SUPREME COURT OF INDIA
ADMN. MATERIALS

F. No. AM-M/24/14/2025-SC(AM-M)
Dated : 18.11.2026

GeM BID NOTICE
FOR ON-SITE COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR SIXTY FOUR (64) UNITS OF AADHAAR ENABLED BIOMETRIC ATTENDANCE SYSTEM (AEBAS) ALONGWITH ONE RESIDENT ENGINEER FOR A PERIOD OF 01 YEAR

1.1 Supreme Court of India, an apex Judicial Body under Constitution of India intends to invite online bids/ tenders through GeM Portal, from Delhi-NCR based reputed firms/manufacturers/retailers/authorized dealers/OEM for award of Onsite Comprehensive Annual Maintenance Contract for **Sixty Four (64)** Units of Aadhaar Enabled Biometric Attendance System (AEBAS) alongwith one Resident Engineer for a **period of one year** as per the description given hereunder. The anticipated cost of the work is Rs. 7,00,000/- approximately. No. of units may increase or decrease as per the actual requirement..

Description of Aadhaar Enabled Biometric Attendance System (AEBAS)	Make & Model : FOXBase T503- L1 With L1 STQC Fingerprint scanner Year of Purchase/Installation : 2024-25
Present Status	Under CAMC till 30.11.2026

1.2 The aforesaid Attendance Systems are installed at various locations of Registry and at the Residential Offices of Hon'ble Judges of Supreme Court of India situated within radius of 5-7 kms in Delhi/New Delhi and they are to be maintained onsite basis.

1.3 **Manual bids shall not be accepted under any circumstances. The offer submitted by fax / e-mail shall not be considered. No correspondence will be entertained in this matter.** The tenderers are, therefore, required to quote rates online on GeM Portal.

2. The bids/ tenders are to be submitted online on GeM Portal in strict compliance to the schedule mentioned in the Critical Date Sheet given hereunder :

CRITICAL DATE SHEET		
Stage	**Date**	**Time**
Bid/ Tender Document Publishing Date & Time	18.11.2026	16:00 Hrs
Bid/ Tender Submission Start Date & Time	18.11.2026	16:30 Hrs
Bid/ Tender Submission End Date & Time	09.12.2026	11:00 Hrs
Bid/ Tender Opening Date & Time	10.12.2026	11:00 Hrs

2.1 Tender documents are also available on Supreme Court of India website https://main.sci.gov.in/notice-category/tenders/(for reference only).

2.2 The tenderers are advised to regularly visit GeM Portal and official website of Supreme Court of India i.e. https://www.sci.gov.in to keep themselves updated with any change/modification in the tender which will be intimated through this website only by corrigendum / addendum / amendment. No individual correspondence shall be entertained in this regard.

3. ELIGIBILITY CRITERIA:

The eligibility criteria for the Prospective Tenderer(s) which need to be complied with the technical bid and will form part of Technical Evaluation are as follows:

i. The vendor should have minimum 5 years of experience in maintenance of AEBAS devices with Govt. organisations/Autonomous Bodies/PSUs, etc.

ii. Bidder must have valid GST Registration Certificate. A copy of the same should be enclosed with the Technical-Bid

iii. Bidder must possess valid PAN Card. A copy of the same should be enclosed with the Technical-Bid.

iv. The Bidder must have an office with own Service Centre located at Delhi/NCR, to support the CAMC work.

Note: The firm will be evaluated based on meeting the tender criteria viz. submission of EMD/experience/accepting the terms and conditions etc. and shall normally be awarded to the lowest evaluated quotationer whose bid has been found to be responsive and who is eligible and qualified to perform the contract satisfactorily.

4. <u>Bid Submission:</u>

4.1 Technical Bids shall be submitted online on GeM portal only (including scanned copy of EMD / MSME Certificate etc.).

4.2 All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.

4.3 The bidder must submit the requisite Earnest Money Deposit **(EMD) of Rs.14,000/-** drawn in favour of **"The Registrar, Supreme Court of India"** on any nationalised/scheduled bank payable at New Delhi (issued on or after publication date of this tender) by writing the name of the firm, telephone No. on reverse side of the Demand Draft and **must be submitted in a sealed envelope** addressed to **"Additional Registrar (Admn. Materials)"**: superscribing the title of this NIT, at the e-Sewa Kendra, Counter No.-25 & 26 (R&I), Main Building, Supreme Court of India, Tilak Marg, New Delhi-110001 well before the due date and time of bid submission (as mentioned on the Critical Date Sheet at Page No. 2 of this NIT).

4.4 Tender(s) not accompanied with the EMD is liable to be rejected. However, the bidders seeking EMD exemption, must submit valid supporting documents for the relevant category, as per GeM General Terms & Conditions with the bid. As per the GeM guidelines, under MSE category only manufacturers for goods and service providers for services are eligible for exemption from EMD. **Traders are excluded from the purview of this policy.**

4.5 Earnest Money Deposit of the unsuccessful tenderers would be returned by way of RTGS/ NEFT or cheque after the contract has been finally awarded to the successful tenderer. No interest will, however, be payable on EMD.

5. **TECHNICAL BID** : The following documents are to be furnished by the tenderer along with Technical Bid as per the tender document:

a) Signed and Scanned copy of Earnest Money Deposit (as submitted in physical) or MSME certificate in support of seeking exemption, as the case may be.

b) Signed and Scanned copy of Certificates like GST registration certificate, PAN Card.

c) Signed and Scanned copy of similar works/supply carried out in the last three financial years (along with Annexure 'A')

d) Signed and scanned copy of Tender Acceptance Letter as per Annexure 'B'.

e) Signed and Scanned copy of Annexure 'C' - Price Fall Clause Certificate

f) Proof of domicile in Delhi/NCR.

Note : The tenderer can merge all above documents into single pdf file. It may be noted that only aforesaid required documents mentioned from 5.1 (a) to (f) are required to be uploaded at GeM portal. financial bids will only be submitted online and no financial bid will be accepted in physical form and such physical bid, if received, will be summarily rejected.

5.2 **FINANCIAL BID**

5.2.1 Financial bids will be submitted online only. No financial bid will be accepted in physical form and such physical bid, if received, will be summarily rejected. Price breakup is mandatorily to be uploaded alongwith Financial Bid as per Annexure 'D'.

5.2.2 Bidders shall submit the tender online on GeM Portal on or before the due date and time of bid submission. **Tender submitted by any other form (fax/email/courier/post/hard copy) or after the due date and time of bid submission will be summarily rejected.**

6. SCOPE OF WORK

6.1 The work includes On-Site Comprehensive Annual Maintenance Contract of all the **Sixty Four (64)** Units of Aadhaar Enabled Biometric Attendance System (AEBAS) installed at vaious locations of Registry and Residential Offices of Hon'ble Judges of the Supreme Court of India, situated within radius of 5-7 kms in Delhi/New Delhi.

6.2 Apart from these 64 Unit of AEBAS, if more units required to be installed during contractual period, the same shall be included in the CAMC on same rates, terms & conditions, effective from the dates of installation.

6.3 Daily Supervision, installation, repair/replacement of defective components and operational monitoring of biometric machines and all associated/attached accessories and peripherals including Wi-Fi routers, power adapters etc installed along with the biometric machines.

6.4 Configuration of biometric machines with the network.

6.5 Periodic software updates for all devices.

6.6 Routine preventive maintenance of devices, including cleaning of sensors.

6.7 To coordinate with the OEM, NIC, UIDAI or RD Service provider, for escalated issues requiring higher-level technical intervention.

6.8 Monitoring availability of consumables and facilitating timely replacement when required.

6.9 Maintaining an updated inventory register/sheet of all biometric machines including device location, serial number, installation status, maintenance history etc.

6.10 Configuration and troubleshooting of IP address, LAN connectivity, and other network parameters in coordination with the concerned IT/Network team.

6.11 In case the same biometric device develops the same or recurring fault repeatedly due to inadequate repair or maintenance, the Vendor shall undertake necessary corrective action, including replacement of the defective component, without any additional cost.

7. DEPLOYMENT/FULFILLMENT OF RESIDENT ENGINEER

7.1 The tenderer will be required to depute one (1) dedicated full time trained, experienced and competent Resident Engineer for carrying out necessary repair/maintenance services for the installed AEBAS devices/related accessories on permanent basis during the contractual period in the Computer Cell of Supreme Court on all working days during office hours (09:00 A.M to 6:00 P.M.) and from/till such time as may be required during work exigencies. In case of emergency, the Resident Engineer shall have to attend to the complaints even on Sunday or on Public Holidays or as and when required by the Computer Cell of this Registry.

7.2 Continuous efforts should be made by Service Provider Agency(SPA) to minimise the down time of the devices as a part of the duties of the service provider agency. The SPA shall ensure that all devices are maintained at optimum operating levels. All scheduled maintenance required for the upkeep of the devices will be carried by the Service Providers . For maintenance services all the necessary & adequate tools / instruments will be provided by the service provider itself to the engineers responsible for upkeep of equipment at user's premises.

7.3 The Resident Engineer deployed shall take up any reported fault in the Biometric devices within 02 (two) hours of the same being raised, regardless of such a complaint being made at odd hours and/or during holidays. In case the device is not repaired within 12 (twelve) hours, a standby device must be provided until the fault is repaired and the device is provided for perfect use.

7.4 The tenderer should undertake that the character and antecedents of each engineer/staff deployed in the Supreme Court have been got verified from the competent authorities and record maintained to this effect. The same should be made available to the Registry as and when asked for.

7.5 The Resident Engineer deputed for CAMC remains on leave or is absent for any reason, a suitable substitute shall immediately be provided, failing which a deduction of

Rs. 1000/- (Rupees One Thousand only) per day on account of leave/absence shall be charged.

7.6 The deployed Resident Engineer shall not be assigned duties at any other locations during official working hours.

7.7 The Resident Engineer must possess at least a Diploma in Electronics/Computer Science/IT or a Bachelor's degree (B.Sc./BCA/B.Tech/B.E.) in a relevant technical field from a recognized institution.

7.8 The candidate must have a minimum of 1 to 2 years of hands-on experi-ence in maintaining biometric attendance devices, UIDAI-certified RD (Registered Device) services, networking, and troubleshooting AEBAS software/hardware etc.

7.9 The Vendor must submit the resume, educational certificates, and Police Verification Certificate (PVC) of the deputed engineer prior to deployment. The Regis-try reserves the right to interview and approve or reject the candidate.

7.10 The Resident Engineer shall conduct scheduled monthly/quarterly preventive maintenance of all AEBAS terminals, including sensor cleaning, cable checks, power supply verification, and firmware/RD service updates.

7.11 The Resident Engineer shall immediately attend to and resolve hardware faults, network connectivity issues (LAN/Wi-Fi/4G SIM), and UIDAI authentication errors.

7.12 The Resident Engineer shall assist the Registry with employee registration, biometric capturing, device mapping, and troubleshooting individual employee attendance sync issues on the AEBAS portal.

7.13 The Resident Engineer shall mark his/her own daily attendance on the Regis-try's AEBAS terminal, which will serve as the basis for verifying presence during billing.

7.14 In the event the Resident Engineer takes planned leave or is absent due to illness,

the bidder must provide an equally qualified reliever at no extra cost to the Registry.

7.15 If the deployed engineer leaves the bidder's organization or if the Registry requests a replacement due to unsatisfactory performance or misconduct, the bidder must provide a suitable replacement immediately, without fail.

7.16 Deployment of Resident Engineer at the Registry shall not confer any right to claim permanent employment or regularization with the Registry.

8. GENERAL TERMS AND CONDITIONS OF TENDER

8.1 The tenderers are expected to read all the instructions, terms & conditions and specifications as mentioned in the tender documents carefully. Failing to furnish all information required as per the tender document, in any respect will be at the tenderer's risk and will result in rejection of the tender.

8.2 Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

8.3 Hypothetical or conditional tenders will not be entertained. Tender once submitted shall not be allowed to be withdrawn or altered. If the tender is withdrawn or altered by the concerned party at any time after it is submitted, appropriate action may be taken.

8.4 The Bidder/tenderer must have sufficient stand-by inventory of AEBAS-related hardware, etc., which should be kept ready in working condition and disclosed to the officials deputed by the Supreme Court of India for the purpose. They should be capable of undertaking appropriate arrangements to keep the systems operative.

8.5 On expiry of the CAMC, the Bidder/tenderer will have to handover the AEBAS under CAMC in perfect working condition to Supreme Court of India failing which it shall be open to Supreme Court to get the equipment repaired from anywhere at the cost and risk of the tenderer and the expenses incurred by Supreme Court in this regard shall be deducted from the security deposit and outstanding dues, if any, of the Bidder/tenderer.

If the amount of security deposit and/or outstanding bills is found inadequate, the balance amount shall be payable by the Bidder/tenderer to Supreme Court of India, which shall be entitled to recover the same. The decision of Registrar, Supreme Court of India in this regard shall be final and binding upon the tenderer.

8.6 Not more than one tender shall be submitted by one Bidder or Bidders having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e. when one or more partner(s)/director(s) are common be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.

8.7 The tenderer is required to quote its best rate, mentioning the percentage of GST etc. per device/ per annum for Comprehensive Annual Maintenance Contract **(including repair/replacement of all spare parts of attendance system, Renewal of RD Services)** for a period of one year for all the 64 Units of AEBAS Attendance System. The rates quoted in the tender shall remain unchanged during the said contractual period of 1 year. Under no circumstances rates revision shall be allowed.

8.8 If any equipment is added or removed from the scope of contract, pro rata adjustment of charges will be made to the amount of the contract.

8.9 Sr. Executive of the successful bidder/firm will meet quarterly with the Branch Officer, Computer Cell or any other officer nominated by the Registry, in this regard, to assess quality of service provided. Key performance indicators will be established and reviewed on a regular basis.

8.10 The Registry will deal with the tenderer(s) directly and no middlemen / agents / commission agents etc. should be asked by the tenderer to represent their cause and they will not be entertained by the Registry. The tender form is non transferable and the tenderer/agency shall not be permitted to transfer their rights and obligations to any other person / organization or otherwise.

8.11 The rates should be valid for a minimum period of 180 days from the date of opening of tenders. The tenderer shall not be entitled, during the said 180 days, to revoke or cancel its tender or to vary the tender or any terms thereof. After opening of tenders, the rates should be valid for a period of two year from date of awarding of the contract. Rates quoted shall include costs of commuting, all spare parts including plastic parts and no separate travelling charges shall be admissible.

8.12 The Registry is not bound to accept the lowest tender and in its discretion, reserves the right to reject or accept any or all the tenders, partly or completely, at any time without assigning any reason thereof.

8.13 The tenderer shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered/modified in any manner, tender will be summarily rejected and EMD would be forfeited and tenderer will also be liable to be banned from doing business with the Registry for a specified period as deemed fit.

8.14 Tenders once submitted will not be allowed to be withdrawn under any circumstances. The tenderer shall not be entitled to revoke or change the quoted rates or to vary the terms & conditions of tender or any terms thereof till the process is completed failing which the tenderer may be debarred to participate in the tender process of the Supreme Court of India in future or any other action as deemed fit.

8.15 The Bidder/tenderer who wish to randomly inspect the AEBAS hardware before submitting their quote, may contact Branch Officer (Computer Cell) on 011-23115966 during office hours from 10:00 AM to 5:00 PM from Monday to Friday with prior appointment and such inspection shall be carried under the supervision of Computer Cell of this Registry. Further it is impressed upon that no inspection request on the last date of submission of Bid/tender shall be entertained by the Registry. The contract is to be assigned for all such equipment on “as is where is basis” without any pre-tender condition and it would be the responsibility of the Bidder/tenderer to extend the services to all such equipment irrespective of present condition.

8.16 The Registry, in its discretion, reserves the right to make any change, at any time, in the terms and conditions of the Notice Inviting Tender and reject or accept any or all of the tenders, partly or completely, at any time without assigning any reason thereof.

8.17 Bids will be opened as per date / time mentioned in the "Critical Date Sheet".

8.18 The tenderer should submit proof of domicile in Delhi / NCR along with address of the office.

8.19 Details of past experience of providing the maintenance services should be attached. Satisfactory Performance certificates from existing clients must also be attached with the tender documents.

8.20 The Resident Engineer shall remain on the direct payroll of the Vendor. The Vendor shall be solely responsible for compliance with all applicable statutory re-quirement/labour laws etc., including Minimum Wages, EPF, ESIC, and Bonus etc.

8.21 Each job performed will be checked before acceptance. If any particular job does not match with the approved specification or found inferior in quality, the rejected job will be done again by the tenderer at its own cost and expense.

8.22 Complaints are required to be attended, within two hours on the same day. The tenderer will also provide the maintenance and repair services even at odd hours and on holidays, if required or in case of emergency.

8.23 Even after awarding the Contract, the Registry reserves the right to terminate the same at any time, if the services of the tenderer are not found satisfactory.

8.24 In case more than one L1 emerging, the bidder will be selected as per GeM guidelines.

8.25 In case of the tenderer backing out in midstream without any explicit consent of the Registry, the expenses / costs incurred by the Registry for maintenance of AEBAS for the balance period of the contract by alternative arrangements shall be liable to be recovered from the successful bidder.

8.26 The above act of backing out would automatically debar the tenderer from any further dealing with the Registry and the security deposit amount would also be forfeited and any other action as deemed fit, will be taken.

9. SUCCESSFUL TENDERER

9.1 Repair and servicing of the equipment shall be carried out at the place where it is installed. If for some reason, it is not possible to carry out the necessary repair at the place where the equipment is installed, prior permission in writing shall be taken before taking the equipment to the workshop of the tenderer and an appropriate stand-by equipment shall be provided before taking any equipment for repairs.

9.2 The replacement of components shall cover all items of equipment and peripherals etc. The vendor is required to maintain the stock of spare Hardware Items at all time, for urgent replacement.

9.3 Installation of any peripheral in the existing AEBAS. The Engineer shall always carry a toolkit while attending complaints under no circumstance shall a lapse of not carrying the toolkit be accepted by the Registry.

9.4 The successful tenderer will keep record for attending to the complaints mentioning date and time of receiving complaint and attending satisfactorily the said complaint. In case the complaint is not attended immediately, a penalty as deemed fit by the Competent Authority per day will be imposed on the tenderer till the same is set right. The Registry also reserves the right to terminate the services in case of deficiency of service and to entrust the award to a new service provider and the loss so caused will be recovered from the earlier service provider.

9.5 The work executed by the tenderer/firm should be to the satisfaction of the concerned officer where work has to be executed. If the same is not found satisfactory, the tenderer/firm will have to do the job again at its own cost till the job is done satisfactorily. The decision of the concerned officer of the Registry in this regard will be final and unassailable and binding on the tenderer.

9.6 The successful tenderer will have to abide by the terms and conditions as may be fixed from time to time by the Registry.

10. PAYMENT TERMS

10.1 The tenderer shall submit a bill (in triplicate) on quarterly basis towards CAMC charges along with Preventive Maintenance Reports to be obtained by the tenderer from the concerned users to the effect that the equipment under CAMC have performed satisfactorily during the quarter for which CAMC charges are claimed. The payment shall be released only after submission of satisfactory performance certificates/Computer Cell from the concerned users during the relevant quarter by the tenderer.

10.2 Payment shall, therefore, be made for actual available AEBAS as per actual work on quarterly basis upon submission of Performance Maintenance (PM) Reports of the equipment. All the AEBAS covered under Comprehensive Maintenance Contract includes repair/replacement of all spare parts, installation of devices, drivers etc.

10.3 Penalty, if any, shall be deducted from any of the outstanding payment due to the tenderer.

10.4 No advance payment would be made by the Registry to the tenderer in any case.

10.5 Statutory deductions shall be made as per applicable rules.

11. <u>Performance Security Deposit:</u>

11.1 The successful tenderer will also have to deposit Performance Security Deposit equivalent to 3% of the Contract value prior to execution of the Contract/ agreement by way of Bank Guarantee in the form of [Insurance Surety Bonds], Account Payee Demand Draft, Fixed Deposit Receipt (FDR), Bank Guarantee (including E-Bank Guarantee) from a Commercial Bank or online payment in an acceptable form drawn in favour of **"The Registrar, Supreme Court of India"** payable at New Delhi. This security deposit will be liable to be forfeited in the event of the Tenderer's failure to perform as per contract/agreement. This deposit towards performance shall be valid for a period of 14 months from the date of contract/agreement or 60 days after the final payment of the contract is made, whichever is later.

11.2 The performance security deposit shall stand forfeited in case of breach of any of the conditions mentioned herein.

11.3 The performance security shall have to be extended / resubmitted for the requisite period in case of extension of CAMC.

12. PENALTIES

i. If services are not made in time and the Registry is forced to procure services from open market at higher rates, the loss so sustained will be deducted from the Performance Security of the tenderer.

ii. Irrespective of the fact whether the Registry gets the job done from the outside, a penalty of 1% of total cost of delayed job per hour subject to 10% of maximum will be deducted from the bill in respect of the jobs which are not done within the stipulated period. The same will not be charged if the standby arrangement is made during the prolonged repair period.

iii. The AMC services of devices will be reviewed on quarterly basis under the monitoring and control of the Computer Cell. If the AMC services are found to be

unsatisfactory, a penalty of Rs. 300/- (Rupees Three hundred only) per device shall be deducted.

iv. If the Resident Engineer is absent without an approved reliever, a penalty of Rs. 1000/- per day (or pro-rata daily wage plus a penalty percentage) shall be deducted from the CAMC invoice.

v. Failure to deploy the Resident Engineer within 15 days of contract commencement or failure to replace a departing engineer will attract a penalty of ₹ 2,000/- per day until deployment is completed.

vi. In case of breach of any conditions or unsatisfactory service during the currency of contract, the Registry shall have a right to terminate the contract and to entrust the work to another contractor. The loss, if any, sustained by the Registry on that account will be recovered from the Performance Security of the tenderer.

vii. Any loss/damage sustained to the Registry's items will be recovered from the successful tenderer.

13. Preventive Maintenance:

The tenderer shall carry out preventive maintenance at least once in three months in respect of each of equipment under CAMC. A certificate should be obtained by the tenderer from the concerned users that the preventive maintenance has been carried out satisfactorily at least once in three months and shall be enclosed along with logbook meant for carrying out preventive maintenance while submitting the quarterly bill of CAMC payment.

14. Price Fall Clause Certificate:

Tenderers are required to furnish the PFC (Price Fall Clause) Certificate as per the format given in Annexure ‘C’.

15. Transfer and Sub-letting:

The firm/bidder has no right to transfer, give, bargain, sell, assign or sublet or otherwise dispose of the contract or any part thereof, as well as to give or to let a third party take benefit or advance of the present Contract or any part thereof..

16. Relationship of parties

Since both the parties are independent entities, under no circumstance will the employees of the successful bidder/ tenderer be deemed the employees of the Supreme Court of India Registry. The contract shall, therefore, not grant any authority to the successful bidder/ tenderer to act for Supreme Court of India Registry in any capacity on its behalf.

17. Intellectual Property Rights

Supreme Court of India Registry shall be solely entitled to any Intellectual Property Right (IPR) emanating or in any way related to this tender bid/ process. If any infringement to such IPR is observed during the currency of the contract or any time thereafter, suitable legal action may be initiated by the Supreme Court of India Registry.

18. Confidentiality of contract

18.1 The successful bidder/ tenderer shall ensure that the specific terms and conditions of the contract will also be treated as confidential information and that no disclosures will be made in any form without the prior written consent of the Supreme Court of India Registry, except (i) As required by applicable disclosure law; (ii) To accountants, Banks, Financing Sources, lawyers, etc., subject to a duty not to disclose to others or (iii) in connection with the enforcement of this contract.

18.2 The Successful bidder must sign a Non-Disclosure Agreement (NDA) to protect employee biometric data, Aadhaar numbers, and internal network configurations.

19. Jurisdiction

Since the contract shall be governed by and interpreted under, the laws of the Republic of India, Courts at Delhi shall have exclusive jurisdiction to try, entertain and decide the matters arising out of and in relation to the Contract. All disputes and differences are, however, subject to the jurisdiction of the courts situated in Delhi.

20. Arbitration:

i. In the event of any dispute or difference or disagreement between the parties in respect of any matter relating to or arising out of the Agreement/ Contract, the parties shall endeavour to resolve amicably any such disagreement or dispute by direct informal negotiation.

ii. If the parties fail to resolve such a dispute or difference or disagreement by mutual consultation within twenty eight (28) days from the commencement of such consultation, either party may require that the dispute be referred for resolution to the Competent Authority.

21. Force Majeure :

In case the successful bidder/ tenderer is unable to fulfill the obligation under the contract owing to Force Majeure situation like war, fire, earthquake, floods, embargoes, act of terrorism etc., which are beyond the control of the parties, the successful bidder/ tenderer shall promptly notify Supreme Court Registry in writing of such condition and cause thereof. Unless otherwise directed by Supreme Court of India Registry in writing, the successful bidder/ tenderer shall continue to perform its obligations under the contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

In case of any doubt/clarification, the parties may contact Branch Officer, Admn. Materials (Maintenance) at Telephone No. 011- 23115864 before quoting the rates. For entry pass preparation, if required the visitor may login to Suswagatam Portal at http://suswagatam.sci.gov.in/public/Index.aspx for making photo entry passes before visiting to the Registry. Name of the Officer – Shri Kapil Arora, Branch Officer (AM), and only two (02) representative(s) will be allowed for each firm.

sd/-
(Madhu Arora)
Additional Registrar (AM)

Encls. : Annexures – 'A' to 'D'

ANNEXURE-'A'

GeM BID NOTICE
FOR ON-SITE COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR SIXTY FOUR (64) UNITS OF AADHAAR ENABLED BIOMETRIC ATTENDANCE SYSTEM (AEBAS) ALONGWITH ONE RESIDENT ENGINEER FOR A PERIOD OF 01 YEAR.

PROFORMA TO BE FILLED BY THE BIDDER/ TENDERER			
1.	Name of the Bidding Company/ Firm		
2.	Name of Owner(s)/ Partner(s)/ Director(s)/ Proprietor(s) (as applicable)		
3.	Full Particulars of Office in Delhi/NCR		
	(a)	Complete Official Address	
	(b)	Telephone/ Mobile No.	
	(c)	Official Email Address	
4.	Name of the Contact Person with Telephone/Mobile No./E-Mail ID		
5.	Year of Establishment of the Bidding Company/ Firm		
6.	Status of Firm (Company/ Partnership Firm/ Proprietary Firm or a Government Department or a PSU) etc,		
7.	Registration Details: **(Signed and Stamped Copy to be uploaded with this form)**		
	(1)	PAN No.	
	(2)	GST Registration No.	
8.	*Details of Earnest Money Deposit (Issuing Bank & Dated)		DD No & Date: Issuing Bank Name: Branch Name: Amount: Valid upto:
9.	Bank details for refund of EMD:		Bank Name: Branch Name: Account No. IFSC :
10.	Details of Financial Statement, Profit and Loss Statement During Last 3 (three)		

	Years				
	Sr. No.	Financial Year	Income (in Rs.)	Expenditure (in Rs.)	Net Profit/ Loss (in Rs.)
	(1)	2022-2023			
	(2)	2023-2024			
	(3)	2024-2025			
11.	Details of Past Experience of Work Executed, Satisfactory Certificate, Work Orders etc.		You may upload the relevant documents for the work executed during last years such as work orders, satisfactory certificates.		
12.	Whether all the terms & conditions of NIT are acceptable :		Yes / No		

*If the firm is exempted from depositing the EMD, a certificate to this effect has to be submitted along with the tender document. Tenders not accompanied with the EMD/ exemption certificates are liable to be rejected.

Date:

Place:

(Signature of the Bidder, with Official Seal)

ANNEXURE-'B'

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,
The Registrar
Supreme Court of India
New Delhi

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: ……...

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Dear Sir,

1 I/ we (Proprietor/ Partner/ Director/ Authorized Signatory) am/ are competent to sign this undertaking and execute this tender document.

2 I/we have carefully read and understood all the terms and conditions of the tender and hereby convey my/ our acceptance of the same.

3 The information/ documents furnished along with the tender are true and authentic to the best of my/ our knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information/ fabricated document would lead to rejection of the tender at any stage besides liabilities towards prosecution under appropriate law.

4 I/we have apprised myself/ourselves fully about the job to be done during the currency of period of agreement and also acknowledge to bear the consequences of non-performance or deficiencies in services on my part.

5 I/We undertake that (Name of the Bidder/ Tenderer Firm _____) has not been indicted for any criminal, fraudulent or anti-competition activity and not been blacklisted/banned/terminated by any Central/State Government/ Public Sector Units/ Autonomous Bodies on account poor performance.

6 I/We undertake to abide by all relevant and existing Labour Legislation and Acts such as Minimum Wages Act, PF/ESI Act/Statutory obligations, etc., as applicable or framed by the Government of NCT of Delhi or the Government of India.

7 I/We undertaking that (_____) have not been under Litigation, Court receivership, any similar proceedings or declared bankrupt.

Date :

Place :

Signature of the authorized/
signatory of the firm/company

organization/official stamp/seal

Annexure 'C'

Price Fall Clause Certificate

(To be submitted in the bidder's company letter head)

I/We undertake that we have not offered to supply / supplied / are not supplying same or similar products / systems or sub systems/ Services at a price lower than that offered against the *Tender No.…….dtd.….*in respect of any Organization/Ministry/Department

of the Govt. of India or its Subsidiaries or other PSU or any other private organization during the currency of the contract and if it is found at any stage that same or similar product/systems or sub systems was supplied by the bidder to any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization at a lower price during the currency of the contract, then that very price will be applicable to the present case and the difference in the cost would be refunded by the bidder to buyer, if the contract has already been concluded.

I/we also accept that:

1. I/We have to submit a copy of the last (latest) purchase order for the similar/ordered item(s)/Services received from any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization.

2. We will inform the purchase of offer to supply/supply of the similar/ordered item(s)/Services at a lower rate to any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization during the currency of the contract.

Date:

Signature of the authorised signatory of the firm/company

Official Stamp/Seal of the Firm

ANNEXURE 'D'

PRICE BREAK UP FOR

CAMC OF AADHAAR ENABLED BIOMETRIC ATTENDANCE SYSTEM (AEBAS)
ALONGWITH ONE RESIDENT ENGINEER

(TO BE UPLOADED WITH FINANCIAL BID ONLY)

SI. No.	DETAILS OF ITEM / SERVICE (A)	Quantity (B)	Rate of CAMC per Unit / per anum (excl. GST) in Rs. (C)	GST % (D)	Rate of CAMC per Unit / per anum (incl. GST) in Rs. (E)	Total amount (incl. GST) (B x E) (F)
1	CAMC of Aadhaar Enabled Biometric Attendance System (AEBAS) Make & Model : FOXBase T503- L1 With L1 STQC Fingerprint scanner Year of Purchase/Installation : 2024-25 **(including RD Service and repair/replacement of all the parts)**	**64**				
2	Resident Engineer	**1**				
					TOTAL	

बिड संख्या/Bid Number: GEM/2026/B/8288892

दिनांक /Dated: 18-11-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	09-12-2026 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	10-12-2026 11:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Autonomous Body
विभाग का नाम/Department Name	Supreme Court Of India
संगठन का नाम/Organisation Name	Supreme Court Of India
कार्यालय का नाम/Office Name	Tilak Marg New Delhi 110001
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :osd.kaveri@sci.nic.in Buyer Email id: bo.kapilarora@sci.nic.in
वस्तु श्रेणी /Item Category	Customized AMC/CMC for Pre-owned Products - AEBAS (Aadhaar Enable Biometric Attendance System); FoxBase T503 L1; Comprehensive Maintenance Contract (CMC); Quarterly; Yes
अनुबंध अवधि /Contract Period	1 Year(s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes | Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	700000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	14000

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be

in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

The Registrar
TILAK MARG NEW DELHI 110001, Supreme Court of India, Supreme Court of India, Autonomous Body (The Registrar)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any

purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:1794990581.pdf

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:1794990585.pdf

Product/Equipment Details:1794990596.pdf

Financial Breakup Required:1794990691.pdf

Customized AMC/CMC For Pre-owned Products - AEBAS (Aadhaar Enable Biometric Attendance System); FoxBase T503 L1; Comprehensive Maintenance Contract (CMC); Quarterly; Yes (64)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	AEBAS (Aadhaar Enable Biometric Attendance System)
Product Brand	FoxBase T503 L1
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	Yes
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Kapil Arora	110001,SUPREME COURT OF INDIA, TILAK MARG, NEW DELHI-110001	64	• Number of Years for which service is required : 1

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 50% : The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 50 percent with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.

6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition

specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---