



ऊर्जा दक्षता ब्यूरो
(भारत सरकार, विद्युत मंत्रालय)
BUREAU OF ENERGY EFFICIENCY
(Government of India, Ministry of Power)



File No. 5463/SL-15/1/2024-BEE /1480-1516

SDWA
05.06.25

30th May, 2025

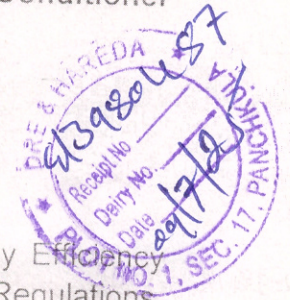
To,

All SDAs

ATR
-> Please upload on website *signature*
PULSS)

**Subject: Intimation for Non-Compliance of BEE Star Labelled Room Air Conditioner
(Panasonic Model no. CS-ZU12XKYF/CU-ZU12XKYF)**

Dear Sir/ Madam,



Pursuant to the provisions of Regulation 7 of the Bureau of Energy Efficiency (Particulars and Manner of their Display on Labels of Room Air Conditioner) Regulations, 2017, the Bureau gave permission to M/s **Panasonic India Pvt. Ltd.** to affix label on the Room Air Conditioner, brand Panasonic, Model no. **CS-ZU12XKYF/CU-ZU12XKYF**.

The Bureau, under Regulation 11 of the Bureau of Energy Efficiency, (Particulars and Manner of their Display on Labels of Room Air Conditioner) Regulations, 2017, had purchased one samples of BEE Star Labelled RAC (Panasonic, Model no. CS-ZU12XKYF/CU-ZU12XKYF) and carried out check testing in accordance with the prescribed test procedures.

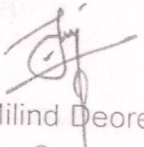
In pursuance of Regulation 11 (4) of the Bureau of Energy Efficiency Particulars and Manner of their Display on Labels of Room Air Conditioner) Regulations, 2017, the Bureau should conduct Second Check Testing of the failed model samples. Despite of various attempt to available the aforementioned models, it is found that Permittee has stopped the production of this model and hence the model are unavailable in the market as well as in manufacturing site. Due to this, it is impossible to conduct its second check testing.

In view of the above, the result of first check testing shall be treated as final and shall be binding on the permittee i.e., fail.

Pursuant to sub regulations (7) of regulation 11 of the Bureau of Energy Efficiency (Particulars and manner of their display on labels of Room Air Conditioners), Regulations, 2017, the permittee was directed to:

- a. Correct the star label displayed on the label of the household Room Air Conditioner or remove the defects and deficiencies found during testing;
- b. Withdraw all the stocks from the market to comply with the directions of the Bureau; and
- c. Change the particulars displayed on advertising material.

The permittee was directed to submit compliance report in the format as stated in form VII. The copy of report submitted by permittee is enclosed (**Annexure A**). Further, as per provisions of said regulation, the report is being submitted to the SDA for the purpose of ensuring action complied as per declaration of manufacturer in approved format under Section 17 of the EC Act, 2001. Therefore, you are requested to establish conformity and inform discrepancies, if any.


(Milind Deore)
Secretary

Enclosures:

1. Test Report of the 1st Check Tested Model



Panasonic Life Solutions India Pvt. Ltd.

12th Floor, Ambience Tower, Ambience Island,
NH-8, Gurgaon, Haryana - 122002
Tel.: +91-124-4871300 | Fax: +91-124-4871333

Form VII

Action Taken Report

[See regulation 11 (8)]

(To be furnished on letter head of the organization)

Dated: 12-05-2025

To
The Secretary,
Bureau of Energy Efficiency
(Ministry of Power, Government of India) 4th
Floor, Sewa Bhawan,
Sector 1, R.K.Puram,
New Delhi-110 066 India

Pursuant to the provisions of regulation 7 of the Bureau of Energy Efficiency (Particulars and Manner of their Display on Label of Room Air Conditioners) Regulations, 2017, we M/s Panasonic Life Solutions India Pvt. Ltd. The manufacturer of room air conditioners were permitted to affix label on the room air conditioner conforming to the energy consumption standard of 5 star level vide Bureau of Energy Efficiency letter No. BEE/ABG/02/033/10/20/00193/WAC dated 18-12-2020 for the model number CS-ZU12XKYF / CU-ZU12XKYF.

Pursuant to the provisions of sub-regulation (4) of regulation 11 of the Bureau of Energy Efficiency (Particulars and Manner of their Display on Label of Room Air Conditioners) Regulations, 2017, we were given directions vide Bureau of Energy Efficiency letter number 5463/SL-15/1/2024-BEE dated 04-03-2025 to take necessary corrective action. In the light of directive issued by the Bureau, we hereby declare that the following actions have been taken at our end.

	Action directed	Status	Action taken
(i)	Correct the star level displayed on the label of the room air conditioner to comply with the directions of the Bureau	Yes/No/NA	1. No label correction applicable as the respective model (CS-ZU12XKYF / CU-ZU12XKYF) was introduced in market in Feb 2021 and no unit of the mentioned model has been found in the market. As already reported that, post the thorough checkups of our internal systems for market availability of respective model no unit of the mentioned model was found in the market earlier as well.

Panasonic

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(ii)	Withdraw all the stocks from the market to comply with the directions of the Bureau. and	Yes/No/NA	1. The respective model (CS-ZU12XKYF / CU-ZU12XKYF) was introduced in market in Feb 2021. Accordingly, it may be noted that practically/ physically there is/are no unit for withdrawal to the best of our knowledge.
(iii)	Change the particulars displayed on advertising material.	Yes/No/NA	1. The mentioned Model being 4 years old is no longer in circulation and hence is not being advertised. Since no stocks are in circulation hence there is no effort of advertisement by the brand, currently in place. No advertising material that are required to be changed. <i>Disclaimer : However any historic digital market place presence of the listing/ advertisement material (out of the control of brand) may exist, but of no use/relevance as model is obsolete way back.</i>



Signature

Name - Ritu Ghosh

Designation - Associate Director

For and on behalf of Panasonic Life Solutions India Pvt. Ltd.

Seal of the Firm / Company.