

The Hon'ble Supreme Court of India vide Order dated 16.03.2021 in Writ Petition (Civil) No. 534/2020 (I.A. No.132263/2020) has been pleased to issue directions concerning the process to be adopted in the matter of road accident cases. These directions will apply across the country so that a uniform practice is followed. Salient features of the directions are as follows:

A. Accident Information Report

The jurisdictional police station shall report the accident under section 158(6) of the Act (Section 159 post 2019 amendment) (hereinafter "the report") to the tribunal and the insurer within first 48 hours either over email or a dedicated website.

B. Detailed Accident Report

Police shall collect the documents relevant to the accident and for computation of compensation and shall verify the information and documents. These documents shall form part of the Report. It shall email the Report to the tribunal and the insurer within three months.

Similarly, the claimants may also be permitted to email the application for compensation with supporting documents, under section 166 to the tribunal and the insurer within the same time.

- C. The tribunal shall issue summons along with the Report or the application, as the case may be, to the insurer by email.
- D. The insurer shall email their offer for settlement / response to the Report or the application for claim to the tribunal along with proof of service on the claimants.
- E. After passing the award, the tribunal shall email an authenticated copy of the award to the insurer.
- F. The insurer shall satisfy the award by depositing the awarded amount into a bank account maintained by the tribunal by RTGS or NEFT. For this purpose the tribunal shall maintain a bank account and record the relevant account details along with the directions for payment to the insurer in the award itself.
- G. Each tribunal shall create an email ID peculiar to its jurisdiction for receiving the emails from the police and the insurer as mentioned above. Similarly, all insurers throughout India shall also create an email ID peculiar to the jurisdiction of each claim tribunal. These IDs would be prominently displayed at tribunal, the police stations and the office of the insurers for the benefit of the claimants. Similarly, these email IDs shall also be prominently displayed on the website maintained by the tribunal and the insurer.

H. Insurers shall appoint nodal officers for each tribunal and provide their contact details, phone and mobile phone numbers, and email address to Director Generals of State Police and the tribunals.

In compliance with the above directions, an email ID of the court of the Principal District Judge-cum-Motor Accident Claims Tribunal, Bokaro is created which is as follows:

mactbokaro@gmail.com

Details of the nodal officers / authorized officials as provided to this tribunal by the various insurance companies is such as :

Sl. No.	Name of Insurance Company	Company Office Address	Name of nodal officers / authorized officials	Phone No.	email ID
1	Edelweiss General Insurance Co. Ltd.	05 th Floor, Tower 3, Wing B, Kohinoor City Mall, Kohinoor City, Kirol Road, Kurla (W), Mumbai - 400070	Mr. Pravin Prabhakar Prabhu	8600143634	Edelweiss.tpclaims@edelweissfin.com
2	SBI General Insurance Co. Ltd.	401, 4 th Floor, Patna One Mall, Near Dak Banglow Chowk, Patna, Bihar-800001	Mr. Rakesh Kumar	0612-6691963 7208944163	TPClaims.Patna@sbigeneral.in
3	Bajaj Allianz General Insurance Co. Ltd.	Narayan Building, 3 rd Floor, 4-Shahnaza f Road, Lucknow, Pin Code 226001	Mr. Kaushal Kishore Mishra	8808019777	Claimslegal@bajajallianz.co.in
4	Acko General Insurance Limited	E Wing, 3 rd Floor, Lotus Corporate Park, Goregoan , East, Mumbai 400063	Manish Waghmare, Mnisha Purohit, Vikas Jha, Rajesh Dhane, Suman Pal	730-4551384, 887-9071795, 993-0356996, 887-9634510, 905-1099226	motortp@acko.com
5	Shriram General Insurance Company Limited		Prashant Singh	9549750483	nodalofficerupo@shriramgi.in
Sl.	Name of	Compan	Name of	Phone No.	email ID

No .	Insurance Company	Office Address	Nodal officers / authorized officials		
6	IFFCO-TOKIO General Insurance Co. Ltd.	Regd. Office: IFFCO Sadan, C-1, District Centre, Saket, New Delhi-110017 Ranchi SBU : 4 th Floor, Office No. 401 & 402, Eastern Mall, Near Dangratoli Chowk, Lalpur, Ranchi-834001	Mr. Manish Kumar Singh	8448298969	manish.singh@iffcotokio.co.in
7	Universal Sompo General Insurance Co. Ltd.	Unit No.103, 1 st Floor, Ackruti Star, MIDC Central Road, Gautam Nagar, Andheri (E), Mumbai - 400093	Arun Kumar, Deputy Manager	7301507381	arun.kumar6@universalsompo.com
8	Edelweiss General Insurance Co. Ltd.	2 nd Floor, Tower 3, Wing B, Kohinoor City Mall, Kohinoor City, Kirol road, Kurla (W), Mumbai 400070	Mr. Tusharanshu Walia	9888822169	tusharanshu.walia@edelweissfin.com
9	Zuno General Insurance Ltd.	2 nd Floor, Tower 3, Wing B, Kohinoor City Mall, Kohinoor City, Kirol road, Kurla (W), Mumbai 400070	Mr. Tusharanshu Walia	9888822169	tusharanshu.walia@hizuno.com
10	Reliance General Insurance Co. Ltd.	Thapar House, 4 th Floor, 163 S P Mukherjee Road, Mudiali 700026	Utkarsh Tiwary, Assistant Manager Legal Claims	8976978868	rgicl.jhktclaims@relianceada.com