

## INTRODUCTION

The Project of establishment of e-Sewa Kendras at District Courts was conceived and conceptualized by the e-Committee with an objective of leveraging the accessibility of services provided by the eCommittee of Supreme Court under its eCourts related Project and is aimed at strengthening “Access to Justice for all”.

The e-Sewa Kendra, as the name suggest, is dedicated to serve the common litigant as a one stop center for all his/her Court related needs. In order to make it more visible, it is envisaged that it shall be strategically located right at the public entry gate accessed by litigants and shall provide every possible assistance to a litigant walking in.

### **e-SEWA KENDRA, CIVIL COURT, AURANGABAD**

The e-Sewa Kendra at Civil Court, Aurangabad has been inaugurated virtually by Hon'ble Mr. Justice M.R. Shah Judge, Supreme Court of India in the august presence of Hon’ble Mr. Justice Sanjay Karol Chief Justice, Patna High Court and His Companion Judges on 24-November-2022 and is being functional from 25-11-2022.

e-Sewa Kendra running in Aurangabad District Court has been designed as a triple window system, dedicated to serve the litigants in solving case related queries and assisting them in their day-to-day court related work.

### **The following facilities are being provided in the e-Sewa Kendra, Civil Courts, Aurangabad.**

Sl. No.	Services
1	Handling inquiries about case status, next date of hearing and other details.
2	Assisting in downloading the Mobile App of eCourts for Android and IOS.
3	Handling the queries about Judges on leave.
4	Handling queries about location of the particular Court, its cause-list and whether the case is taken up for hearing or not.

5	Guiding people on how to avail free legal services from District Legal Service Authority.
6	Explaining the method of arranging and holding a video conference court hearing.
7	Providing soft copy of judicial orders/judgments via email, WhatsApp or any other available mode.
8.	All other queries and assistance in respect of facilities which are digitally available under eCourt Project.