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अमृत महोत्सव

Dr. (Smt.) Manu Kalia,
HJS
Member Secretary

उत्तर प्रदेश राज्य विधिक सेवा प्राधिकरण
U.P. State Legal Services Authority
(विधिक सेवा प्राधिकरण अधिनियम 1987 के अन्तर्गत गठित)

To
All the District Judges/Chairpersons,
District Legal Services Authorities,
Uttar Pradesh.

No: 644 /SLSA- 83/2025-(Kuldeep/Ri)

Dated: Feb. 24, 2026.

Sub: Regarding Minutes of the Meeting of His Lordship Hon'ble Mr. Justice Vikram Nath, Chairman, MCPC held on 05.02.2026.

Madam/Sir,

With reference to the letter no. 175/MCPC/2026, dated 20.02.2026 of MCPC (copy enclosed), this is to inform to your good-self that a meeting was held on 05.02.2026 under the Chairmanship of Hon'ble Mr. Justice Vikram Nath, Chairman, MCPC with the Secretary, Department of Financial Services, Ministry of Finance and the CMD of the Government Non-Life Insurance Companies and the Country Head of Private Non-Life Insurance Companies in the Supreme Court of India. A number of important decisions were taken in the meeting.

The minutes of the aforesaid Meeting is being transmitted to your good-selves for kind information and necessary action.

With Regards.

Yours faithfully,

Encl: As above.

Manu
Dr. (Smt.) Manu Kalia
Member Secretary

*Seen Circulate amongst all the
Judicial Officers for information &
necessary action.
Secretary. DLSA to do the needful.
Put up in online website also.*



MEDIATION AND CONCILIATION PROJECT COMMITTEE (MCPC)

**Mr. Santosh Kumar,
Registrar (Judicial-III),
Supreme Court of India
& Secretary, MCPC,
Supreme Court of India**

**Address:
Room No. 127, 1st Floor, B-Block,
New Additional Complex Building,
Supreme Court of India,
New Delhi-110001.**

Telephone: 011-23115621

E-mail: mcpc@scj.nic.in

175/MCPC/2026

Date: 20th February, 2026

To,
The Learned Registrar General,
All the Hon'ble High Courts of India

Sub: Minutes of the Meeting

Ref: Meeting of His Lordship Hon'ble Mr Justice Vikram Nath, Chairman, MCPC held on 5-2-2026 with the Secretary, Department of Financial Services and the CMD of the Government Non-Life Insurance Companies and Country Head of Private Non-Life Insurance Companies.

Madam/Sir,

This is to apprise your respected goodself that a meeting was held on 05th of February, 2026 under the chairmanship of His Lordship with the Secretary, Department of Financial Services, Ministry of Finance and the CMD of the Government Non-Life Insurance Companies and the Country Head of Private Non-Life Insurance Companies, in the Supreme Court of India. A number of important decisions were taken in the meeting.

His Lordship, Hon'ble Chairman, MCPC, has been pleased to direct the undersigned to forward the minutes of the meeting to all the Hon'ble High Courts of India.

Please find the minutes of the meeting enclosed with this letter.

Your good self is humbly requested to place this letter and the Minutes of the Meeting before Their Lordships the Hon'ble Chief Justice, Hon'ble Executive Chairman of the SLISA and Hon'ble Judges of the High Court Mediation Committee for their Lordships' kind perusal.

Regards,

Santosh Kumar
Secretary, MCPC

MEDIATION AND CONCILIATION PROJECT COMMITTEE

HON'BLE MR. JUSTICE VIKRAM NATH, JUDGE,
SCI & CHAIRMAN, MCPC

MEETING WITH

THE SECRETARY, FINANCIAL SERVICES, OTHER
OFFICERS OF DFS, MINISTRY OF FINANCE,
GOVERNMENT OF INDIA, & CMDs OF NON-LIFE
INSURANCE COMPANIES – GOVT. & PVT.

DATE: 05.02.2025

MINUTES OF MEETING

PRESIDED BY:

Hon'ble Mr. Justice Vikram Nath, Judge, Supreme
Court of India & Chairman, MCPC

Officers of the Department of Financial Services:

1. Mr. M. Nagaraju, Secretary, Financial Services, Ministry of Finance, Government Of India.
2. Mr. Parshant Kumar Goyal, Joint Secretary, Financial Services, Ministry of Finance, Government Of India.

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3. Director, Financial Services, Ministry of Finance, Government Of India.

4. Ms. Madhulika Bhaskar, Acting Secretary General, General Insurance Council.

Officers of Non-Life Insurance Companies Present:

S. NO.	NAME	DESIGNATION	ORGANISATION
1	Ms. Rajeshwari Singh Muni	Chairman-Cum-Managing Director	National Insurance Company Ltd.
	Mr. Ashwini Kr. Chopra	Deputy General Manager	
2	Ms. Girija Subramanian	Chairman-Cum-Managing Director	New India Assurance Company Ltd.
	Mr. Sunil Kumar KK	Deputy General Manager (Legal)	
3	Mr. Amandeep Singh Grover	Executive Director	Oriental Insurance Company Ltd.
	Mr. Shri Rajiv Kumar Gupta	General Manager	
4	Mr. Mathew George	Executive Director	United India Insurance Company Ltd.
	Mr. Bajrang Bali Goel	Regional Manager (PRO)	

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5	Mr. Chethan P.	Vice President - Litigation & Investigation	Acko General Insurance Ltd.
6	Mr. Mangesh Prakash Gandhi	Head Claims Legal	Bajaj General Insurance Company Ltd.
7	Mr. Subbiah M.	Head- TP Claims	Cholamandalam MS General Insurance Co. Ltd.
	Mr. Deepak Gupta	DGM - Legal Claims	
8	Mr. Ashish Lakhtakia	General Counsel, Chief-Regulatory Affairs & Company Secretary	Generali Central Insurance Company Ltd.
	Mr. Rahul Raosaheb Sanap	Vice President - Third Party Claims	
9	Mr. Ketan Ganatra	Head - Corporate Legal, Litigation & Liability Claims	HDFC ERGO General Insurance Company Ltd.
10	Mr. Manish Kumar	Vice President Legal Claims And Investigation	Go Digit General Insurance Ltd.
11	Mr. Nikhil Verma	Vice President- Legal, ICICI Lombard General Insurance Company Ltd.	ICICI Lombard GIC Ltd.

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12	Ms. Rashmi Singh Verma	Vice President	IFFCO-TOKIO General Insurance Co. Ltd.
13	Mr. Parshant Arora	Chief Compliance Officer	Kotak General / Zurich Kotak General Insurance Co. Ltd.
14	Mr. Sachin Joshi	Head Of Claims, Operations & Customer Service	Liberty General Insurance Ltd.
15	Mr. Karan Purohit	Head- TP Claims	Magma HDI General Insurance Co. Ltd.
16	Kapil Sharma	Senior Claims Manager	Navi General Insurance Ltd.
17	Mr. Rajeev Dogra	Managing Director & CEO	Raheja QBE General Insurance Company Limited
	Mr. Rajesh Tiwari	Assistant Vice President - Legal Claims	
18	Mr. Amit Chawla	Deputy VP- Legal Claims	Reliance General Insurance Co. Ltd.

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19	Mr. Ashish Raut	National Head – Motor TP Claims	Royal Sundaram General Insurance Co. Ltd.
	Mr. Ankit Mishra	Regional Head - North	
20	Mr. Udayan Joshi	Chief Operating Officer, SBI General	SBI General Insurance Co. Ltd.
21	Mr. Anirudh Singh	TP Claims- Appeal Head	Shriram General Insurance Co. Ltd.
	Mr. Chandramauli Dubey	Assistant Manager	
22	Mr. Saurabh Jaiswal	Head - Legal Claims	TATA AIG General Insurance Co. Ltd.
23	Ms. Varsha Gujarathi	Chief Customer Officer	Universal Sompo General Insurance Co. Ltd.
24	Mr. Sameer Karekatte	Chief Legal & Compliance Officer	Zuno General Insurance
	Mr. Ashutosh Dave	National Manager- TP Claims	

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AGENDA:

Measures to settle at least one-third of the total pending Accident claims cases in the Tribunals & the Hon'ble High Courts of India through Mediation for Nation 2.0.

RESOLUTIONS:

The meeting was held in a cordial atmosphere. The Hon'ble Chairman, MCPC, apprised the participants of Mediation For Nation 2.0 and the pendency of 12.4 lakh accident claims cases in the Motor Accident Claims Tribunals and the High Courts of India. His Lordship impressed upon the participants to choose settlement over litigation and shared his vision. The Secretary, Financial Services pointed out several measures for incorporating a settlement culture in this field of law.

After a lively and participatory discussion, the following decisions were taken unanimously :

1. The General Insurance Council of India shall prepare a **draft SOP** with the assistance of the Department of Financial Services and the MCPC, Supreme Court of India, for Non-Life Insurance Companies for invoking mediation at the threshold level to settle claims.
2. MCPC shall request NALSA to impress upon the SLSAs the true and total implementation of **DAR (Detailed Accident Report)**.
3. MCPC shall apprise NALSA about the request of Non-Life Insurance Companies for more frequent National Lok Adalats.
4. Special Lok Adalat for **Accident Claims Cases** will be highly effective in the settlement of cases, and NALSA shall be apprised of this vision of participants for the needful.
5. Each Non-Life Insurance Company shall **nominate at least one Senior-level Officer** from each State (as far as

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- practicable) to undergo the 40-Hours Mediation Training Programme at the MCPC, Supreme Court of India.
6. Each Non-Life Insurance Company shall nominate a **Nodal Officer for each State** (as far as practicable) to liaise with the MCPC, High Court and MACTs of the State during Mediation for Nation 2.0 for maximum settlement of cases.
 7. Department of Financial Services may take note of the discussion as to the desirability of amendments for **uniformity in imposing interest** on the claim amount.
 8. Each Non-Life Insurance Company shall undertake **in-house due diligence** to identify cases in which there is a chance of compromise and provide a list of those cases to the Registrar General of the High Court, under intimation to the MCPC and Department of Financial Services.
 9. Each Non-Life Insurance Company shall fix a **realistic target for settlement** in the Mediation for Nation 2.0 and hold review meetings with its state unit regularly.
 10. The Non-Life Insurance Companies shall **share difficulties/bottlenecks with MCPC and DFS**.
 11. MCPC shall convene a **review meeting after four weeks** as per the directions of the Hon'ble Chairman, MCPC.

Santosh Kumar
Registrar J-III
Supreme Court of India
Secy MCPC