

To

All Empanelled Vendors,
under component-B of PM-KUSUM scheme.

Memo no. DNRE/HAREDA/2025-26/Pump/1934

Dated: 12/06/2025

Subject:- Instructions regarding repair & maintenance of Solar Pumps at site under component-B of PM-KUSUM scheme.

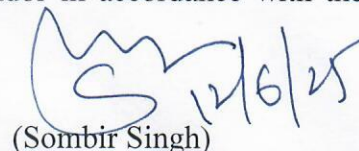
References:

1. MNRE tender no. SECI/C&P/MI/00/0010/2022-23 Dt. 31.12.2022.
2. LOI issued by this office vide no. 4781-4807 Dt. 31.7.2023.

It has come to the notice of this office that in several instances, empanelled vendors are directing farmers to transport defective pump-sets/controllers to their respective warehouses for repair and are further instructing the farmers to collect the repaired equipment from warehouses at their own cost. This practice indicates non-compliance with the terms and conditions of tender/LoE, particularly with regard to on-site support, repair and maintenance.

As per the terms and conditions of the tender, the empanelled vendors have to provide comprehensive services related to design, supply, erection, testing, and commissioning, including warranty at site for a period of five years.

In view of the above, all vendors are hereby strictly directed to refrain from the aforesaid practices. Any future complaints received in this regard will be treated with utmost seriousness, and appropriate action shall be initiated against the defaulting vendor in accordance with the provisions of the tender/LOI/ work orders.



(Sombir Singh)
Chief Scientific Engineer
for Director, NRE&HAREDA
Haryana, Panchkula.

Cc:

1. All ADC-cum-CPO's of the State for information and necessary action in the matter please.
2. Sh. Sita Ram, Programmer to upload on the HAREDA website for information of all concerned.