

## NSTEP SERVICE

NSTEP web application provides better way for process management. Process is consumed & allocated to bailiff through web application.

Bailiff can deliver process by using NSTEP mobile app & update the final status of process.

### Advantages of NSTEP



#### Transparent & Effective

Due to tracking of electronic processes the delivery system becomes more transparent and effective.



#### Realtime Status

Citizens can get realtime status of process service on [ecourts.gov.in](http://ecourts.gov.in), though SMS or automated mail service.



#### Improved Citizen Service

NSTEP gave power to litigant by supplying information. Once litigant knows outcome of service, subsequent delays get minimized by immediate corrective actions.



#### Improved Bailiff efficiency & Productivity

Bailiff can easily manage & deliver process with use of NSTEP app.



#### Tracking & Monitoring

NSTEP web application is very useful for monitoring processes in respective Court establishments.

**NSTEP**

National Service and Tracking  
of Electronic Processes



**CONTACT US**



**E-Committee, Supreme Court of India**

✉ [ecommittee\[at\]ajj\[dot\]gov\[dot\]in](mailto:ecommittee[at]ajj[dot]gov[dot]in)

🌐 [ecourts.gov.in](http://ecourts.gov.in)



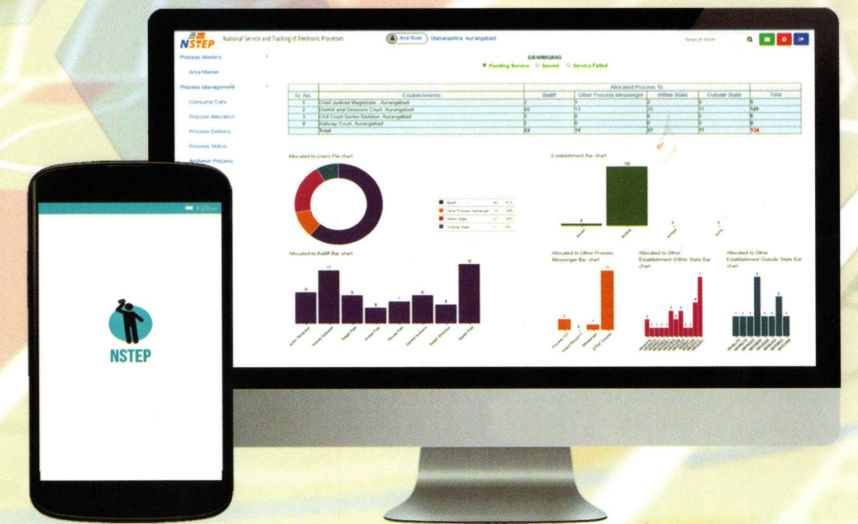
न्याय विभाग  
DEPARTMENT OF  
**JUSTICE**

NSTEP Web & Mobile Application



**NSTEP**

National Service and Tracking  
of Electronic Processes

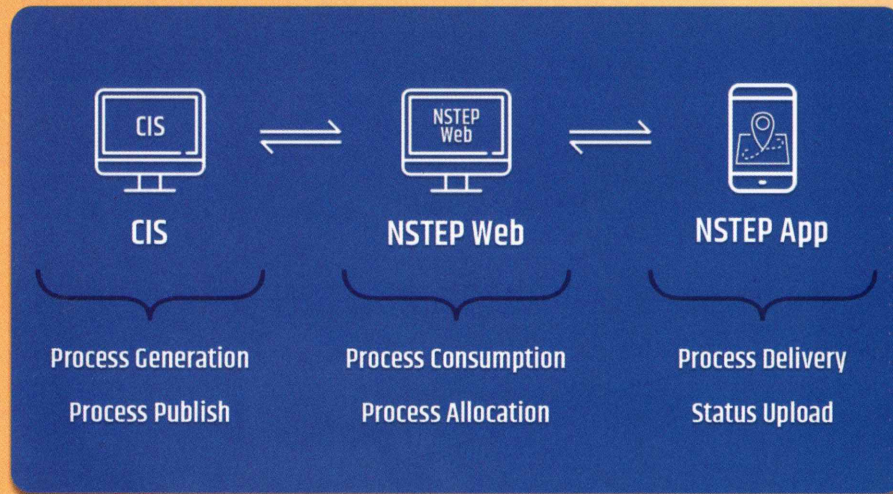


NSTEP Web & Mobile Application

## ABOUT NSTEP

**NSTEP** is NATIONAL SERVICE AND TRACKING OF ELECTRONIC PROCESSES of Courts in India.

NSTEP is collaboration between Case Information System (CIS), NSTEP web application and NSTEP mobile application.



## PROCESS GENERATION IN CIS

The electronic process is generated and published through CIS by Court user or Judge User.



### Process Generation

In CIS software Court user or Judge user can generate process.



### Process Publishing

Process generated in respective Court establishments is published from CIS.



### Process Status

Process status can be monitored by respective CIS users.

## NSTEP WEB APPLICATION

Processes are consumed in NSTEP web application of respective Court & process are allocated to bailiff.



### Process Consumption

In NSTEP process admin user can consume process generated in CIS.



### Process Allocation

Process generated in respective Court establishments is allocated to bailiffs.



### Process Delivery

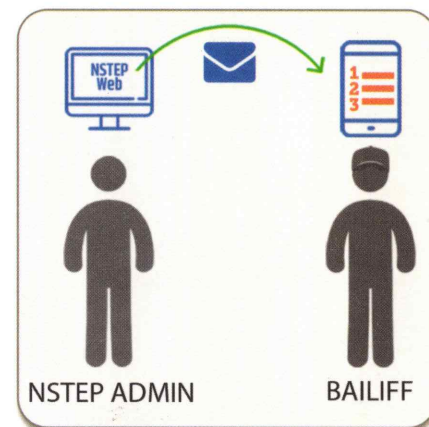
Process delivery by bailiff can be monitored through web application.



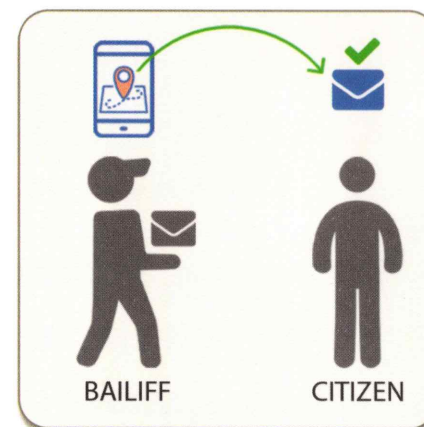
### Process Status & Archive

Process status can be monitored & completed process are archived.

### Process Sent



### Process Received



## NSTEP MOBILE APPLICATION



### View Allocated Processes

Bailiff can view allocated Processes after login in to NTEP App. Process are allocated by CIS User.

### View PDF

Bailiff can view process in the form of PDF available on NSTEP App.



### Capture Photo

Bailiff has to take photograph on actual site location of delivered process.

### Take on Screen Signature

Bailiff has to take digital signature of receiver in the app.



### Save Location

Bailiff has to save the Location (lat. & lon.) on site of delivered process.

### Upload Status

Bailiff has to confirm and upload all the collected data ( Served & Not Served ) along with reason.

## BENEFITS TO CITIZENS



### Transparent & Efficient

Process delivery system becomes more effective and transparent.



### Improved Quality of Service

NSTEP provides more quality service related to process delivery.



### Get realtime status

Get realtime status of process service on [ecourts.gov.in](http://ecourts.gov.in), through SMS or automated mail service.



**NATIONAL SERVICE AND TRACKING OF ELECTRONIC PROCESSES**