



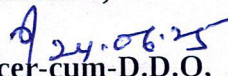
OFFICE OF THE PRINCIPAL DISTRICT AND SESSIONS JUDGE, AURANGABAD

Tender Notice No. 01./2025

Sealed quotations are invited from interested parties for providing housekeeping and cleaning services to the Aurangabad Judgeship (Civil Court of Aurangabad and Daudnagar). Quotations along with other documents, as indicated in annexure to the notice, may be submitted in a sealed envelope addressed to the Principal District and Sessions Judge, Aurangabad only during office hours up to 04:30 P.M. on or before 16.07.2025 in the Nazarat of Civil Court, Aurangabad.

Last Date and Time of Receipt of Bids	On or before 16.07.2025 till 04:30 P.M.
Place of submission of Bids	Nazarat, Civil Court, Aurangabad
Date/Time/Place of Opening of Bids	18.07.2025 at 04:30 P.M., Conference Hall, 8-Court Building in the Presence of Cleaning & Outsourcing Committee and the D.D.O., Civil Court, Aurangabad.

As directed,


Nodal Officer-cum-D.D.O,
Civil Court, Aurangabad
24/06/2025

ANNEXURE-I

CONDITIONS FOR TENDER

1. The financial bid shall contain house-keeping and cleaning rates inclusive of all taxes (minimum wages would be paid to the workers by the Agency appointed for outsourcing), for per square feet/ per manpower/ lump sum and also total chargeable amount per month with minimum number of workers to be engaged, in sealed enclosure.
2. The technical bid shall contain a separate document containing details of services offered and terms and conditions on which the same is being offered, with all technical details, as indicated in this document.
3. All the bidders shall attach a copy of Registration/ Incorporation/ equivalent Certificate, Aadhar, PAN and GST Registration certificate and their income tax returns of the last three financial years. The bidder shall also submit a declaration of having experience in providing similar services in the government offices including more than three (03) Civil Courts of Bihar.
4. Every bidder must deposit cash amount of Rs. 10,000/- in the Nazarat, Civil Court, Aurangabad, as Earnest Money Deposit (EMD).
5. Validity of bid will 60 days from the date of opening of the bid.
6. On acceptance of tender, it will be obligatory to deposit Security Money @ 5% of the amount of the approved tender, in the shape of N.S.C. or 3 years/ 5 years P.O. Time Depositor, fixed deposit into any Nationalised bank, duly pledged to the Principal District and Sessions Judge, Auarngabad.
7. Earnest money of the unsuccessful Bidder will be refunded on request by Bidder after intimation of rejection of tender or on expiry of the validity period whichever is earlier.
8. Power of attorney of authorized signatory and Constitution of firm shall have to be produced by the contractor on demand.
9. Letter issued through registered post shall be deemed to have been served to the bidder.
10. Notice inviting tender and conditions for tender shall form part of Agreement.
11. Payment will be made subject to availability of fund for the job.
12. Contractor shall furnish the detailed weekly program of works of the project and methodology & equipment to be used on the project and get approval from the Judgeship within 5 days of execution of agreement and communicate the proportional progress of works with respect to the program during execution of works.

13. No material or machineries or manpower will be supplied by the Judgeship.
14. The Service provider/ Agency/ Contractor shall be responsible for police verification, character and antecedents verification of the manpower.
15. Materials and tools to be used in works shall be approved in advance in writing by the Judgeship. This includes items such as phenyl, soft broom, hard broom, mosquito repellent spray and various other materials like disinfectant toilet cleaner liquid, glass and surface cleaner spray, bathroom freshener, dishwasher bar, detergent bar, scrubber, naphthalene balls, large and small dusters, liquid hand wash soap, dry mop, wet mop and others as needed.
16. No equipment or personnel will be removed from site without permission of the Judgeship.
17. The Contractor shall arrange for contingent medical aid for workers at his own cost and comply with all labour laws/ rules for the time being in force.
18. The Contractor shall be responsible for any damage or loss to Judgeship's property due to negligence of his workers or staff and the damages shall be made good at his own cost.
19. The Contractor shall be held responsible for any accident occurring due to negligence at work and loss against such accident shall be borne by the contractor.

GENERAL INSTRUCTIONS FOR TENDERERS

01. Housekeeping services are to be provided for Aurangabad Judgeship (Civil Court premises of Aurangabad and Sub-Divisional Court premises Daudnagar), plinth areas and open areas including Courtrooms, P.O. chambers, offices, staircases, corridors, toilets, terrace, parking area, garden area, lawn, internal roads, E-Sewa Kendra, Creche, Court hazat, etc.
02. The requirement of manpower may increase or decrease as per requirement for which payment would be done accordingly. The total manpower presently required for housekeeping services in Aurangabad judgeship is as follows:

<u>REQUIREMENT</u>	<u>IN CIVIL COURT, AURANGABAD</u>	<u>IN SUB-DIVISIONAL COURT, DAUDNAGAR</u>
Number of House-Keeping staff	20	05
Number of Supervisors	01	01
Number of Gardeners	01	01

03. Bidders should include sufficient details of mechanical equipment to be used in cleaning such as Floor Scrubber/ Drier, Vacuum Cleaner, Floor Machines, Burnishers and should also have the experience of mechanized cleaning, which must be included in their technical bid.
04. Housekeeping and cleaning work will be done on all seven days of the week.
05. All the common toilets must be in the control of Housekeeping staff. The doors of the common toilets will be opened from 09:00 A.M. to 06:00 P.M. and regular cleaning shall be done after every 45 minutes interval. One Housekeeper staff shall be present the whole day at the gate of each toilet complex. The housekeeping staff shall be responsible for the safety of the fittings and other articles in the washrooms and for any damage, the cost will be met by the contractor.
06. The bidder should have registration with statutory authorities such as ESI, PF, Labour Welfare Department, etc. and the copies of certificates of registration should be enclosed with the tender.
07. The Firm/ Organization should have a minimum of Two years of experience in providing housekeeping services like cleaning, mopping, etc. in a modern hi-tech environment involving equipments like computers, servers, audio-visual projection systems, etc. and flooring like tiles, carpets vinyl, granite marble, etc.
08. Please note that Technical bid would be opened first to analyse the capabilities of the bidders. The price bid of only those bidders who are found suitable as per the Technical bid would be considered. The Judgeship reserves the right to reject any tender without assigning any reason whatsoever.
09. The Tender papers and all enclosures (on every page) must be signed separately by each partner of the firm or by a person holding a power of attorney authorising him/her to do so. Such power of attorney should be produced along with the tender and it must also disclose that the firm is registered under the Indian Partnership Act.
10. The bidder must obtain at his/her own responsibility any expenses all the information necessary including risks, contingencies and other information to enable him to make a proper tender.
11. She/he may examine the specifications, conditions and so on in respect of the site of work situated in Aurangabad Judgeship and acquaint with the local conditions, means of access to site, availability of raw material there, the process of disposing of garbage and all other matters pertaining thereto before submitting the tender.

12. Omission/ neglect or failure on the part of the bidder to obtain requisite information on any matter affecting his tender would not relieve the bidder from any liability in respect of the contract. The bidder who wants to understand the technicalities and the type of service that need to be provided may approach the Nazarat, Civil Court, Aurangabad on all working days from Monday to Saturday between 10:00 A.M. to 05:00 P.M..
13. The Judgeship does not bind itself to accept the lowest tender and reserves the right to reject any or all of the tenders received without assigning any reason thereto.
14. The Judgeship further reserves the right to delete or reduce any item or section of the bills of quantities without assigning any reason whatsoever thereof and no claim will be entertained in this regard.
15. The bidder whose tender is accepted has to execute an agreement with the Judgeship but his liability under the contract shall commence from the date of written order. The contract either in full or in part shall not be sublet or assigned to by the bidder.
16. The Judgeship reserves the right to award the entire work in full or distributed area of work to any of the bidders at its discretion.
17. This financial bid must clearly indicate the rates quoted in figures and in words and all documents must be duly signed by the authorised signatory with the Official seal.

EVALUATION CRITERIA

The Proposed evaluation system for valuation of technical bids would be as follows :

01. The Bidder should have executed similar services in the government offices including more than three (03) Civil Courts of Bihar in the last two years.
02. The Bidder should have the availability of key equipments as mentioned in Scope of work. The bidder should however, undertake their own studies and furnish with their bid a detailed housekeeping planning, approach and methodology, to allow the Judgeship to consider their proposal.
03. The bidder should have the availability of personnel for this work with adequate experience, which shall be mentioned in the bid.
04. Each technically evaluated bid on the above criteria would be assessed after evaluation of information and supporting documents submitted by each bidder. All bidders who have submitted information and documetation as per the tender documents and have fulfilled eligibility criteria as above would be considered technically eligible.

SCOPE OF HOUSEKEEPING WORK

<u>District/ Sub-Divisional Court</u>	<u>Scope of work</u>
Civil Court, Aurangabad	All Court buildings including DLSA building, Prosecution Office, E-Sewa Kendra, Creche, Public toilets, Court Hazat and other Court premises like Parking areas, Open spaces, internal roads, garden/ lawn area, other vacant areas, etc.
Sub-Divisional Court, Duanagar	Court building, Court Hazat and other Court premises like Parking areas, Open spaces, internal roads, garden/ lawn area, Public toilets, other vacant areas, etc.

The scope of work may increase or decrease as per construction/ demolition of the buildings in the court campus.

A. General House-Keeping work :

01. The offices open at 09:30 A.M. (06:30 A.M. in morning court session) and the service provider is expected to complete cleaning, dusting, mopping etc. of each area before 09:00 A.M. in general days and in morning court session before 07:00 A.M.
02. Cleaning and maintenance of the area includes dusting, brooming, mopping of all plinth areas as well as open areas in all the buildings, courtrooms, chambers of the presiding officers, offices, corridors, staircases, lifts, toilets, machine rooms, hazat, Prosecution Office, E-Sewa Kendra, Court Hazat, Creche etc. by using good cleaning agents. The following cleaning agents and their recommended brands may be used by the selected outsourcing agency for cleaning purposes:

<u>Sr. No.</u>	<u>Name of Materials</u>	<u>Recommended Brands</u>
01.	Toilet Cleaners	Harpic, Domex, Sani Fresh, Diversy or any other reputed brand.
02.	Disinfectant/ Phenyl for floors	Eagle, Lizol, Patanjali, Dettol, Domex or any other reputed brand.
03.	Air-freshner for washrooms	Odonil, Godrej or any other reputed brand.
04.	Glass Cleaner	Colin, Mr. Musscle or any other reputed brand.
05.	Mop for cleaning of floors (Both wet and dry)	Milton, Scotch-Brite, Gala or any other reputed brand.
06.	Handwash	Dettol, Lifeboy, Patanjali or any other reputed brand.
07.	Flower Broom	Gala, Mr. Clean or any other reputed brand.
08.	Coconut Broom	-
09.	Toilet Brush	Milton, Scotch-Brite, Gala or any other reputed brand.
10.	Bucket, Mug, Wiper, Duster, Room spray	Any reputed brand as per availability in the market.
11.	Any other material	Any reputed brand as per availability in the market.

03. The Main entrance, corridors and staircases has to be cleaned at least once in two hours or as and where required.
04. Toilets in all the floors including toilets in chambers are to be cleaned thoroughly with disinfectants in the morning and at regular intervals of 3 hours. A checklist demonstrating the frequency of cleaning of the public toilets must also be installed near such toilets. Signages and instructions regarding clean washroom practices must also be installed outside the public toilets.
05. Entire terrace area is to be cleaned weekly and to be monitored in respect to stagnation of water, blockage of drain inlets/ outlets etc.
06. Complete and thorough cleaning of all plinth and open areas need to be taken up early in the morning.
07. Removal of litter, papers, garbage, etc. daily from all floors of all the buildings.
08. Vacuum cleaning of carpet floor, if any on daily basis & spot cleaning on regular basis.
09. Dusting of furniture and fixtures first with dry cloth and then with Colin.
10. Cleaning of washbasins, sanitary fittings and toilet floors with dry and wet mops.
11. Cleaning of doors and windows etc.
12. Dry and wet dusting of Glass show cases with glass cleaner.
13. Brasso polishing on brass fixtures, if any.
14. Cleaning of glass panes, removal of scrub from outside once in a month.
15. Cleaning and maintenance of in-house plants.
- 24-56-25 16. Garbage bins in common areas to be equipped with polybags and Disposal of garbage to a designated place duly marked by the Aurangabad Municipal Corporation.
17. Control of termites by termites-killing spray, rats by rat-kill poisoning, mosquitoes by spraying/fogging is required to be done on regular basis at least once in a fortnight.
18. Cleaning of sludge from manholes and sewerage, every 15 days.
19. Installation of sanitary pad dispensers near the female washrooms on nominal pay and use basis and its maintenance.
20. Installation of complaint / suggestion box near the public washrooms with contact number of the supervisor for redressal of complaints (if any).

B. Scope of Horticulture Services :

01. Maintenance, manuring, seeding and beautification of the flower pots, lawn and garden area.
02. Watering the plants and flower pots.

03. Maintenance of decoratives of garden and lawn.
04. Improvement of ambiance/ greenery in the campus.

C. Responsibility of Supervisors :

01. Supervision shall be under educated, experienced and qualified supervisors.
02. He will be overall responsible for ensuring that premises are cleaned as per agreement.

D. Scope of Technical Services :

01. Agency shall ensure cleanliness of technical equipments through vacuum cleaner/ blower/ dry clothes like computers, printers, audiovisual equipment installed inside the buildings like projector, PA System, Plasma TV, CCTV, NVR, Servers, racks etc., initial training and skill transfer shall be provided by the System Officer/ System Assistants.

E. Housekeeping : Frequency of cleaning of major items.

<u>SR. No.</u>	<u>WORK DETAILS</u>	<u>FREQUENCY OF CLEANING</u>
I	<u>COURT ROOMS/CHAMBERS/OFFICES</u>	
1.	Cleaning of Doors	Once in a day
2.	Dusting of Windows	Once in a week
3.	Cleaning of windows	Once in a day
4.	Dusting of Furnitures and other articles	Once in a day
5.	Wet Mopping of floor	Once in a day
6.	Dry mopping of floor	Once in a day
7.	Emptying of Dustbins	Once in a day
8.	Vacuum cleaning of carpet and sofa/ chairs	Once in a day
9.	Cleaning of spotting of carpet	As and when required
10.	Cleaning of doormat	Once in a day
11.	Cleaning of sofa by dry shampooing	As and when required
12.	Cleaning of electrical switches	Once in a day
13.	Cleaning of spots on walls	Wherever required
14.	Cleaning of ceiling/wall fans/ air-conditioners	Once in a week
II	<u>TOILETS</u>	
1.	Cleaning doors, windows walls, floors, doormat, fittings, washbasins, mirrors and trash removal	Once in a day
2.	Scrubbings of urinals, sinks, W/C & W/8	Twice a day
3.	Changing urinal cubes and odonil cubes	As required
4.	Refilling of sanitary pad dispensers	As required

<u>III</u>	<u>STAIRS</u>	
1.	Wet mopping	Twice in a day
2.	Dry mopping	Four times in a day
3.	Dusting of verticals	Once in a day
<u>IV</u>	<u>CORRIDORS</u>	
1.	Wet mopping	Twice in a day
2.	Dry mopping	Four times a day
3.	Deep cleaning	Once a day
<u>V</u>	<u>MAIN ENTRANCE AND LOBBY</u>	
1.	Wet mopping	Every 2 hours in a day
2.	Dry mopping/brooming	Twice in a day
3.	Dusting of verticals	Once in a day
4.	Deep cleaning	Once a week
<u>VI</u>	<u>OPEN AREAS</u>	
1.	Internal roads/ pathways/ verandahs/ lawn/ garden/ parking areas/ etc.	Once in a day

PAYMENT TERMS:

01. No advance payment shall be made to the Service provider/Agency.
02. Payment shall be made once the services are delivered and the Service provider/Agency submits the invoice for the same.
03. The Judgeship shall make the payment within prescribed timelines as per the payment process flow upon submission of invoice, attendance sheet, logbook, service feedback and documentary proofs for PF/ ESI/ EDLI etc., payment. Non-submission of the same may lead to delay/deduction in payment.
04. All the deductions (if applicable) shall be settled before making the payments. Service provider shall not have any objection on the same.
05. Payment to the manpower resources by the Service Provider shall be made through bank transfer only, in no circumstances cash payment shall be made.
06. The Service Provider/ Contractor shall not make any unauthorized deductions from the wages of the contract labour.

GENERAL CONDITIONS GOVERNING TENDER:

01. The rates shall not be subject to any variation in price during the period of contract, except in case of taxes.

02. The contractor shall devote his full attention to the assigned work and discharge his/her obligations under the arrangements most diligently and honestly.
03. The contractor shall at all times, during the continuance of the agreement, obey and observe all directions and instructions given by the Judgeship and its authorised officials.
04. The contractor has to bring his own staffs, who are skilled and good workers. The Judgeship under any circumstances will not provide any manpower support or accommodation.
05. The supervisor(s) appointed by the contractor should be available throughout the day at the premises to supervise and guide his workers.
06. Contractor should make arrangements for leave reserve and deploy sufficient workers on rotation.
07. A registered medical practitioner should carry out the medical check-up of the staff every year. Any staff failing the medical check-up should be removed immediately.
08. Three pairs of uniforms per year shall be provided by the contractor to all his staff at his own cost, which have to be maintained properly and every worker is to be provided with name badges, Strict personal hygiene has to be observed.
09. The contractor or his employees shall not use the premises allotted to him/ her for any purpose other than the purposes defined and shall not act in any manner as to cause any nuisance or annoyance to the officers and employees.
10. All the payments have to be made as per the prevailing minimum wages stipulated from time to time (covering benefits such as ESI, PF, etc.)
11. All the rules related to the Labour Law and applicable Acts should be strictly followed and in case of any dispute, no person from Aurangabad Judgeship will be made a party.
12. The bidder has to satisfy the Judgeship showing adequate recorded proof that the minimum wages, bonus, ESI, contribution to provident fund as applicable under the Statutory Act are being paid to his staff in the first week of the month taking care about the paid leaves etc. as required under the Contract Labour Regulation Act and minimum Wages Act as notified by the Government from time to time.
13. The cleaning materials etc., used for work should be as per the brand names/ others approved by Judgeship.
14. Garbage collected has to be dumped in the area and the place specified and earmarked by the Municipal Corporation. The responsibility of disposal of garbage would be entirely borne by the the Contractor.

15. The Contractor who is awarded the work needs to submit the bills for the services rendered once in a month to the Judgeship which will be scrutinized before processing the payments.
16. In case of any irregularity in service, quality not being up to the mark, complaints received, etc., the service-provider would be penalized. The penalty would be decided by the Judgeship and will be directly deducted from the bill claimed by the Contractor and the judgeship's decision shall be final in this regard. The Judgeship will monitor from time-to-time whether the rules, terms and conditions are being followed, and in case of lapses, deviations, violations, etc., suitable action shall be taken against the Firm/ Organization.
17. Charges and taxes, as applicable, will be deducted at source from every bill by the judgeship at the rate notified by the Government.
18. Any accidents including death caused to the contractor or workers during course of execution of work or elsewhere will be addressed and taken care of by the contractor. The Judgeship, in no way, shall be responsible for the same.
19. The contract may be terminated at one month's notice, by the judgeship, if any one of the stipulated conditions agreed upon by the contractor are not met to the satisfaction of the judgeship. The arrangement shall stand terminated on the expiry of contract period or earlier by giving six month notice to the judgeship by the contractor during the currency of the agreement.
20. The contractor shall be deemed for all legal and contractual purposes, as the employer of his staff and such staff will not have any claim for employment in judgeship now or at a future date. The number of such persons employed will be determined by the parties to this contract, by exchange of letters from time to time. But in any case, the contractor shall have to engage the services of a sufficient number of persons as stipulated by the judgeship.
21. The competent courts in Aurangabad (Bihar) alone shall have jurisdiction in respect of any matters pertaining to the tender/ contract.

As directed,

24-06-25
Nodal Officer-cum-D.D.O,
Civil Court, Aurangabad
24/06/2025