

Public Notice regarding selection of vendor for the solar water pump applicants on the SARAL Portal for the phase-III of year 2023-24-Clarification

The Department of New & Renewable Energy, Haryana, has opened the SARAL Haryana portal (<https://saralharyana.gov.in/>) from 07.02.2024 (10:00 a.m.) to 10.02.2024 (10 p.m.) for the selection of vendor for the phase-III from 14,251 applicants (13,944 considered list and 307 error/waiting list) of Solar Water Pumps those have deposited their beneficiary share on the PM-KUSUM portal from 12.01.2024 to 18.01.2024 (pending 39,679 applicants) and on the SARAL Haryana portal of NIC from 19.01.2024 to 30.01.2024.

Now, in reference to the some complaints received from the applicants that their applications were being submitted without an OTP or the OTP authentication was done by another mobile number, the SARAL team of NIC has clarified that OTP is generated against member ID and sent to registered mobile numbers. In all these complaints, OTPs have been generated and verified on the SARAL portal, and vendor selections occurred at various times during the day, and different vendors have been selected. The SARAL team of NIC denies the possibility of vendor selection on the SARAL portal without OTP authentication.

Further, regarding the issue of change of mobile number registered with member ID in Pariwar Pehchan Patra (PPP) database without said member consent was referred to the PPP team of the NIC. In response to that, the NIC team informed that they have disabled the option at the PPP portal to update mobile no. as of now, and this will be made operational after due security checks. Further, they have found that mobile no. of 1106 applicants have been changed in PPP database. **(List attached)** Accordingly, they have updated the old mobile no. of said 1106 members in PPP database.

In view of the above, all said 1106 applicants (who underwent vendor selection via OTP authentication with changed mobile numbers in PPP database) have to reselect their preferred vendor afresh on the SARAL portal of the NIC which will be authenticated with OTP received on old registered mobile number. The timeline of selection of vendor has also been extended for another 2 days, i.e. till 12.2.2024.

This is for information and necessary action for all concerned.

Dated- Panchkula
10.02.2024

Director General,
DNRE Haryana & HAREDA,
Panchkula