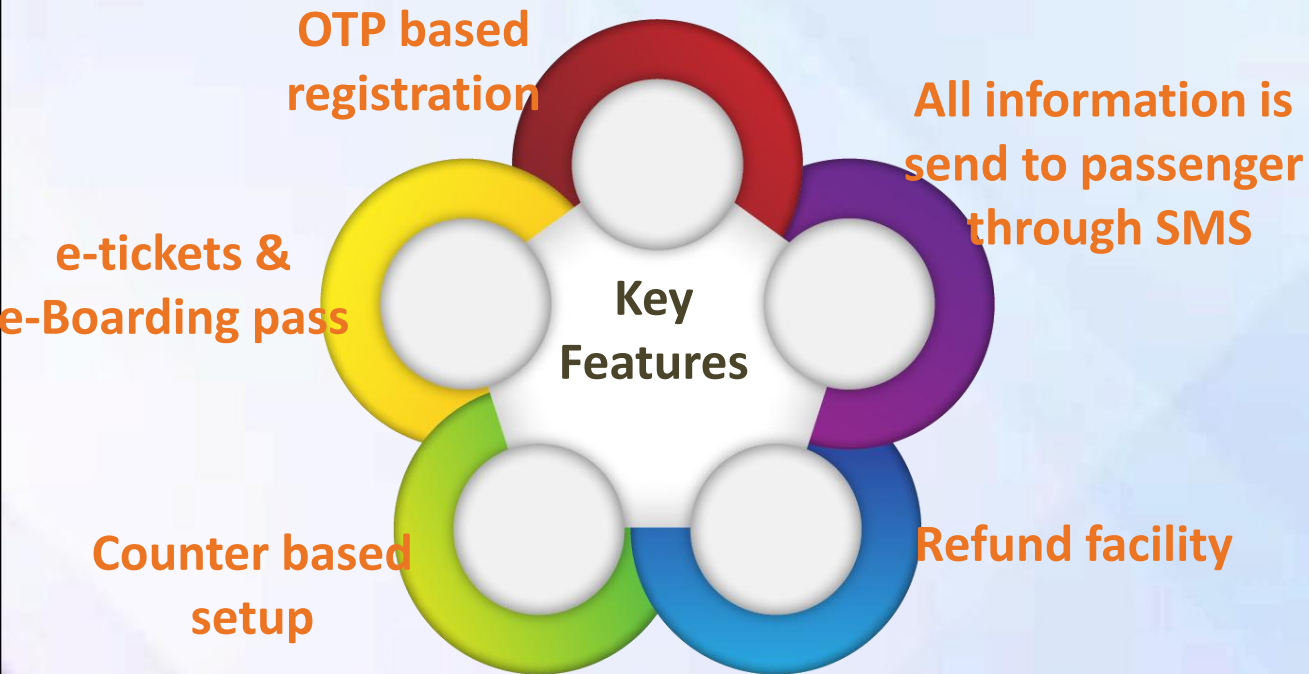
- Integrated with e-payment of Treasury Department
- Mobile App for officers to check validity of e-Ravanna
- APIs for various departments for sharing information.

# Online Booking System for Heliservices

This portal was **design and developed** to facilitate the pilgrimages heading towards Kedarnath as now they can book the helicopter tickets online from this website at one rate for any operators. Tickets can be booked to and from the helipads at Guptkashi, Phata and Sirsi to Kedarnath.

It was implemented in the year **2019**, The **main objective** of the system is to lower down the black marketing as there will be a clarity on the portal about the ticket availability and the fare from all the helipads.

**Mobile Application** - QR code Verification of the ticket and the boarding passes at the helipads using the mobile app which verifies the data from the web service at the portal.



## Stakeholders

- UCADA - Super Admin
- GMVN - Working and Controlling Agency
- Operators - Book tickets and monitor the ticket status
- Travel Agents - Book Tickets
- Citizen - Can book Tickets

Replicated the portal for **Amarnath Yatra** in the year 2022 and in the process to implement it for **Manipur Transport Department**.



Uttarakhand GST portal has been created which works as a single window for all the dealers in Uttarakhand. The portal facilitates with all the VAT and GST services to the dealers and login based system for the officers to get access to the analytical reports which are used for assessment purpose.

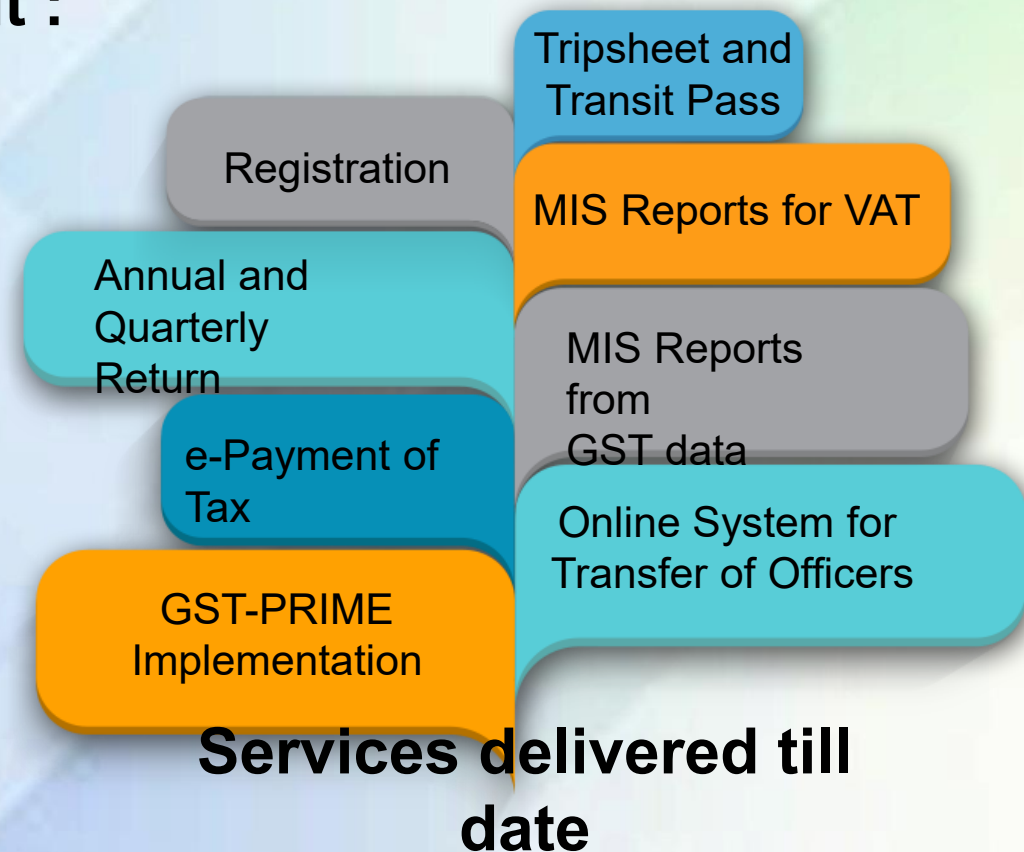
URL : <https://gst.uk.gov.in>

## Below are some of reports and modules rolled out :

- Developed a utility to transfer dealer from AC to DC and Vice versa on the basis of their Turnover and for other reason.
- Development of Analytical Reports
- Monitoring System For Joint Commissioner: Joint Commissioner/Review officer's able to see Red Flag Reports of all Jurisdictional officers under his Jurisdiction office. Can also review the action taken by the Jurisdictional officers
- Monitoring System For Commissioner: Entire report related to action taken by the Jurisdictional officers and Joint Commissioners is displayed into Commissioner Dashboard, Commissioner can review Jurisdictional officers as well as Joint Commissioners

## Stakeholders (Incl. Citizens, Department):

Officers of the Department, VAT Dealers and GST dealers













# Project Performance Monitoring System Pragati Portal for Survey of India

URL : <https://pragati.surveyofindia.gov.in/>

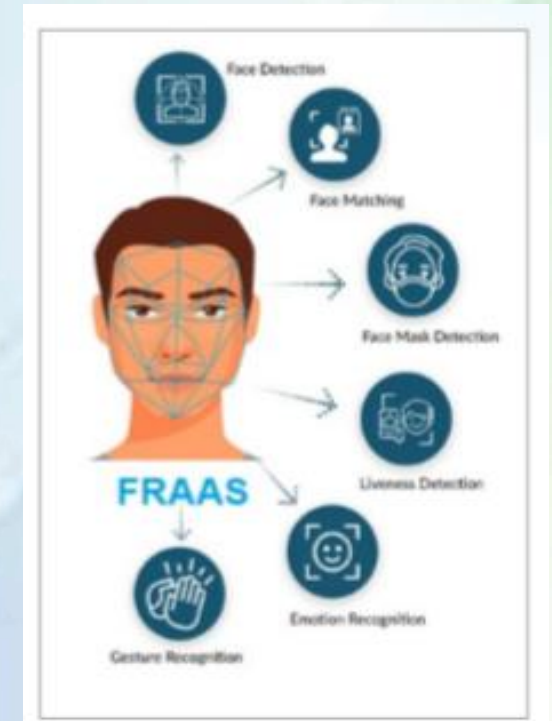
It is a workflow based system used by survey of India to monitor the performance of all their activities under every project running in the department. The projects are entered in the system at the headquarter level and then assigned to different GDCs or states. All the Director GDCs can create in-charge of all the activities of the project assigned, further the in-charge assigned the task to multiple operators/officers. Progress is then filled by them. The overall performance/progress is captured and displayed at a dashboard from smooth monitoring.



Implementing AI Satyapikaanan (Face Recognition system) for the identification of fraudulent applicants. The primary goal of incorporating Face Verification technology is to enhance the verification process by leveraging image similarity indexes on uploaded pictures of the applicants. This innovative approach will bolster the State Tax Department's ability to identify the dealers(GST) who are uploading same photo of applicant in more than one application with different names and prevent fraudulent activities, ultimately fostering a more secure and trustworthy tax administration system.

	05AAAAU7482P1D2_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 188 x 230	Date taken: 11/9/2020 11:54 AM Size: 27.9 KB
	05AAAAZ1723G1D0_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 1124 x 1660	Size: 59.6 KB
	05AAAAZ3023B1DD_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 332 x 420	Size: 88.9 KB
	05AAABC0255D1DQ_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 1060 x 1436	Size: 76.9 KB
	05AAACB0472C1DO_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 265 x 346	Size: 22.8 KB
	05AAACB2902M1D8_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 171 x 155	Date taken: 10/6/2017 10:42 PM Size: 29.6 KB
	05AAACB4146P1DU_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 218 x 325	Size: 28.6 KB
	05AAACB4146P2DT_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 363 x 451	Size: 48.0 KB
	05AAALN1254B1DX_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 972 x 1136	Size: 31.7 KB
	05AAALN1293Q1DV_apltd_ddo_entt_1.jp...	Type: JPEG image Dimensions: 928 x 1152	Size: 39.1 KB

Total number of GST registered dealers are 242477 ( 127530 state GST dealers and 114947 central GST dealers). Total number of images/photos of the dealers(partner, Proprietor, Director or Authorized signatory) are 769908 (approx). Photos are saved in file system on the server with GST number as the name of the image and with a flag by which we can get the name of the person in the photo from the database.





([https :// rajbhawan.uk.gov.in](https://rajbhawan.uk.gov.in) )

**NIC Uttarakhand has been entrusted to design and develop an integrated web portal for Uttarakhand Rajbhawan. System Study is completed for 13 Modules.**

## **Current Status:**

- AI enabled face recognition based visitor's gate pass and appointment system developed and implemented successfully.
- A dashboard for rajbhawan officials have been developed.
- eInvitation module have been developed and implemented successfully.
- Governor's message management module have been developed. User testing is in progress.
- Library management system module have been developed and implemented successfully.
- Inventory management system module have been developed. User testing is in progress.
- VC leave module have been developed and implemented successfully.
- Android based mobile app for role based dashboard has been developed for above modules. Other requirements are in progress.

Forest Research Institute, Indian Council of Forestry Research and Education (ICFRE), Dehradun is implementing an All India Coordinated Research Project on preparation of online Soil Health Cards under different Forest Vegetations in all Forest Divisions of India. Stakeholders are FRI Dehradun, ICFRE Dehradun, Forest Institutes, Forest divisions and citizens across the country

## Summary and Spread Area

9

Institutes

37

States

830 (approx)

Forest  
Divisions

1000 (approx)  
Sampling Sites

## Key Functionalities

- Forest Soil Health Card is the report card for measuring the soil quality
- Sample collection from sampling sites
- Lab testing of samples for 12 nutrients , Bulk Density and Litter
- State wise calculation of standard value
- Division wise calculation of test value
- Recommendation organic and inorganic fertilizers
- Forest Division wise generation of soil health card

## Current Status

- Application development is completed
- Hosted on VMs allocated in FRI data centre Dehradun
- Security audit to be done.



The Ministry of Road Transport & Highways (**MoRTH**) has been facilitating computerization of over 1300+ Road Transport Offices (RTOs) across the country. RTOs in the state provide various vehicle and Driving License related services using **Vahan-4** and **Sarathi-4** project.

## Vahan: FY 2023-24

Project Initiated 2015	2,60,027 Vehicle Registered
32,297 Permits Issued	14,44,737 Total Transactions
1105 Cr(approx) Revenue Collected	

## Sarathi: FY 2023-24

437052 No. of Applications	175222 Learner's Issued
261612 DL Issued	1720 Conductor's License
27.77 Cr(approx) Revenue Collected	

## Vehicle Related Services

- Vehicle Registration
- Fancy Number Allocation
- Dealer Point Registration
- Permits
- Online Tax/Fee Payments
- Fitness of Vehicle
- PUC: Pollution under control
- Online Check-post
- Online Trade Certificate
- Vehicle Scrap Policy Implemented
- Citizen centric services
- Dealer Authorization for old registered vehicles.
- VLTD module.

### Services through CSC's

Vahan/ Sarathi online services through registered CSC's across states with nominal fees.

## License Related Services

- New Learner's License
- New/Renewal Driving License
- AEDL: Additional Endorsement of DL
- Conductor's License
- Driving Schools
- Online Test/Appointments
- International Driving Permit
- Duplicate License
- Other Services viz,: Upload document, Fee payment, service withdrawn etc

### E-Challan

Successful Implementation of eChallan System, ITMS (Intelligent Traffic Management System) system and Virtual Courts with online payments in both Transport/Traffic Police Dept.

This portal is for Registration of Vehicles and Generation of Green card & Trip card for visiting Char Dham shrines in Uttarakhand. It is an Initiative of the Uttarakhand Transport Department.

### Statistics: Year 2024

Project Initiated  
2021

29771  
Total Greencard  
in 2023

60929  
Total Trip Card

476759  
Total Passenger

Rs 1.74 Cr  
Revenue Collected

### eGreencard Key Features

- Issue of Greencard for Commercial Vehicle going Char-Dham Yatra
- Registration of Private Vehicle going Char-Dham Yatra
- Issue of Hill Endorsement Certificate to Drivers
- Issue of Trip Card for Vehicles on Every Visit
- Online Fee Payment
- Renewal of Greencard
- Application Status
- SMS alerts to the users.
- Integration with Tourism portal to fetch Pilgrim data during Tripcard generation.

# iRAD(Integrated Road Accident Database) - Implementation in Uttarakhand

## iRAD Field APP

### Horizontal and Vertical Integration

*Police*

*Transport*

*Highways*

*Health*

*Others*



- Field Officer Login
- SHO Login
- District -SP Login
- State - Login



- RTO Login
- MVI Login
- Zonal login
- STA Login



- AE/ADE Login
- DE Login
- SE Login
- CE Login



- Medical Officer Login
- Region JD Login
- DMS Login

# **iRAD – Implementation Status in UK**

- **District Rollout Managers are deployed in all 13 Districts**

# Training Activities

- Officers of the level of Scientist E and above are nominated to attend Management Development Programs in IITs and IIMs organized by NIC HQ – All officers of NIC UK have attended
- Technical officers upto Scientist-E are nominated to attend one week courses on emerging technologies organized at IITs and CoE of NIC:
  - Artificial Intelligence & Machine Learning
  - Block-chain
  - Micro-services
  - Cyber Security
  - Data Science & Analytics
  - Programming Languages – Java & Python
- Induction Training Program to new entrants
- Administrative Training Programs for administrative officials.



## Connectivity

- 10 G Uplink to Chandigarh (Railtel) and Lucknow (PGCIL) and Delhi (BSNL).
- Connectivity to 13 District Centres of NIC – 34 Mbps/100 Mbps/1 Gbps.
- 40 Institutes, Central and State Universities connected under NKN 100Mbps/1 Gbps/10Gbps.
- 24 X 7 operations of NKN ,NKN PoP Dehradun is ISO 27001:2013 Certified.
- Prominent Government Institutes Connected under NKN Project are LBSNAA Mussoorie, IGNFA Dehradun, IMA Dehradun, ICFRE Dehradun, AIIMS Rishikesh, IIT Roorkee, ITBP Academy Mussorie, 5 State Universities.
- 10 member FMS Team for 24 X 7 Network operations is currently provided by M/s Ebixcash.
- 1 FMS for VC support under Pragati Project.

## Services

- **Email** – Aprox. 700 new Email-ids are created every month in gov.in domain.
- **Video Conferencing** – On an average 150 VC per month , 5-10 Chaired by Chief Minister, 1--20 Chaired by Chief Secretary,
- **Services Desk** – Average 60 Tickets per Day created and resolved by FMS Team.
- **Internet and Intranet related services to :-**
  - Districts Collectorates – 1200 Nodes.
  - Rajbhawan, CM Residence, Vidhan Sabha ,
  - Survey of India and other Central Govt. Departments.

## **Services** Contd. ....

- AEBAS Coordination for Uttarakhand, 251 State Government Departments/offices (including Secretariat) on-boarded in AEBAS system.
- Member of Technical Evaluation Committee of Department of IT, Government of Uttarakhand.
- Member of Technical committee for Central Government offices/Institutes viz. ICFRE, FSI, NIVH (NIEVPD) , CPWD, CGHS, LBSNAA etc.
- ICT Infrastructure support/consultancy to State Govt. Department/offices.



# StarBus\*

Integrated Bus Services Booking Portal

<https://starbus.nic.in>

NIC Copy Right Product

## Key Components

- ❖ Bus Booking & Cancellations
- ❖ Crew Management
- ❖ Fleet Management
- ❖ Work Shops, Stores & Inventory
- ❖ Bus Passes
- ❖ Courier Service & Chaired Bus Booking Service
- ❖ En-Route Ticketing

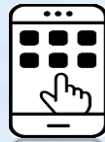
A copyright(2022) product of NIC, is an end to end work flow based solution for complete automation of processes related to operation, management and maintenance of tasks related to bus operations by a transport department/corporation

## Service Delivery Modes



### Web Portal

Traveler | Management | Others



### Mobile Apps

Traveler | Conductor | EBTM | TI



### Agents

Registered | Third Party Like RedBus etc



### Service Delivery Centres

Like Common Service Centres

## Salient Features

- ❖ Cloud Enabled Solution
- ❖ Readily Available for Replication
- ❖ 100% Configurable
- ❖ Multilingual Support
- ❖ Self Service Portal for all Stakeholders
- ❖ Integrated with Digital Wallet/Payment Gateways
- ❖ En-Route Alert to Control Room & Grievance Redressal
- ❖ On boarding of Private bus player to earn extra revenue
- ❖ Android EBTM App configurable for all Make & Models
- ❖ Feature rich product for travellers having Rate my service, Track my bus, Wallet, Reward Point, Instant Refund Status etc.
- ❖ ChatBot

Highlights

Working Successfully Since 2013 in Uttarakhand

Implemented as a product Since 2019. 5 States

75 Lakh + Tickets

5500+ Seats Daily

2000+ Bus Services

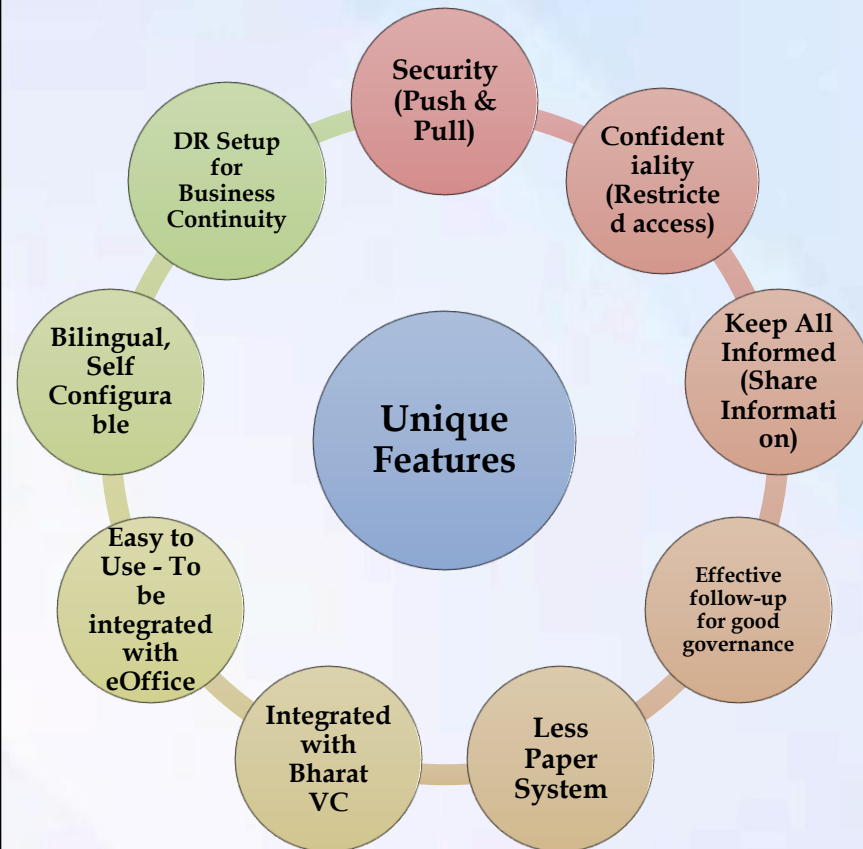
55,000+ Bus Passes



# eCabinet

<https://ecabinet.nic.in>

NIC Copy Right Product | Award of Excellence from CSI



A solution to bring cabinet meetings online, Automate workflow, Facilitate virtual meetings & Make them paper free

## Key Components



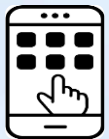
### Gopan Portal

Anytime, Anywhere Availability of Information for Cabinet Ministers, Secretaries & Departments



### eMantrimandal Portal

Restricted Access to Gopan Department for Cabinet related Confidential matters



### Meeting Day

#### Management System

Solution to manage the Meeting on Meeting Day. Restricted access to Gopan Officers



### Waiting Lounge

#### Information System

Waiting Lounge management system for Secretaries/officers



### Implementation

#### Monitoring System



### Virtual eCabinet

## Success Indicators

- ❖ **Green Secretariat**.....Conserve Environment
- ❖ **Last Minutes Run** for Providing information to Stakeholders Changed to Online availability of Information to all
- ❖ **Effective Follow-up** on timely Implementation of Cabinet Decisions
- ❖ Resulting in **Good Governance**, with use of technology
- ❖ **Digital Institutional Memory**

## Impacts & Benefits

- ✓ Launched in Jan 2020 by Chief Minister, Uttarakhand as part of Cabinet meet.
- ✓ 100+ Cabinet meetings conducted using eCabinet-Till Date
- ✓ Paper free, an Average Saving of 1 Tree saved for 3 meets
- ✓ Virtual meetings during the Covid19 Period, with Ministers from remote locations & Tablets.
- ✓ Implemented in Uttarakhand, Uttar Pradesh Arunachal Pradesh and Tripura and in progress in Sikkim and Karnatka
- ✓ Effective follow-up

*In Service Since 2019*

Implemented in 4 States

Ver 2.0 rolled out is in progress in Arunachal and Uttarakhand | Ver 3 with AI/ML is in Development

MHA Requested for Solution



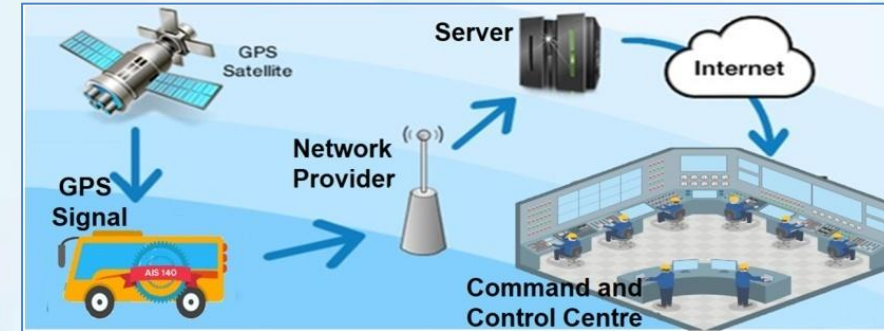
Ministry of Road Transport & Highways amended CMVR by inserting rule 125H , mandating fitment of Vehicle Location Tracking Device & Emergency Button (VLTD) in all public service vehicles.

❖ To enhance the safety of women and children in public services Vehicles.

❖ Equip all the public service vehicles with Vehicle Location Tracking and multiple Emergency buttons (VLTD) for help under distress.



Ministry of Road Transport & Highways amended CMVR by inserting rule 125H, mandating fitment of Vehicle Location Tracking Device & Emergency Button (VLTD) in all public service vehicles to improve safety of women and girl child travelling in public services Vehicles.



## Components



## Statistics (VLT&EAS)

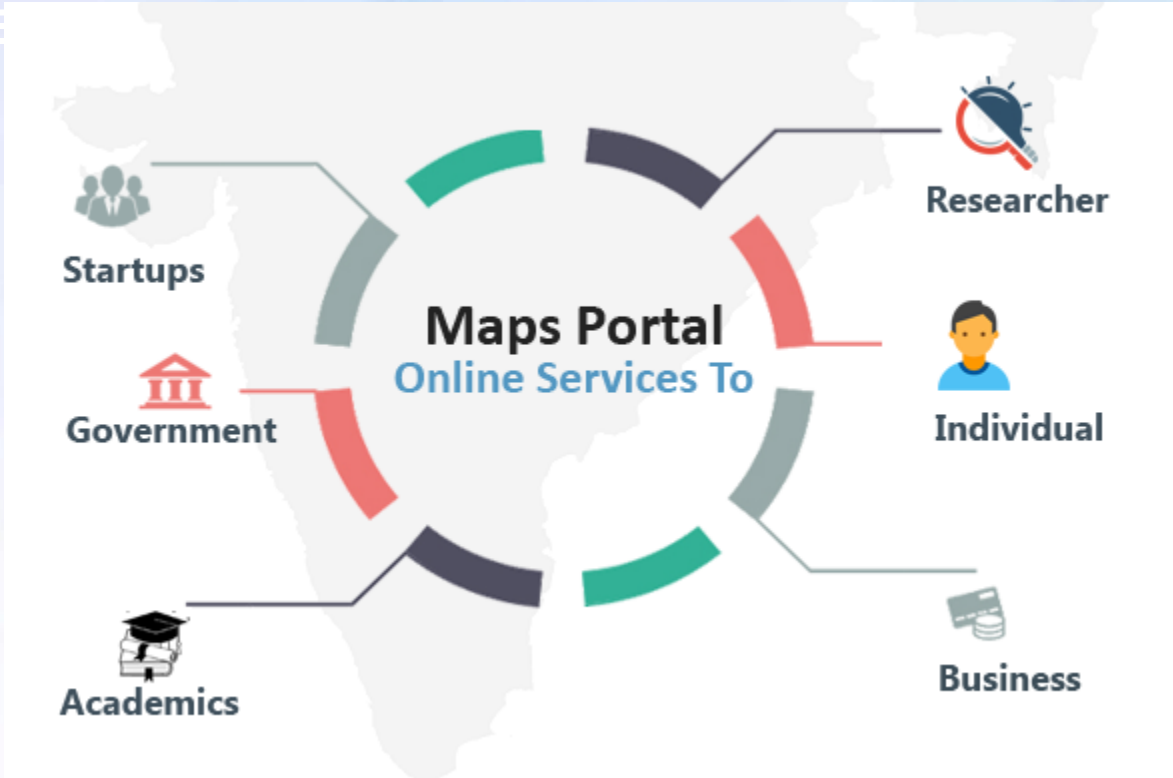
**Started On Jul 2019**

- **On boarded Vehicles : 100,000 +**
- **On boarded States (10) :** Uttarakhand, Bihar, Goa, Chandigarh, Mizoram, Andaman & Nicobar, Haryana, Rajasthan, Gujarat, New Delhi
- **About to on board (3) :** AP, TN, UP

**Revenue to NICSI : 30.27 Cr**

## Statistics (VLT in Other Sector)

- **Food Corporation of India**
- **Bihar Mining**
- **Gujarat Pollution Control Board**



## Online Maps Services

Survey of India   
<https://onlinemaps.surveyofindia.gov.in>

**Hon'ble Prime Minister After announcing new map policy**

"It is a massive step. Our government has taken a decision that will provide a huge impetus to Digital India. Liberalising policies governing the acquisition and production of geospatial data is a massive step in our vision for an Atmanirbhar Bharat"

**Shri Narendra Modi, Prime Minister of India**



One Time  
Registration

Catalogue of 4000+  
Toposheets

Different Format of  
maps

Online Sales

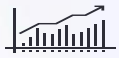
BharatKosh Payment  
Gateway



**Online Audit Management System aims to facilitates the Internal and financial audit of accounts at all the Government Departments, State Public Sector Units , Government Societies, Urban and Rural Local Bodies.**



**2 Annual Audit Plan prepared**



**200+ Internal Audit Conducted**



**Audit of 40+ Local bodies completed**



**326 + audit reports prepared**

Proper maintenance of audit records of Panchayats, ULB and Departments

Facilitates the online and offline audit of accounts

Improves transparency & accountability



Filling of Information sheet.



Entry and Exit Conference details on Online system



Reply to the Half Memo margin raised by audit team and upload documents.



Dash Board for of every Secretary of Administrative Department and Head of Department



Reply for Objections raised by audit team in draft report upload documents.



Better Financial and internal control for departments with consolidated reports on issues raised by audit team



MONITORING AND MANAGEMENT OF AUDIT REPORTS OF ALL THE DEPARTMENTS .



REAL TIME DATA SHARING



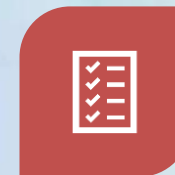
EASY MANAGEMENT AND SCHEDULE OF GIVING TASK TO VARIOUS AUDIT TEAM ON REAL TIME



EASY COMPILATION OF REPORTS ON FINANCIAL YEAR BASIS



MONITORING OF WORK PROGRESS OF VARIOUS AUDIT TEAM IN VARIOUS DEPARTMENT



FINANCIAL YEAR WISE EASY ANALYSIS OF NO. OF AUDIT DONE IN VARIOUS DEPARTMENTS



ONLINE SUBMISSION OR UPLOAD OF WORK OUTPUT REPORT BY AUDIT TEAM

01



**Ration Card  
Management System  
(RCMS)**

**2379078**

**Total Ration Cards**

AAY - 184062  
PHH - 1213828  
SFY - 974888  
NER - 6300

**96,79,900**

**Total Beneficiaries**

One Nation  
One Ration Card  
Implemented

02



**Allocation Of PDS  
Food Grain upto FPS  
level**

**3,32,188**

**Total Allocation**

Rice - 2,05,936 (Qtls)  
Wheat - 1,26,252 (Qtls)

RC Database  
Integrated with  
Aushman Bharat  
for family  
identification

03



**Supply Chain  
Management –  
Movement of Food  
Grain**

FCI Depot – 21  
Base Depot - 23  
Interior Depot - 173

RC Database  
Integrated with  
DigiLocker

04



**Fair Price Shop  
Automation**

**9052**

**Total FPS**

**1913895**

Monthly Transaction  
(May, 2024)

Grain ATM



District - 13
Tehsils - 117
Digitized Khatas- 15,25,239
Villages Data Digitized 16,788
Copies of RoR Distributed 68,88,634

01

Land record Digitization of ZA Land

02

Record of Right(RoR) in public domain

03

Digitally signed data

04

Citizens can check land records online, reducing dependency on officials

05

Web based application 24X7 Data available on live Server

06

Citizens can get the copy of RoR using different search parameters like Name, Khasra no, Khata no , Seller/Buyer name and Mutation date etc

07

Integrated with Bhunaksha, Land Use, Loan Entry, PDS, eRegistration and RCS application etc.



Generate accessible, scalable, secure, multilingual & responsive (device independent) websites

Enable development of websites without much effort and technical knowhow

Simplify the process of publishing bilingual content and maintenance of website

## Implementation Status of S3WaaS

- The Government of Uttarakhand (GoUK) has approved a proposal to develop 100 websites for Government departments using the S3WaaS platform of NIC.
- A tripartite Memorandum of Understanding (MoU) has been signed among ITDA, NIC, and NICSI.
- An orientation workshop for all departments of the Government of Uttarakhand was successfully conducted on 29th November 2024.
- **80** Departments/ organizations have been onboarded on S3WaaS platform.
- Websites for **13** districts of Uttarakhand , **12** Departments/ organisations, **High Court and Raj Bhavan** Uttarakhand have been made live on the S3WaaS platform.
- **18** Departments are ready to go live. Only domain registration work is pending
- The content update and audit of the Chief Minister Uttarakhand's website have been completed, and the site is awaiting UAT before going live.
- Content update for the Kumaon Division website has been completed and submitted for audit.
- Development work for the Garhwal Division website is currently in progress.

## An Initiative for the empowerment of the legislatures

### Paperless House Sessions

- Dashboards for Hon'ble Speaker, Ministers, MLAs, Secretaries, HODs.
- e-Book for Members
- Online Submission and processing of Questions / Notices/LOB / Replies

### Paperless House Committees

- Meeting Agenda
- Online communication of assurances, audit paras etc. to Departments
- Receiving Replies Online From Departments

### Stake Holders

- Hon'ble Speaker / Dy. Speaker
- Hon'ble Members of Legislative Assembly.
- Secretaries and other senior officers.
- Vidhan Sabha Staff.



### Current Progress of Project

- Project was inaugurated on 18/02/2025 by Hon'ble Chief Minister & Hon'ble Speaker of Vidhan Sabha Uttarakhand .
- In first phase work was started at Dehradun Vidhan Sabha and Budget Session 2025 of Uttarakhand Vidhan Sabha conducted successfully.
- Renovation and Hardware installation work is under progress at Gairsain Vidahn Sabha .
- Total 10 online/offline training programmes conducted for Vidhan Saabha Officials.
- Detail training programme of Hon'ble MLAs and Departmental Officials have been proposed in near future.
- Following backlog data entry is already completed by vidhan Sabha – Questions – 4965, Notice -345, Government Bills – 503, LoB -345, House Proceedings - 128



## Modules of IFMS, Pantnagar

- |                            |                              |
|----------------------------|------------------------------|
| 1 Payroll                  | 13 Research Management       |
| 2 Human Resource           | 14 Revolving Fund            |
| 3 Budget Allotment         | 15 Electricity Management    |
| 4 Court Case               | 16 Outsourcing(LWO) Mgt.     |
| 5 Letter Monitoring        | 17 Employee Corner           |
| 6 Payments                 | 18 Manage Circular           |
| 7 DSW                      | 19 Account Section           |
| 8 House Allotment          | 20 Hostel Management         |
| 9 Finance Managment        | 21 College of Technonogy     |
| 10 Assets Managment        | 22 Guest House Mgt.          |
| 11 Cash Receipt            | 23 Hospital Management       |
| 12 Farms                   | 24 Krishi Vigyan Kendra(KVK) |
| 25 Student Ledger/Fee Mgt. |                              |

## Major Highlights

- Budget allotment and bill processing of 53 departments/offices, 9-KVK centres and 21-AICRP Projects
- Three-Payment gateway integrations
- Integration with NSDL for CPS
- SMS integration
- Customized according to PFMS
- Android Application for electricity bills
- More than 4500 students & 2300 employess with login Id

**Implemented as State Public Procurement Portal**  
Guided by Finance Department Govt. of Uttarakhand

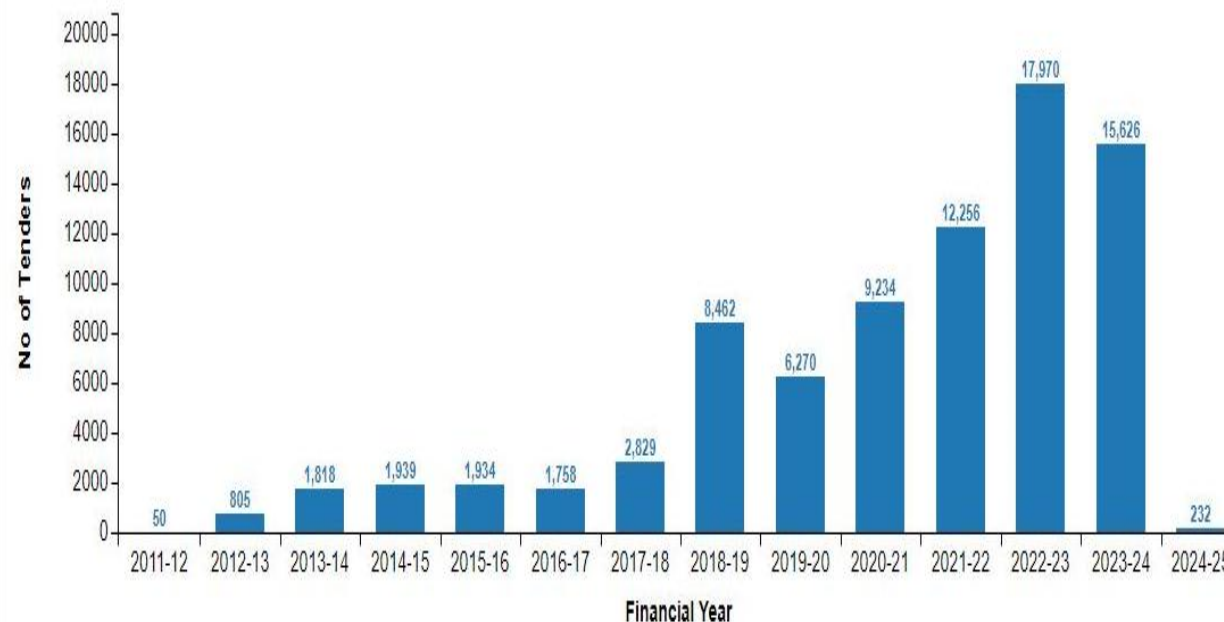
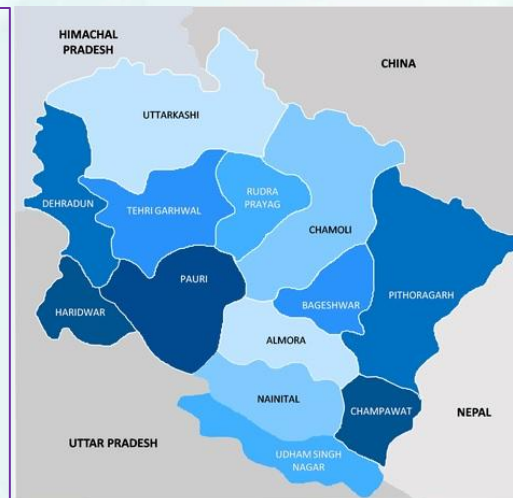
**# Total Tenders – 81183 [Up to 27<sup>th</sup> May 2024]**  
**# Value of Tenders – ₹ 15910267 Lac [Up to 27<sup>th</sup> May 2024]**

## Salient Features of State Portal (<https://uktenders.gov.in>)

- Implemented Vide G.O. No. 102/XXVII(7)/2011, dated: 6th July 2011 w.e.f. 9<sup>th</sup> November 2011.
- Real time Tender Information of all organisations in state portal
- Certified and Audited by World Bank, Asian Development Bank and STQC.
- Facilitates Preference for MSME, StartUPs in eReverse Auction and Tenders.
- Global Tenders.
- Tender-cum-Auctions
- 95-97 % of procurement of Uttarakhand is thru this platform.

## Implementation Status as on 27 May'24

**# Organizations – 1,262**  
**# Department Users – 2,402**  
**# Bidder / Contractors – 22,228**  
**# Bids Received – 2,40,520**





## **Brief description -**

Implementation of eOffice in Uttarakhand Secretariat , Directorates , Districts and other organizations .

## **Brief Statistics -**

More then 250000 eFiles have been created in Secretariat and Other offices since its inception . Uttarakhand Secretariat is using it with ease and more then 95% work is being done on eFiles . Support is being provided to users as per their requirements .

On boarding of Directorates and HODs in Directorate instance is in progress . eFile transfer facility has been made available in between Directorates and Secretariat . Working on eFiles is under progress in directorates . Required support is being provided to Sol , AIIMS (R) , and other organizations in eOffice .



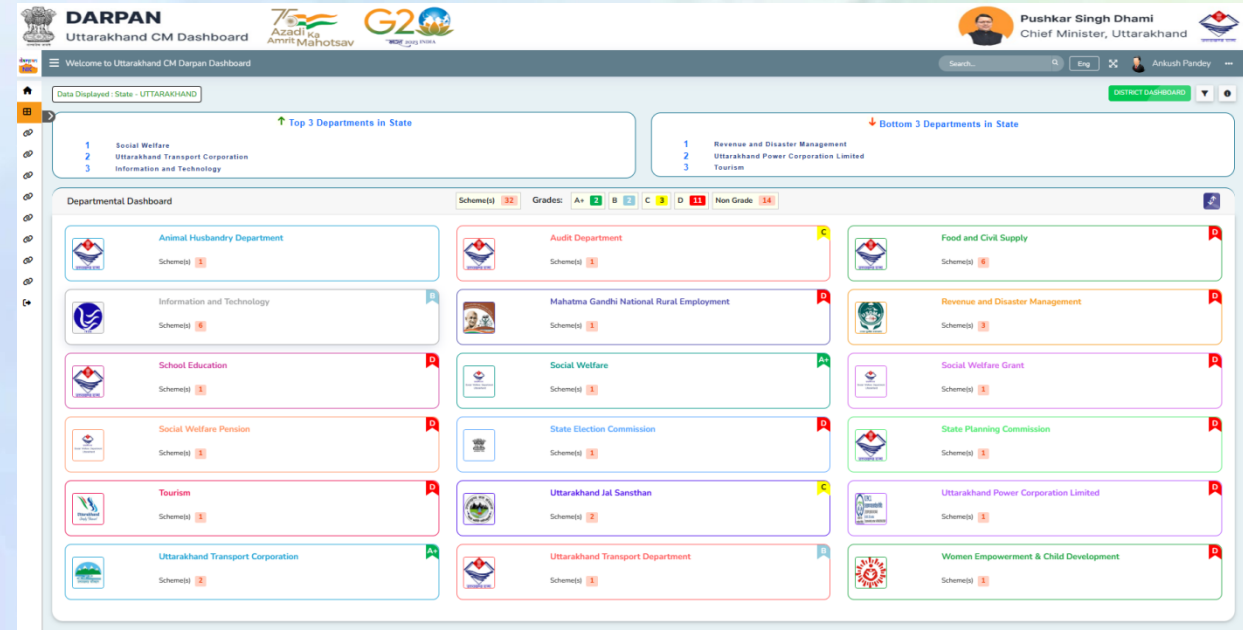
Honorable Chief Minister of Uttarakhand Sh. Pushkar Singh Dhami inaugurated the 'Uttarakhand CM Dashboard' DARPAN 2.0 at the Secretariat on 23rd January 2024.

Total  
Department  
Registered:  
**57**

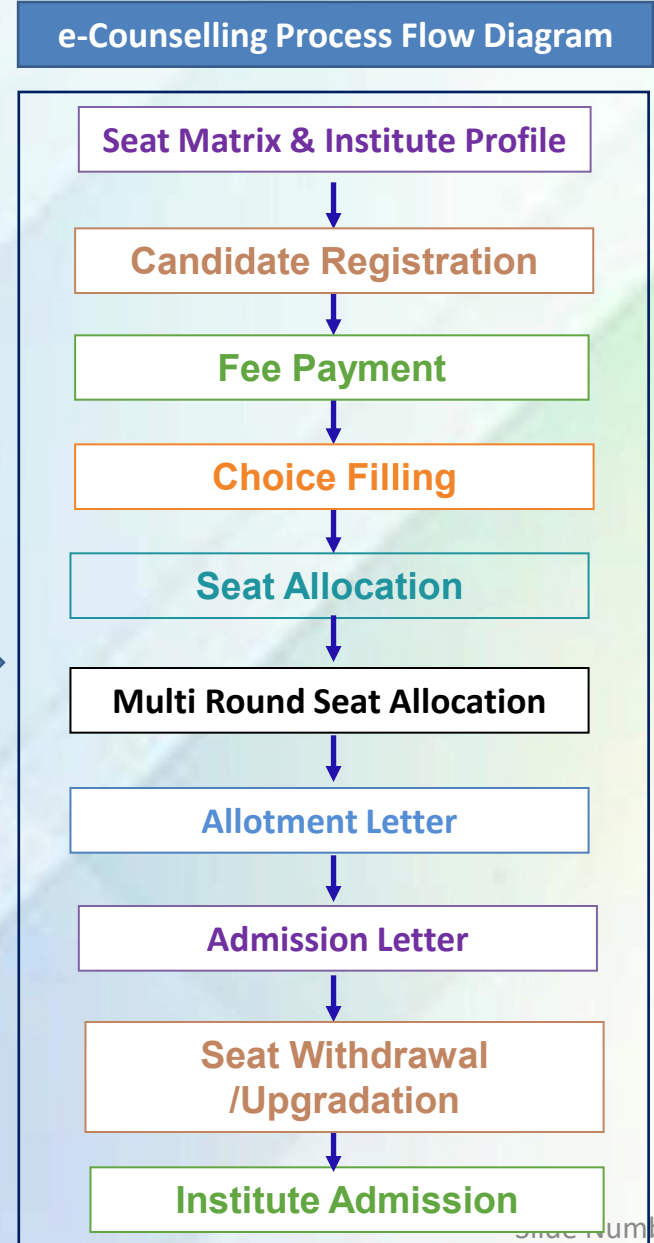
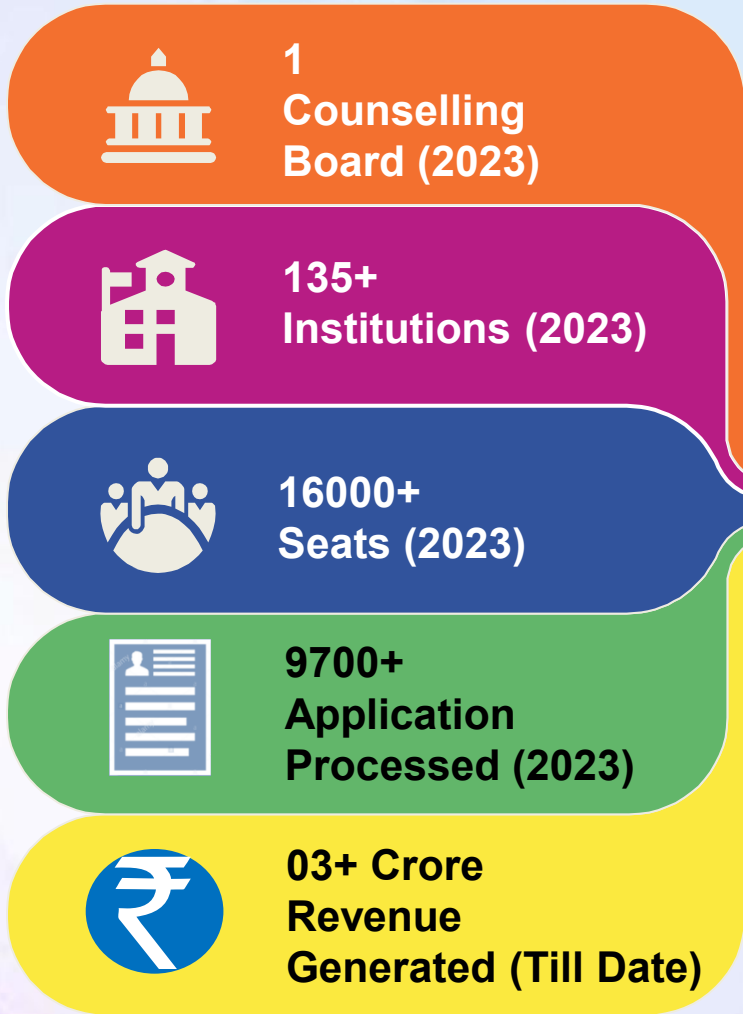
Total KPI's  
**603**

Total Project /  
Schemes  
**152**

Data as on 04-07-2024



**E-Counselling is a web enabled service provided to academic institutions of Uttarakhand for counselling and admissions.**







5.3  
Cro  
re

13 - Districts

99 - Urban Local Bodies (ULB)

23  
lak

1249 - Total Wards

27.5 + Lakhs Voters Entered till date

Currently Supplementary data entry is going on in all the districts of Uttarakhand.

## Features

- Online Web based application.
- Flow based system.
- Master Data Management.
- SMS services are used to send the Freeze/Un-Freeze status to the Stakeholders.
- Auto generated alerts.
- Different-different Dashboards for different-2 Stakeholders.
- Reports & Final Draft (Voter List) will be generated from State Data Server.
- Validation check are enforced on data entry modules, resultant, No mistake possible during the data entry.
- Accessibility on Data will be available to State / Districts / ULB level authorized users.
- Proper log will be maintain during making of corrections in Electoral Rolls.
- Various MIS reports are incorporated as specified by the Commission.

## Stake Holders

- State Admin – State Election Commission (SEC)
- District Admin - Asst. District Election Officer, Panchasthani Election Office.
- Operator Admin - District Level Operator Admin
- Operator

This portal is designed to benefit the unemployed youth of Uttarakhand State in getting employment opportunities in state government at various level. It will provide a single user window interface to all aspiring unemployed youth to search for government jobs, apply online and check the status till the final appointment. This portal will also features to register online using Registration Module, candidates will receive alert messages through SMS regarding latest updates of various vacancies published by state recruitments agencies. All recruitment agencies of state government that includes UKPSC, UKSSSC, Medical Selection Board etc will update the status of the vacancies initiating from publication of vacancies till the final selection of the candidates.

Candidates need to register once in the Registration Module of this portal & will start receiving alert messages through SMS & e-Mail on Vacancies notified by Recruitment Agencies in online mode. For this purpose, all recruitment agencies including UKPSC, UKSSSC, Medical Selection Board etc will update portal with milestones in recruitment process, from publication of Advertisements for posts, Exam schedule, Merit list / Selection List etc till final selection of candidates.





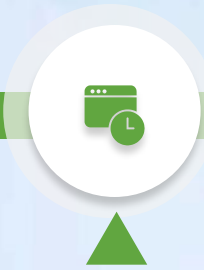
- PMKisan is a Central Sector scheme with 100% funding from Government of India.
- It has become operational from 1.12.2018.
- Under the scheme an income support of 6,000/- per year in three equal installments will be provided to all land holding farmer families.
- Definition of family for the scheme is husband, wife and minor children.
- State Government and UT administration will identify the farmer families which are eligible for support as per scheme guidelines.
- The fund will be directly transferred to the bank accounts of the beneficiaries.
- There are various Exclusion Categories for the scheme.
- **No of farmers registered in Uttarakhand upto 3-5.2023** **970291**
- **No of farmers of Uttarakhand to whom 13<sup>th</sup> instalment (2022-23 December–March ) has been released** **787576**

## CM VIVEKADHIN SYSTEM



- Application digitized and recommended by CM /Minister s/MLA & processed by CM Office Section -3.
- A series/bunch of applications digitized & C.R. gets printed after unique identification of each application.
- Processed CR will be sign by respective Section Officer & CR get binded in a file.
- File moves from section to higher level officers for approval & comes back to the respective section.
- After approval of the file, GO gets generated & moves to Section – 6 of CM office for generation of the bill.
- After submission of bill to Treasury, cheque is issued against bill by treasury.
- After that draft advice is generated in favour of DM/Hospitals to disburse amount to the approved beneficiaries & submitted to bank for issuing bank draft against draft advice.
- The amount is disbursed through DM/Hospitals to the respective.

## CM GHOSNA SYSTEM



- Ghosnas announced by Chief Minister for a particular department or multiple departments relating to the general public or for a government department.
- Ghosna works are processed by the CM office Section - 4.
- Once Ghosnas are received in the Section office, gets digitized in the eGovernance System.
- Ghosnas concerned to the department are move to the respective department.
- Once the marked Ghosnas processed, reply recored by the respective departments, get digitized in the system with a status of either complete (पूर्ण) or pending (लंबित) or PartilaCompleted (आंशिक पूर्ण )

## CM LETTER MONITORING SYSTEM



- Letter Monitoring related work are processed by the mainly in three Sections (1, 2 and 5) of CM office.
- Letters are received to all sections by post or by hand.
- Section-1 of CM office handled only V.I.P letters.
- Letter gets digitized, saved in database & a unique number is generated.
- Letter moves to the concern officer.
- The status of the respective letters are updated in the system with the status is complete (पूर्ण), pending (लंबित).
- The answer given by the officer returns back to the Section & again get updated in database.
- Section-2 handles only normal letters & rest of the process are same as above.
- Section-5 handles public issues relating letters & rest of the process are same as above

## CM Relief Fund



- The application is developed in the pandemic of Corona for facilitating the web-enabled contribution/online donation that can help the GoUK in building the infrastructure and services for needy.
- Web-enabled system for the individual donation with various mode of donation.
- Online donation can be made using Credit Card/Debit Card/Net Banking, UPI, deposit in bank account, demand draft and paytm.
- Form 80G will be available for those donations where donor have requested for 80G exemption, while online donation details entry and Admin level 80G receipt uploaded in the system after verification in the bank account.

# Eco Tourism

Solutions for providing transparent and easy way of booking Various services of forest department.

*Ready for Launch*

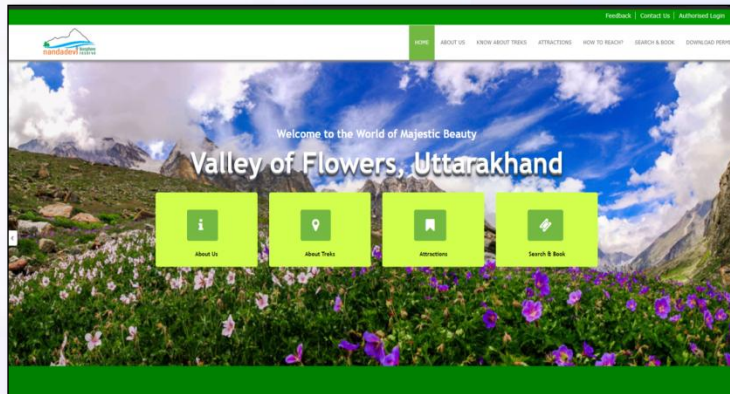
## NDBR Online

<https://valleofflower.uk.gov.in>

- ❖ Integrated portal for Nanda Devi Biospheres Reserve
- ❖ Tracking in more than 12 Routes
- ❖ Online Permit Booking
- ❖ Online Portal Management
- ❖ Counter Based Permit Issuance

### Proposed

- ✓ETM Based Counter Booking
- ✓App for Tourist Monitoring
- ✓Gypsy Movement Tracking in Park
- ✓Auto Refund Posting ...and many more



*Launched in Sept 2021*

## Mountaineering Permission System

<https://mountaineering.uk.gov.in>

- ❖ Online permission for Mountain Climbing
- ❖ Brings together IMF, Forest & Other Departments and Mountaineers
- ❖ IMF Apply online with supporting documents and pay fee online
- ❖ Forest Department process & approves
- ❖ Mountaineer download ePermit
- ❖ DF0 submit report of expedition

### Proposed

- ✓Mobile Apps for Climbers, DF0, Checkpost and other Stakeholders



*Launched in 1st Oct 2022*

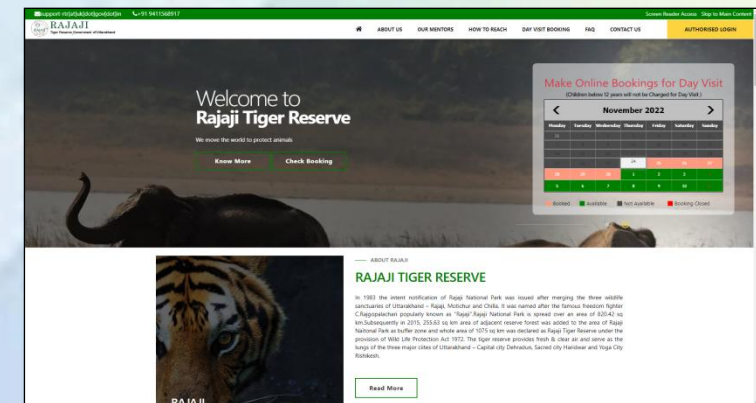
## Raja Ji Tiger Reserve

<https://rajajitigerreserve.uk.gov.in>

- ❖ Information about Raja Ji at one place
- ❖ Online Services to Tourists and nature lovers
- ❖ Search and book for Jungle Safari and Day Visit in 3 simple steps
- ❖ Counter Based Bookings

### Proposed

- ✓Go Live of Counter booking and opening of online booking by RTR
- ✓Mobile App for Guests
- ✓Mobile App for Administration



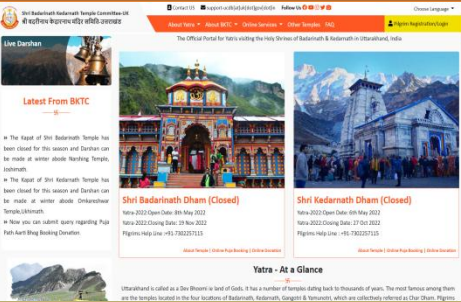
*In Service Since 2013*

Road Ahead :Go Live of Online Booking System for Nanda Devi Biosphere & Integrated Portal for Ecotourism



# Shri Badarinath & Kedarnath Temple Committee

<https://badrinath-kedarnath.gov.in>



Online Services for Pilgrims

In Service Since 2019

Approximate 20 Crore Revenue

Yatra Information at One Place

In Covid19 Online Puja, Offering & Yatra Registration during Strict Travel Restrictions

Online Puja Booking and Donations

Can be replicated for all temples in State

## Counter Automation

- ✓ Counter Based Puja Booking , Offerings and Donation
- ✓ Accounting System and Reports for Temples
- ✓ Integrated with Portal for Instant Revenue Collection Information

## Money Counting Monitoring System

- ✓ Realtime Data Capture at Source
- ✓ Integrated with Portal for Instant Revenue Collection Information

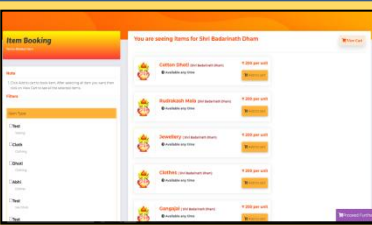


## Toshakhana The Shopping Cart

- ✓ Inventory Management System for Items Offered to God
- ✓ End to End Solution for Online Selling of Offered Items to Pilgrims, Specially for those who are not able to visit Dhaams
- ✓ Increase in revenue

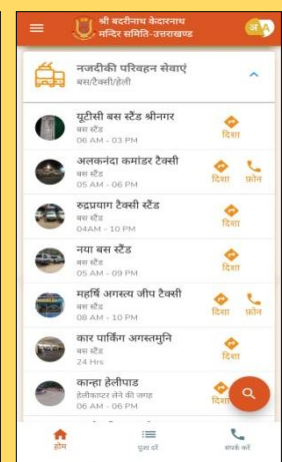
## POS Based Offline Collection

## VIP Darshan Permission System



## Mobile Apps Yatri . App for Pilgrims

- Yatra Guide for Pilgrims, equipped with Google Map Service
- Offline Availability of information of Public Utilities, ATM, Police etc
- Puja Booking and Donation



## Revenue Information System For BKTC & Govt

- Daily Online & Counter Income
- Daily Passenger Registration and Headcount at temple
- Daily Cash/offering Collection direct from temples



In Service Since 2019

Ready for Launch

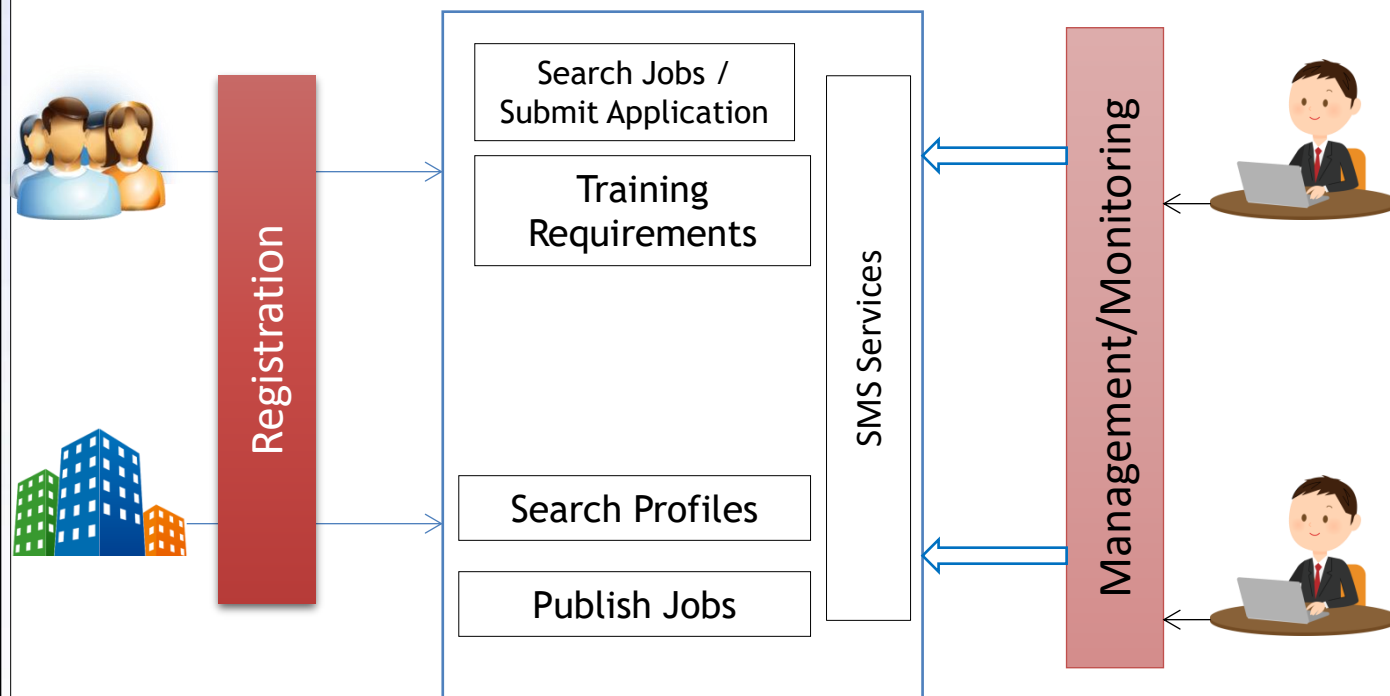
Toshakhana | Money Counting Monitoring System  
Yatri Mobile App| RIS Mobile App

Road Ahead

- Office Automation
- eHRMS
- Smart Counters

## BASIC ARCHITECTURE

### HOPE Portal



### Vacancy Dashboard

District	Sector			
ALMORA	DEHRADUN	HARIDWAR	NAINITAL	PAURI GARHWAL
5 VACANCIES	148 VACANCIES	1023 VACANCIES	250 VACANCIES	1 VACANCIES
TEHRI GARHWAL	UDHAM SINGH NAGAR			
5 VACANCIES	463 VACANCIES			

## Silent Features

### Employers Data

- ✓ District Wise Summary of Registered Employers
- ✓ Verify Registered Employers
- ✓ Detailed information of Registered Employers

### Reports

- ✓ Summary Report
- ✓ Date-wise Summary Report
- ✓ District-wise Skilled Summary Report
- ✓ Sector-wise Applicants report
- ✓ Parameterized Reports
- ✓ Keyword based Job Role Search

### External Data Reports

- ✓ Migrants Report
- ✓ PMKVY Report

### Utilities

- ✓ Update Mobile No
- ✓ Modify Vacancies

### Master Data Management

- ✓ Manage Job Sectors
- ✓ Manage Job Roles
- ✓ Manage Qualification Subjects/Trades

### Feedback/help

- ✓ View Feedback
- ✓ Feedback Response Report





# Asha Sangini System

<https://asha.uk.gov.in>

## Web Based System

System for Transparent, Timely Disbursement of Payments to Asha Workers

## Asha Sangini Doot Mobile App

Citizen can directly contact Asha Workers for Services

## Asha Sangini Mobile App

Reporting of works done by Asha Workers directly from field

## Asha Diary

Automatics Generation of Asha Diary.

## Village Health Profile

Automatics Generation of Village Health Profile

## Asha Sahayak Mobile App

Tool to monitor the works done by Asha Workers and Help them to get the dues in time

## A N M Mobile App

Tool to monitor the works done by Asha Workers and Help them to get the dues in time

## Asha Sangini Help Desk

Dedicated Helpdesk for Guiding about Asha Sangini System and Answer queries of Asha Workers

t

*Launched in  
Nov 2022*

## Highlights

- First Application Integrated with PFMS
- Real Time Reporting of work from field

NHM Punjab Also Shown Interest

SUSTAINABLE TRANSPORT AND EFFICIENT MOBILITY SOCIETY

# STEMS MEGHALAYA

An Initiative by the Government of Meghalaya



Ride With a Smile

STEMS is a society incorporated by the Government of Meghalaya in 2022, to revolutionize the way people commute by leveraging modern transport solutions that are safe, sustainable, efficient, and cost-effective. The objective of the society is to develop and implement transport solutions that can enhance mobility, reduce congestion, and benefit the environment by reducing emissions.

STEMS Project of NIC Uttarakhand is a unique project of its own kind for automation of tasks required for sustainable and efficient mobility objective of Govt of Meghalaya

## Key Components

### Web Portal

- Registration Request Processing
- Bus Pass Issuance
- Master Data
- Duty Allocations
- Payment Gateway Management
- Vehicle Monitoring

### Mobile Apps

- Student Registration App- for Student Registration, Bus Pass Issuance, Tracking
- Care Taker -for Travel Management
- Tracker – for real-time tracking

### VLT Based Bus Movement Monitoring

GPS Based Monitoring System



## Award of Excellence

from Ministry of Housing and Urban Affairs, Govt of India

*Go Live May  
2023*

Grate Success, Contributed in Traffic  
Decongestion in Shillong

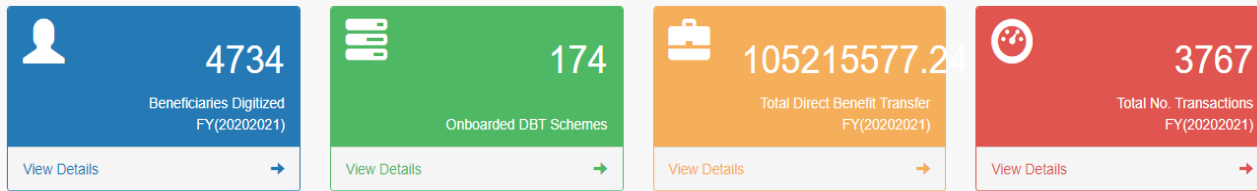
Road  
Ahead

Reports | Analytical Dashboards| AI/ML

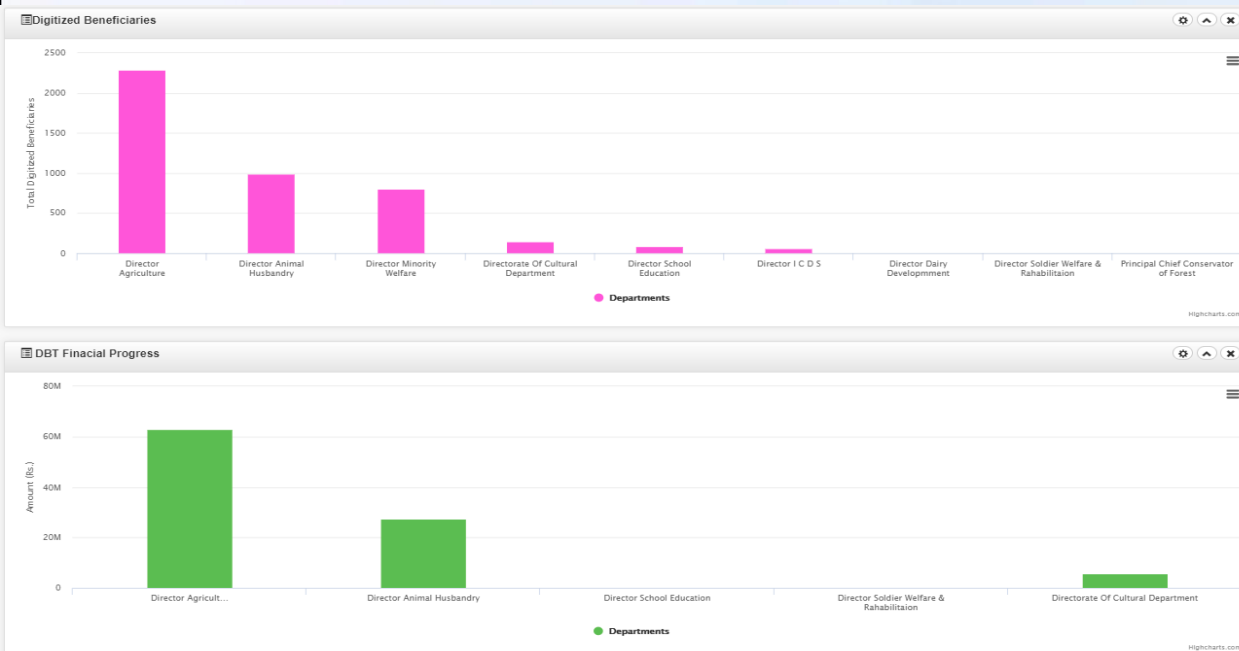
DBT MIS is an initiative to provide a common platform for the various departments of the Uttarakhand state for the complete management of the information systems of the beneficiaries, benefited by Direct Benefit Transfer under the various schemes sponsored by the state as well as centre.

Total No. of Farmers Registered :- 15381

Total Direct Benefit Transfer(Cumulative) :- Rs.105215577.24



## Physical & Financial Progress Representation



## DBT MIS Silent Features

### System

- Integrated Platform for all the Departments of Uttarakhand.
- Provision for creating authority at various level i.e. State, District, DDO and School level etc as per the requirement.
- Integration with State and Central DBT Portal will be incorporated

### Role

- Provision for DBT Budget Management at directorate level of integrated departments.
- Digitization of the basic and bank details of the DBT beneficiaries at various level as per the requirement of department.
- Writing of DBT expenditure details beneficiary wise for each month.

### Reporting

- Robust and flexible reporting structure at various authority level.
- KPI (Key Performance Indicators) based Dashboard Interface System for monitoring the physical and financial Progress.

## GPF ONLINE SERVICES

- |                           |  |
|---------------------------|--|
| 1. GPF On-line Service    | 5. GPF FINAL PAYMENT STATUS            |
| 2. GPF SMS (Push) Service | 6. On-line Grievances Redressal System |
| 3. GPF SMS (Pull) Service | 7. Pension status                      |
| 4. Mobile Registration    | 8. Reconciliation Feedback             |

## STAKE HOLDERS

Finance Department

Secretaries to the Government

Head of the Departments (HOD's)

Drawing and Disbursing Officers (DDO's)

Treasury / Sub Treasury Officers

Employees of the State Government

Pensioners drawing pension from the Treasuries/Sub Treasuries

Accountant General Uttarakhand

## MOBILE APPLICATION

### जीपीएफ ऑनलाइन उत्तराखंड GOVERNMENT SERVICE TO EMPLOYEE (G2E)



- उत्तराखंड सरकार के कर्मचारियों के सामान्य भविष्य निधि (GPF) संबंधित विभिन्न सूचनाओं की जानकारी देता है !
- कर्मचारियों को जीपीएफ की शेष राशि, वार्षिक जीपीएफ विवरण (2003 से आज तक) देखने की सुविधा !
- जीपीएफ दिशानिर्देश, अंतिम जीपीएफ स्टेटमेंट आदि।
- ऑफलाइन मोड में भी काम कर सकता है !
- बहुभाषी जानकारी भी उपलब्ध कराता है !

उत्तराखंड सरकार द्वारा ई-गवर्नेंस से एम-गवर्नेंस के तरफ बढ़ते कदम !  
इसे डाउनलोड कर सकते हैं -



प्ले स्टोर

Designed and Developed by **NIC** NATIONAL INFORMATICS CENTRE





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## Women Empowerment & Child Development

Govt of Uttarakhand

Projects	Sector	Anganwadi Centres (AWC)
105	597	20067

### WECD MIS Stakeholders



## Silent Features

Secretary Level, Director Level, District Level, Block Level and Aaganwadi Center Level Login

KPI (Key Performance indicators) based dashboard on each login

Flexible and robust reporting on every login

Category Management and Budget Allocation facility at the director level.

The budget allocated by the director level is visible on block login and this application provides the facility to allocate budget to various Anganwadis under specified categories

Anganwadi login under MIS application, can manage Mata Samiti and Personal Account expenditure details

Aaganwadi center can also manage its Bank Details and provision of formation of their mother committee.

## Social Security State Portal Of Uttarakhand (eSPAN 2.0) facilitates transparent workflow, web-based process automation for e-payments of monetary benefits to the state's needy citizens.

Online web-based  
since FY 2013-14 :  
Workflow based  
system

Online Submission of  
applications, Quarterly  
Pension Processing , instant  
information dissemination  
with appropriate linkages to  
CTS and NSAP Portals

Facilitates DBT process -  
Account Based

Facilitates approx. 7%  
of state's population  
(needy and weaker  
section of society)

Facilitates  
Quarterly/Monthly  
Online Pension  
Processing for 12 fully  
and semi state  
funded schemes

### Key Statistics

Total No. of Online Pension Schemes –  
**12**

Total No. Pensioners Registered –  
**8 lakh +**

Total DBT beneficiaries **7.5 lakh +** and  
amount transferred benefit is Rs.  
**1000 + Crore annually**



### Tangible Contribution in Governance

01

Avoids multiple  
benefits to same  
individual

02

Transparency-  
Fake, Duplicate &  
non-eligible  
pensioners  
and middlemen weeded  
out

03

Decisions on  
authentic data as  
electronic  
integrations are in  
place with easy  
monitoring of data

04

Direct e--Payments  
and timely  
disbursement  
Integration with CTS  
(Core Treasury  
System)

05

G2C 'citizen services'-  
instant information  
dissemination of  
pension passbook  
details and status  
information

06

Green e-  
Government  
A digital database  
of 8 lakh+ citizens  
with online  
reporting

## Key Features

Web enabled system

Preparing every year Main and  
Supplementary Budget

Budget also accessed by  
Uttarakhand Budget Mobile  
App.

Budget presented by Budget E-  
book.

“Your Budget Your Suggestions”  
implemented a major roll to  
prepare Budget.

Online data transfer

Graphical representation of  
Reports based on Financial year.

World Bank helps for DEBT  
Management.



**Uttarakhand Excise Management System Portal Of Uttarakhand facilitates transparent workflow, web-based process automation for various excise licenses, e-passes, e-permits and e-payments benefits to the state's stakeholders.**

Online web-based  
system since FY 2010-  
11

Online Submission of  
applications for various types  
of excise licenses, online  
generation of various types  
of supply chain passes  
& permits etc.

Integration with CTS (Core  
Treasury System)

Contribution in  
Generating approx.  
7.5% of state's  
revenue .

Facilitates online  
import  
permit, transport  
passes , stock  
availability to the  
stakeholders.

### Key Statistics

Total No. of Online services for excise  
licenses – **16**

QR code based permit/passes.  
Authorities can track the  
authenticity of the passes/permits.

Intelligent and real time reports.  
Improving performance and  
efficiency.

Effective revenue mobilization.

### Tangible Contribution in Governance

01

Better inventory  
management.

02

Providing  
transparency to  
department and its  
business with its  
stakeholders.

03

Daily reconciliation  
and enablement of  
revenue records with  
monitoring of data.

04

Direct e--Payments  
Integration with CTS  
(Core Treasury System)

05

G2C 'citizen services'-  
instant information  
and timely status on  
applications and final  
certificate generation.

06

Green e-  
Government  
A digital database  
of 10 thousands+  
licensees of dept.  
with online  
reporting





**67**  
Secretaries

**178**  
HODs

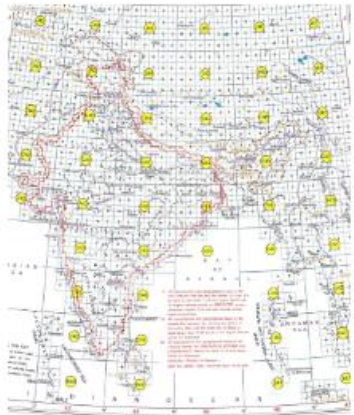
**2775**  
DDOs

**178**  
Departments

**5963**  
Total Schemes

Survey of India, under the Department of Science and Technology, Government of India has been engaged in production and maintenance of various types of Topographical, Geographical and many other public series maps on various scales covering India, for the defence and development of the nation. Therefore, this portal is developed to provide Topographical Map, Digital Vector Database, Administrative Boundary Database, Field verified Village Boundary Database, Digital Terrain Model, Digital Geographical Map and Geo-referenced Color Raster Map.

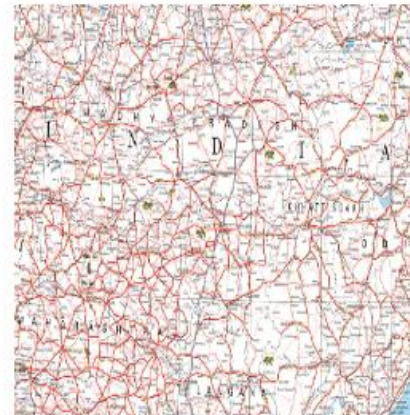
## Digital Products



Open Series Map (Free Pdf)



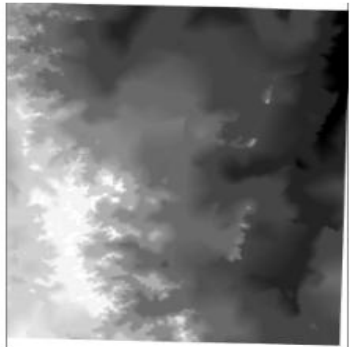
Village Boundary Database



Digital Geographical Map



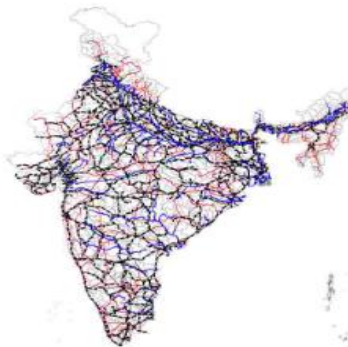
Geo-Referenced Colour Raster



Digital Terrain Model



Administrative Boundary Database



Digital Vector Database



Topographical Map

## Statistics

Started on Aug 2021

9  
Products

93559  
Registered users

4675  
Catalogue

98866  
Product Downloaded

9081296  
Revenue



This Portal facilitates entities engaged in map related activities to certify themselves quickly and easily. The portal is built based on Geo-Spatial guidelines released by Government of India in Feb 2021, which has de-regulated all aspects of mapping activities in India from survey to sales.



## Services

[Self Certification of Entities](#)

[Download Certificates](#)

[Renewal of Self Certification of Entities](#)

## Statistics Started on Dec 2021

**438**

Total Certification

**422**

Indian Entities

**16**

Foreign Entities

**10**

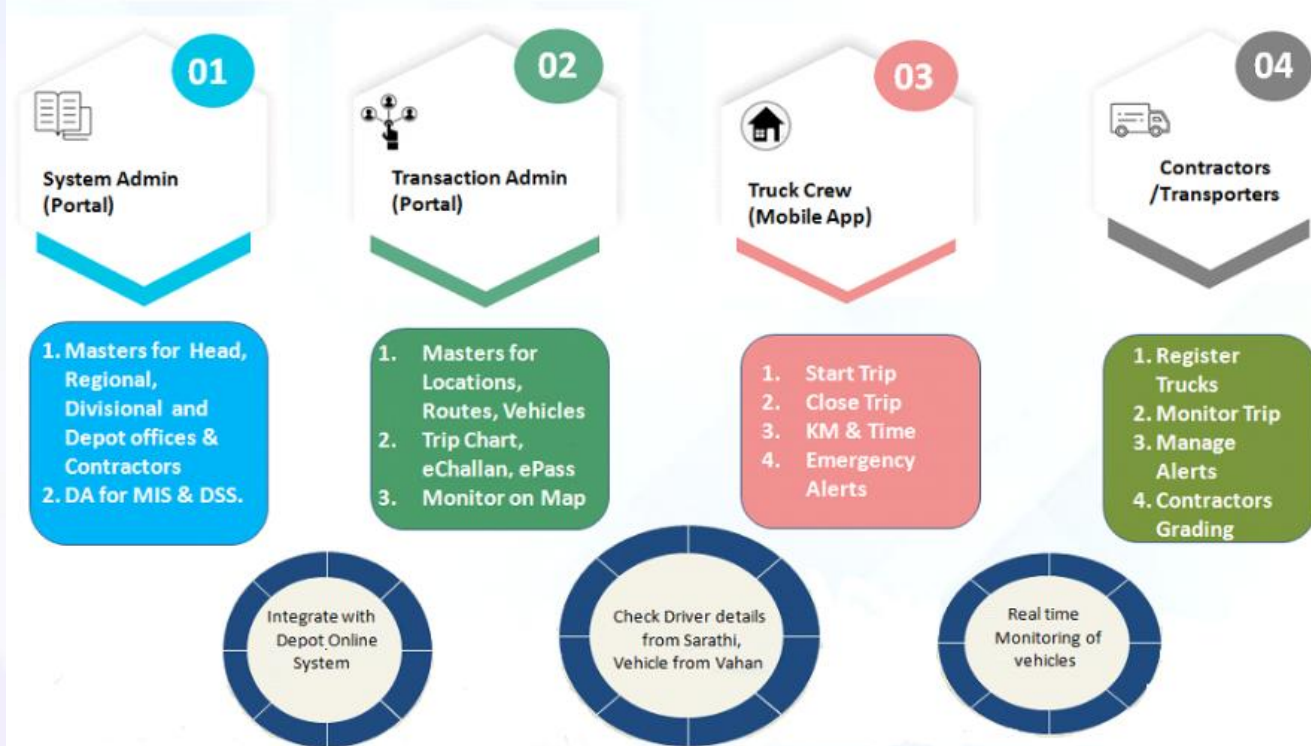
Entity Type

The Food Corporation of India was setup under the Food Corporation's Act 1964 , in order to fulfill following objectives of the Food Policy:

1. Effective price support operations for safeguarding the interests of the farmers.
2. Distribution of foodgrains throughout the country for public distribution system.
3. Maintaining satisfactory level of operational and buffer stocks of foodgrains to ensure National Food Security.

Since its inception, FCI has played a significant role in India's success in transforming the crisis management oriented food security into a stable security system. In order to ensure real time movement of vehicles / trucks, Vehicle Location Tracking System (VLTS) has been developed in association with NIC - Uttarkhand unit so as to monitor Truck movements in online mode through Geo-coordinates and Maps.

## VLT SYSTEM FOR FCI - MODULES



## Statistics

Started on May 2023

**9563**  
Trucks

**236**  
Transporters

**971**  
Depots

**17329**  
Completed Trips



State Planning Commission, Planning Department and Government of Uttarakhand has mandate to evaluate, checking of rates, viability and sustainability of all the infrastructure development projects in the state. Presently all the Detailed Project Reports (DPRs)/ Estimates are being prepared by the departments manually and submitting to planning department physically.

To improve efficiency, consistency and effectiveness of government responses, establishing a paperless environment in government offices and to establish transparency and accountability the Government of Uttarakhand has decided to prepare all the DPRs/ Estimates online through Unified Portal.



**Started on Oct 2023**

Gujarat Pollution Control Board are centred around the Pollution Control and the protection of the environmental quality. Bring about all round improvement in the quality of the environment in the State by effective implementation of the laws. Control of pollution at source to the maximum extent possible with due regard to technological achievement and economic viability as well as sensitivity of the receiving environment. This function is being fulfilled through laying down the disposal standards as well as gaseous emission standards, Identifications of sites and development of procedures and methods for the disposal of hazardous wastes. NIC has re-engineered and strengthened the online manifest system for transportation of Hazardous waste as per Hazardous waste (M&TM) Rules 2016 which is now made functional since 26/2/2020. This is an integral part of the XGN Platform developed by the NIC Gujarat, which is used by the industries of Gujarat for their routine dealings with GPCB.

## Statistics

**Started on May 2023**

### Services



#### Role based Dashboard

A portal has provided role based dashboard for Gujarat Pollution Control Board



#### Location Tracking Reports

Authorized users can download last location tracking reports as well as date wise location tracking reports



#### Real Time Tracking on Map

There is a big challenge for the GPCB to track location of such vehicles carrying hazardous waste and also to ensure its disposal at real destination place.

**11812**  
Trucks

**1500+**  
One Day Trips

**20+**  
RO

**623000 +**  
Completed Trips

## 'Online RTI' portal and 'Online Second Appeal, Complaint, and Hybrid Hearing system

Honorable Chief Minister of Uttarakhand Sh. Pushkar Singh Dhami inaugurated the 'Online RTI' portal and 'Online Second Appeal, Complaint, and Hybrid Hearing system' at the Secretariat on 15th January 2024.



Departments  
On-Boarded

244

PIOs  
Created

3821

FAA  
Created

1508

RTI  
Received

3821

First  
Appeal

117

Data as on 04-07-2024



## Stakeholders

- UIC (State Admin)
- Nodal Officer – Concern Department
- First Appeal Authority – Concern Departments
- Public Information Officer (PIO) – Concern Departments



Urban Development Directorate requested National Informatics Centre (NIC) to develop an application for Self Help Group (SHG). NIC developed a web application with the consultation of UDD and ULBs. Various levels of meeting and demonstration has been done with UDD officials and staff members.

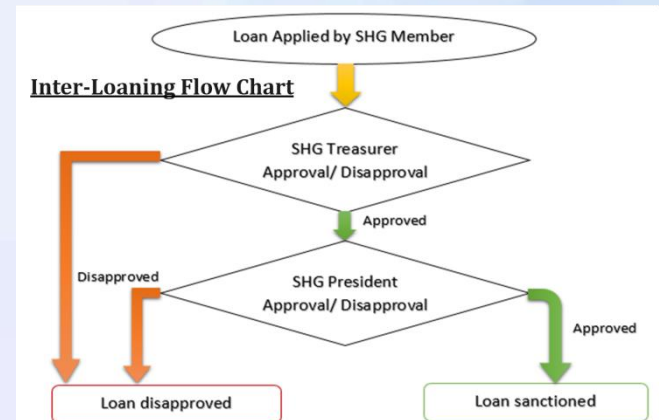
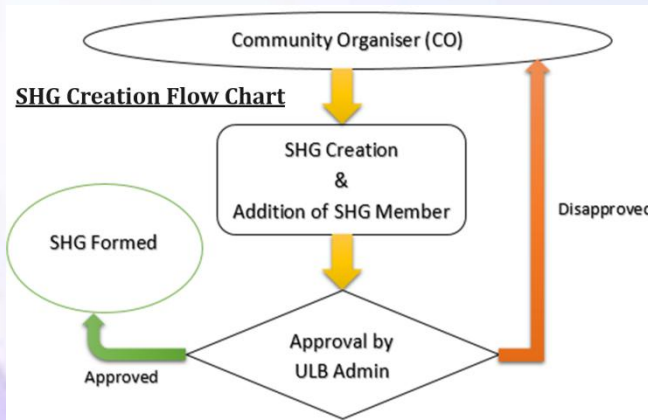


## Features

- Online Web based application.
- Flow based system.
- Different-different Dashboards for different-2 Stakeholders.
- Validation check are enforced on data entry modules, resultant, No mistake possible during the data entry.
- Various MIS reports are incorporated as specified by the Directorate.

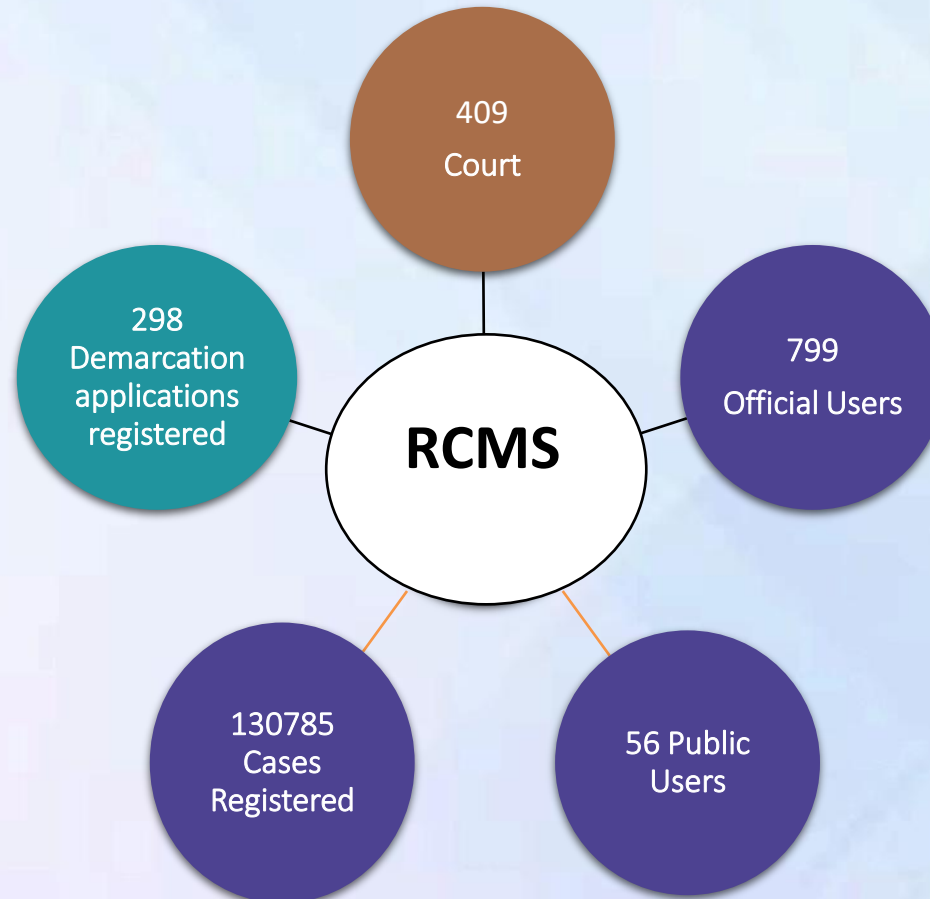
## Stake Holders

- State Admin – Urban Development Directorate (UDD).
- District Admin - District Nodal.
- ULB Admin – Executive Officer ULB.
- Community Organizer (CO)
- SHG Chairman
- SHG Treasurer
- SHG Member





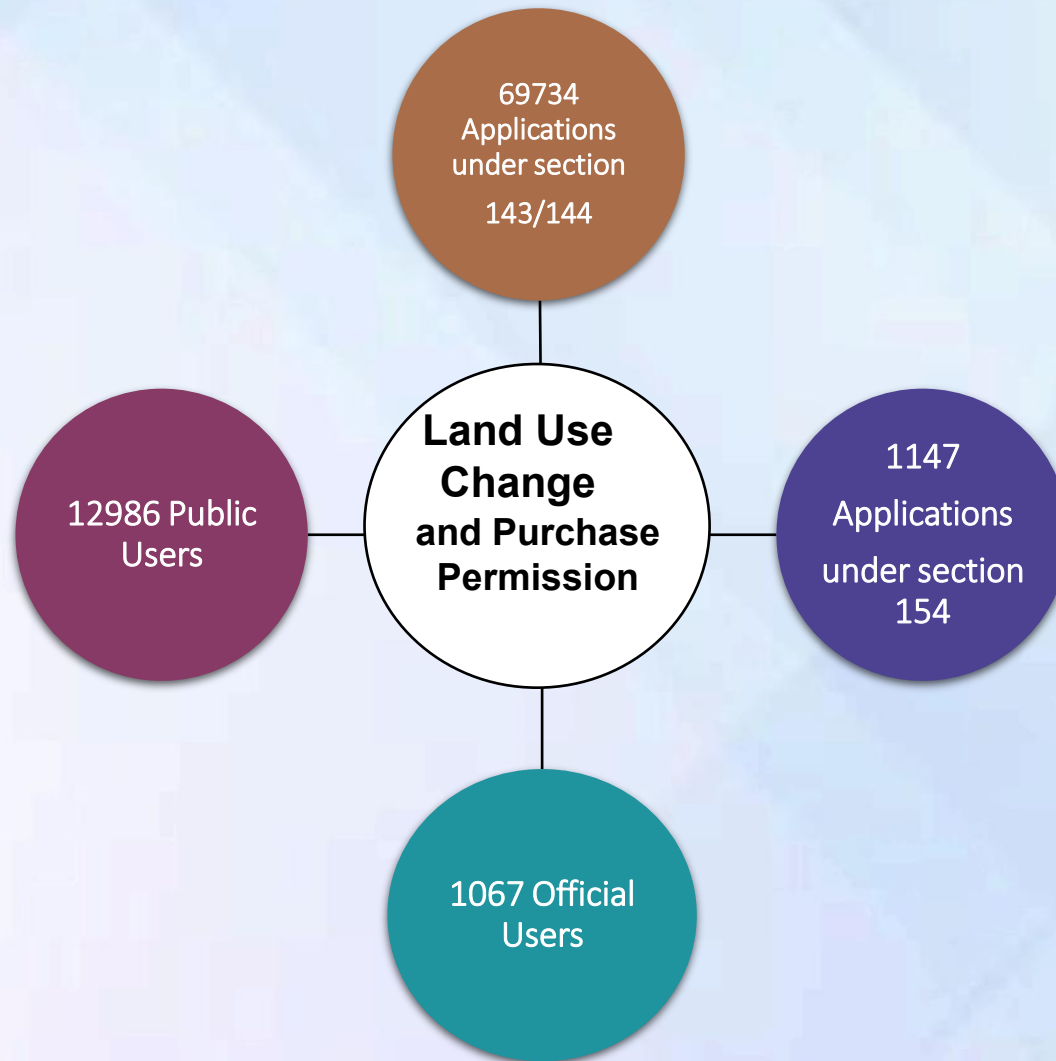
**The Revenue Court Management System (RCMS)** is a digital initiative introduced to modernize and streamline the management of cases related to land and revenue disputes. This system leverages technology to ensure transparency, efficiency, and accountability in handling revenue-related legal matters. It is a flow based application. With the help of this system it will be easy to register the case, view the progress of registered cases and their rectification status at revenue court level. RCMS application has been implemented in Revenue court at Mandal, District and Tehsil level.



## Key Features

Web enabled System	Role Based application flow
Online payment gateway integrated	E-Summon facility
G2C and G2G service	Pendency Check at all levels
Report Search Facility	Roll Based dashboard

## Digitization of Land Use Change(143/144) and Land Purchase(154) Permission



### Key Features

Web enabled system	Role Based application flow
Integrated with Single Windows System	Robust Reporting and analytics System
G2C and G2G service	Pendency Check at all levels

## Chief Electoral Officer, Uttarakhand

### NIC-UK Developed Applications



- **Election Polling Personnel Deployment System (EPDS)** – was developed by State Election team as per the ECI guidelines and approved by CEO, through which around 52000 government officials as polling personnals were deployed on 11723 Polling Booths in 70 Acs of 13 districts of Uttarakhand using three stage randomization.
- **Mobile GPS based Location Tracking System** – was developed by state NIC for tracking polling parties whose has to cover more than 2km on foot to reach their assigned Polling Booth . Location tracking portal as well as Mobile App was developed.
- **Poll Day Monitoring System (PDMS)** - A mobile App was developed to monitor Poll Process. Information of events performed by polling parties during pre poll, poll day and after poll were captured through the SMS based system. A portal for monitoring the same was also implemented.

### Election Commission Of India Applications



- **ERO-Net** - Electoral Roll Management.
- **EMS** - EVM Management and Randomization System.
- **ENCORE** - Nomination, Affidavits, Voter Turnout, Results.
- **C-Vigil** - Citizens – Vigilance System.
- **ETPBS** - Electronically Transmitted Postal Ballot System..
- **Mobile Apps.** - Voter helpline, Garuda, KYC, PwD, Suvidha, ENCORE.
- **Webcasting** – Support in Poll Day Webcasting.

**13**  
District

**115**  
Tehsils

**7455**  
Revenue  
Villages

**269788**  
Property Card  
Prepared

**251367**  
Property Card  
Distributed

**01** Digitization of Rural Aabadi Land Area

**02** Drone Technology and Satellite mapping is used to demarcate the boundaries of the individual property

**03** Creation of accurate land records for rural planning

**04** Reduce property disputes in rural areas.

**05** Digitally Signed Data

**06** Property Owners are eligible for taking loans and other financial benefits.

**07** Integrated with Digi Locker



## Simplified Work Based Accounting Application for Panchayati Raj



### Status -Uttarakhand

Total GPs	7795
No. of GPs with published Annual Plans (GPDP) 2022-2023	7782
No. of GPs & Equivalent started geo-tagging	7788
No. of GPs with Accounts month Book closed(2022-23)	7777
No. of GP with PFMS integration	7791



**9**

Total Hospitals on-boarded on e-Hospital(2) & Nextgen e-Hospital(7)

**1,72,537**

Total ORS  
Appointments

**16,706,276**

Total Transactions on  
e-Hospital since Sept '15

## Digital Innovation in Prison Offices of Uttarakhand



### Key Services

Prisoner Induction Management	Court Management	Gate Management	Prisoners Sentence Management
Prisoner Personal Management	Report Management	Rehabilitation Module	Special Remission

### Key Features

Web Enabled Application	Registration for Visit Request
Registration for e-Mulakat	Role based dashboard
SMS and email alerts	Report Search facility

Home


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Search GO

Contact Us


Log In

Dashboard




Generated GOs

Till Date 36373



Published GOs

Till Date 36042




Downloaded Copy of GOs

Till Date 743905

Latest 10 Published GOs

S.No.	GO No	GO Date	Department Name	Subject	GO Type	Download
1	I/287566/20XVI-1/2025	3/31/2025 12:00:00 AM	Finance Department	Budget Direction 2025-26	New	<a href="#">PDF File</a>
2	I/287475/2025	3/30/2025 12:00:00 AM	Finance Department	UPS Formats	New	<a href="#">PDF File</a>
3	I/286553/2025	3/27/2025 12:00:00 AM	Finance Department	Clarification of Order no.251228 dated 05, november 2024, regarding NPA to Retired Vets of Animal Husbandry department	New	<a href="#">PDF File</a>
4		3/20/2025	Irrigation and Minor	राजस्व सेवा मद्र में विनियम कर्ष 2024-25 हेतु अनुदान संख्या-20 में 03 कार्यकारी अधिसूचना के	New	<a href="#">PDF File</a>

Progress in the last 12 Months



Month	Total GO
May	22
Jun	28
Jul	18
Aug	25
Sep	42
Oct	38
Nov	35
Dec	38
Jan	15
Feb	12
Mar	20

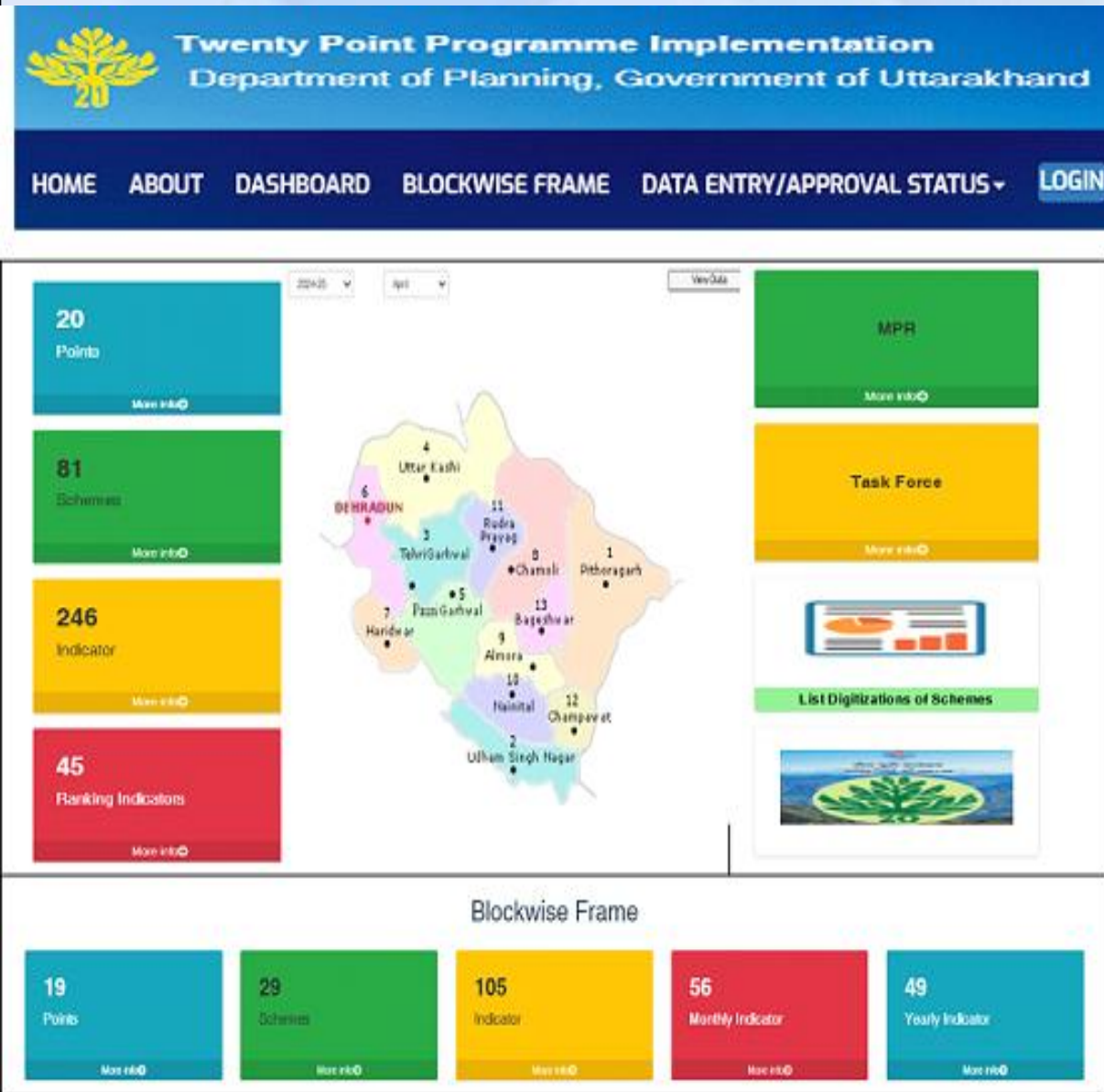
Department Wise Summary

S.No.	Department Name	GO Uploaded	View
56	Watershed Department	108	<a href="#">View</a>
57	WICD Department	160	<a href="#">View</a>
58	Youth Welfare Department	336	<a href="#">View</a>

## Salient Features

- This Application fetches all GO's from eOffice Portal Automatically
- Section users can approve or reject the GOs in the Portal . Once approved the GO will be published on the Portal.
- Provision for linking of GO's corrigendum/amendment with related GO's
- Dashboard facilities are available for Top 10 published GOs, Total GO's Generated, Published and Downloaded.
- Display of Last 12 Month published GO's summary through Bar Graph.
- Citizens can search GO's Department wise, Section wise, Category wise, GO No wise, Date wise, Subject wise, Keyword/metadata wise.
- Flexible and robust reporting on every login.





**20-Point Programme-** is a web-based Management Information System (MIS) application developed for the Planning Department of Uttarakhand. It encompasses 20 key points and 65 monitorable items, which are divided into ranking and non-ranking categories. State-level users of the Planning Department set targets for the 20-point schemes and sub-schemes for each district for a specific financial year. District-level officers record the achievement against the targets and the department heads verify the data.

**Modules-** MPR(District and Block), Soochi Publication and Task Force Inspection .

### Features -

- State Admin, Mandal, Department, District , Block and Office Login.
- Dashboard on each login.
- It is a completely paperless application.
- MPR Data Verification facility at HoD level .
- Marks, percentage and grade are calculated automatically.
- Citizens can search and view District , block, Panchayat, Village, Year, Month and Indicator wise reports .

### Statistics –

- Points – 20, Schemes – 81, Indicators - 246
- Ranking Indicators – 41, Registered Users - more than 1050

Back

**e-Granthalaya** is a digital Platform developed and maintained by **National Informatics Centre**, Ministry of Electronics and Information Technology, Government of India. Under the platform, NIC Provides Library Management Software with Digital Library Module and Cloud Hosting facility to Government Libraries on request basis.

Status of e-Library in the state of Uttarakhand

e-Granthalaya URL: <https://eg4.nic.in/ukhed/OPAC/Default.aspx>

**Total Titles**  
541903

**Total Records**  
1898665

**Total Members**  
128701

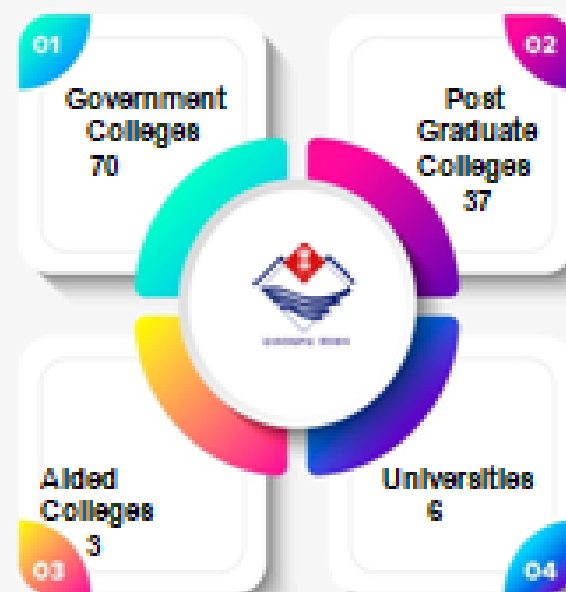
**Total Libraries**  
131

After the establishment of Uttarakhand state, there has been a rapid development of higher education in the state from the numerical point of view.

E-Granthalaya 4.0 has been implemented in 5 state universities, 01 state university campus and 106 state colleges and 03 aided colleges.

It is used for online data entry and operations

This cluster provides library members access to e-Catalog in public domain and digital library services using MOPAC - Mobile Responsive OPAC and e-Granthalaya Mobile App.



## Computerization and Computer Networking of Consumer Forums in Country

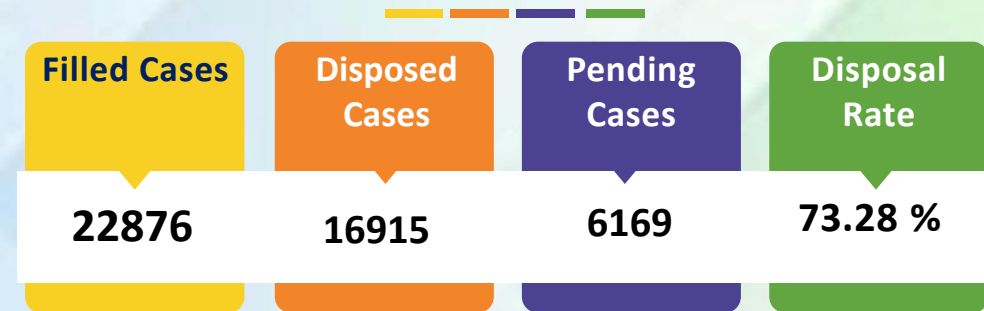
Confonet is an internet based Case Monitoring System developed for automating the work flow of the consumer forums, starting from case registration until announcement of judgment.

### Objective

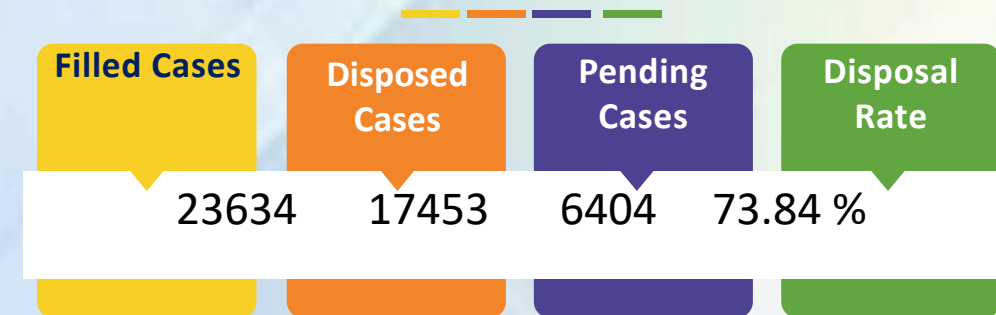
The project aims at improving operational efficiency, co-ordination, accessibility, speed in judicial administration and to set Information Communication Technology (ICT) infrastructure at Consumer Redressal forums all over India. It aims at providing:

- E- Governance
- Efficiency
- Transparency
- Systematizing of working
- To achieve time bound delivery of justice to the consumers.

### Statistics for FY 2022-23



### Statistics for FY 2023-24



## Objective – “e-Daakhil Portal” for Consumer Complaints Redressal

### Objectives and Benefits

- The main objective of the portal is to provide a platform to the consumers to lodge their complaints
- The portal functions as a one stop window for easy and quick filing of complaints as per the new Consumer Protection Act, 2019
- The portal aims to cover all the aspects to make it user friendly
- It provides complete transparency about the complaint registration process till its Redressal
- The portal also contains various user manuals and video tutorials making it a user-friendly platform
- Apart from various useful links, consumers/ advocates lodging the complaints can also connect with the help desk in case of any real time issues on the portal.

### Key Features

- File new consumer complaints, Appeal, Transfer Application, Misc. Application, Execution Application, Revision Petition, Review Application etc.
- Pay court fee online. (if the disputed amount more than five lacs)
- e-Notice to concerned respondents & opposite parties.
- e-Hearing through video conference.
- Alerts via SMS/Email

### Application Flow





## Case Information System (CIS)

Through Case Information System Software the litigant should be able to view the daily status of his case, to view the orders of the case, the progress of the case on any particular date etc online from any part of the world. As on date **CIS v1.0** is running at High Court **CIS v3.2** is running at District & Subordinate Courts..

## ePayment

Online Court fee submission facility has been integrated with CIS of High Court and all the District Court of State w.e.f.2022. ePay service (<https://pay.ecourts.gov.in/epay/>). The ePayment portal is also integrated with state-specific vendors like SBI ePay, IFMS etc.

## E-Filing 3.0

eFiling 3.0 (<https://filing.ecourts.gov.in/>) have implemented in High Court and all the subordinate Court of Uttarakhand w.e.f.2023. Both Civil and Criminal cases can be filed before any High Court or District & Subordinate Courts of the state of Uttarakhand.

## FASTER

Fast and secure transmission of electronic records (FASTER) has been implemented in this Hon'ble High Court w.e.f.2023 for speedy transmission of order/ judgments to concern district Court/ Jails.

## Neutral Citation

First Phase of Neutral Citation system was implemented in the High Court of Uttarakhand on 17 July 2023. Now, a 'Neutral Citation Number' is being generated in every disposed of case, before uploading the final order/judgment.

## eTrue Copy Portal

"Electronic True Copy of Orders/Judgments", software application (<https://etruecopy.uk.gov.in/>), has been developed at High Court and implemented w.e.f.2023.

## e-RTI Portal

<https://ertihc.uk.gov.in/> has been developed at High Court and was inaugurated by High Court of Uttarakhand on 19<sup>th</sup> June, 2023 to facilitate online submission of RTI applications, online fee payment, status track etc. in the High Court and all the District & Subordinate Courts of the State.

## Technical Support

Maintenance Script for Data Replication, eTender, GEM, LAN Network (NICNET/SWAN/MPLS), NAPIX API, ICT Training at UJALA & ATI, SSL & VPN Certificate, eMail, Kavach, Domain name, VM support etc.

## NATIONAL JUDICIAL DATA GRID (NJDG)

NJDG, a flagship project implemented under the aegis of the eCourts project, has been recognized as a significant innovation under the Ease of Doing Business initiative of the Government of India.

## Neutral Citation

First Phase of Neutral Citation system was implemented in the High Court of Uttarakhand on 17 July 2023. Now, a 'Neutral Citation Number' is being generated in every disposed of case, before uploading the final order/judgment.

## DCPMT(District Court Performance Monitoring Tool)

A periphery is developed at High Court in year 2022 in the CIS to monitor the performance of each Judicial Officer on the day to day basis is monitored by Hon'ble Administrative Judge remotely.

## LEGAL AID INFORMATION SYSTEM (L.A.I.S.)

Legal Aid Information System (<https://uklegalaidservices.uk.gov.in/>) is a website/portal developed at High Court for Uttarakhand State Legal Service Authority (UKSLSA) by which Applicant can submit their application online for requesting free legal aid.

## Online Display Board

A CIS based periphery online display board is developed at High Court for awareness of the litigants and lawyers regarding progress of their cases outside the court hall.

## Neutral Citation

First Phase of Neutral Citation system was implemented in the High Court of Uttarakhand on 17 July 2023. Now, a 'Neutral Citation Number' is being generated in every disposed of case, before uploading the final order/judgment.

## Application for Inspection Pendency Report

This in-house application is used by Inspection Section of the Hon'ble High Court of Uttarakhand. This application keeps the record of all District Courts Cases data (including institution, disposal, pendency, Opening and closing balances).

## Hybrid Mode of Court Hearing

All the Courts in the Hon'ble High Court are functioning in hybrid mode of case hearing, i.e. physical as well as through Video conferencing facility. An exclusive application was also developed and used by Hon'ble Bench for transmission/viewing the case files remotely in **pdf** format as per the cause list.

## Website of High Court of Uttarakhand-

<https://highcourtofuttarakhand.gov.in> is giving many services to lawyers and litigants through this including Cause List, Orders & Judgements, Notifications, Details of Hon'ble Judges, Important downloads, Holiday calendar, Contact details, Links to various important online applications etc.

## NATIONAL JUDICIAL DATA GRID (NJDG)

NJDG, a flagship project implemented under the aegis of the eCourts project, has been recognized as a significant innovation under the Ease of Doing Business initiative of the Government of India.

## Virtual Court

The first such Court in the State of Uttarakhand was inaugurated by High Court of Uttarakhand on 10<sup>th</sup> June, 2023 at Pilot district Dehradun to adjudicate **e-traffic Challans** of District and has been established further throughout the State of Uttarakhand in all the districts. **Now the establishment of Virtual Court for Transport is under process.**

## NSTEP

NSTEP has been implemented in all the District Courts in September 2023. NSTEP is a centralized process service tracking application comprising of a web application and a complementary mobile app designed to streamline the process. The eTender is published and in process for hand Held Devices for bailiffs.

## ICJS

Inter-Operable Criminal Justice System (ICJS) has been implemented successfully in the District Court Dehradun as pilot District w.e.f.2023 and same has been extended and implemented in all the other Districts of State of Uttarakhand. **Now the process to integrate other pillars like Prosecution & Prison is under process.**

## Online Leave Management Portal

It is too developed at High Court and implemented w.e.f. 2022 to provide online leave submission facility to Judicial Officers of State. The said application is currently hosted at staging server of State Data Centre (ITDA), Dehradun. Security audit & Domain Registration of above Portal is in process.

## Website of District Courts of Uttarakhand

All the 13 District Courts of State of Uttarakhand are migrated from DRUPAL platform to S3WAAS platform w.e.f. 2023.

## ECOURTS SERVICES PORTAL & Mobile App

<http://services.ecourts.gov.in> and ecourt services mobile app enables stakeholders such as citizens, litigants, lawyers, government and law enforcement agencies to access data and information relating to the judicial system of the country.

## Daily Sitting Register

A periphery is developed at High Court in the CIS for all Judicial Officers in District Courts has been implemented in the state w.e.f. 01<sup>st</sup> September 2023.

## Witness Statement Recording Module

A periphery is developed in the CIS at High Court to get the online/e-Mail copy of statements of witnesses to the concerned parties in District & Subordinate Courts of the State.

## Court Management tool JustIS App

JustIS Mobile App is developed for the Judges of District & Subordinate Courts in the country. The App is username/password protected. The App is a digital repository that provides all details about his/her court at the handset 24x7.

## Case Information System (CIS)

Order s & Judgment

Registered Cases

996455

1952847

## ICJS (FIR)

FIR Received

FIR Verified

13838

1250

## ICJS (Charge sheet)

Charge sheet Received

Charge sheet Verified

7248

1180

## eFILE 3.0

Registered Cases (High  
Court)

Registered Cases (District  
& Subordinate Court)

16

18599

## Virtual Court Payout Cases

Payout Cases

Amount

362

443403

## Virtual Court Cases

Total Received

Verified

10978

7366