

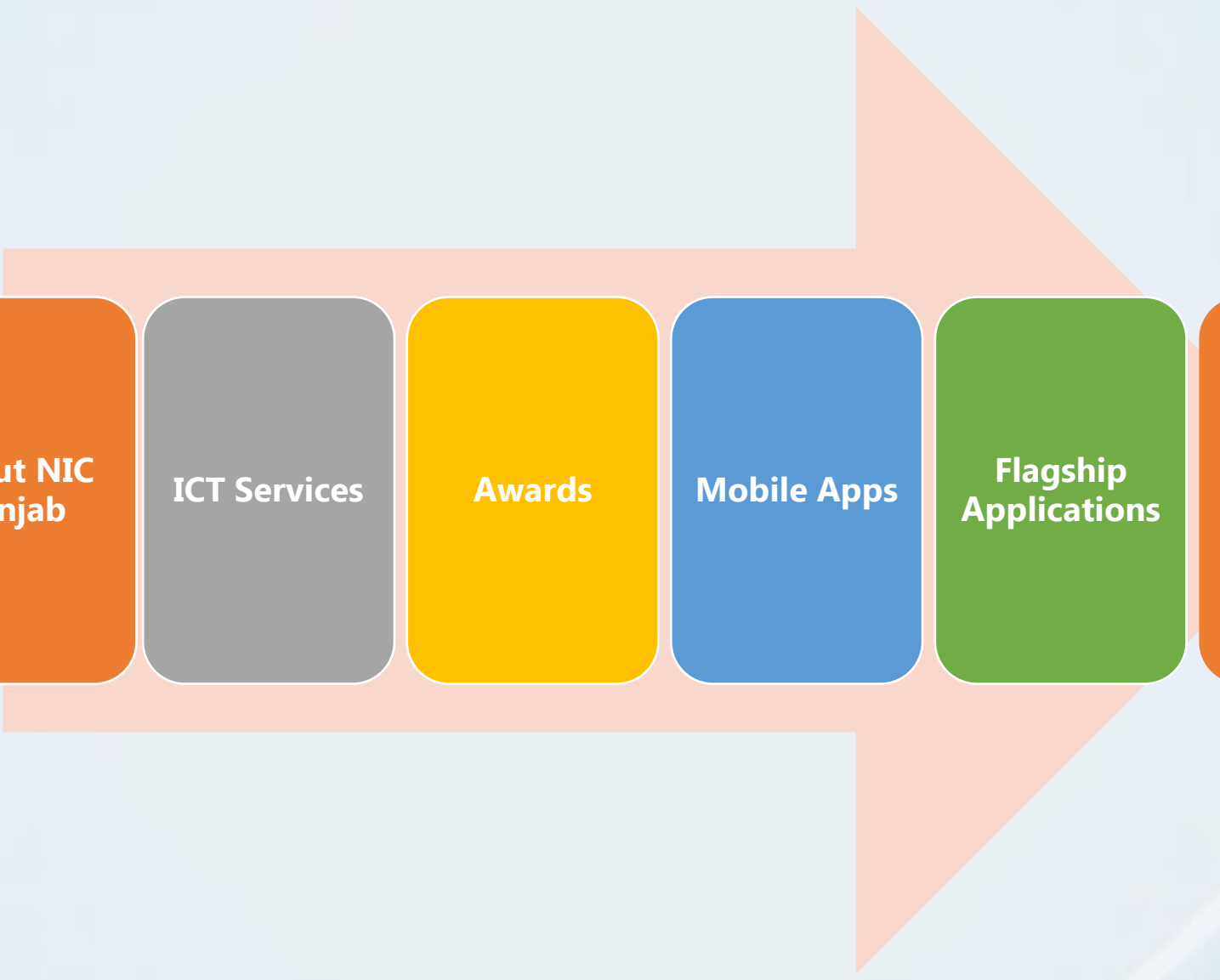


Punjab State Centre

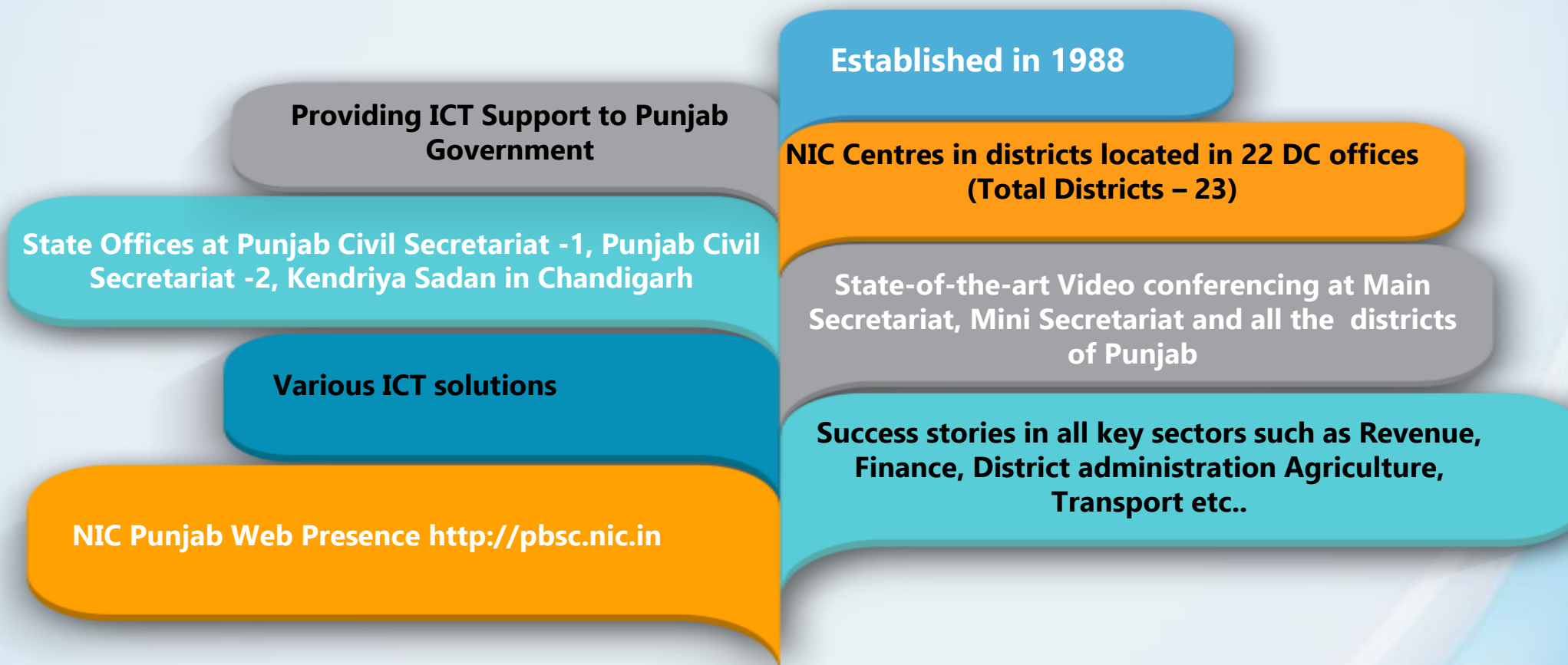
Profile & Achievements

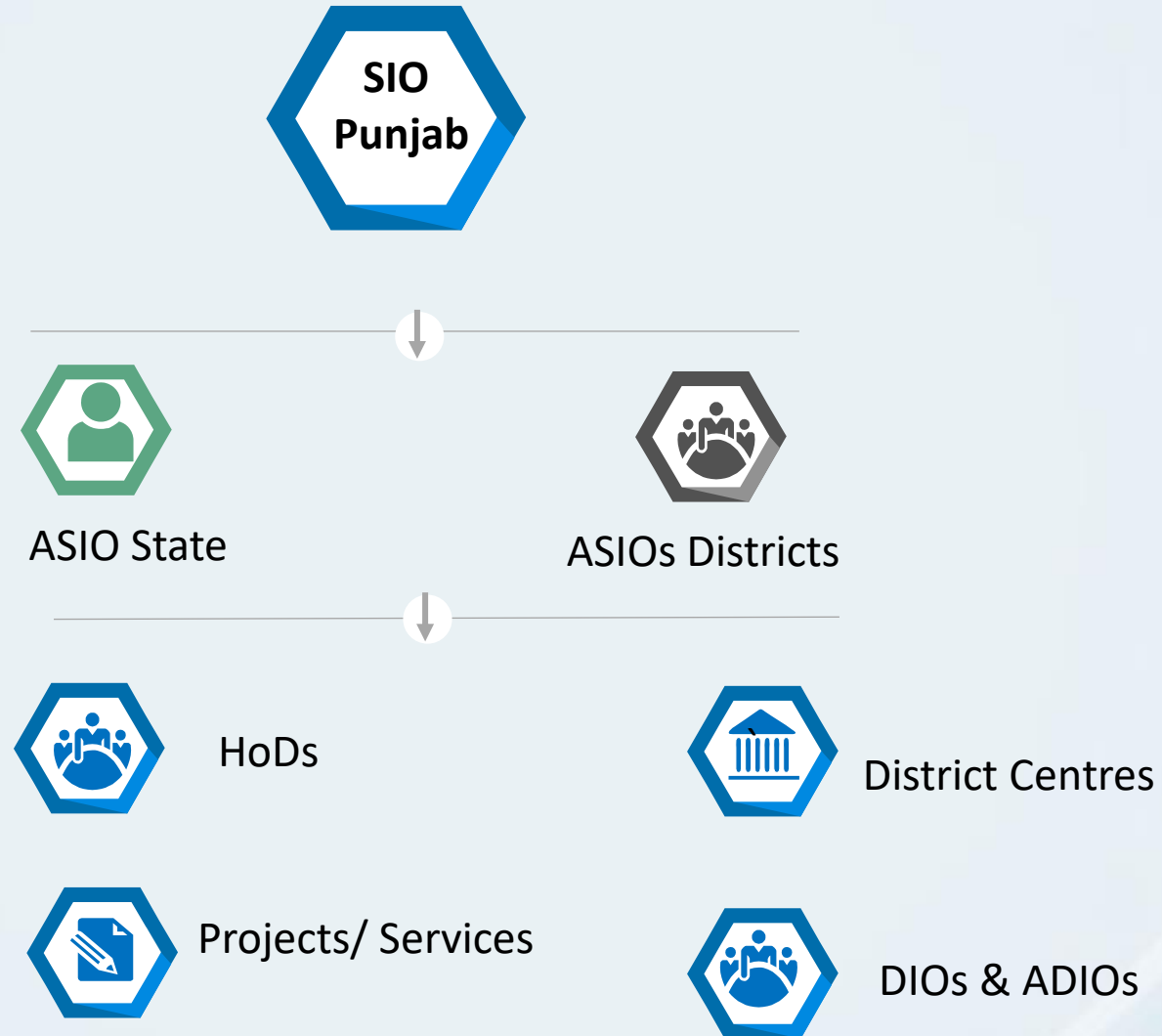
<http://pbsc.nic.in>

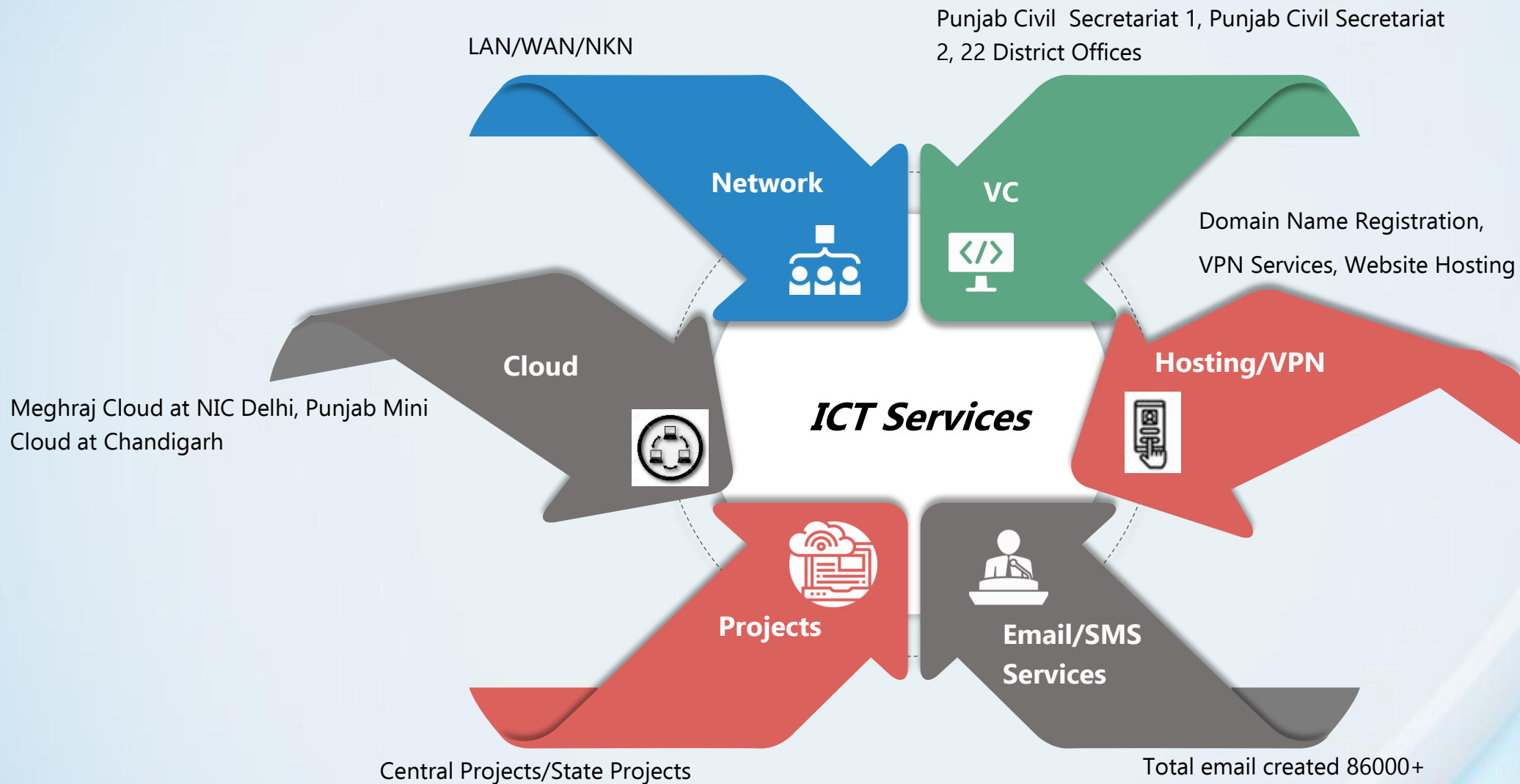
October 2021



About NIC Punjab	ICT Services	Awards	Mobile Apps	Flagship Applications	Future Road Map
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Three core connectivity having bandwidth 10 Gbps (NIC UT), 1 Gbps (NIC Haryana) and 100 Mbps (NIC UT)

Punjab SWAN Network integrated with NKN/NICNET at the State level as well all the 22 Districts of Punjab state.

Punjab SWAN and Punjab State Data Centre (SDC) connected on 10Gbps and 1 Gbps from NKN-PoP

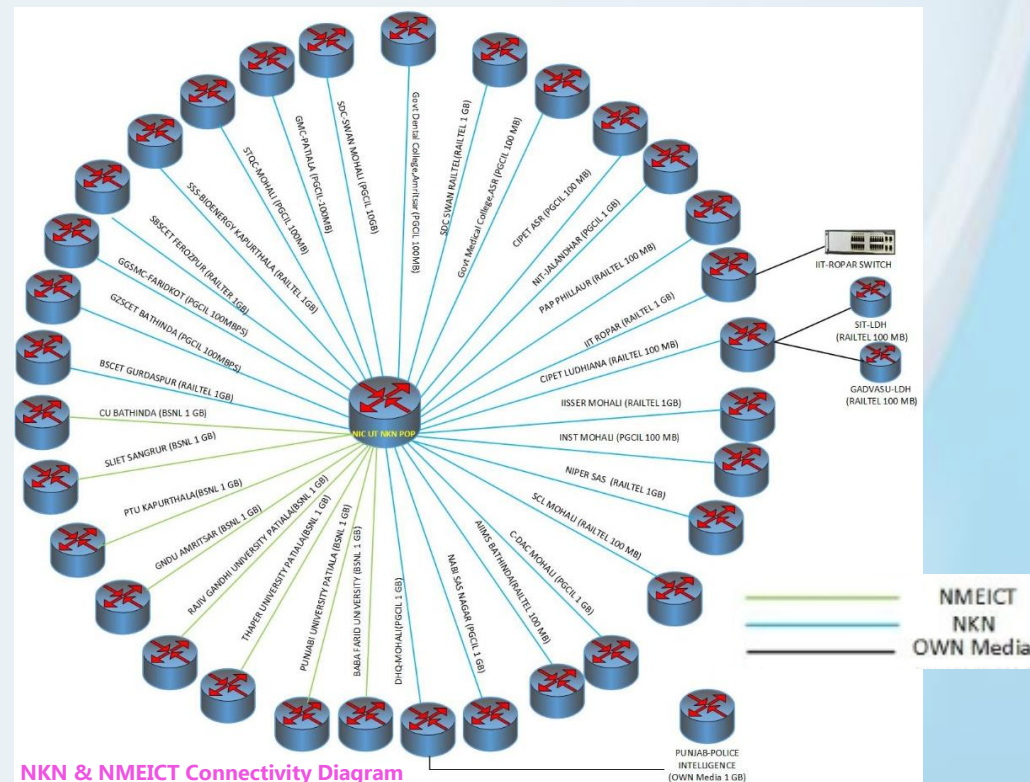
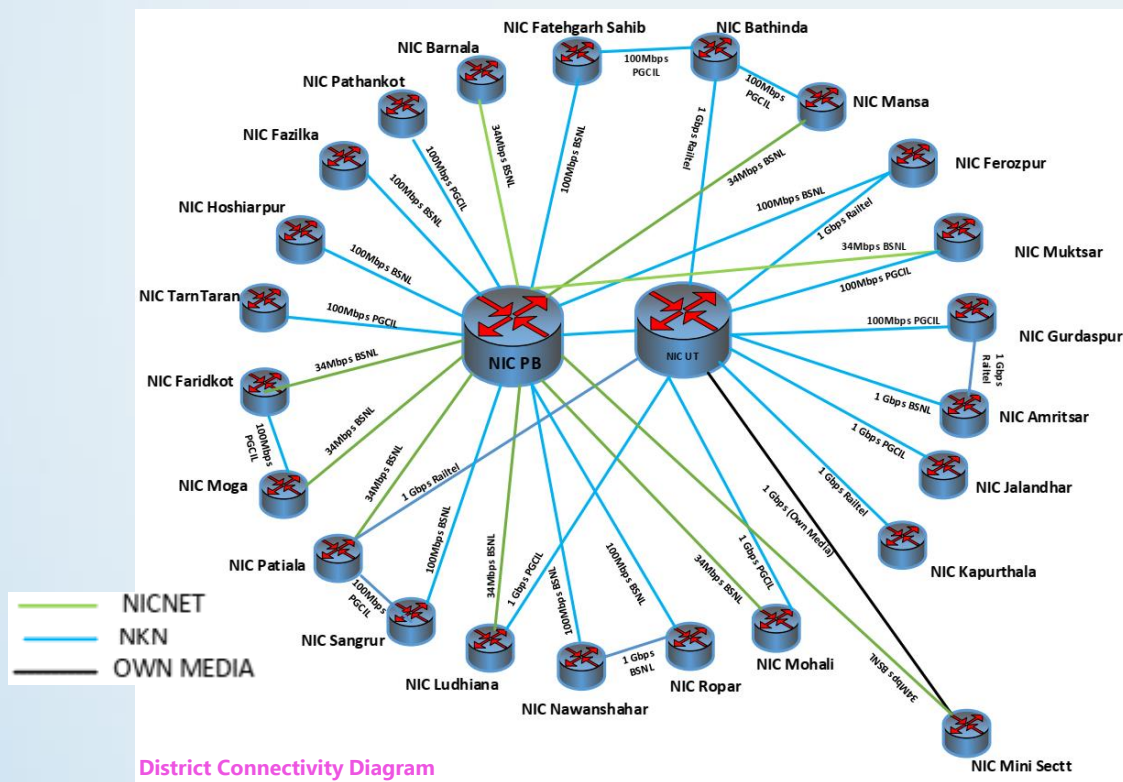
33 institutes under NKN/NMEICT (NIT, State / Central Universities & Research Institutes) connected to high bandwidth network with bandwidth of 1 Gbps and 100 Mbps.

Separate Inter-District links 1Gbps/100Mbps established to provide network redundancy at the District Headquarter level.

More than 5000 nodes at Punjab Civil Secretariat, Punjab Civil Secretariat II, Punjab Police HQ, Kendriya Sadan and Vite Yojna

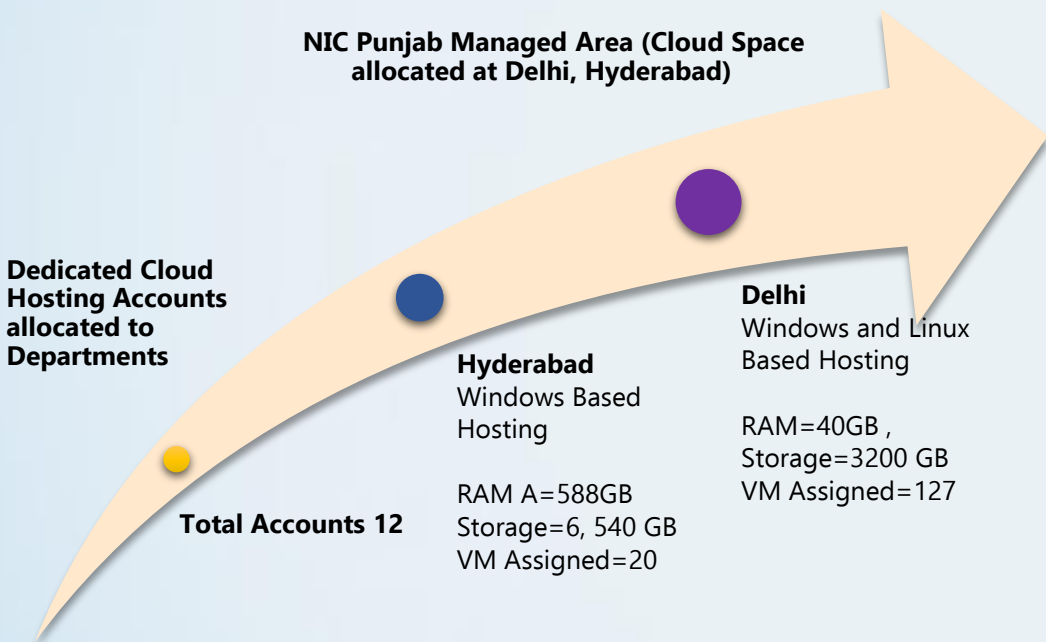
36 links including 3 Core links, 27 vertical and 6 inter-district links from SHQ and DHQ to various departments.

Establishing State-of-the-Art Network(including WiFi) in Punjab Vidhan Sabha which will be Live soon.



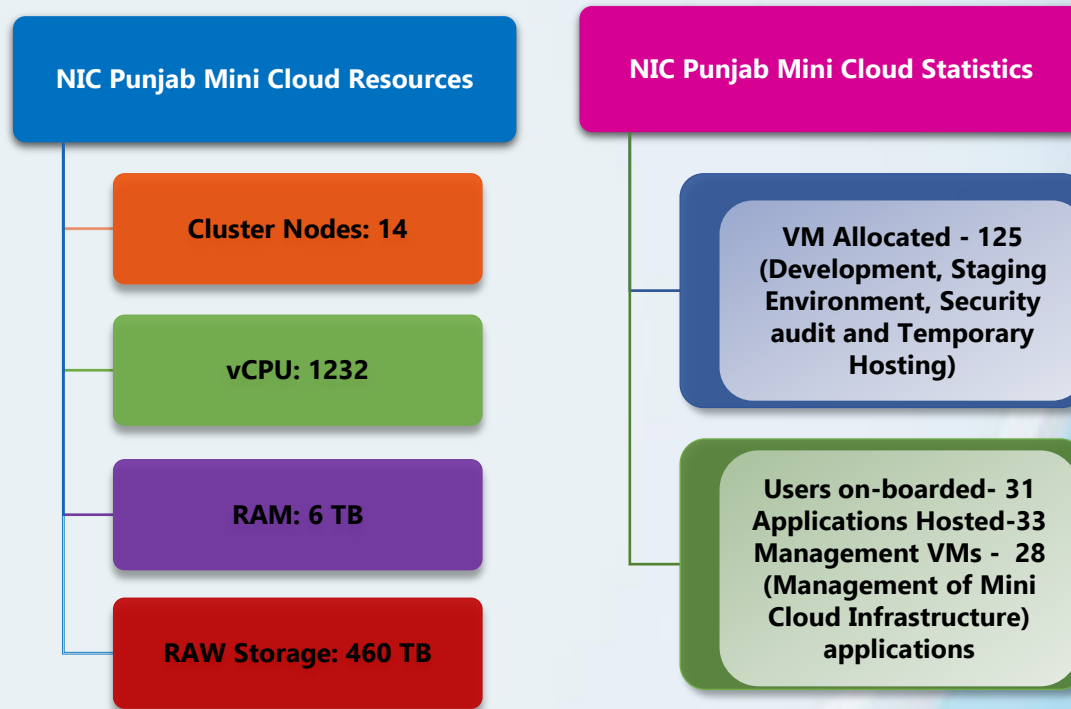
MeghRaj cloud.nicsi.nic.in/

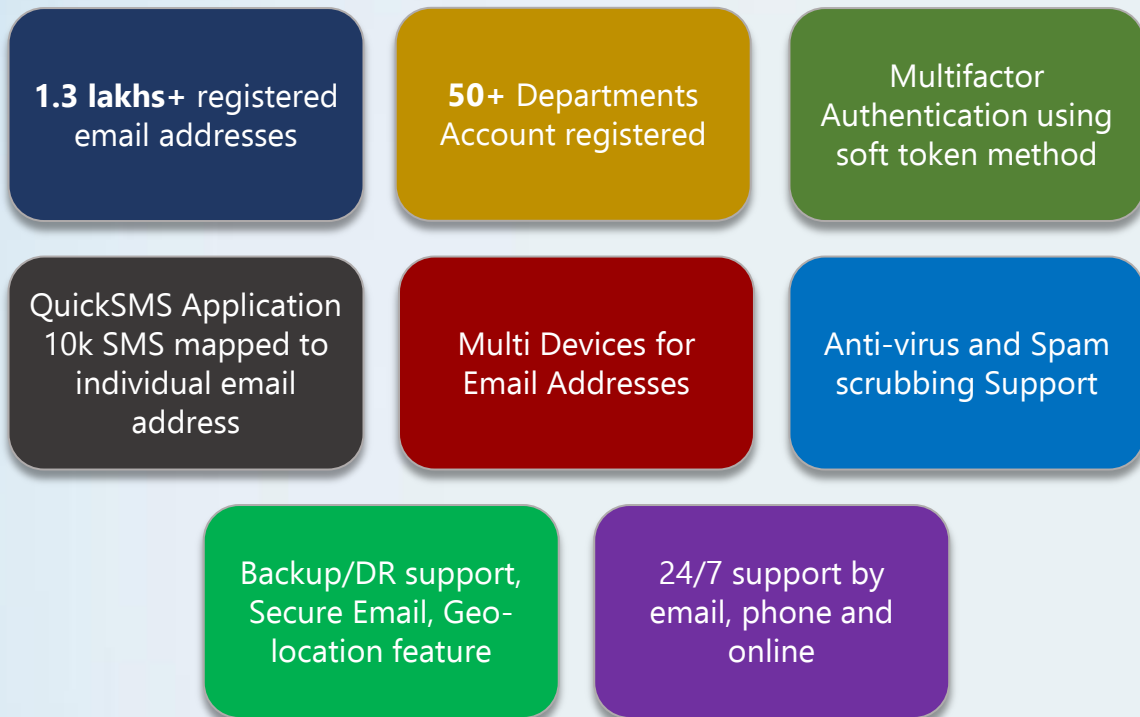
In order to utilize and harness the benefits of Cloud Computing, Government of India has embarked upon an ambitious initiative - "GI Cloud" which has been named as 'MeghRaj' to ensure optimal use of infrastructure & associated resources. Cloud Services are packaged in line with the requirements of Government Departments making it easier for them to make the right choice. NIC Punjab has been allocated cloud area to cater to the needs of Punjab State.



Mini Cloud Punjab pbstatecloud.nic.in/

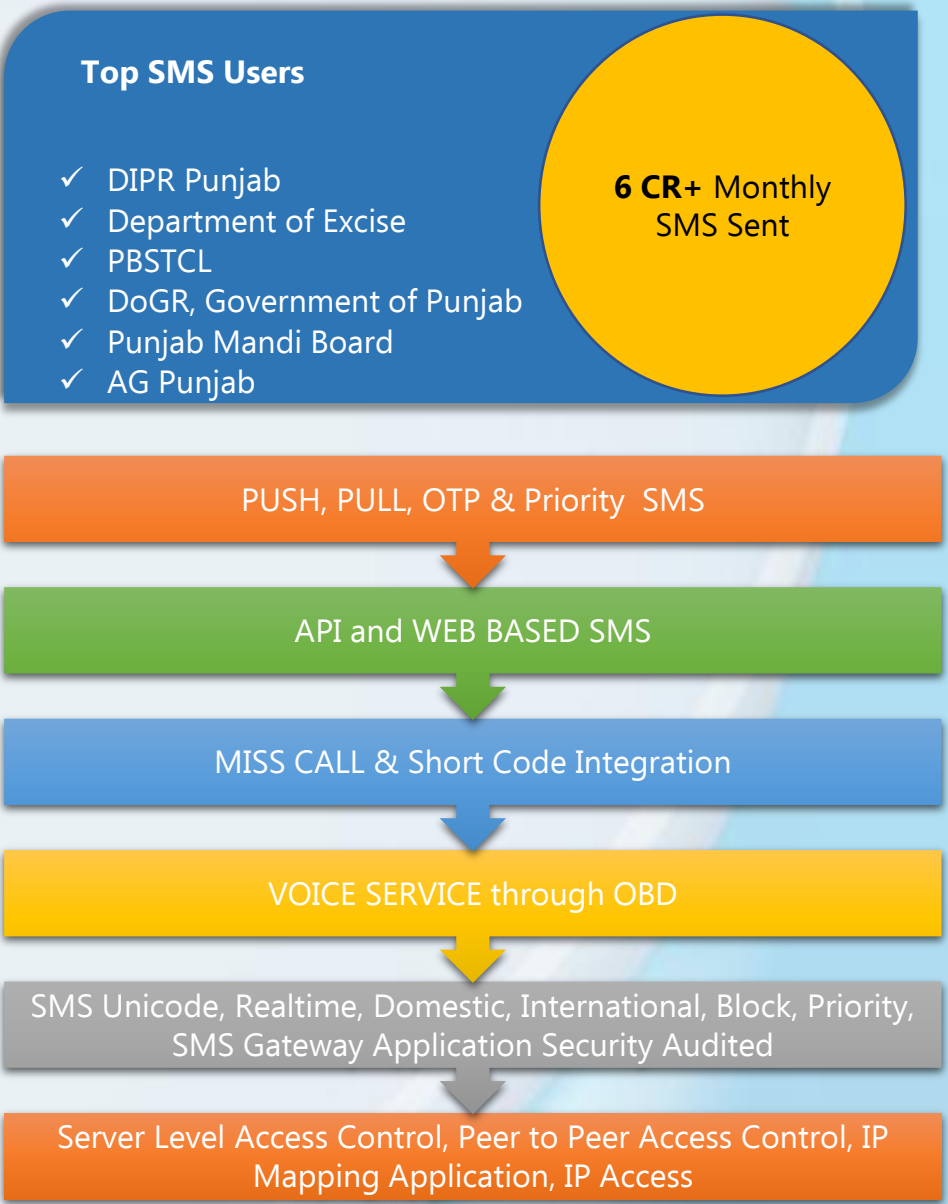
State-of-the-art HCI based Cloud infrastructure at NIC Punjab State Data Centre for providing resources to DIOs for development, testing, security audit and temporary hosting of Web based, Linux and Windows platform.



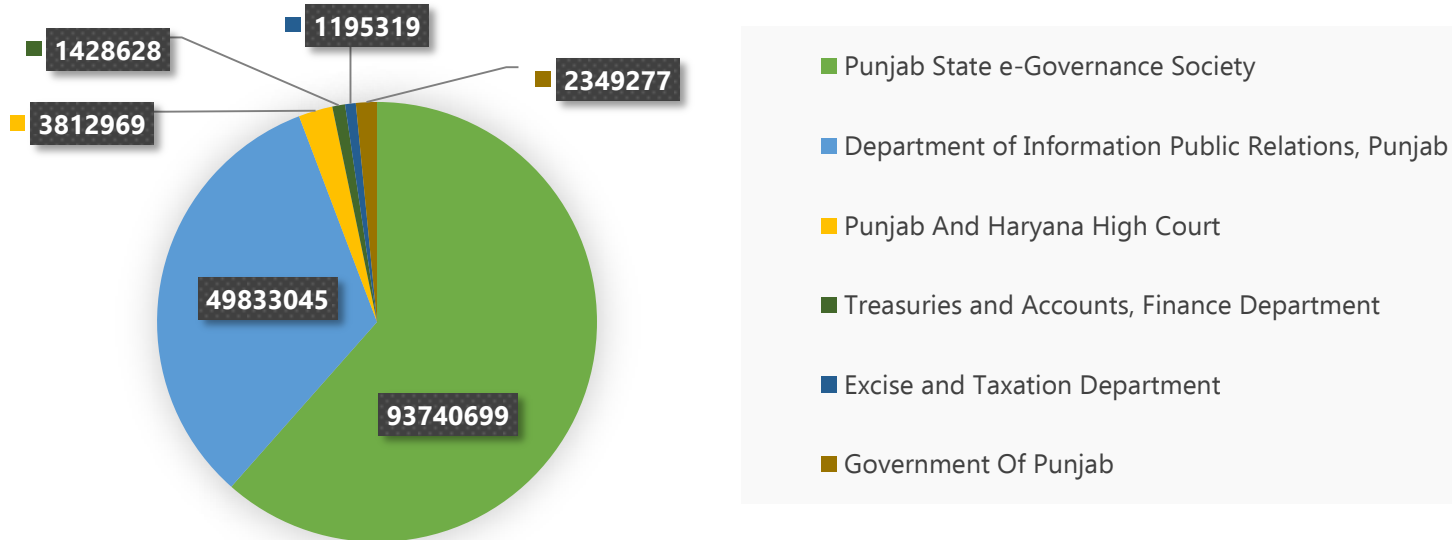
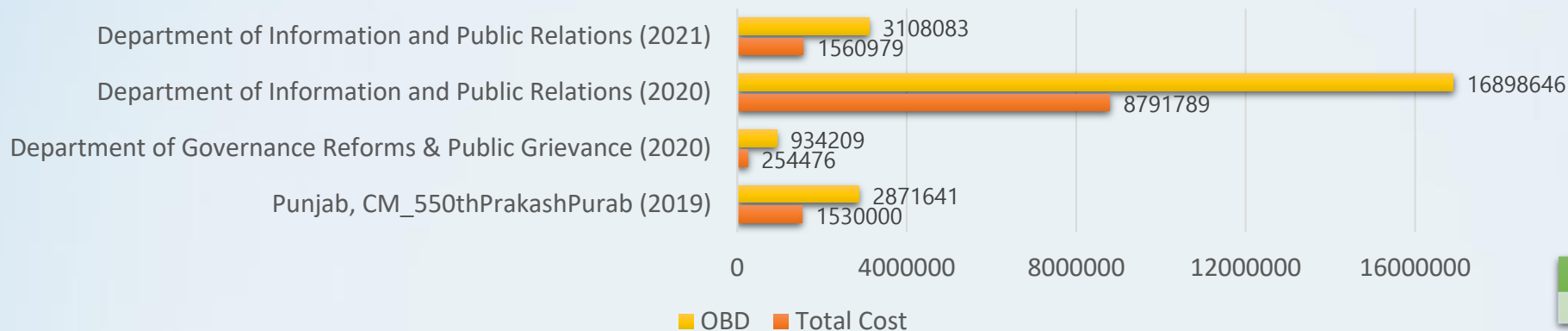


Top Email Users

⑩ Punjab.gov.in	✓ Puda.gov.in
⑩ Punjabpolice.gov.in	✓ Gmada.gov.in
⑩ Peda.gov.in	✓ Ciab.res.in
⑩ Punjabinfotech.in	✓ Nabi.res.in
⑩ Psdm.gov.in	✓ Pbrdp.gov.in
⑩ Ppcb.gov.in	✓ Pulsa.gov.in
⑩ Pmb.gov.in	✓ Investpunjab.gov.in
⑩ Prsc.gov.in	✓ aiimsbathinda.edu.in



Out Bound Dialer (OBD)



SMS Traffic of Year 2021



Year-wise SMS Traffic

Skoch

- ✓ ITI Portal
- ✓ ITI eCounseling-2014
- ✓ Invest Punjab

CSI Nihilent and Digital India Award

- ✓ Invest Punjab

2016

Skoch

- ✓ Automation of Economic and Statistical Organization
- ✓ Implementation of eOffice in DC office Barnala, DC office Fatehgarh Sahib & DGR Punjab

2017

CSI Nihilent

- ✓ PPSC (Punjab Public Service Commission (PPSC))
- ✓ eOffice Implementation in Punjab

2017

Skotch

- ✓ e-Labour Punjab
- ✓ eOffice Implementation in DGR Punjab

2018

Award for Excellence

- ✓ eOffice Implementation in Punjab

2019

Digital Technology Sabha Award

- ✓ Release Order System PAROS

2021

District Governance Through Mobile Challenge (DGMC)

- ✓ NIC Punjab won Silver Award
- ✓ NIC Faridkot Bronze Award

2021



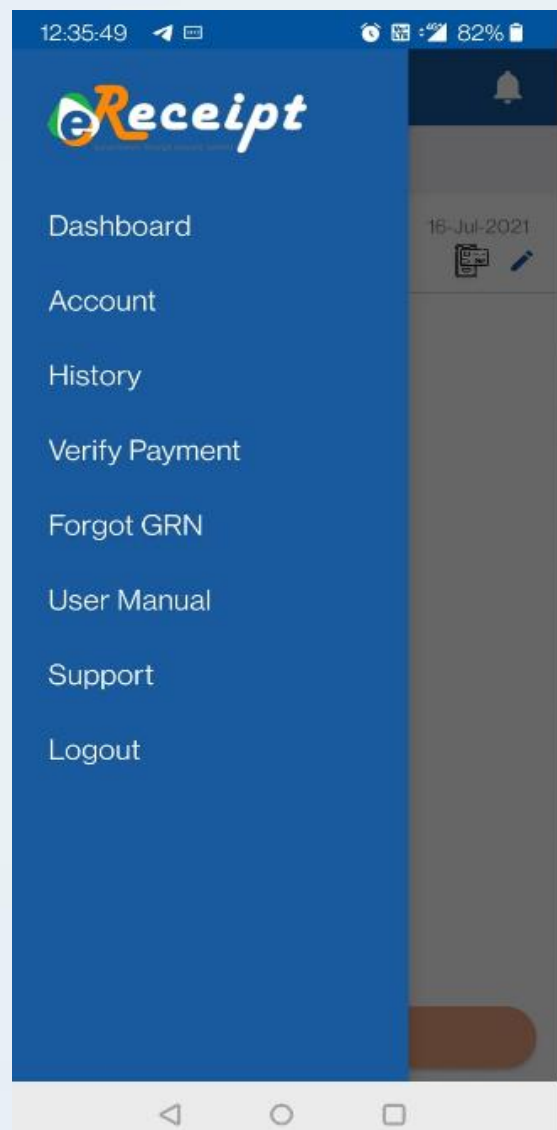
iHRMS

Integrated Human Resource Management System is an integrated application for managing HR activities of employees in Punjab. The system updates data of 3.60 Lakh employees regarding their Service, Salary, GPF, GIS, Arrears, Increment, Property Return, ACR, Leave management etc.. iHRMS App, developed by NIC- Punjab is an Android based mobile application using which the employees can view their Service details, Pay Slip, TDS, Annual Salary Statement (current and projected), requests for increasing / decreasing income tax deductions, apply GPF withdrawals, viewing GPF Ledger & Statement, GIS Statement, apply leave & view leave approval status and viewing Leave Ledger etc..



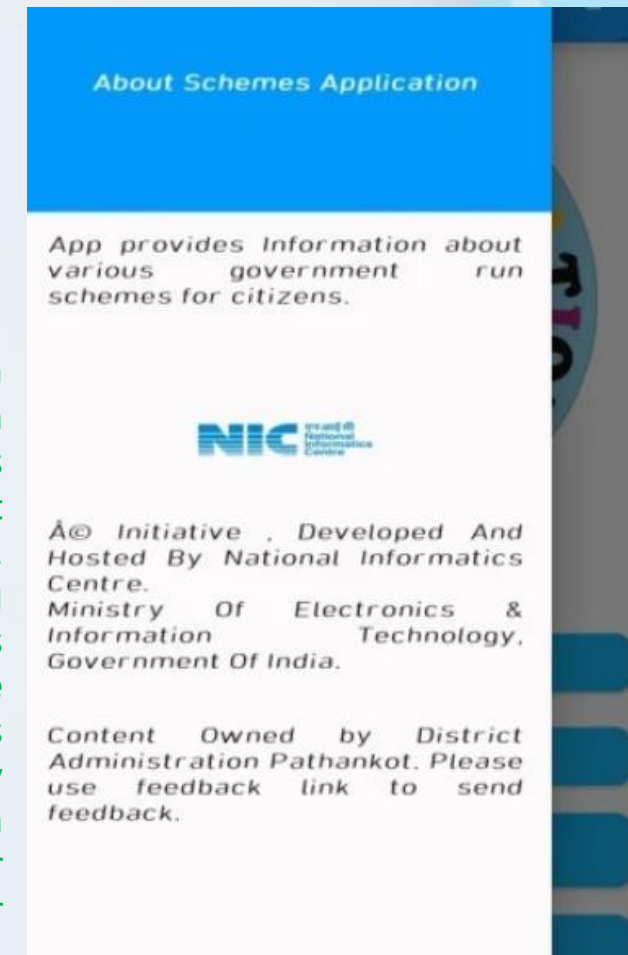
eReceipt IFMS

eReceipt Mobile App facilitates collection of Tax/Non-Tax revenues in both Online (via NetBanking, Debit/Credit Card, Airtel Payment Bank, UPI Payments (Google Pay, PhonePe, Bhim App, PayTM and Amazon Pay) as well as Offline mode (via RTGS).



Scheme Information Pathankot Mobile App

The mobile application is C2G and provides information about the various schemes running under government departments to citizens. Citizens can search among various schemes as well as browse a particular scheme under an office. Citizen also has option to check his eligibility for a particular scheme. Citizen can download form for application to a particular scheme.

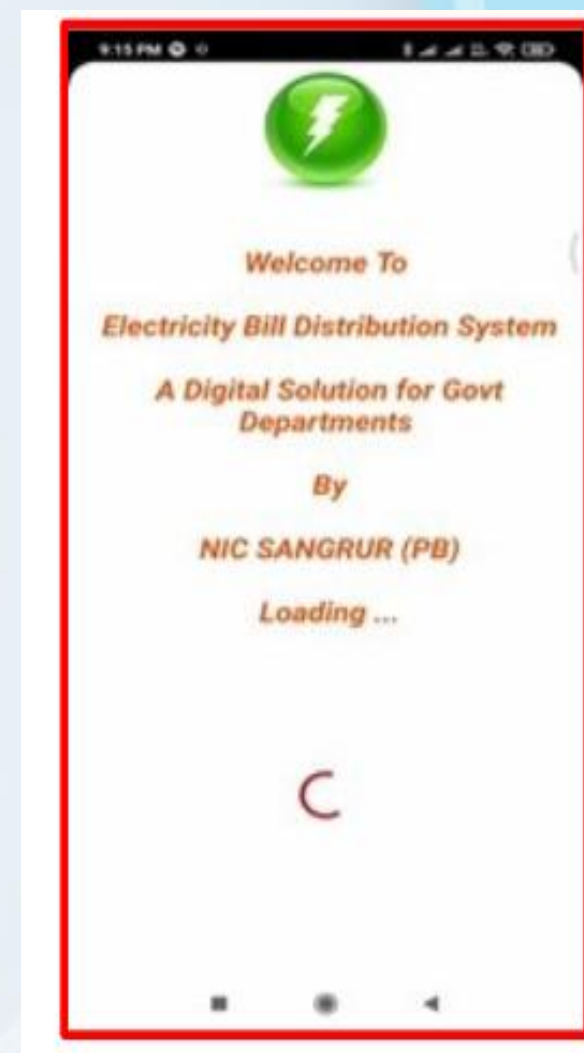


mNivaran The peculiar features of this app helps citizens to seek for immediate help when their life in danger by just one click. Girls can seek immediate help using panic button. Geolocation based tracking will help if Citizen is in danger. In addition Citizens can lodge complaints, suggestions and feedback to any office with or without disclosing their identity. Citizens can also upload and send image of issues which they want to bring in notice of District Administration.



Electricity Bill Distribution

This app is role based i.e. Admin User and Normal Users. The Admin User can add and edit the Load Percentage of each and every department and then can calculate the electricity bill of every office. The Normal users can see their share of electricity bill and other details like Payment bank a/c no, IFSC details etc.. and then can send their Payment acknowledgement.



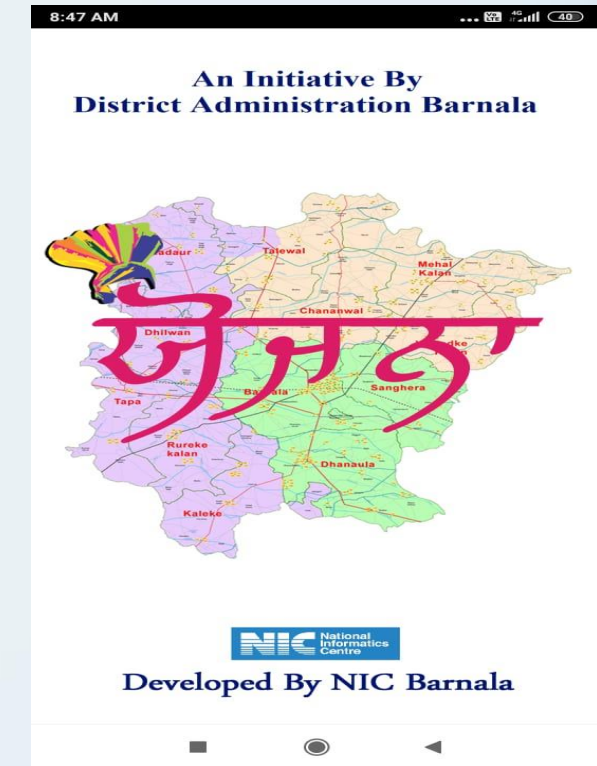
District Dashboard Fatehgarh Sahib

This mobile app has been developed in house for providing and dissemination of more and more information regarding programmes, policies, procedures and forms of various Govt. schemes to general public through these mobile apps as around 70% population is equipped these days with mobile devices in the country.



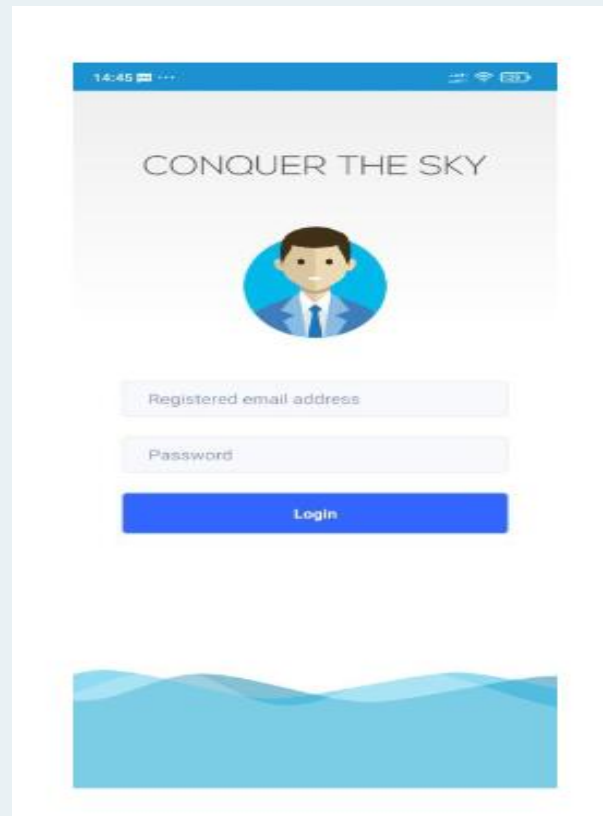
YOJNA App

This bilingual mobile app covers all benefit oriented schemes of 17 government departments of Barnala District.



Conquer the Sky

Conquer the Sky campaign is a noble initiative by the District Administration, Tarn Taran to promote sports and extra curricular activities among girls. This mobile app facilitates the administrator to get various statistics about the campaign on his mobile device. This mobile app keep record of all the students registered under the campaign, results of medical tests performed on the students (which is part of the campaign), and complete record of diet of every student as recommended by the dietician based on the results of the medical tests.



Career Counseling

This app is very beneficial for the students and cover all aspects of career counseling Guidance. Students can search various types of career options for their future.



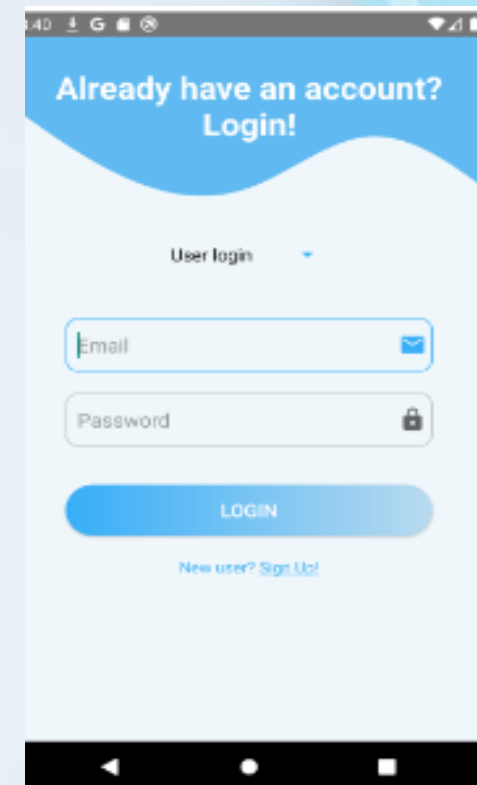
JalandharApp

This mobile app is developed with an aim of disseminating information about Jalandhar district among the Citizens in mobile friendly manner. Citizens can search for basic information, brief History of Jalandhar District, Important places to visit and Important key contacts/ links to Government services.



GovContact

'GovContact' is a government contact directory in which all the government officials contacts will be available for convenience of common citizens for District Administration Patiala. In the application we are providing phone number, email ID and address location of the particular office. User can access the contact details of various officers. User can call, write email and can view office address location of a concerned officer. -



Flagship Applications



Features

- ✓ Single Solution
- ✓ Unique ID
- ✓ Fitting of CSR
- ✓ Role & Work Based Flow
- ✓ Base for other Applications
- ✓ Department Specific MIS
- ✓ MIS/DSS Reporting
- ✓ Mobile Apps
- ✓ Automated Updates

Reengineering

- ✓ Defined Rules at Back & Front End
- ✓ Double Authentication & Verification of Transactions
- ✓ Variation Permissible within fitted Business Rules For Different Entities
- ✓ Reduction in Processes

Capacity Building

- ✓ Continuous Trainings
- ✓ Help Desk & eMail Support
- ✓ Training Videos on (YouTube)
- ✓ Chatbot 24 x 7 Availability
- ✓ Soft Copies of Manuals, PPTs & Brochures
- ✓ Trained Master Trainers Pool

Stake Holders

- ✓ State Government
- ✓ AD Department
- ✓ Organization under AD
- ✓ Offices in Departments
- ✓ DDOs
- ✓ AMAs
- ✓ Deputy Commissioners
- ✓ Employees
- ✓ Accountant General
- ✓ PSU/Boards/Corp.

Road Map

- ✓ AI in Allocations & Expenditure Monitoring
- ✓ Rationalization Of Manpower & Planning Requirements
- ✓ Robust Dashboards
- ✓ iHRMS as SaaS
- ✓ Single Pension Authority, DDO, AMA etc.
- ✓ iHRMS Directorate
- ✓ Liabilities & Cost Assessment Projections

2016

- ✓ Service Book
- ✓ Master Data Collection

2017

- ✓ Enhancement In Service Book
- ✓ Property Module

2018

- ✓ eSalary(employees)
- ✓ eSalary(legislature)
- ✓ GPF management
- ✓ GIS
- ✓ Loans & advances
- ✓ Increment
- ✓ Income tax

2019

- ✓ Leave & ex-India leave
- ✓ Arrears
- ✓ LTC & leave encashment
- ✓ External manpower
- ✓ Mobile app

2020

- ✓ Covid-19
- ✓ ACR
- ✓ Additional charge
- ✓ Replication & data sharing
- ✓ Pension management

2021

- ✓ EPPO
- ✓ Mhaazri Mobile app
- ✓ IHRMS Mobile
- ✓ Medical reimbursement
- ✓ iHRMS- IFMS integration
- ✓ SSS Integration

Coverage

Administrative Departments
(47)

Departments
(148)

Boards/Corp/PSU
(49)

Banks
(2)

Universities
(3)

Offices
(34000)

Employees
(367204)

Salary Bills
17000-17500 PM

Payments
(1600 - 1700 Crores PM)



New next gen IFMS is designed to bring efficiency in financial planning and expenditure control in the state. This platform has brought stakeholders like Department of Finance, Treasuries, Administrative Departments, Accountant General (AG), RBI, Banks and Citizens on a single platform. Smart Dashboards have provided a better Decision Support System and brought efficiency in expenditure control

eBudget

This module facilitates planning, budgeting and allocation of Budget from Department of Finance to Administrative Department and to DDOs thereafter.

eTreasury

This module facilitates DDOs for creation of bills and Treasuries for passing of bills and payments thereafter.

eReceipt

This module facilitates collection of Tax/ Non-Tax revenues in both Online, UPI Payments as well as Offline mode.

Details of coverage targeted Population (FY 2021-2022)

No. of Administrative Departments : 48

No. of Head of the Departments (HODs): 105

No. of Budget Controlling Officers (BCOs): 125

No. of DDOs: 7,889

No. of Users eReceipt: 46,647

No. of Treasures & Sub-Treasuries: 98

No. of Users Treasuries & Sub-Treasuries: 16,661

Details of coverage targeted Statistics (FY 2021-2022)

No. of Payments Made through eKuber: 26,28,177

No. of Payees: 17,19,846

No. of Bills Cleared: 4,41,663

Cleared Bill Amount (In Cr.): 33,392

Amount Deposited (In Cr.): 3,36,535

No. of Transactions: 4,53,180

Budget Amount (In Cr.): 1,68,015.18

Amount Disbursed (In Cr.): 1,10,554.47

Future Roadmap

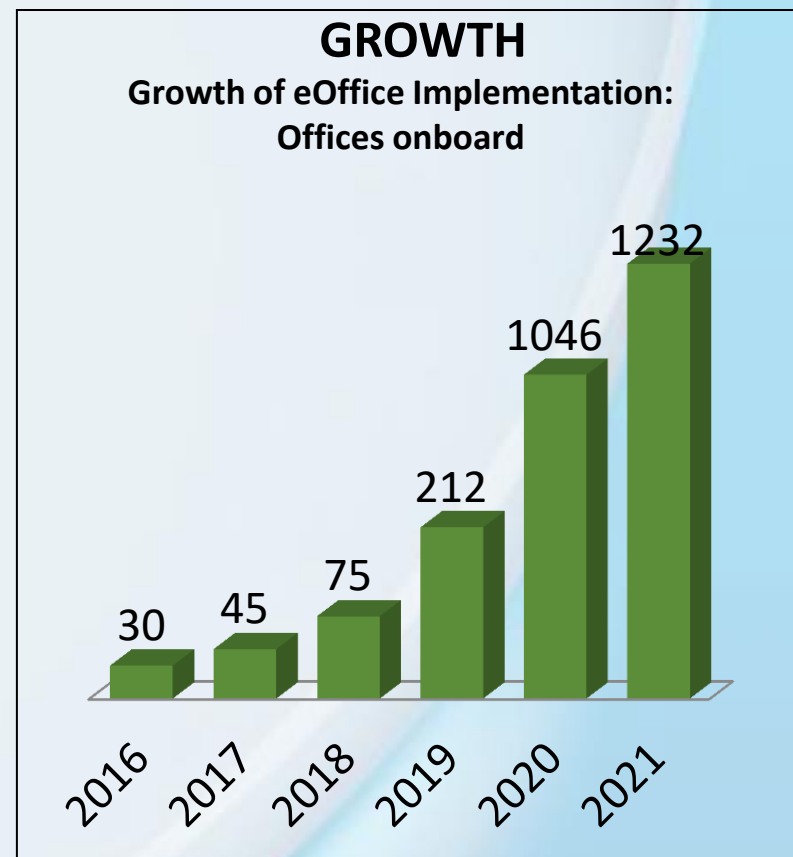


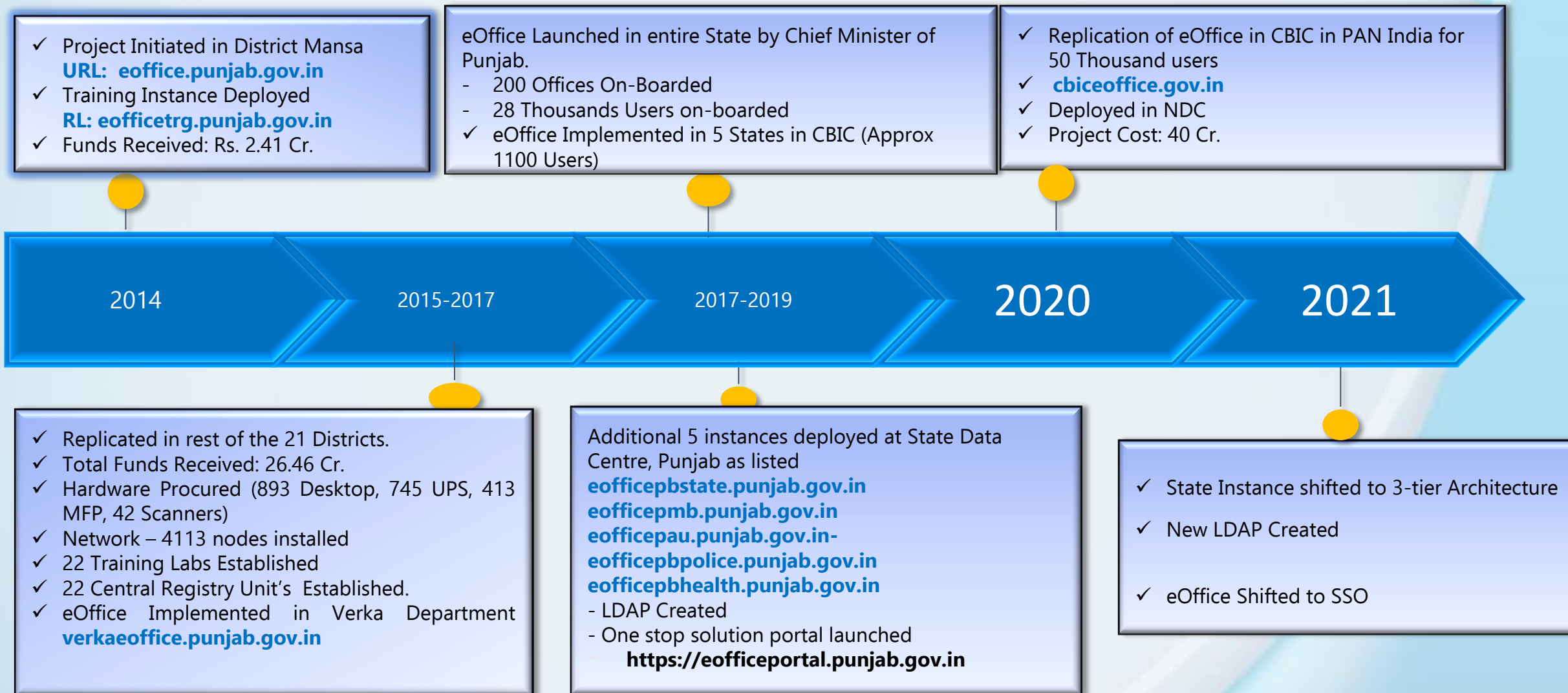


Provides simplified, responsive, effective and transparent working in Government offices for Inter-Government and Intra-Government transactions and processes

IMPLEMENTATION	
74 Departments	200+ Directorates/ Corporations/ Educations
22 DC Offices	660903+ eFiles
2767702+ eReceipts	70,000 + Users

- ✓ **eOffice Adopted as Service**
- ✓ **eOffice Portal URL:**
- ✓ **Launched YouTube channel**
 - ✓ 1.35 lakh views
 - ✓ 15000+ watch hours
- ✓ 8 eOffice instances, intra instances movement
- ✓ **Awarded** with CSI Nihilent, Skotch, Digi Gov, eLets etc.
- ✓ **Applications/Utilities Developed:** eOffice Dashboard, Training Calendar, Training feedback form, EMD Data Collection, Identity Card Issuance System, Verification Document, Tracking of File movement , MPR data





Parameterized and configurable application

CMS

Specially Developed Content Management System for PPSC

Responsive Design

UI & UX design for compatibility with all types of devices

Admin Area

- ✓ Advertisement Creation
- ✓ User Management
- ✓ Access Control
- ✓ Conduct of Examination
- ✓ Information disseminate



CSI Nihilent e-Governance Awards 2017 under Best eGovernance Project

Advertisement

- ✓ Creation
- ✓ Schedule
- ✓ Approval
- ✓ Publish
- ✓ Rejection

Candidate Area

- ✓ Apply for the Post
- ✓ Online Pay Fees
- ✓ Download Admit Card
- ✓ View Result
- ✓ SMS/Email Integration

Security

- ✓ SSL enabled
- ✓ Enhanced encryption techniques
- ✓ SMS / E-mail alerts



Advertisement Published
173



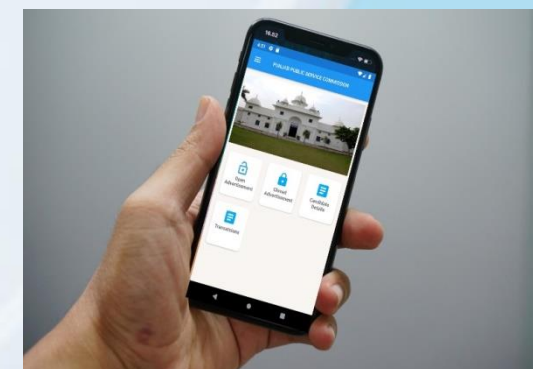
Registered Candidates
5,21,299



Payment Transactions
3,81,037



Admit Card Issued
2,66,968



Invest Punjab Business First is a single window clearances system (SWCS) to facilitate new and existing investors of Punjab. It is helping investors in having Regulatory Clearances and Fiscal Incentives for setting up and running businesses in the state of Punjab.



Salient Features

- ⑩ Land Bank , Know Your Approvals, One-Time Registration, Dynamic - Common Application Form (D-CAF), One-Time Document Submission, Online Payment Gateway, Online paperless filing and backend processing, QR Code based verifiable approvals, Time bound Approvals as per Punjab Transparency Act, Provision for Third Party Verifications, Smart Dashboards for Decision Makers, Tracking of applications through Data Analytics, Pendency intimation to authorities on 50%, 75% and 90% ageing of the application, Real time status/alerts through SMS & Email, Tracking of MoUs through MoU Tracker, Business Query Handling, Grievance Redressal Mechanism, Intra-department, Communication mechanism, Feedback Entry & Publishing Mechanism

Business First Statistics

Total Projects: 4242
Proposed Investment: 1,68,445 Cr
Proposed Employment: 3,31,547
Regulatory Applications : 58,334
Incentive Applications: 724
MoUs in Process: 349
Total No. of Investors: 68450
Total No. of Officials: 2897
Stakeholder Departments: 22

Future Roadmap: Design and Development of Online modules



Generic platform for registration of properties and document in Punjab



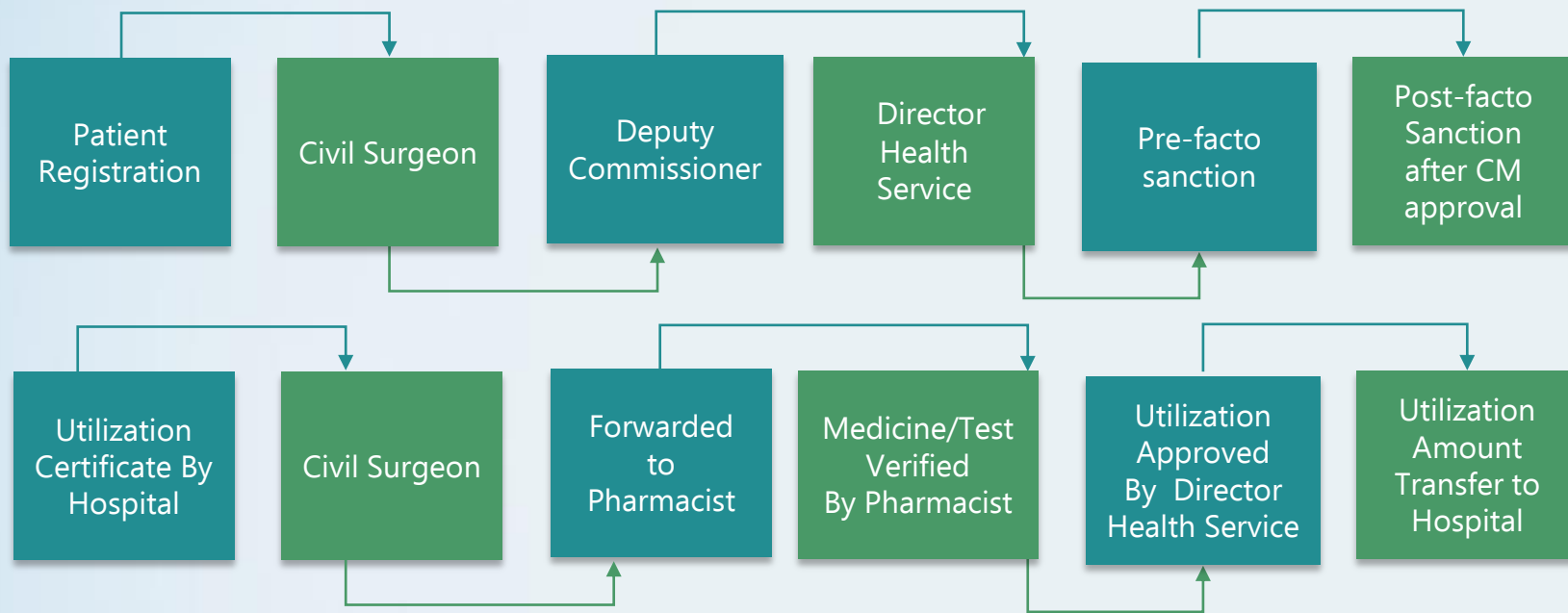
- Provision of online document & submission electronically.
- Online valuation module with stamp duty calculation
- SMS facility to send alerts to citizens and departmental users.

Punjab is the first state of India in Implementing NGDRS.

- ✓ Operational in the entire state since 2017
- ✓ Online valuation module with stamp duty calculation
- ✓ Role based access to citizens and department users
- ✓ SMS alerts to citizens & departmental users.
- ✓ Email enabled alerts to citizens & users
- ✓ Linkage with Land records system, Payment Gateway and Stock Holding Corporation OF India Limited (SCHIL)
- ✓ Daily, Monthly & yearly MIS reports and cash book/account related reports

One Nation One Application

Flow of Application



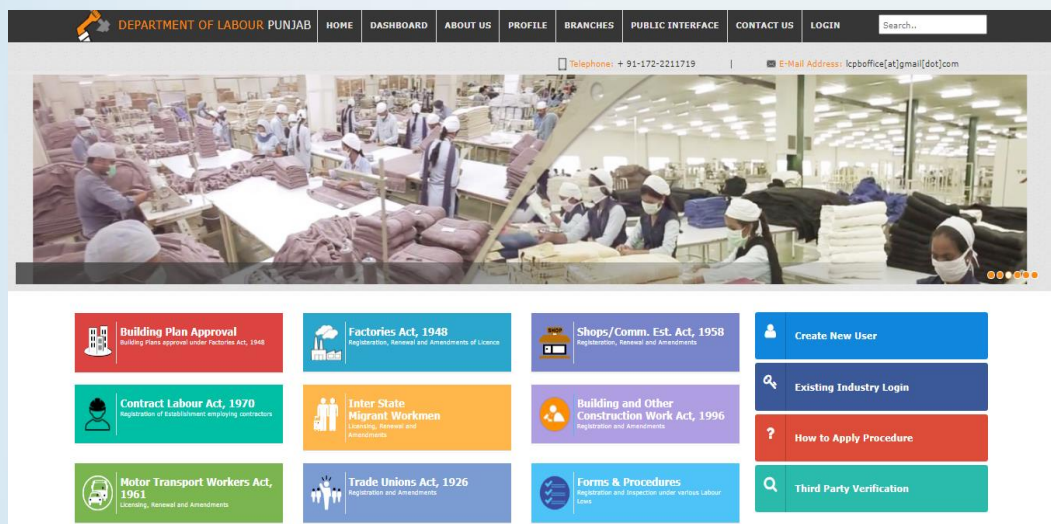
Features



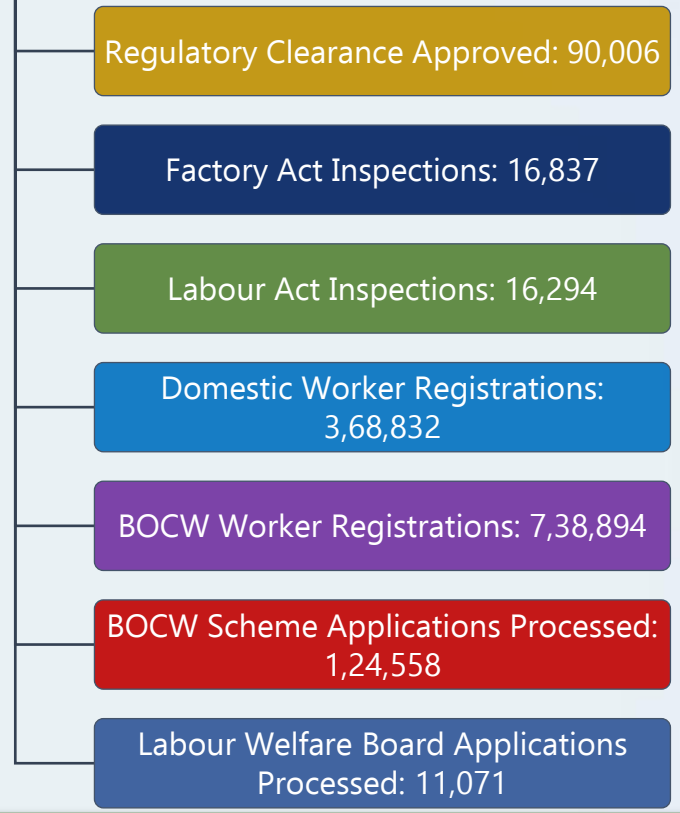
15298
Patient Registered

19
Empanelled Hospitals

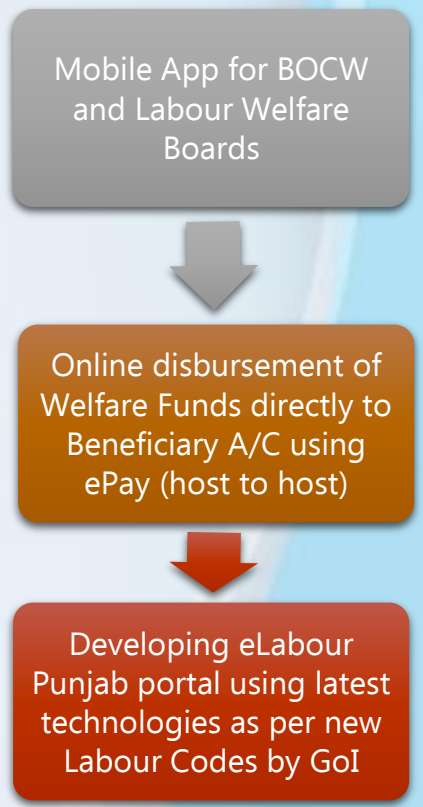
eLabour Punjab is a complete suite of applications required for different wings (i.e. Labour Wing, Factory Wing, Punjab Labour Welfare Board and Building & Other Construction Board) of Department of Labour, Govt. of Punjab.



eLabour Statistics



Future Roadmap



Various Clearances

- ⑩ Factory License Registration & Renewal, Shop & Commercial Establishment Registration & Renewal, Contract Labour Licenses, Contract Labour Registrations, Inter State Migrant Workmen, Registration of Establishment under BOCW Act, Building Plan Approval, Motor Transport Workers Act, Registration/Renewal under The Trade Union Act.

Key Features



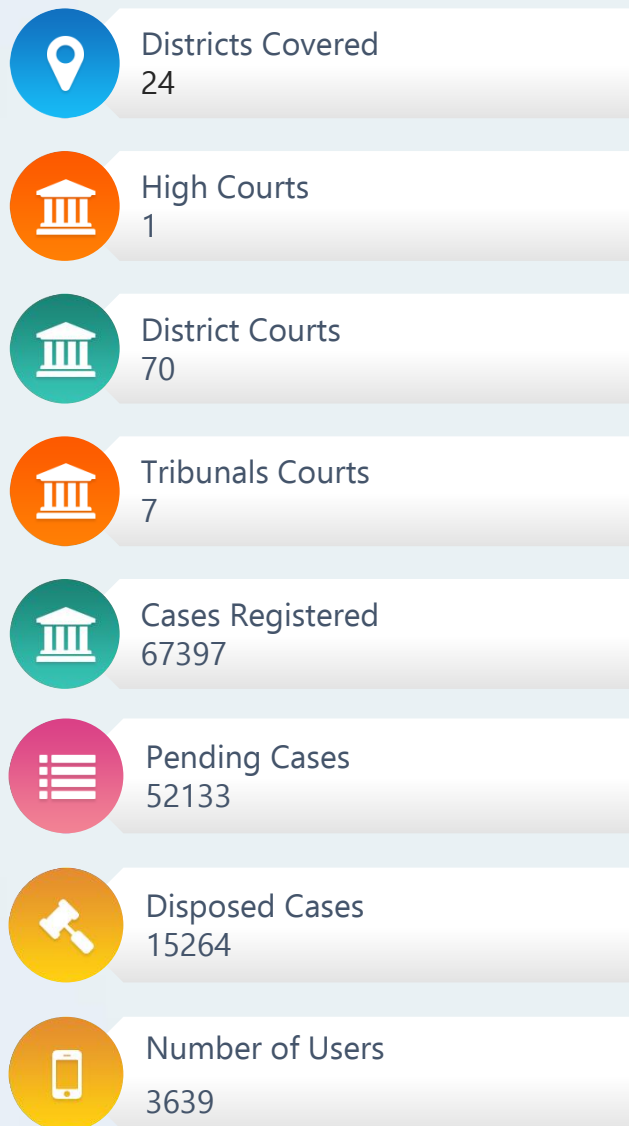
Capturing of data for entire Lifecycle of case



Track different cases
Prepare cause-list



Auto updation of Cases from Punjab and Haryana High court



ICT based online State Excise, End-to-End Supply Chain Management.

KEY SERVICES

License Management

Issuance of Permit and realisation of revenue

Track & Trace and Enforcement Management

Import/Export and Transport management

Inventory Management

Hologram based Authentication of Packaged Liquor

Provides 62+ online services

17772 Registered Users

IMPACT

- Better EoDB Services
- Ensure all types of Alcohols are sources and sold through legal channel
- Better monitored enforcement activity through Daily Preventive Raids Information System, Criminal Information system
- Reduction in Service Delivery Time

20.4 Lakh + Transactions

1.8 Lakh+ Permits/Pass/EVC Issued

KEY SERVICES

Automated Supply chain Management

360 degree profile of license, Permit and Pass

Reduction in delivery time by 90%

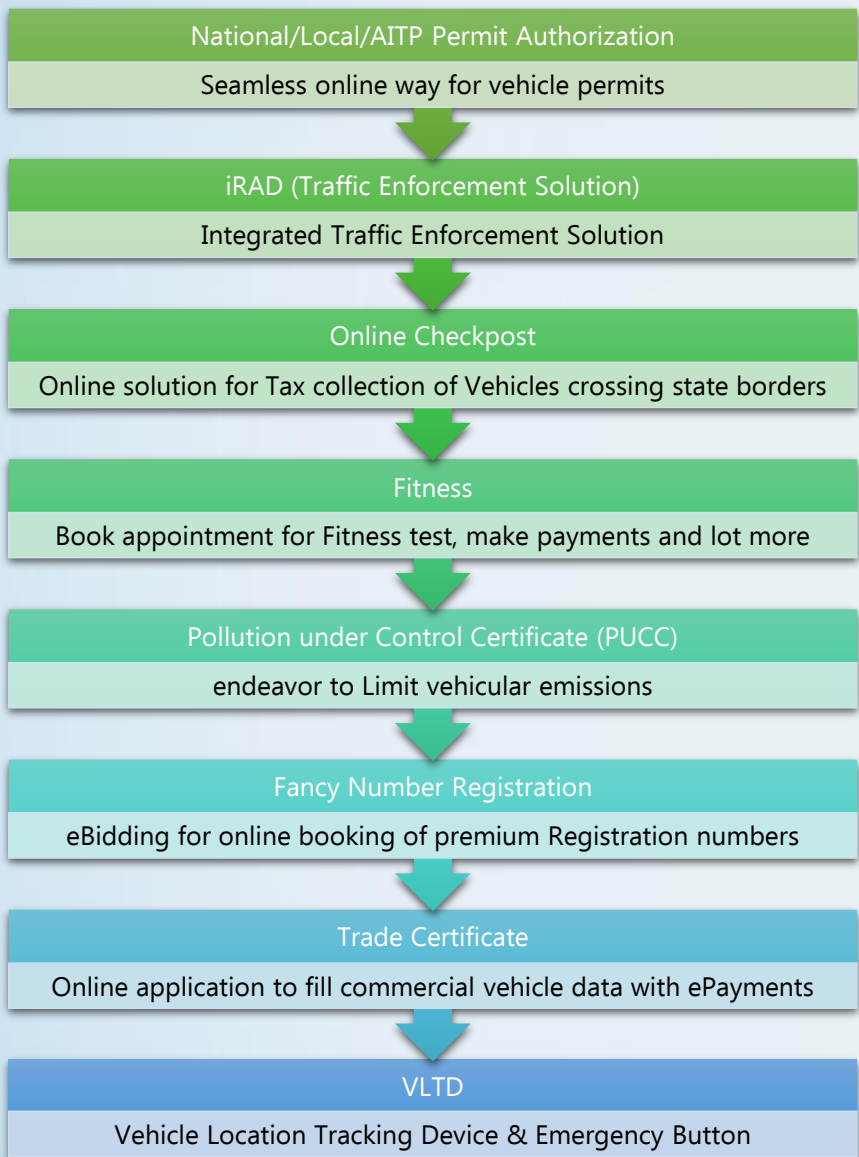
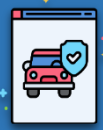
Reconciliation of every drop of Spirit

Enforcement Management

Pendency Check at all levels


7,136 Excise License

13 Lakh + Portal Hits

RC Related

- ⑩ Online Tax (Registered Transport & New Non Transport within State)/ Dealer point registration
- ⑩ Duplicate RC
- ⑩ Change of Address
- ⑩ Hypothecation Addition, Termination, Continuation
- ⑩ No Objection Certificate other state
- ⑩ Duplicate Fitness Certificate
- ⑩ Withdraw Your Application
- ⑩ Check Application Status, Check E Payment Status
- ⑩ Book Appointment
- ⑩ Online Self-Backlog of RC
- ⑩ Update Mobile Number
- ⑩ DMS at Dealer point, DMS process for all services



License Related

- ⑩ Issue of duplicate DL
- ⑩ Renewal of DL , Replacement of DL, Renewal of PSV badge for a DL
- ⑩ Change of address in DL, DL extract
- ⑩ Endorsement to drive hazardous material
- ⑩ Issue of PSV badge to a driver, Issue of duplicate PSV badge
- ⑩ Issue of NOC, Cancellation of NOC
- ⑩ Endorsement to drive in hill region
- ⑩ Change of name in DL, Mobile Number Update
- ⑩ Surrender of covs in DL
- ⑩ Conductor licence Renewal, Change of Address, Name Extension, Duplication/Correction Name and Address of LL

Vahan

- ⑩ **Vehicle Registered:** 1,20,62,257 (Till Date) / 3,49,286 (2021)
- ⑩ **Transaction:** 1,61,82,01,14,377 (Till Date) / 11,50,71,17,394(2021)
- ⑩ **Revenue:** Rs 3,83,83,938(Till Date) / 21,31,609 (2021)

Sarathi

- ⑩ **Learning Licence:** 2624246 (Till Date) / 369141 (2021)
- ⑩ **Driving Licence:** 3914160 (Till Date) / 723065 (2021)
- ⑩ **Conductor Licence:** 47933 (Till Date) / 900 (2021)
- ⑩ **Driving School License:** 169 (Till Date) / 54 (2021)

E challan/Fancy Number

- ⑩ **Total:** 301648 (Till Date) / 192347 (2021)
- ⑩ **Dispose:** 59194 (Till Date) / 30672 (2021)
- ⑩ **Pending:** 242453 (Till Date) / 161747 (2021)
- ⑩ **Auction Number Allotted:** 67307 (Till Date) / 40544 (2011)
- ⑩ **Revenue:** Rs 399979825 (Till Date) / 236527500 (2021)

Trade Certificates / Permit /PUC

- ⑩ **Certificate Issued:** 917 (Till Date) / 483 (2021)
- ⑩ **AITP:** 15825 (Till Date) / 2015 (2021)
- ⑩ **National Permit:** 53277 (Till Date) / 8732 (2021)
- ⑩ **PUC Certificate:** 2505283 (Till Date) / 1794856 (2021)

**A web enabled service for examination management, counselling and admissions for
Department of Technical Education and Industrial Training, Govt. of Punjab**



359+
Institutions



216+
Trades



76392+
Seats Available



49213+
Application Received
(2020-2021)



31179+
Admissions
(2020-2021)



सत्यमेव जयते



e-Counselling Services

SIMPLIFYING THE ADMISSION PROCESS

One integrated configurable solution

Automation of all major activities

100 % compliance with state reservation policies

Reduced cost and time involved in manual paper work and conventional postal system

Allocation of Institute and Trade as per merit and reservation policies and candidate preference

Integration with Payment Gateway, SMS and Email

DISE is randomization software for Election Department for formation of various parties / teams, EVM machines etc. as per ECI guidelines. The software is designed to handle Assembly, Parliament, Panchayat and Municipal Elections. DISE-MC and DISE-NP are randomization software developed for State Election Commission for Municipal Corporation and Nagar Panchayat elections respectively. Besides Punjab, DISE is being used in Himachal Pradesh, Karnataka, Delhi, Chandigarh and Manipur.

Features

- ✓ Formation of polling parties, counting parties
- ✓ EVM (Electronic Voting Machine) randomization for Lok Sabha / Assembly Elections
- ✓ Election orders for individual polling parties, micro observer parties and EVM orders
- ✓ Constituency wise distribution of employee
- ✓ Department wise, sub department wise orders, attendance sheets
- ✓ Election Duty Certificate
- ✓ Issue of ID Card
- ✓ Various types of checklist reports for various constituencies and marking of absentees, cancellation and absentees, cancellation reports.

Features

- ✓ Transparent random deployment of polling personnel, micro observers, counting parties on election duty
- ✓ Transparent random deployment of Electronic Voting Machine (EVM) at polling stations
- ✓ Elimination of manipulation in deployment of personnel on election duty
- ✓ Improved efficiencies and saved times of district administration for the deployment of manpower and EVMs.
- ✓ DEO, political parties and employees trusting the DISE for the deployment of manpower on election duty and allotment of EMV to polling stations

Department of Information and Public Relations (DIPR), Government of Punjab

Features

Web based workflow based online system
 Customized dashboards for each user
 Online submission and approvals
 System was launched in December 2020
 Creates synergy between PR Department and other stakeholders

Highlights

- One stop end to end solution for releasing Govt. ads in print media
- Transparent process
- Real time tracking of release orders
- Online billing to media houses
- Standardization of formats across departments and media houses
- Better reporting system and audit process

Categories	Unit	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16
1-Personnal	0	12,034	13,565	10,674	13,095	16,392
1-Personnal	0	345	347	154	1,953	374
1-Personnal	1	521	434	178	519	1,850
1-Personnal	0	0	2,300	189	90	23
1-Personnal	1	12,900	16,646	11,195	15,657	18,639
2-Marketing	2	6,000	2,300	5,000	1,500	1,200
2-Marketing	1	2,000	5,420	3,000	2,100	900
2-Marketing	0	8,200	4,900	2,000	8,000	-
2-Marketing	3	16,200	12,620	10,000	14,600	10,100
3-Commu	2	1,239	190	1,245	432	134
3-Commu	1	522	431	573	323	612
3-Commu	1	10,432	-	10,430	14,093	12,890
3-Commu	0	-	532	156	1,090	234
3-Commu	0	-	1,243	12	567	34
3-Commu	4	12,662	19,330	12,416	16,505	13,904
4-Other	0	19,300	15,333	15,000	15,890	12,009
4-Other	0	200	150	155	200	120
4-Other	2	400	500	100	200	500
4-Other	0	683	153	356	235	746
4-Other	2	20,583	16,136	15,611	16,525	13,375
1-Personnal	0	12,034	13,565	10,674	13,095	16,392
1-Personnal	0	345	347	154	1,953	374
1-Personnal	1	521	434	178	519	1,850
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4-Other	0	200	150	155	200	120
4-Other	2	400	500	100	200	500
4-Other	0	683	153	356	235	746
4-Other	2	20,583	16,136	15,611	16,525	13,375

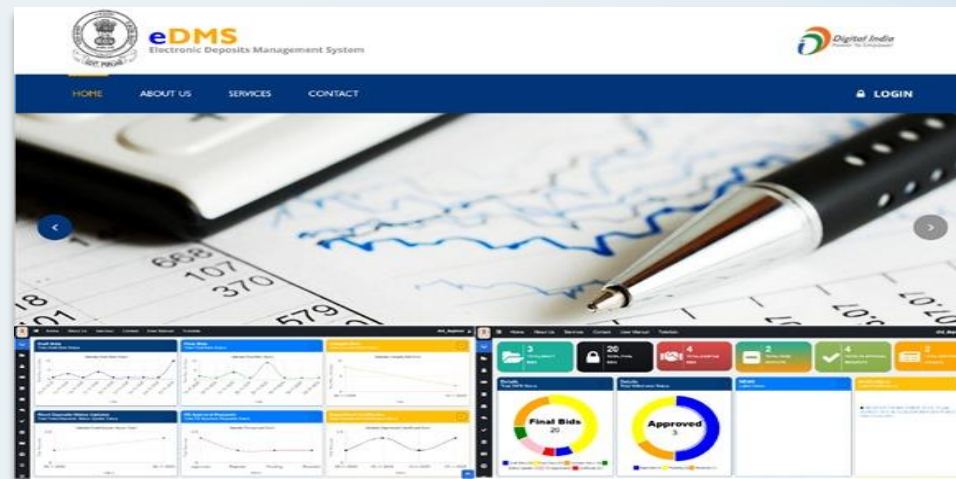
Future Enhancements

- Mobile interface
- Release orders for digital media

Summary

- Approx. 8000 released orders placed till date
- Approx. 100 indicative advertisements released

Electronic Deposits Management System (eDMS) portal is designed for DIFB, Department of Finance, Government of Punjab for the placement of funds available with Government Departments/Government entities like Board, Corporation, Autonomous Bodies, Societies, Local Bodies, other State Agencies with empanelled bank using online bidding process, with an objective to bring in transparency & uniformity in dealing with financial institutions by the departments, to ensure security of Government Deposits in addition to maximizing returns and to bring transparency in the process of funds placement with banks by introducing online system. eDMS is a web-based, role based and responsive system to automate all related processes of Directorate of Institutional Finance Banking (DIFB).



Future Roadmap

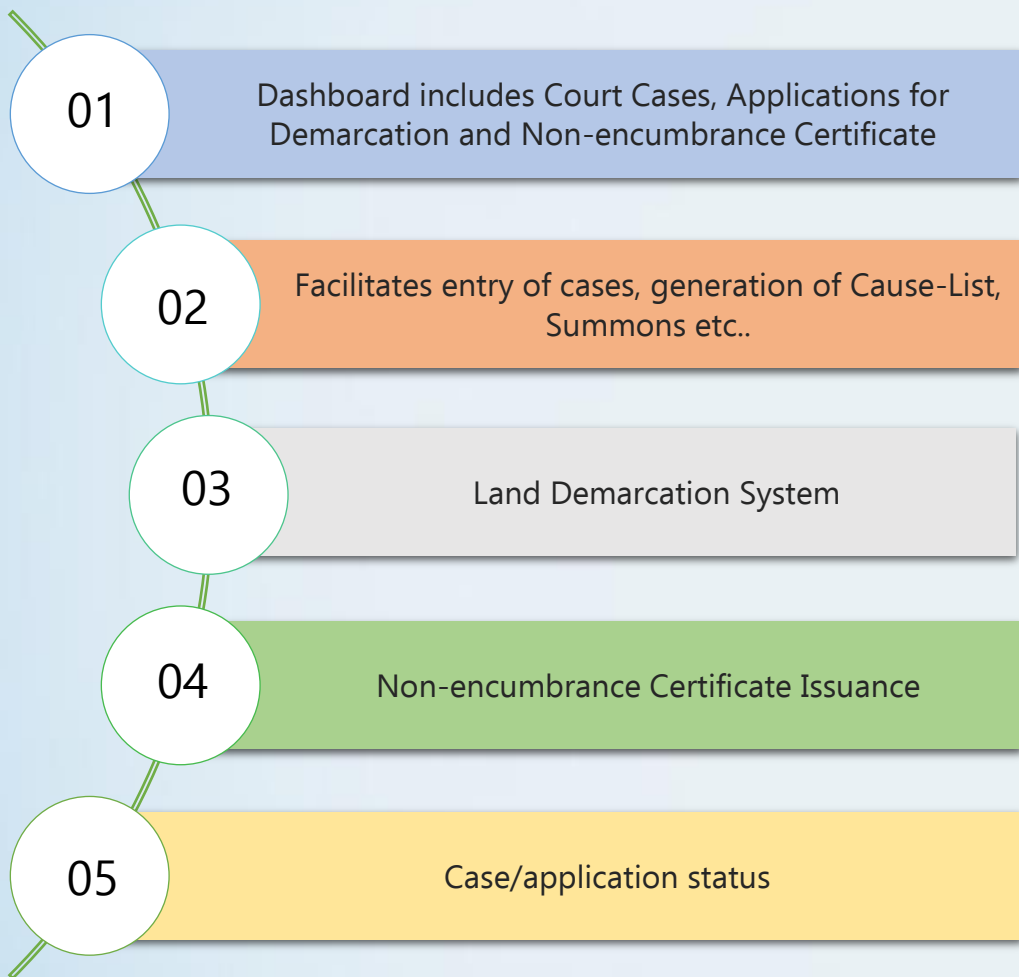
Approval flow
budget branch for
bank account
Opening/Renewal



Integration with Banks
for real time
department account
status

Salient features

- Registration of empanelled banks and bank's nodal officer, Registration of Departments and Department's Nodal Officers, Bid raising by the Department's Nodal Officer, Intimation to Banks Nodal Officer through email for bids to submit the quote, Submission of Bid quote by the Bank's Nodal Officer, Compilation and Finalization of Bids by Department Nodal Officer, Withdrawal of Bid by the Department Nodal Officer with the approval of Competent Authority/Administrative Secretary before /after compilation/ locking of bid, Status updating by Department Nodal Officer after the placement of funds with the selected bank



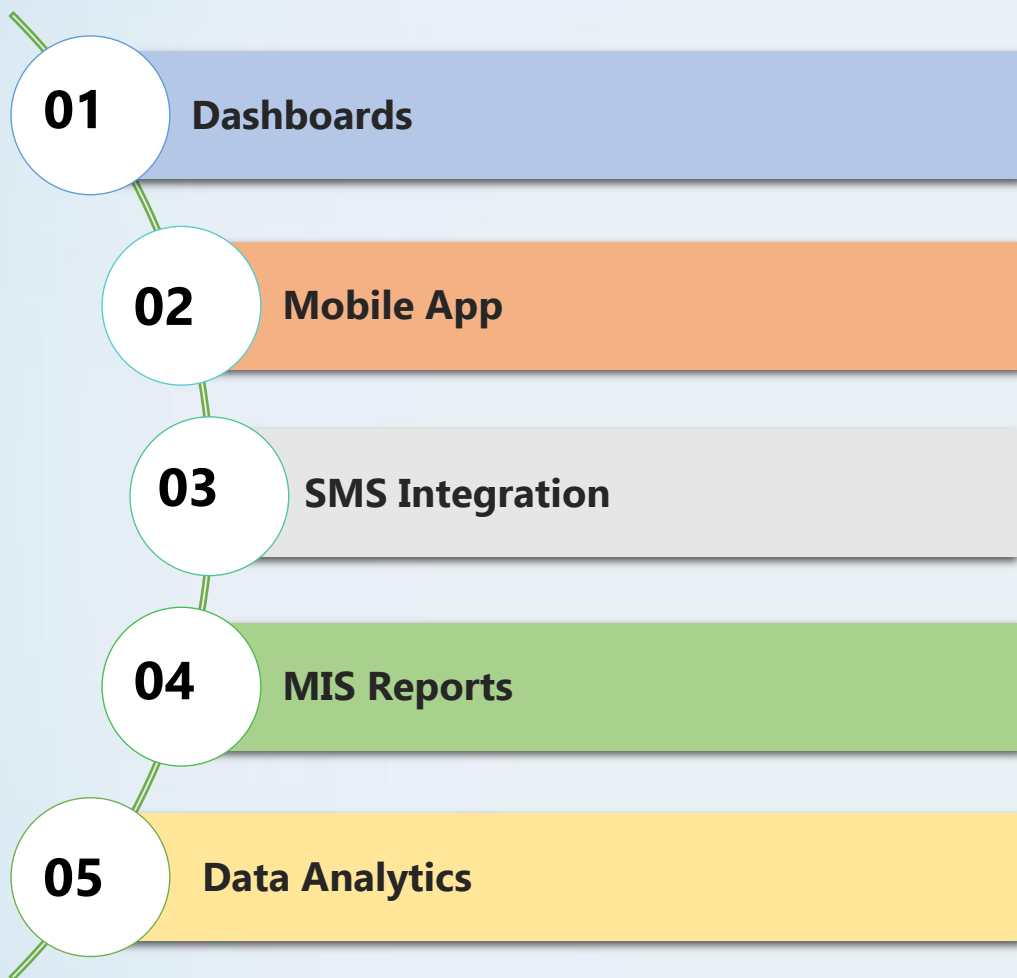
<ul style="list-style-type: none"> ✓ Entry of Court cases ✓ Generation of Cause List, Summons, Proceedings and orders ✓ Case Status 	<ul style="list-style-type: none"> ✓ Citizen / Fard Kendra can apply for Land Demarcation ✓ Citizen can apply from anywhere and submit fee. ✓ Citizen can check the status 	<ul style="list-style-type: none"> ✓ Citizen / Fard Kendra can apply for Non-encumbrance Certificate ✓ Apply NECIS from anywhere and submit online fee. ✓ Check the status 	<p>Active Courts – 444</p> <p>Total Number of Cases - 71833</p> <p>Land Demarcation Applications - 8996</p> <p>Non-encumbrance Certificates - 46267</p>
----------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------

Online payment of Fee through IFMS and HDFC Bank Payment gateway

Alerts of the Cases / Application thru' SMS

Issuance of Non encumbrance certificate and

Integration with Land Record System



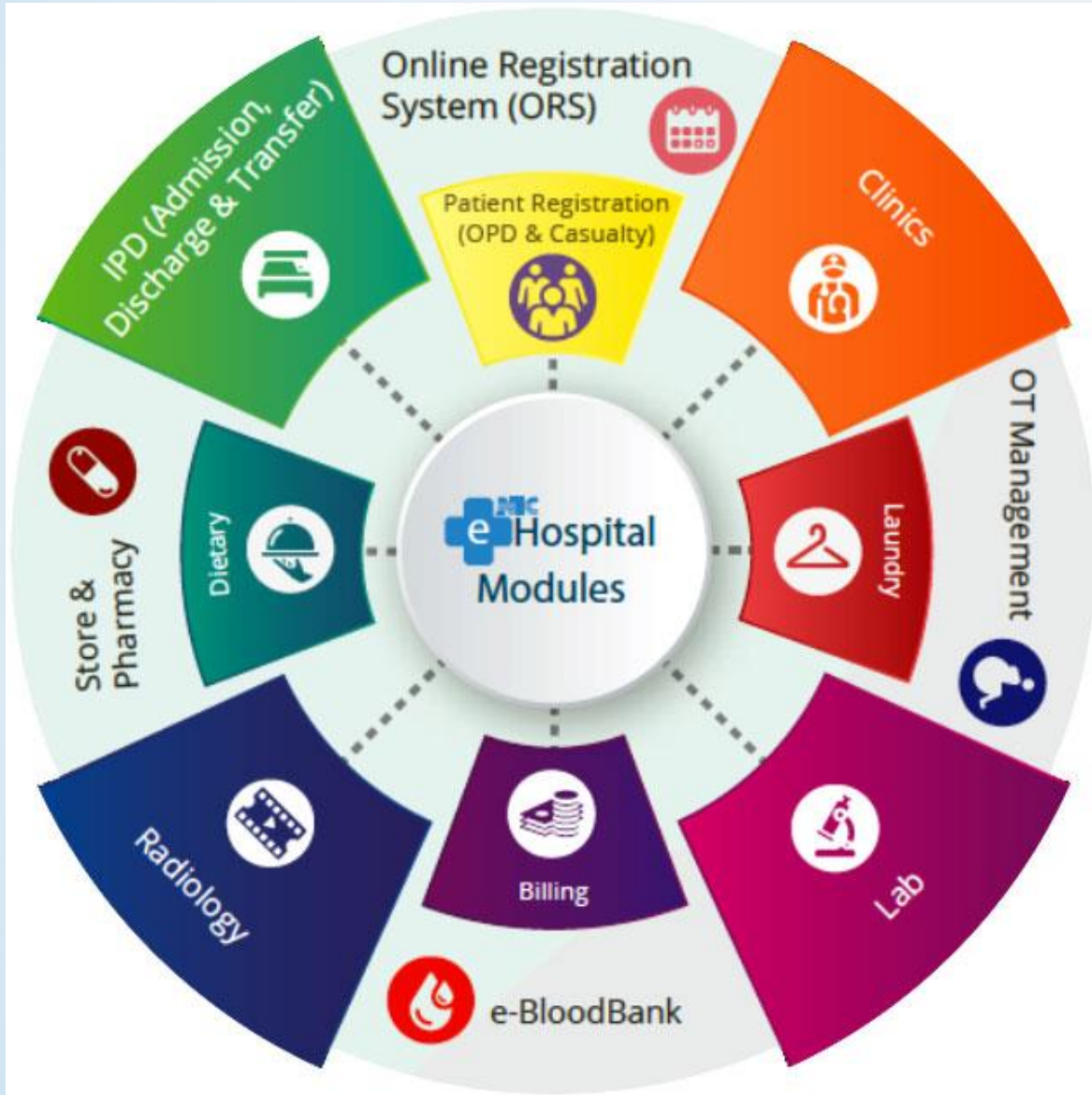
Revenue Courts Covered

444

Revenue Court Cases:
71833

Land Demarcation Applications:
8996

Non-Encumbrance Certificates:
46267



Workflow based ICT solution for internal functioning of Hospitals specifically meant for the hospitals in Government Sector

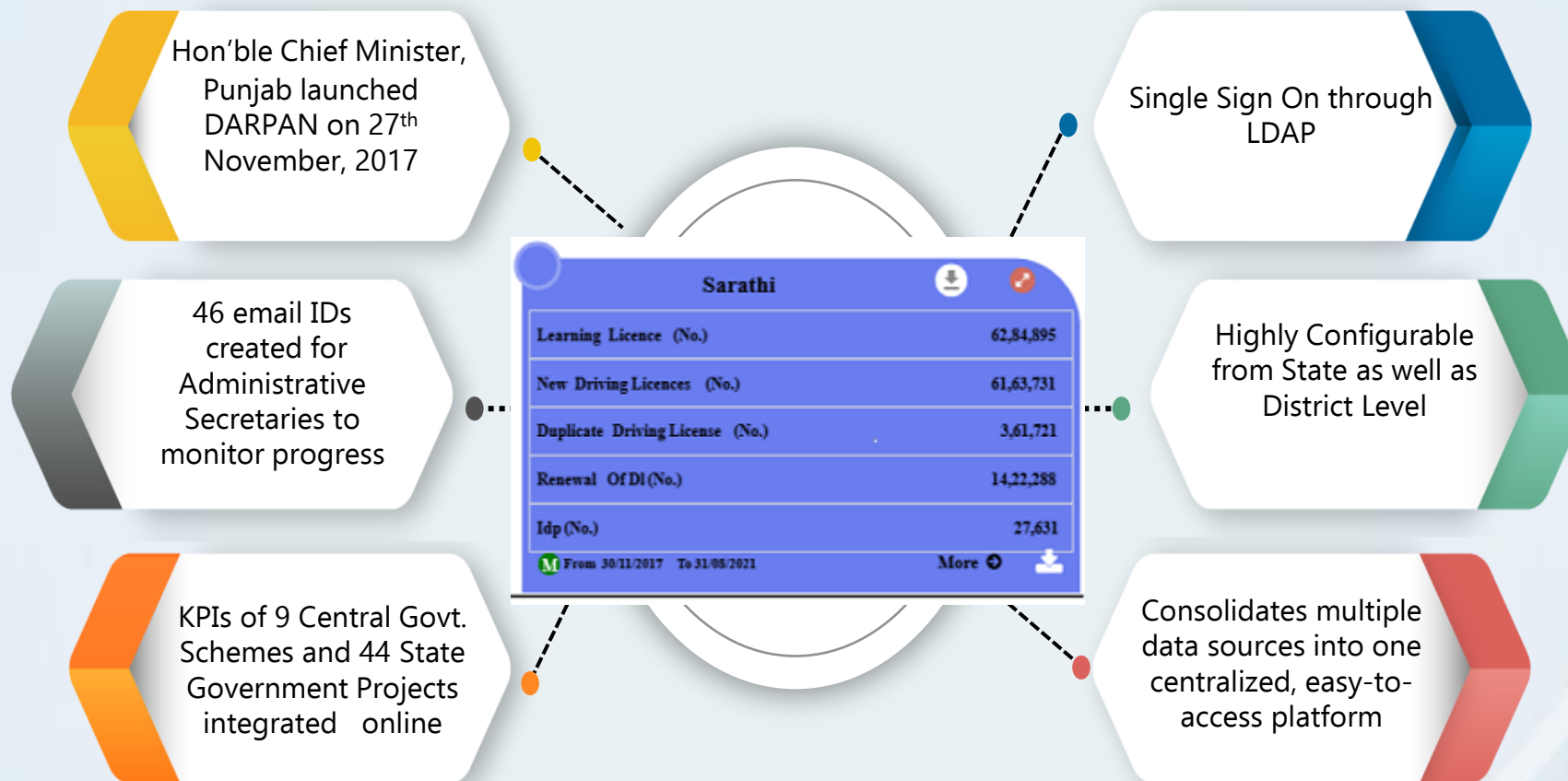
- Patient-centric system.
- Single window for availing all patient related services online for Government hospitals.
- Major functional areas like
- Patient care,
- Laboratory services,
- Human resource and
- Medical records management

E-Hospital and ORS applications are available free-of-cost on as-is basis

eHospital
4

ORS
5

Dashboard for Analytical Review of Projects across the Nation



Access to the Dashboard from anywhere anytime with Periodically Updated Data in Real Time

Tool to deliver real-time, dynamic project monitoring without the need for coding or programming through web services

Suite of various modules available on cloud as SAAS

Standardized & Streamlined Process With State Specific Configuration

Information Exchange With All Stakeholders of Criminal Justice

Centralized Data About Prisoners Nationwide

Information to Various Intelligence and Investigation Agencies

Hassel free Visits by Relatives to Meet their Wards Lodged in Prison

- Prisoner Information Management System(PIMS)
- Visitor Management System (eVisitor)
- Hospital Management System (eHospital)
- Legal Aid Management System
- Inventory Management System
- Prison Management System (PMS)
- Police Intelligence System
- Court Monitoring
- Kiosk Information

Public

- ✓ Registration of visit request and Status query of the same
- ✓ SMS/eMail Alerts to the visitors
- ✓ Statistical information/ drilled down Reports on national basis
- ✓ Submission of grievance
- ✓ Kara Bazaar

Jails computerised (25)

Prison Management

- ✓ Controlled registration of prisoners
- ✓ Structured Prisoner information
- ✓ Availability of MIS, Statistical reports, & Graphs for
- ✓ Monitoring & information
- ✓ Enabling optimum utilization of resources
- ✓ Various alerts Hearing, 436 / 436A, parole jump, Inventory, medicine.

Total Inmates (26000+)

Courts

- ✓ Easy access of CrPC 436 / 436 'A'/441 reports
- ✓ Availability of Nominal roll online
- ✓ Alerts for jumping Parole /Interim Bail
- ✓ Provisioning Information online in real time.
- ✓ e-custody certificate online
- ✓ Search inmates profile
- ✓ SMS & Email Alerts at several events
- ✓ Drill Down Reporting

Daily Visits (1000+)

Prisons in India

All Police Headquarters In country

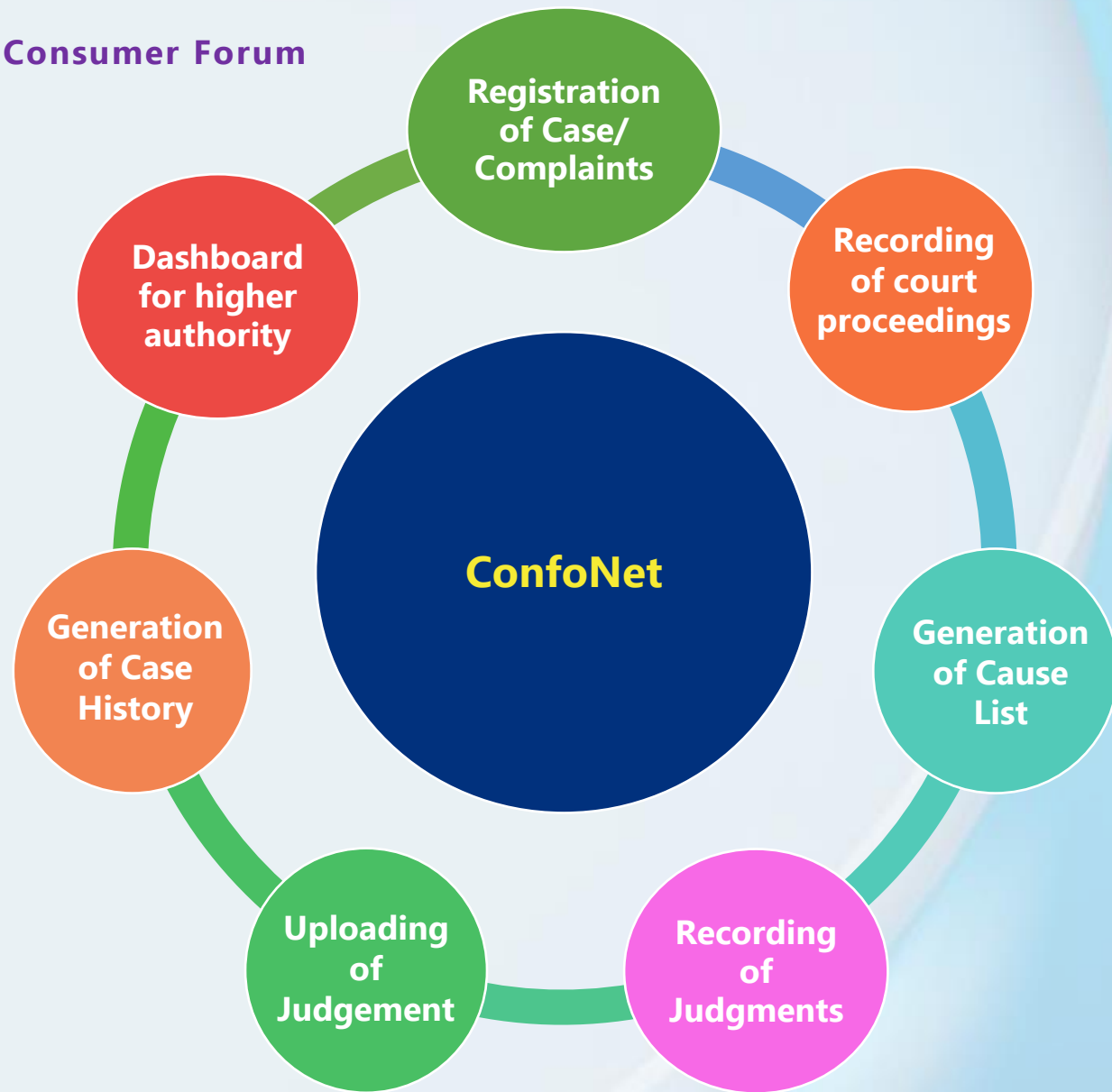
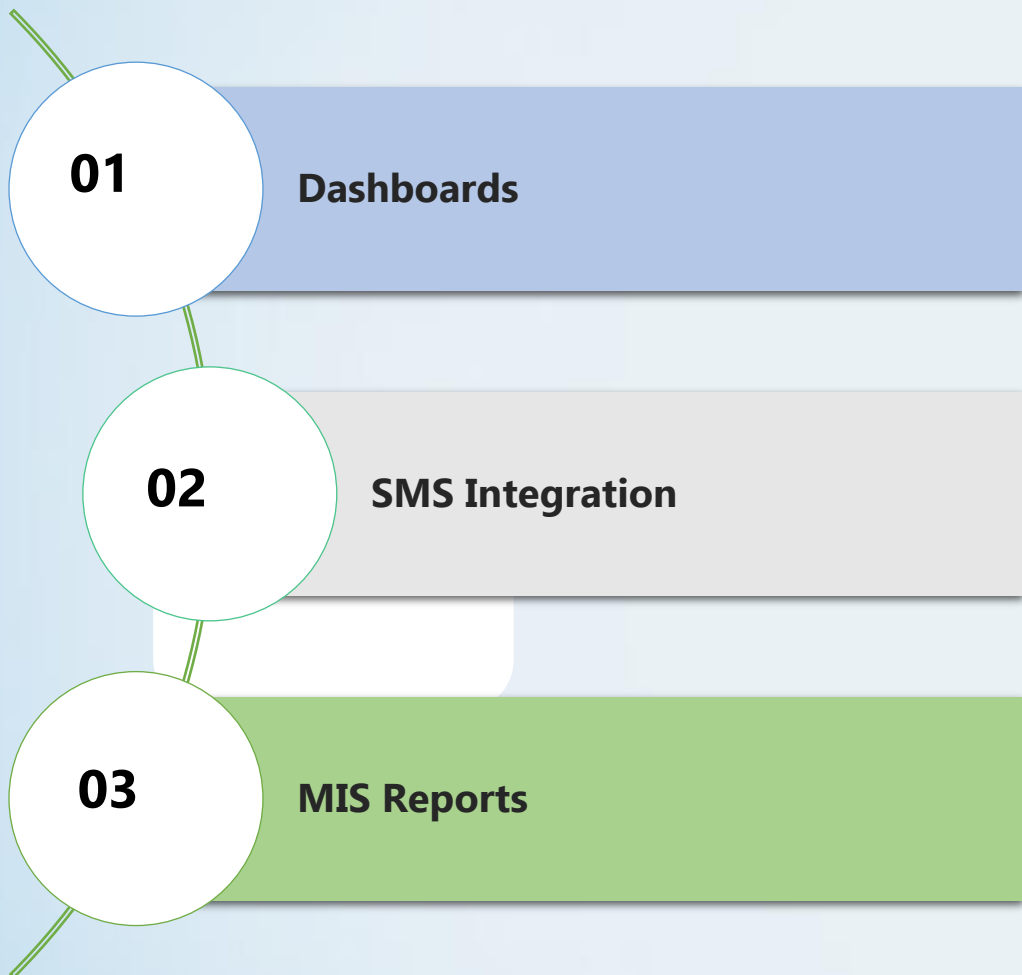
Public / Citizens

Crime Record Bureaus (NCRB, SCRB)

Central / state Investigating Agencies

NHRC and other National/ State Commission

Computerization and Computer Networking of Consumer Forum



GePNIC implemented in Punjab State in November 2017 but its active usage started since January 2018

Total Tenders – 141038
Value of Tenders – ₹ 86228 Crore

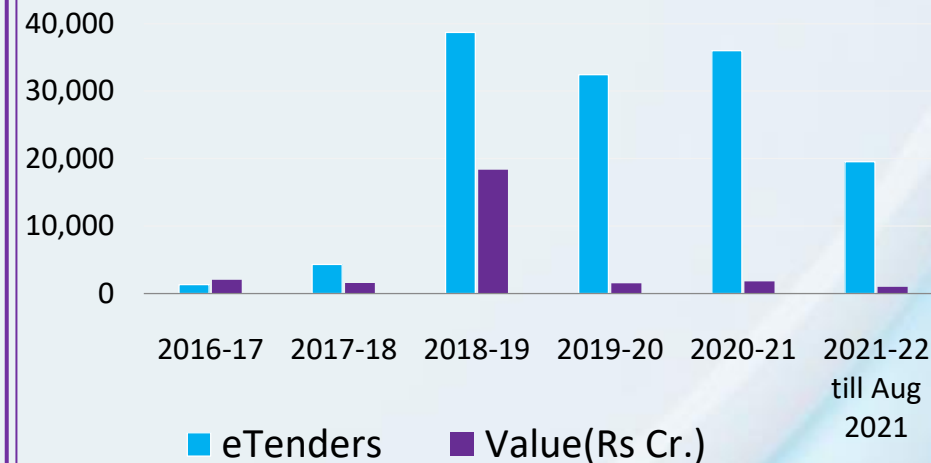
Salient Features of GePNIC

- Real time Tender Information of all organisations
- Certified and Audited by World Bank, Asian Development Bank and STQC.
- Facilitates Preference for MSME, StartUPS in eReverse Auction and Tenders.
- Global Tenders
- ADB, World Bank, CVC Guidelines, GFR 2017 compliant

Implementation Status

- ✓ Procurement Entities – 1000+
- ✓ Bidder / Contractors – 35155
- ✓ Department Users – 5092
- ✓ Org. / Deptts. On-boarded – 118
- ✓ Bids Received in 2018-19 – 80012
- ✓ Bids Received in 2019-20 – 65405
- ✓ Bids Received in 2020-21 – 83132





GePNIC® growth over the years



Integrated e-Governance Scholarship Portal for the automation, streamlining & effective management of processes related to application receipt, processing, sanction and disbursement of various scholarships to Students. This initiative is aimed to facilitate faster and efficient disposal of scholarship applications and timely payment of the scholarships to the students directly in their bank accounts.

Features

- Disbursement of Scholarship Management
- Timely Payment of Scholarships to the Students directly in their Bank Accounts
- Beneficiary Validation/Verification through Aadhar Authentication
- SMS Services (Push & Pull Technologies)

	5,603 Registered Institutions
	2.4+ Lakh Enrolled Applications
	2.35+ Crore Sanctioned Applications
	2.4+ Lakh Unique Beneficiaries



Punjab Coverage



Smart process Re-engineering



Bilingual



Certification Scheme



Common Access point to access all district websites



Sustainable Ecosystem



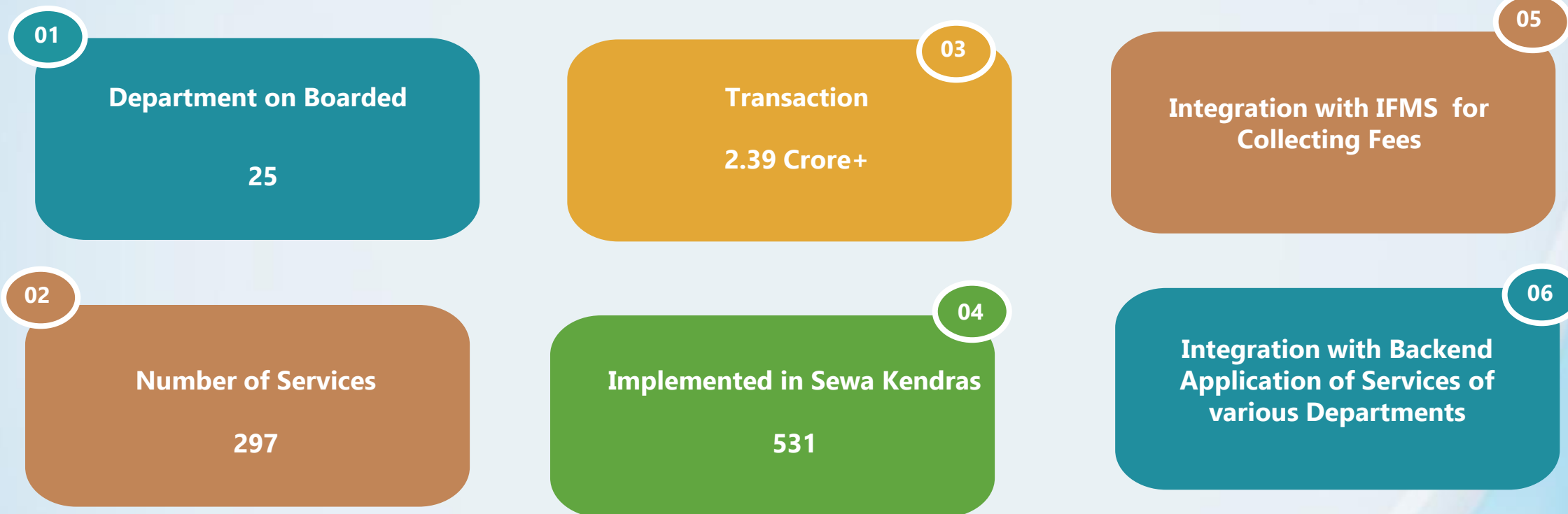
Accessible Themes

22 Districts

punjab.s3waas.gov.in

**NIC Punjab
State Centre
Website**

Citizen Centric Services



Dynamic Tabular and Graphical MIS Reports

ABOUT

- ✓ CCBS is an integrated web-based solution for core banking functionalities to SCBs, DCCBs and PACS.
- ✓ Developed as per RBI and NABARD guidelines
- ✓ Provides basic banking functioning in Role Based & Work Flow Manner.
- ✓ Ensures financial inclusion by provisioning disbursement of scheme funds to beneficiaries.
- ✓ Centralized hosting infrastructure
- ✓ Minimized hardware and running cost
- ✓ Robust, Reliable and Scalable
- ✓ Ease of maintenance
- ✓ Common Reporting Systems
- ✓ Unicode Compliant

MODULES

Front-end Modules

- ✓ Account opening, KYC Norms
- ✓ Saving & Current Account
- ✓ Fixed /Reinvestment /Recurring Deposit
- ✓ Loan & Advances
- ✓ Cash Credit & Advances
- ✓ Clearing both inward & outwards
- ✓ Lockers, Shares
- ✓ Borrowing & Investment
- ✓ Remittances
- ✓ Statutory Reserve Fund
- ✓ Inter branch transaction
- ✓ SMS integration
- ✓ PACS credit, non credit and trading activities as per CAS guidelines

Back End Modules

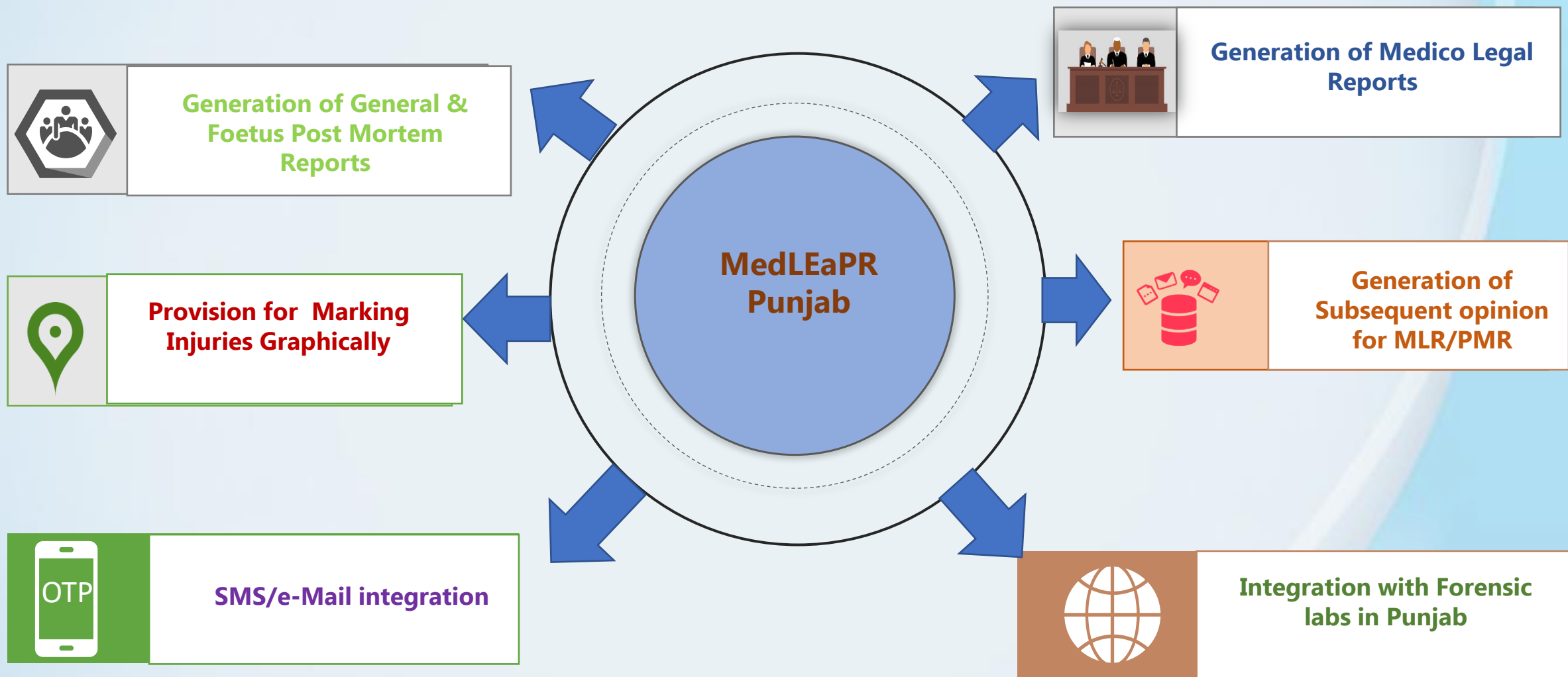
- ✓ Supplementary Day Book, Main Cash Book, GL & Trial Balance
- ✓ Scroll, Vouchers & Advice
- ✓ Balance Register
- ✓ Bill of Collection Reports
- ✓ Account Statement, Personal Ledger
- ✓ More than 200 MIS Reports

BENEFITS

- ✓ Integration of PACS with SCB and DCCBs
- ✓ Centralized Monitoring & Reports
- ✓ Browser based, no need of local installation
- ✓ Lesser operational cost (server, DC/DR)
- ✓ Standardization Book keeping (CAS)
- ✓ Fast reporting system (MIS - CAS)
- ✓ Minimal investment & operational training
- ✓ Tracking of loans/follow-up with defaulters
- ✓ Sending of Demand letter to Farmers
- ✓ Administration of Kisan Credit Card Scheme, its Limit sanction, multiple deposits & withdrawals
- ✓ Issue of KCC Cards & management
- ✓ Linking can be done with the Land records database, cross checking of crop details and other social sector schemes

IMPLEMENTATION

- ✓ Assigned to NIC in 2013-2016 for three years.
- ✓ Extended to 3 more years for support and hand-holding till March 2020.
- ✓ Further Extended for 3 Years
- ✓ 89 Primary Agriculture Development Banks totally online in Punjab.

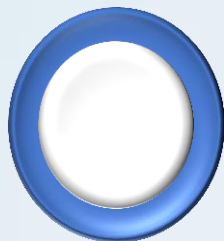




- Preparation on Training Colander and Publish online.
- Automated Rule Based Calculations in Booking and Cancellation
- SMS facility to send general alerts to Trainees and payment alerts accomodation seekers

- Defined Rules fitting at Back & Front End
- Double Authentication & Verification of Transactions
- Reduction in Processes with defined steps.
- SMS Gateway Integration
- Payment Gateway Integration
- CMS Part of the Portal.
- With customization, can be used by other states.

- Faculty Profile Preparation
- Guest Faculty Registration
- Submission of Booking Request & Status Online
- Backend Process for Booking
- Publishing of Advertisements
- Uploading of Tenders, Downloads



Village Directory

296 parameters of each village (12562) are collected every two years and a village directory is prepared which is used for the planning purpose of devising development schemes

1



Consumer Price Index (CPI)

Prices of 752 commodities are collected from 6 collection centers in Punjab and by applying specified formulas monthly CPI is calculated

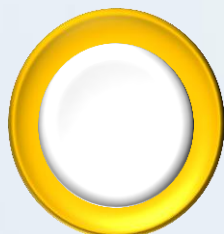
2



House Rent Index

House rent data is collected from the 6 collection centers in Punjab and by applying specified formulas HRI is calculated biannually

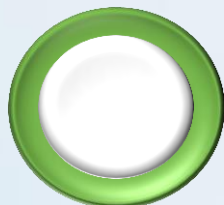
3



Index of Industrial Production (IIP)

Total production figures of 176 items are collected from 268 factories in Punjab and by applying the formulas monthly and yearly IIP is calculated

4



Setting up of LAN and WAN

Set up LAN and WAN at ESO HQ at Chandigarh and its all offices at districts

5

Features

- ✓ Ensured Bi-Annually Distribution of Wheat in 30 Kg Packs
- ✓ Aadhaar-seeded digitized data.
- ✓ Robust 3-tier grievance redressal mechanism.
- ✓ End to End Computerization
- ✓ Food grain Allocation Linked with distribution

Reengineering

- ✓ State Defined Rules
- ✓ Double Authentication & Verification of Transactions
- ✓ Reduction in Processes
- ✓ Complete Tracking Single Unified Platform
- ✓ ePoS For Ration Distribution
- ✓ SMS Integration

Capacity Building

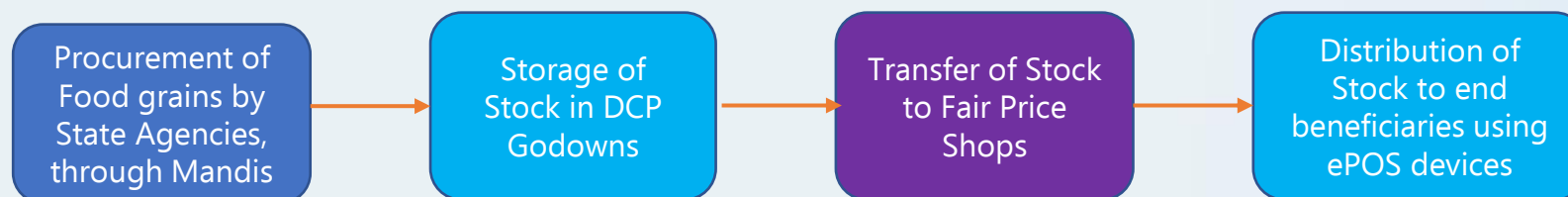
- ✓ Continuous Trainings
- ✓ Help Desk & eMail Support
- ✓ Robust 3-tier grievance redressal mechanism
- ✓ Soft Copies of Manuals, PPTs & Brochures

Stake Holders

- ✓ Government of India
- ✓ Citizen
- ✓ Fair Price Shop
- ✓ PB State Civil Supplies Corporation
- ✓ Food Corporation of India
- ✓ Department of Food and Civil Supplies
- ✓ State Government
- ✓ Health Department

Road Map

- ✓ AI in Allocations & Distribution
- ✓ Implementation of ONOC Scheme of GOI



Transactions - (April-2021 To September -2021)

Total Cards	Availed Cards	Portability Cards
39,15,990	34,24,933	7,78,927
Total Shops	Active Shops	Bi-Annual Trans %
17,740	864	87.46
Bi-Annual Trans	Today's Trans	PMGKAY
34,40,340	19,765	35,64,398

Ration Card Management System (eRCMS)	Food & Essential Commodities Assurance & Security Target	Point of Sale (ePOS)
Authorized Functionaries of Softwares		
eRCMS	FEAST	ePOS
Data Entry Operator (DEO), Food Inspector, Assistant Food Supply Officer, District Food Supply Controller (DFSC), Director/ Administrator, Reports	Depot/ Godown, Director/ Administrator, Reports Viewer, District Food Supply Controller (DFSC),	Inspector, District Food Supply Controller (DFSC), Administrator

Digital life Certificate for pensioners

1,25,500+

Total DLCs
generated since
inception in Punjab

I have submitted my
Digital Life Certificate
on Jeevan Pramaan

26,717+

DLCs generated from
Nov, 2020 till date

1,03,000+

DLCs successfully
processed since
inception in Punjab



21,650+

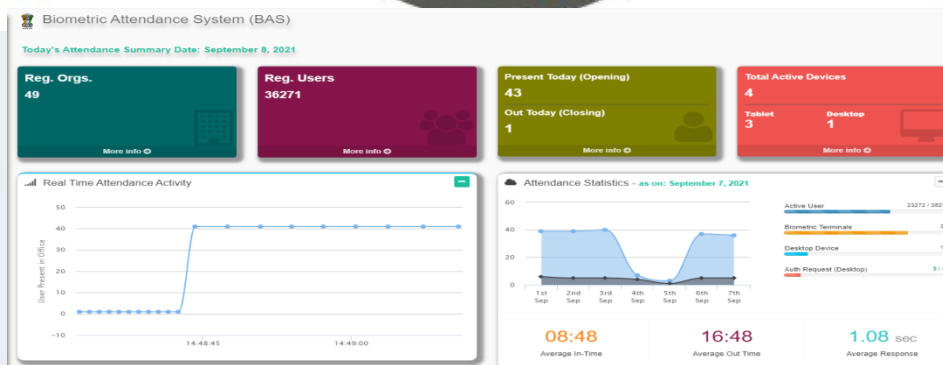
DLCs successfully
processed

Successfully implemented in state government offices/Boards/Corporations/Authorities listed below

Punjab Mandi Board
Punjab State Warehousing Corporation
The Punjab State Cooperative Milk Producers Federation Ltd
Punjab Health Systems Corporation
DGR
Udyog Bhawan (ii) Punjab State Industrial Development Corporation Ltd. (PSIDC)
Udyog Bhawan (iii) Controller of Stores Punjab
Udyog Bhawan (iv) Punjab Small Industries & Export Corporation Ltd (PSIEC)
Udyog Bhawan (v) Northern India Institute of Fashion Technology (NIIFT), Ludhiana
Udyog Bhawan (vi) Northern India Institute of Fashion Technology (NIIFT), Mohali
Udyog Bhawan (vii) Punjab Khadi and Village Industries Board
GMADA, PUDA
Town and Country Planning
Directorate General of School Education (DGSE)



Punjab Excise & Taxation Technical Services Agency Patiala
Excise and Taxation Department Patiala
National Health Mission
GLADA
Department of Local Government
Amritsar Development Authority
Bathinda Development Authority
Department of Health and Family Welfare
DC office SBS Nagar
Jalandhar Development Authority
Pushpa Gujral Science City Kapurthala
Punjab Pollution Control Board Patiala
Urban Planning and Development Authority Patiala
Punjab Biotechnology Incubator SAS Nagar
Director Treasuries and Accounts Finance Department Punjab
Punjab State Civil Supplies Corporation Ltd.
Punjab Real Estate Regulatory





Punjab Legislative Assembly
ਪੰਜਾਬ ਵਿਧਾਨ ਸਭਾ
15th Punjab Legislative Assembly



National e-Vidhan Application

HOME
TODAY
BUSINESS
QUESTIONS
LEGISLATION

COMMITTEE
MEMBERS
DIGITAL LIBRARY
CONTACTS

1

Notices Received

2

Government Bills

0

Committee Reports

170

Questions

114

Paper-Laid

117

Member

MY NeVA
DOWNLOAD
Session Calender

1. List of Business
2. Papers to be Laid
3. Bulletin
4. Proceedings
5. Synopsis
6. Bills
7. Questions - Starred
8. Questions - Unstarred
9. Bulletin - Statistical
- Cut Motion
- Notice
- Notification

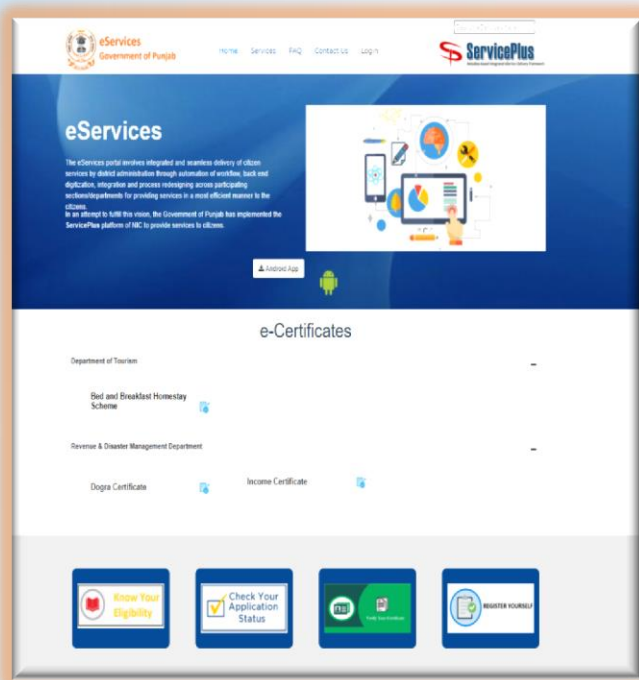


Party	Count
INC	4
AAP	3



Party	Count
INC	80
AAP	19
SAD	14
BJP	2
LIP	2





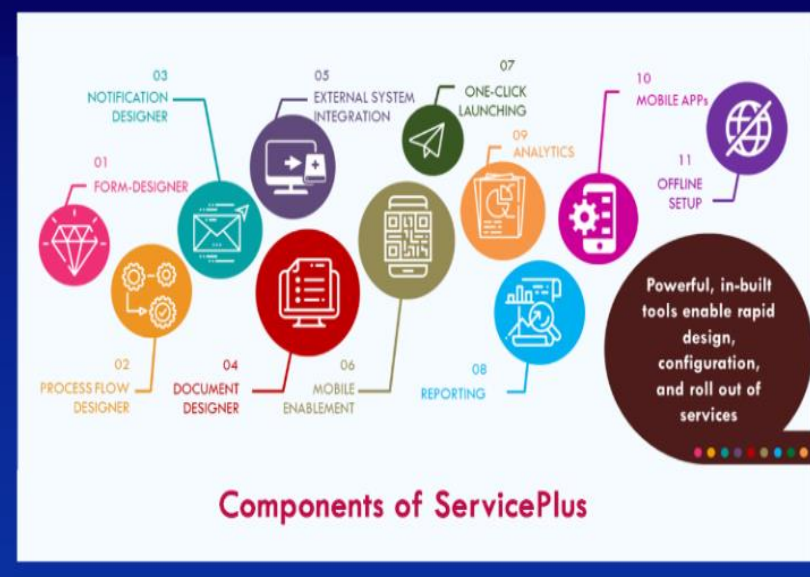
- ✓ **Services Launched**
 - ✓ Recruitment System
 - ✓ Bed and Breakfast/Home Stay
 - ✓ Dogra Certificate
- ✓ **Services Developed and ready for launch**
 - ✓ Punjab Farm Tourism Scheme
 - ✓ Income Certificate
 - ✓ Tented Accommodation and Camping Site
 - ✓ General Caste Certificate
 - ✓ Enhanced Recruitment System
- ✓ **Services Under Development**
 - ✓ Verification of Certificates
 - ✓ Discretionary Grants
 - ✓ Issuance of ID cards to Germanist
 - ✓ Family Planning (DBT)

Process complete

- ✓ Project Proposal Submitted
- ✓ Portal Launched
 - ✓ <https://eservices.punjab.gov.in>
- ✓ Integration with PFMS done
- ✓ Payment Gateway with PayGov Done

Process under process

- ✓ Integration with IFMS under process
- ✓ Integration with AUA of Punjab under process
- ✓ Integration with Digi locker for fetching meta-data under process
- ✓ Hosting space at State Data Centre reserved



Components of ServicePlus

Other Major Applications

01

SPARROW - Implemented in Punjab for IAS, IFS, IRS and IPS Officers

02

ePanchayat - e-Governance system in Panchayati Raj Institutions to make them efficient, transparent and accountable in carrying out their assigned responsibilities

03

PM KISAN - 21 Lakhs plus beneficiaries under the scheme have been identified by the State

04

MGNREGA - A web based system facilitates for online data entry, issuing job cards and monitoring of work allocation and funds under NREGA

05

eSamiksha - Punjab-eSamikSha is a real time, on-line system for monitoring of follow-up action on the decisions taken during the presentations made by different Departments/Districts to the Chief Minister.

06

NSAP - It comprises of Indira Gandhi National Old Age Pension Scheme (IGNOAPS), Indira Gandhi National Widow Pension Scheme (IGNWPS), and Indira Gandhi National Disability Pension Scheme (IGNDPS).

07

NSP - Common electronic portal for implementing various Scholarships schemes launched by Union Government, State Government and Union Territories across the country.

08

WAMSI - Computerize the process of Properties Registration, Muttawalli Returns, Leasing of Properties Management, Litigations Tracking Management, Documents Archiving & Retrieval Management, GIS of Waqf Properties, Funds Management to Mosques, Durgah, Kabristan, Imams, Muazzins, Widows, Girls, Schools, Hospitals, Dispensaries, Musafirkhanas, etc

09

CPPP - It facilitates all the Central Government Organizations to publish their Tender Enquiries, Corrigendum and Award of Contract details.

10

NADRS - In Punjab 141 blocks, 22 districts are under the ambit of this project.

11

India Code Portal - Digital repository for all central and state acts, Successfully implemented in Punjab.

12

Web Portal for Local Government - A comprehensive, secure web portal developed to disseminate information related to department.

IVFRT



Foreigner Regional Registration
Office, Amritsar

ICP Wagah Road Counters
Arrival – 9
Departure -9
Average Passenger – 150

Dera Baba Nanak ,Integrated Check
Post Counters
Arrival – 34
Departure -34
Average Passenger -2000

ICP, Attari Rail, Amritsar
Counters
Arrival -16
Departure- 16
Average Passengers – 200

Sri Guru Ram Dass International Airport,
Amritsar Counters
Arrival-14
Departure -12
Visa on Arrival -6
Average 2000 passengers

Chandigarh International Airport, Mohali
Counters
Arrival- 12
Departure-9
Average Passengers – 180

eFRRO

Centralized Foreigners Registration Office is a workflow based web application implemented in twenty eight Foreigners Registration Offices, FRRO, ICPs and Home Department in Punjab for rendering services like registration, new / extension of visas, exit permits, temporary landing permits, restricted area permits, police clearance certificates other miscellaneous services to foreign nationals visiting India.

<https://indianfrro.gov.in/frro>

- ✓ 28 DFROs (District Foreigner Registration Offices)
- ✓ 5 Integrated Check Posts
- ✓ 75 VPN tokens Issued

FSIS (Foreigner Student Information System)

Aimed to capture foreign students information and tracking their activities through light weight web based Application Foreign Students Information System (FSIS) alias sForm.

Role Based functionalities for Institutions, FRROs/FROs and Ministry of Home Affairs. Facility to track students studying in multiple institutions.

Single click to get the information about complete information about the foreign student. The information including multiple passport, visa, course and academic performance.

- ✓ 28 DFROs (District Foreigner Registration Offices)

150 Educational Institutions in Punjab

cFORM (for Hoteliers)

C Form is must for foreigners staying in hotels, dharamshalas, relatives etc. C Form is mandatory for foreigners visiting India for medical treatment and staying in hospitals, hotels etc.

C Form is also compulsory for foreign students staying in hostels of educational institutes and universities.

- ✓ 28 DFROs (District Foreigner Registration Offices)

350 Hotels, Hospitals and guest Houses in Punjab

e-Prosecution application is a platform which provides electronic communication between Police department and Prosecution department. Platform enables police dept. users to request to prosecution dept. users for legal opinion on various types of cases and scrutiny against the draft charge sheet.

- ✓ Supply of Hardware to District Attorney offices
- ✓ Requirement gathering by conducting meetings with all stakeholders viz; Directorate of Prosecution, District Attorneys and Police Stations
- ✓ To attend meetings with ICJS state nodal officer (Addl. Director General of Police) and Addl. Chief Secretary Home, Punjab
- ✓ Testing of eProsecution (District Attorney as well as police modules) in coordination with central development team
- ✓ Mapping of the 22 District Attorney offices with 167 Lower Courts and 429 Police Stations
- ✓ Training of over 100 officers / officials of DA officers and 2100 SHOs / IOs of the police stations across twenty two districts in Punjab
- ✓ State-wide rollout of eProsecution (DA Module) in 22 District Attorney offices and Directorate of Prosecution & Litigation
- ✓ State-wide rollout of eProsecution (Police Module) in 420 police stations across all districts in Punjab



The screenshot shows the e-Prosecution web portal interface. At the top, it features the Government of India emblem, the text 'e-Prosecution Department of Prosecution Ministry of Home Affairs', and the Digital India logo. A navigation menu on the left includes 'About Prosecution', 'Organisation Setup', 'State Prosecution Portal', and 'Contact Info'. The main content area is titled 'About Dept. of Prosecution' and contains text describing the department's structure and functions. Below this is a 'Read More' button. A section titled 'Important Links to Govt Portals' displays buttons for 'eCourt Services', 'NJDG', 'CCTNS', 'ICJS', 'Digital Police', and 'NATIONAL INFORMATICS CENTRE'. On the right side, there is a 'Visit Demo Site' button, a 'Login' section with a dropdown menu, login fields, and a 'hsTAuM' logo. The footer contains contact information: 'Morning Time: 9am to 6pm', 'Phone No: 011-22560103', and 'Address: 3rd floor, NCSI Building, Shastrri Park, New Delhi'. It also states '© Content Owned by Ministry of Home Affairs, Government of India.' and 'Site Maintained by National Informatics Centre.'

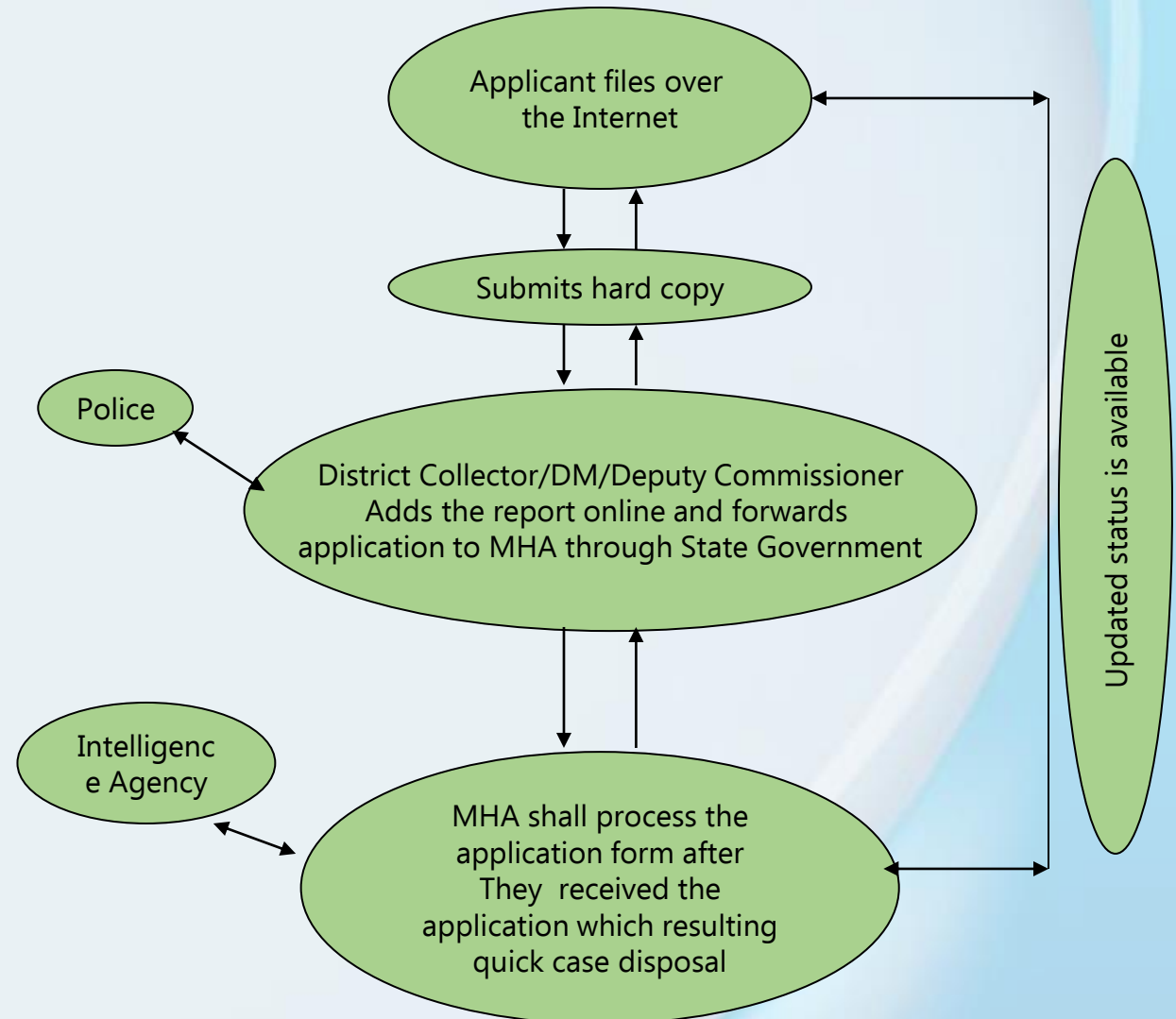
Objectives :

- ✓ Availability of centralized database of online citizenship applications with Ministry of Home Affairs
- ✓ Foreign National who would like to avail the Indian Citizenship applies for citizenship online
- ✓ Uniformity in processing of applications for Indian Citizenship
- ✓ Better monitoring and tracking of the cases
- ✓ Tracking of the application – Both from applicant and MHA
- ✓ Simpler, faster and transparent process of the applications for grant of Indian Citizenship

Responsibilities

- ✓ Issuance of 50 VPN tokens to Dy. Commissioners, Sr. Superintendents of Police, ACS and other dealing officials
- ✓ Rollout of Indian Citizenship in all twenty two districts of Punjab.
- ✓ Training and coordination with DIOs
- ✓ Training of district officers / officials dealing with IC.
- ✓ Technical support

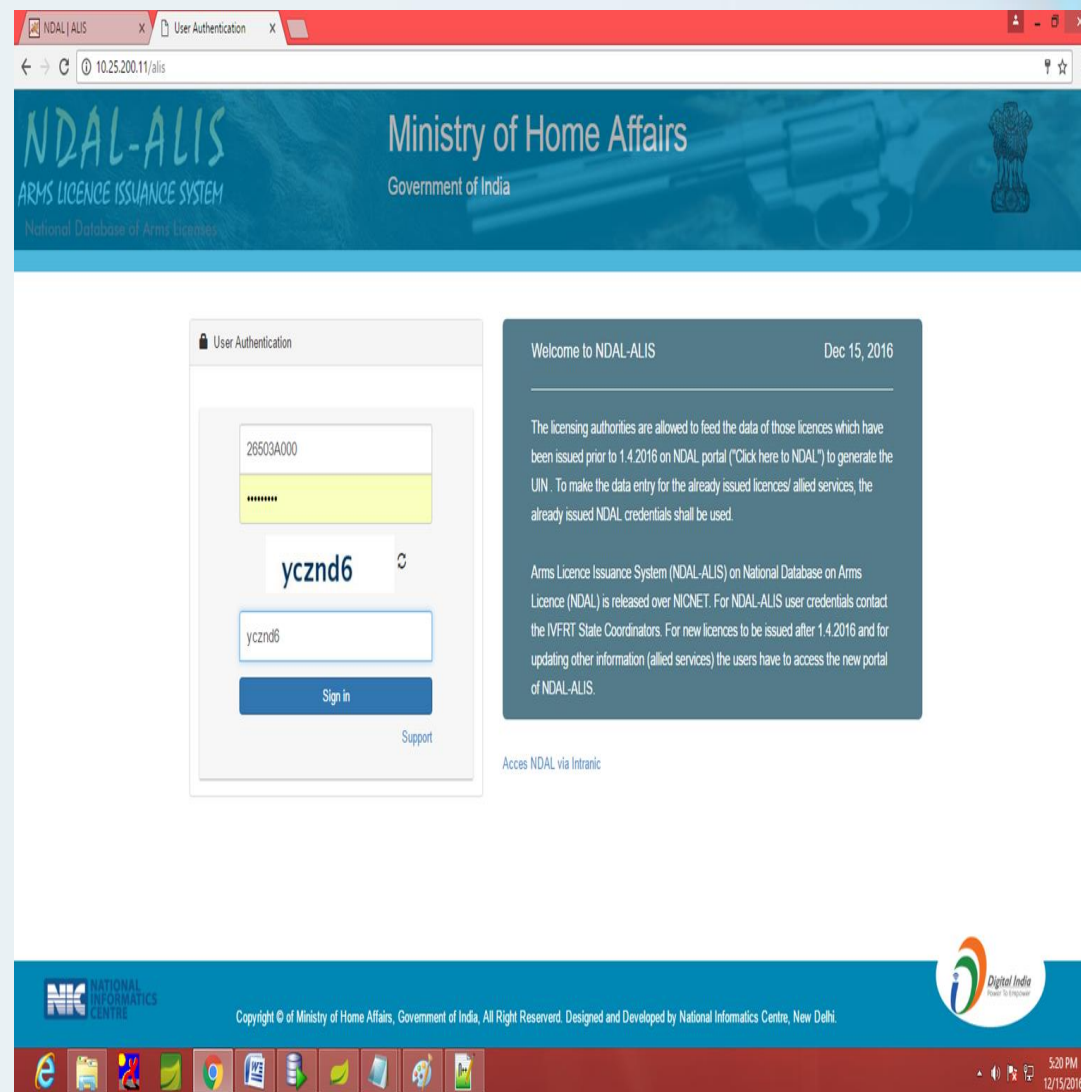
Information Flow for Online Indian Citizenship



NDAL-ALIS is a web based software module for digitization of arms licenses into a centralized repository called National Database of Arms Licenses and to generate unique identification (UID) number for each license holder.

Responsibilities

- ✓ Implementation of NDAL in 28 Arms License branches in the offices of Dy. Commissioners / Addl. Dy. Commissioners and Commissioners of Police in Punjab
- ✓ Digitisation of 4,50,000 manual Arms Licenses with generated UIN in central NDAL server
- ✓ Rollout of NDAL-ALIS in 28 Arms License branches for issuance of new arms licenses and other allied services
- ✓ State admin for NDAL-ALIS for the administration of district admin users
- ✓ Training / capacity building sessions of the district officers / officials
- ✓ Technical support



NDAL-ALIS
ARMS LICENSE ISSUANCE SYSTEM
National Database of Arms Licenses

Ministry of Home Affairs
Government of India

User Authentication

26503A000

ycznd6

ycznd6

Sign in

Support

Welcome to NDAL-ALIS Dec 15, 2016

The licensing authorities are allowed to feed the data of those licences which have been issued prior to 1.4.2016 on NDAL portal ("Click here to NDAL") to generate the UIN. To make the data entry for the already issued licences/ allied services, the already issued NDAL credentials shall be used.

Arms Licence Issuance System (NDAL-ALIS) on National Database on Arms Licence (NDAL) is released over NICNET. For NDAL-ALIS user credentials contact the IVFRT State Coordinators. For new licences to be issued after 1.4.2016 and for updating other information (allied services) the users have to access the new portal of NDAL-ALIS.

Access NDAL via Intranet

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Digital India
Power To Empower

5:20 PM
12/15/2016

ServicePlus in State

Online Integrated Solution for Punjab Water Regulation and Development Authority (PWRDA)

SSO (Parichay)

eAwaas



Thank You...

