



**Commissioner, Health Services and  
Mission Director, National Health Mission**  
Public Health Department, Govt. of Maharashtra



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'Arogya Bhavan', 3rd floor,  
St. George Hospital Compound,  
P D'mello Road, Fort, Mumbai 1

NHM/Store/EPBAX System/113118/2026 /132523

Date: 06/02/2026.

To,

**Sub : Invitation of Quotations for Annual Maintenance Contract for  
"EPABX System" at Arogya Bhavan, Mumbai.**

Dear Sir/Madam,

You are invited to submit your most competitive quotation for maintenance of the following items:

Sr. No.	Description	Qty.	Destination
1	Maintenance Contract On Site Technical Support Services EPABX SYSTEM AMC 96 Extension No Of ( NHM Health Services Office )	1 Machine	Ground Floor to 4 <sup>th</sup> Floor Arogya Bhavan, Mumbai.
	a) EPABX : NEC SL2100 Machine (3 <sup>rd</sup> Floor )		
	b) Total Extension in use: 96	96	
	c) One Pri Line	1 line	
	d) Direct line MTNL	-	
	e) 20 Pair Tele junction Card fl to 8 <sup>th</sup> flr	20	
	f) 100 Pair Floor junction box 3 rd floor	100	
	g) 50 Pair MDF Junction	50	
	h) Key Phone ( Operator Phone )	1	
2	Maintenance Contract On Site Technical Support Services EPABX System Service for 8 extensions NEC SL2100(Hon. Commissioner-Health Services & Mission Director (NHM)	2 set	Hon. Commissioner [Health Services] & Director [NHM] , and Hon. AMD, NHM -8 <sup>th</sup> Floor, Arogya Bhavan, St. Georges Hospital Compound, Mumbai.
	a) Epabx Nec SL2100 Hon MD, AMD,NHM - 8 <sup>TH</sup> Floor		
	b) 20 Pair MDF Junction Box	20	
	c) MTNL Direct Line	-	
3	Maintenance Contract On Site Technical Support Services Epabx System Amc 48 Extension No of ( Director Health Services )	1 Set	5 <sup>th</sup> Floor to 7 <sup>th</sup> Floor Arogya Bhavan, Mumbai.
	a ) Epabx Nec SL 2100 Machine - ( 5 <sup>th</sup> Floor )		
	b) Total Extensions in use 48	48	
	c) One Pri Line	1	
	d) Direct Line MTNL	-	
	e) Tele Junction	-	
	f) 100 pair Floor junction box 3 rd floor	100	
g) MDF Junction	-		
4	Maintenance Contract On Site Technical Support Services MTNL Line 18 nos	18 Line	5 <sup>th</sup> ,6 <sup>th</sup> ,7 <sup>th</sup> Floor

5	Maintenance Contract On Site Technical Support Services PRI Line 1 no	1 - PRI Line	2 <sup>nd</sup> Floor to 8 <sup>th</sup> Floor
6	Maintenance Contract On Site Technical Support Services MTNL Line 20 nos	20 Line	2 <sup>nd</sup> , 3 <sup>rd</sup> , 4 <sup>th</sup> & 8 <sup>th</sup> Floor
		<b>Total Amount :-</b>	
		<b>GST :-</b>	
		<b>Total amount with GST:-</b>	

**Terms and condition :**

**1) Bid Price:**

- a) All duties, taxes and other levies payable by the contractor under the contract shall be included in the total price.
- b) The rates quoted by the bidder shall be fixed for the duration of the contract and shall not be subject to the adjustment on any account.

Each bidder shall submit only one quotation. Bidder has to write following matter on sealed envelope. Quotation for Annual Maintenance Contract for "EPABX System" at Arogya Bhavan, Mumbai.

**2) Validity of Quotation:**

Quotation shall remain valid for a period of not less than 30 days after the deadline date specified for submission.

**3) Evaluation of Quotations**

The State Health Society shall evaluate and compare the quotations determined to be Substantially responsive i.e.

- a) Are properly signed.
- b) Confirm to the terms and conditions and specifications.

**4) Award of Contract:-**

The State Health Society will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has offered the lowest evaluated quotation price.

- a) Notwithstanding the above, the State Health Society reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.
- b) The bidder whose quotation is accepted will be notified about the award of Contract by the State Health Society prior to expiration of the quotation validity period. The terms of the accepted offer shall be incorporated in the purchase order.

**5) Period of Contract:**

The period of contract shall be one year for the date of signing of the contract agreement.

**6) Contract Period & Place for Services:**

The service provider has to render the services during contract period as per requirements placed by this office.

**7) Subletting of Work:**

The firm shall not assign or sublet the work or any part of it to any other person or agency.

**8) Payment**

Payment will be made on quarterly basis after completion of satisfactory work submission of invoice along with the service report certified by authorized officer.

The State Health Society shall have every right to deduct the pending dues on account of loss, compensation, or any remedial action in monetary terms from the said payment. The supplier shall not agitate the said issue in future.

**9) Liquidity Damages:**

Liquidity damages at the rate of 0.5% per week for the delay in work subject to maximum of 10% computed on the value of delayed.

10) Copy of PAN Card Registration.

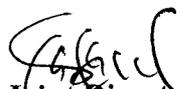
11) GST Registration certificate whichever applicable.

12) Copy of Registration of the firm/agency (Shop Act License).

13) You are requested to provide your offer latest by **2.00 pm hours on dt. 17/12/2026**

14) Quotations will be open in the presence of the committee at **3.30 PM on 17/12/2026**  
**In the office of the Arogya Bhavan 1<sup>st</sup> floor, St. George Hospital Compound,  
P.D'mello Road, NHM, Mumbai-400 001.**

15) We look forward to receiving your quotations for your interest in this project.

  
**Joint Director**  
National Health Mission, Mumbai.