A two days awareness and sensitization workshop on User Experience for Government Applications (UX4G) and Design Systems was organized by the National e-Governance Division (NeGD), Ministry of Electronics and information Technology (MeitY) at Shimla, Himachal Pradesh on 17th and 18th June, 2025. The workshop aimed to promote user-centric design practices in e-Governance applications.

Officers of NIC Himachal Pradesh, NICSI developers, DIOs and Treasury department & Other departments officers/officials of the State attended the workshop. On each day 45 to 50 participants attended the workshop. The workshop covered following topics.

- Introduction & orientation to User Experience (UX) & user interface (UI) design
- Benefits & Impact of improved UX in e-Governance applications & e-services
- Demonstration of UX4G tools & design systems
- Case studies of Applications from Government and Private sectors
- Demonstration of case study of Online Hotels Reservation System (iOHRS)
- UX design thinking process and UX Audit of Web/Mobile Apps
- Using of UX4G design & development components in Government Applications

The workshop facilitated knowledge sharing, demonstration and discussions to improve and enhance the overall quality, accessibility and usability of digital services offered by the Government, through UX design system.

During the workshop UX audit of iOHRS was show cased and UX design improvements were discussed and suggested for this application. Some more applications were also taken up and discussed for improvements viz GAC, eHimBhoomi, HPAPPP, WaterBills. Workshop kits were also provided to all participants.

Some Glimpses of Two days' workshop: