



**DIRECTORATE OF NEW AND RENEWABLE ENERGY, HARYANA**  
**HAREDA/ Akshay Urja Bhawan, Sector-17, Panchkula**  
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From

The Director General,  
New & Renewable Energy Department & HAREDA, Haryana,  
Akshay Urja Bhawan, Institutional Plot No.-1, Sector-17,  
Panchkula.

To

All the empanelled vendors,  
under the component-B of PM-KUSUM scheme.

Memo no. 2023-24/Pump/ 11943 Dated: 19-1-24


**SUBJECT:- Instructions regarding not to indulge in malpractice with Common Service Centers (CSCs)/Computer Centers for selection of vendors of Solar Pump Applications**

In reference to the subject cited above, it has come to our notice that certain empanelled vendors are allegedly exerting influence on the vendor selection process through collaboration with CSC operators and Computer Centers. This undesirable practice compromises the autonomy of farmers in choosing their preferred vendor for the installation of solar pumps, leading to subsequent complaints from farmers who feel compelled to accept a specific vendor against their will.

In response to this concern, the Department will launch comprehensive campaigns to avoid such practices by using text messages, voice calls to the applicants and organize the awareness camps to educate the farmers about unethical practices and ensure transparency in the vendor selection process.

Further, all empanelled vendors are hereby directed to refrain from engaging in any malpractice with CSC operators that could compromise the vendor selection process. Any reported instance of an empanelled vendor manipulating the vendor selection process with CSC operators will not be tolerated and stringent actions, including blacklisting, will be enforced in accordance with the terms and conditions of the tender.

**THIS IS FOR YOUR STRICT COMPLAINE.**

  
(Sombir Singh)  
Chief Scientific Engineer,  
For, Director General, NRE&HAREDA  
Haryana, Panchkula.

Cc: A copy of above is forwarded to all the ADC-cum-CPO's of State for information and further necessary action please.