

From

The Director General,
New & Renewable Energy Department & HAREDA, Haryana,
Akshay Urja Bhawan, Institutional Plot No.-1, Sector-17,
Panchkula.

To

All the empanelled vendors,
PM-KUSUM component-B,
Haryana.

Memo no. NRE/HAREDA/2024/Pump/ 5406

Dated: 8-11-24

Subject:- Instructions Regarding the Availability of Stock at the District Service Centre opened for solar pump repair under Component-B of the PM-KUSUM Scheme.

References:

1. SECI tender no. SECI/C&P/MI/00/0010/2022-23 dt.31.12.2022. Section-2/3.4 Operation & Maintenance (O&M), Training, Awareness and Sensitization/A
2. EESL tender no. EESL/06/2020-21/KUSUM/SWPS/1-10 HP/Off Grid/202101032 dt. 14.1.2021. Section-2/D Operation & Maintenance (O&M), Training, Awareness and Sensitization/1

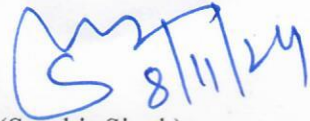
It is informed that as per the terms and conditions outlined in the said tenders, vendors are required to maintain a minimum stock of material at each district service center for solar pump repairs. Referred clause is reproduced here as under:

"Selected Vendor should keep necessary spare parts minimum 2% of allotted quantity of each component of the complete system at the service center at each district."

However, it has been observed that several districts service centers have not adhered to this requirement and many service centers are not functioning effectively.

In view of the above, all the empanelled vendors are hereby directed to ensure that adequate stocks and manpower are available at each service center and to resolve any pending complaints within **3 days**. District officers must conduct monthly verifications of these centers and relevant details will be uploaded on to PM-KUSUM portal, where an option for this purpose will be made available.

This is for your information and necessary action.



(Sombir Singh)

Chief Scientific Engineer,
for Director General, NRE&HAREDA
Haryana, Panchkula.

CC. A copy of the above is forwarded to all the ADC-cum-CPO's of the State for information and necessary action in this matter.