Most Urgent/Time Bound.

From

The Director General, NRE/HAREDA, Institutional Plot no.1, Sector-17, Panchkula.

To

All the Addl. Deputy Commissionercum-Chief Project Officer, NRE Department in the State.

Letter No. 10597

Dated: 28-03-25

Subject: -

Regarding submitting requisite documents to sort grievances of applicant farmers of solar pumps who are in error list/ refund cases/change in category/capacity of solar pumps.

Refer to the subject noted above.

As you are aware, the applications for solar pumps under the flagship scheme of PM-KUSUM (Component-B) are invited on the SARAL portal with the applicable beneficiary share, selection of a particular category/capacity of solar pump, vendor, etc. However, many issues, like the selection of the wrong category/capacity of the solar pump, a less/higher beneficiary share and even payments against wrong/duplicate SARAL IDs, are received. The office had uploaded an error list of wrong/duplicate payment details for applications invited in the past and requested to submit requisite documents to find these applicants details. However, the required documents are still awaited for most of these applicants.

To facilitate a structured resolution of these grievances of solar pump applicants, the office has categorized them into the following three groups:

- 1. Refund Cases
- 2. Requests for Change in Capacity
- 3. Error List for Payments Received

In order to ensure the timely resolution of these issues, district officers are required to submit a group-wise list of all concerned applicants, along with relevant supporting documents, in a single PDF file (one group one PDF). Each district should provide three separate lists corresponding to the aforementioned categories. These documents must be submitted within 10 days, as no further cases related to these categories will be entertained beyond the stipulated timeline.

It is therefore, requested to submit the requisite applications/documents as desired above by 07/04/2025 positively so that work orders of the concerned applicants may be issued.

(Sombir Śingh)

Chief Scientific Engineer,
For, Director General, NRE/HAREDA
Haryana, Panchkula.

CC:-1. All empanelled vendors.

2. HAREDA website for information of all concerned applicants of solar pump.