

**Visit of Smt. Padmavathi Viswanathan, DDG & NIC HP State Coordinator  
(Shimla, 4<sup>th</sup> to 6<sup>th</sup> April-2019)**

**4-April-2019**

**Meeting with Chief Secretary, Himachal Pradesh**

Sh. B.K. Agarwal, Chief Secretary, Government of Himachal Pradesh had a detailed meeting with Smt. Padmavathi Viswanathan on the role played by NIC Himachal Pradesh. He appreciated that NIC is doing most of the ICT activities in the State and are an integral part of the State Government.



***From Right to Left: Smt. Padmavathi Viswanathan, DDG & NIC HP State Coordinator, Sh. B.K. Agarwal, Chief Secretary, Sh. Ajay Singh Chahal, SIO, Sh. Lalit Kapoor, ASIO, Sh. Shailender Kaushal, Scientist-E & Network In-charge***

- He requested the State Coordinator to arrange a demonstration of the Estate Office House allotment software as the State Government may like to adopt it.
- He desired that the User interface of some of the earlier developed applications need improvement. The State Coordinator informed him that now NIC has designated Quality officers to look into these aspects and the quality of software and user interface will improve.
- The State Coordinator explained the importance and need for data analysis and predictive analysis. The Chief Secretary desired to have a demo of these tools to further explore the possibilities.
- He desired to identify some NIC developed software which are high impact but low in implementation so that these can be taken up for full implementation.

- He was requested to consider State Government housing facilities at Tribal/ Remote Districts of Lahaul & Spiti, Chamba and Kinnaur, to which he agreed.

### **Meeting with Principal Secretary (IT, Transport, E&T)**

Sh. Jagdish Chander Sharma, Principal Secretary (Information Technology, Transport, Excise & Taxation) GoHP welcomed the NIC HP State Coordinator to Shimla.

- He informed about various ICT activities being undertaken with the active participation of NIC. He informed about the recent GST Analytics software of NIC Karnataka adopted by the HP Excise & Taxation Department and hoped that this will be further enriched.
- He discussed the subject of State wide Enterprise Architecture Framework for which funds will be needed. NIC shall provide necessary technical support whenever funds are available.

### **Visit to NIC Site at SDA Complex, Kasumpatti**

- The State Coordinator visited NIC owned 2100 square feet space at SDA Complex, Shimla and reviewed the current status. It is a big



empty hall which can be developed. The India Oil Corporation has its office and guest house on 1<sup>st</sup> 2<sup>nd</sup> and 3<sup>rd</sup> floor. NIC office is at ground floor. The SBI has its Shimla headquarters located in front of NIC owned site.

### **5-April-2019**

#### **Meeting with Secretary, HP Public Service Commission:**

Smt. Ekta Kapta, Secretary HP PSC raised the following issues pending with NICS I for which they will write to NIC through HP State Coordinator, for follow up:

- Release of funds to HP PSC-released by NICS I on 2-Apr-2019
- Continuance of manpower hired under the project by NIC HP through NICS I beyond 9-Jun-2019, the current empanelment date
- Supply of HW and SW for development team

- Request for extension of Project period for one year as funds were not available for last one year-to be taken up in next PSRG Meeting
- Issue of free hosting of HP PSC web-site and software on NIC Cloud



**Meeting with Secretary, HP Public Service Commission**

#### **Meeting with DIOs (through VC) and Group Heads:**

- The State Coordinator, interacted with NIC HP officials and stressed upon the need to ensure product based new software development. She also sought if there were any issues pending at any level.
- A short movie highlighting major activities, achievements of NIC Himachal Pradesh was shown and the SIO gave a short presentation on major projects and their implementation status. The other points covered are
  - 2 Product based software, Manav Sampada, Mid Day Meals implemented in multiple States
  - Public Service Commission software being developed as a product
  - Him Pragati SW developed for internal working of Chief Minister office
  - Mobile Apps developed for national/ other States/ HP State
  - Shared hosting discontinued, https implemented
  - Security audit under progress for all applications
  - Gud Apps cleared by all eligible officers
  - Webinars delivered by all officers, except newly promoted officers
  - Vidyakosh courses completed by all majority of the officers
  - Regular visits to District Centers and meetings with DIOs/ Group Heads
  - Promotion of Hindi language, 2<sup>nd</sup> Best Office Award by TOLIC Shimla

- Awards won in the last one year
- Excellent AEBAS status of State NIC



**NIC HP officials and FMS staff with the NIC HP State Coordinator in State Centre, Shimla**

- All 12 DIOs / ADIOs/ DIAs introduced themselves and gave presentations on their activities.
- The 6 Group Heads and NIC Centre In-charges of HIPA-Training, Vidhan Sabha and High Court gave small presentations and/ or discussed their projects / activities with the State Coordinator.
- The Administration section officials introduced themselves.
- The digitization of services books, clearance of all bills in the same month, no pendency of ACRs, excellent attendance statistics, cleanliness, obsolete record and equipment auction status were presented. The State Coordinator desired to

have the office record, after the year 2012 disposed off as per office manual as both External and Internal Audit upto the year March 2018 has been completed.

- No major issue, except the 8 CL and 6 working days was brought to notice.

#### **Visit to NIC at HP Institute of Public Administration:**

- Smt. Jyoti Rana, Joint Director, HIPA felicitated Smt. Padmavathi Viswanathan, DDG & State Coordinator, NIC HP State. She appreciated the efforts of NIC in providing training support in ICT activities at HIPA, where one officer of NIC is regularly posted. Sh. Neeraj Goel, STD conducted a tour of the HIPA training facilities.



*From Left to Right: Smt. Padmavathi Viswanathan, DDG & NIC HP State Coordinator, Smt. Jyoti Rana, Joint Director, HIPA, Sh. Neeraj Goel, STD NIC and IPS Sethi, DDG*

#### **6-April-2019**

##### **Visit to NIC CGO Complex Office, Shimla:**

- NIC Mini Data Centre is set up in CGO Complex. There are 3 NIC officials posted. The storage space is 60 GB but its full potential will be utilized once the recently approved Switches are supplied. The DR site is at Pune for data back-up.
- NKN PoP is functional from CGO Complex, providing connectivity to Secretariat, CM Office, Governor Secretariat, HP Assembly, High Court, SDC, SWAN and 22 other NKN institutes. It has back up from 125 KVA Genset and 2 UPS besides the CPWD back-up.

- The Manav Sampada, Mid Day Meals Automated Reporting & Monitoring System software have been developed through outsourced manpower and they are stationed here due to availability of space. Suggestions for photo uploading facility, analytics for food quality were discussed provided Internet connectivity is available in all reporting schools, which is not the case presently.



**Meeting in NIC office at CGO Complex, Shimla (NIC Mini Cloud/NKN PoP)**

- Currently, the Public Service Commission software is being developed and a demonstration of the under development modules of Software Admin, DPC, R & P Rules, Candidate registration, Departmental Requisition and Examination modules was done. Some suggestions for incorporating in the software were given:
  - Check box and colour coded application completion status, Auto Save
  - Document checklist with respect to candidate profile/ application
  - Water mark in Admit Card formats
  - Digi-locker based qualification/ other certificates
  - Employment Exchange registration number of candidate, if available
  - Load Testing
  - MS SQL 2017 having data analytics functionalities and Visual Studio procurement though NICS to be followed up through State Coordinator

### **Visit to NIC District Centre, Solan:**

- The NIC Centre is newly set up in the year 2018 as the District Administration has provided about 1600 square feet of area in the newly constructed building and furnished it. The set up is very good.
- Sh. Sanjeev Kumar, DIO gave presentation on the activities currently ongoing in the District. All new hardware under District NIC Infrastructure Upgradation has been received.
- The election related work is in full swing and the first randomization for polling parties was completed on 4<sup>th</sup> April and orders were about to be distributed to shot-listed officials.
- The FMS resources raised the issue of non-payment and delay in payment of their salaries.
- The issue of DIOs qualification and case for MACP promotion was discussed and suggested to take up with NIC Hqrs through SO, NIC HP.



*From Left to Right: Smt. Padmavathi Viswanthan, DDG & NIC HP State Coordinator and Sh. Sanjeev Kumar, DIO Solan*

### **Meeting with Deputy Commissioner, Solan:**

- Sh. Vinod Kumar, IAS, Deputy Commissioner appreciated the role of NIC in providing ICT support, especially in Election related activities these days.

- He requested for posting of 2<sup>nd</sup> manpower in District as only DIO is posted. He discussed the land records computerisation and scope for improvement in cadastral mapping using GPS/ETS for which he suggested Brahmi village of Hamirpur district where a pilot was done by him as Settlement Officer.
- The State Coordinator apprised him of the new areas of data analytics and artificial intelligence and how these can be applied in projects.



**From Right to Left: Sh. Vinod Kumar, IAS, Deputy Commissioner, Solan, Sh. Ajay Singh Chahal, SIO, NIC HP, Smt. Padmavathi Viswanthan, DDG & NIC HP State Coordinator, Sh. Sanjeev Kumar, DIO Solan**



**With NIC Officers at CGO Complex Office**





Interaction with NIC HP officials at Shimla and DIOs through VC



NIC District Centre, Solan and Sugam Centre Solan for Citizen Services



With Secretary, HP Public Service Commission