SUPREME COURT OF INDIA
ADMN. MATERIALS

Dated: 04.11.2026

REF.: PRE-BID QUERIES RESPONSE TO GEM BID NOTICE / ATC NO. GEM/2026/B/8141211 DATED 13.10.2026

Reference to the above GeM bid, the pre-bid meeting was held as scheduled at the Training-cum-Examination Center, 1st Floor, E Block, Administrative Building Complex, Supreme Court of India on Thursday, October 29, 2026.

The authorized representatives of the following firms were present at the meeting.

1. Ashish Gaur, Bluspring Enterprises Limited
2. Avinash Kumar, Innovsource Services Private Limited
3. Manish Kumar, SMC Integrated Facility Management Solution Limited
4. Pramod Mishra, SMC Integrated Facility Management Solution Limited
5. Sanjay, Bombay Integrated Security (I) Ltd.
6. Neeraj Kumar, All Services Global Pvt. Limited
7. Commander Sanjay Kumar Sinha, Orion Facilities and Security Services Pvt. Ltd.
8. Vikas Vaibhav, BVG India Ltd.
9. Abhishek Kumar Singh, Nutech Jetting Equipments India Pvt. Ltd.
10. Kundan Jha, Sudarshan Facilities Private Limited

At the outset, it was clarified to all the representatives present there that the rates must be strictly quoted in square meters (Sq. Meter) only for housekeeping & mechanized cleaning, as mentioned under Table-A(I) of the ATC document. Consequently, wherever the word "Sq. Ft" appears in the GeM bid notice against the figure 129400 on page no. 6, it is to be read as Sq. Meter instead of Sq. Ft. Further, it was also clarified that bidders shall strictly adhere to the latest minimum wage rates as notified in Clause 7.3 read with Clause 9.17 of the above-mentioned GeM Bid-Notice Inviting Tender (NIT in short).

The pre-bid queries as received from the prospective bidders, along with the Registry's responses thereto, are tabulated below:

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
1.	Sudarshan Facilities Private Limited	Earnest Money Deposit	Correct details of Bank May please be clarified for submission of EMD	Bank Name: UCO Bank, Supreme Court Compound, Delhi. IFSC Code: UCBA0000207

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
2.	Sudarshan Facilities Private Limited	Medical Claim Policy for workers	It is pertinent to mention here that all the workers will not be covered under ESI as the ceiling is crossed of Rs. 21,000. It is therefore clarified that as per Social Security Code of Labour Law as such Medical claim policy contribution should be reimbursed	The statutory liabilities rest solely with the contractor being the employer and must be factored into while formulating the bid, and so, no reimbursement outside the specified contract value will be permissible. The bidder may also note the requirments as contained in of Clauses 8.8, 9.17 and such other Clause(s) of the NIT. Bidders must therefore, strictly factor into financial bid price of all such provisions including medical insurance policies, if required, for personnel crossing the ESI ceiling. **No separate reimbursement will be made.**
3.	Sudarshan Facilities Private Limited	Gratuity	As per the latest orders Gratuity is also payable after one year. As such this component should also be included in the breakup/tender document	The statutory liabilities rest solely with the contractor being the employer and must be factored into while formulating the bid, and so, no reimbursement outside the specified contract value will be permissible. The bidder may also note the requirments as contained in of Clauses 7.2, 21.4 and such other Clause(s) relating to statutory compliances of the NIT. Bidders must therefore, strictly factor into the financial bid price of all such provisions including gratuity, if required. **No separate reimbursement will be made.**
4.	Sudarshan Facilities	Cleaning Machines	That for functioning of work Branch and status i.e. new	Please refer to Page No. 31, Point No. 9.2 of the NIT. The

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
	Private Limited		machine should also be included in the tender document	successful bidder is strictly mandated to deploy brand-new machinery only. The word '**Immaculate condition' may be treated as DELETED.**
5.	Sudarshan Facilities Private Limited	Turnover	It is requested that average turnover for the year 2025-26 should be considered or turnover limit be decrease to 200 crores so that more companies may participate in bid process	The minimum average annual financial turnover threshold of ₹225 Crores over the specified period has been stipulated considering the immense volume, high visual stakes and prestige of the Supreme Court premises. **No change, therefore, is warranted.**
6.	Sudarshan Facilities Private Limited	Page no 51 Annxure B: Srl. no. 5	Undertaking in respect of indicate for any criminal, fraudulent or anti-corruption activity and t ben blacklisted/banned/terminated by any Central/State Government/Public Sector units/Autonomous Bodies on account of poor performance.	Given the exceptionally high security and sensitivity of the apex judicial body and level of performance required from the successfull bidder / contractor, the point no. 5 of Annxure-B of the NIT related to performance-based terminations is non-negotiable. **No change, therefore, is warranted.**
7.	Sudarshan Facilities Private Limited	Page no 51 Annxure B: Srl. no. 9	Regarding safety violation/accident. This should be covered by medical insurance as it is mandatory under labour code social security and this insurance policy amount paid for the workers should be reimbursed to the contractor	Please refer to the reply made against Serial No. 2 to above.
8.	Sudarshan Facilities Private Limited	cost of reliever inclusion	As the work is 24x7 basis cost of reliever is also required to be included in view the compliance of labour law.	Given the exceptionally high security and sensitivity of the apex judicial body and level of performance required from the successfull bidder / contractor, bidders are expected to structure their financial bids inclusive of all required relieving charges and

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				weekly-off compliances to sustain operations seamlessly at all times throughout the year. The bidder may also note the provision of Clause 9.45 of the NIT and ensure providing of services including manpower as per requirement.
9.	BVG India Ltd.	Page no. 26 point no. 4.1(ii) and Page no. 44 & 45 Point no. 4	Requested to clarify whether Facility Management Service Turnover or Manpower service Turnover or Housekeeping service turnover need to be submitted along with the bid. Also, FY 2025–26 is not included in last five financial years specified in the tender. Request you to clarify the applicable financial years.	(a) Turnover from any or all cumulative categories of Manpower, Facility Management, or Housekeeping Services is acceptable, provided it complies with the ₹225 Crore baseline. (b) The applicable assessment period consists of the five financial years already specified within the active NIT guidelines. **No change, therefore, is warranted.**
10.	BVG India Ltd.	Page no. 51 point no. 5 and	In manpower related services several labour related cases are registered also if a bidder is providing similar services work termination also take place. Therefore, you are requested to accept undertaking confirming that the bidder is not blacklisted/banned as on the date of bid submission and request you to remove undertaking regarding court cases and termination.	Please refer to the reply made against Serial No. 6 as above.
11.	BVG India Ltd.	Page no. 51 point no.6 and Page no. 51 point no. 9 & Page no. 52 Point no. 13 and	No provision has been taken against ESI or Medical Insurance in the published bid. If bidder need to provide ESI/ Medical Insurance, we request you add the proportionate	Please refer to the reply made against Serial No. 2 and 3 as above.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
		Page no. 52 point no. 14 and Page no. 52 point no. 15	amount in the wages to enable all the bidders to provide the same to the respective employees. Without considering ESI/ Medical Insurance provision it will impose a significant financial burden on the bidder. As per new labour code payment of Gratuity is also a statutory obligation and no provision of payment of Gratuity have been taken in the bid. Therefore, you are requested to consider the same or make a provision of reimbursement as per actuals based on production of documentary proof.	
12.	BVG India Ltd.	Page no. 52 point no. 16	Overtime payment provisions are not specified in the tender. Requested to clarify the applicable overtime rates. Also incorporate procedure of reimbursement of overtime payments as applicable under the relevant Government norms in the bid document.	The bidder may refer to Clause 10.3 of the NIT, which is self explanatory. **No change, therefore, is warranted.**
13.	BVG India Ltd.	Page no. 52 point no. 17	The provision requiring additional consumables up to 10% without extra cost may impose a significant financial burden on the bidder. We request to reimburse the cost of additional consumables beyond the specified quantities as per quoted rates by the bidder.	Bidders must factor the 10% buffering margin into their unified financial quote. The Clause has been considered to be essential to meet sudden, high-profile institutional eventualities smoothly. **No change, therefore, is warranted.**
14.	BVG India Ltd.	Page no. 52 point no. 10	Requested to remove this clause, as the price variation clause is already provided under Clause 7.3 on Pages 28–29 of the tender document. Request you to align the undertaking with the existing	The pricing adjustment will function exclusively in strict accordance with the baseline Price Variation Clause (Clause 7.3) detailed on pages 28-29 of the NIT. **No change, therefore, is warranted.**

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			price variation provisions.	
15.	BVG India Ltd.	Page no. 55 point no. 11	Please clarify whether this Undertaking is to be provided on Non-Judicial Stamp Paper of Rs. 100/- or a CA certificate needed. Also request you to consider manpower on Roll certificate only from CA. as EPF and ESI is submitted to the respective Govt Departments and same can be verified online form their portal.	Both the documents viz. Undertaking on a Non-Judicial Stamp Paper of ₹100/- and Certificate from a practicing Chartered Accountant (CA) certifying the documents mentioned in the relevant clause will be required to be submitted as authentic proof. **No change, therefore, is warranted.**
16.	BVG India Ltd.	Bank Detail of Supreme Court of India is not mentioned in the tender	Please provide bank details for processing of EMD in the form of Bank Guarantee.	Please refer to the reply made against Serial No. 1 as above.
17.	BVG India Ltd.	Page no. 45 Point no. 5	Whereas in previous two tenders issues by the Registry the experience was asked from the building of similar repute such as Central/ State Government Department in VVIP areas like Presidential Estate, Parliament House, P.M's Office, State Assemblies, High Court or similar nature of work in Five Star and above category Hotels in India. Considering Supreme Court of India is the one of the most prestigious premises the tender conditions should not be diluted.	The current technical evaluation matrix has been robustly drafted to preserve quality while complying fully with modern procurement directives of GeM/GFR to maintain competitive fairness. **No change, therefore, is warranted.**
18.	BVG India Ltd.	This bid is based on Least cost based evaluation method	Whereas previous tender was having evaluation of technical bid with 70% weightage and financial bid 30% weightage Request you to incorporate the same criteria of evaluation if department is willing to get quality services in the premises.	The evaluation methodology is systematically anchored to the Least Cost Based Selection (LCS) model as designated under the valid GeM/GFR guidelines. **No change, therefore, is warranted.**

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19.	BVG India Ltd.	Scope of work states the majority of work need to be executed on daily basis and manpower wages is calculated for 26 days in a month and without relieving charges.	Request you to incorporate the relieving charges in the wage's calculation.	Please refer to the reply made against Serial No. 8 as above.
20.	BVG India Ltd.	Submission date of the tender is 16.11.2026	Considering Diwali holiday up to 11th Nov followed by Chhath Puja till 15th Nov 2026 and tender submission date is very next day of the long holiday which is difficult for all the prospective bidders. Therefore, you are requested to extend the tender submission deadline by another 15 days from the existing date of 16.11.2026 to allow sufficient time for bid preparation and submission.	The timeline factor has been reviewed and to encourage expansive, healthy institutional participation and accommodate festival cycles, sufficient time has been provided. **No change, therefore, is warranted.**
21.	All Services Global Pvt Limited	The estimated cost is stated as ₹80,00,00,000 (Rupees Eighty Crore Only). However, based on our calculations, the total cost for the contract period of two years is approximately ₹ 40.00 Crore	we kindly request you to clarify the basis on which the estimated cost has been determined. and if any discrepancy or error has occurred in the estimated cost mentioned in the tender document, we request your good office to kindly review and make the necessary amendment to the estimated tender cost. We also request that the Earnest Money Deposit (EMD) amount be revised accordingly, if applicable, and that the necessary corrigendum or	The total estimated contract cost of ₹80 Crores covers the full lifecycle financial horizons, encompassing potentials for standard statutory escalation, extensive mechanized deployments, and extensions. The EMD baseline, therefore, matches GeM/GFR guidelines. **No change, therefore, is warranted.**

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
			amendment be issued to ensure clarity and transparency for all participating bidders	
22.	Orion Facilities and Security Services Private Limited	Machineries	New machineries only	Please refer to the reply made against Serial No. 4 as above.
23.	Orion Facilities and Security Services Private Limited	Brand	Promulgate only one brand (price will vary for three brands).	Bidders are at liberty to choose any of the specified reputable brands that meet the technical benchmarks defined in the NIT. The chosen brand must be uniformly priced across the bid. **No change, therefore, is warranted.**
24.	Orion Facilities and Security Services Private Limited	-	Include line items for PF, ESIC, Bonus, Gratuity and LWF	Please refer to the reply made against Serial No. 2 and 3 as also provisions contained in Clauses 9.28, 9.29 and 20.1 of the NIT.
25.	Orion Facilities and Security Services Private Limited	-	Instead of detailed costing, ask for following: - (a) Since Manpower cost is constant and is fixed by compliances, ask only for composite service charge for manpower, which should not be restricted to be minimum 3.85%. It can be lower or higher. (b) Cost of machineries in terms of service charge. (c) Alternately, a composite service charge for manpower and machineries i.e 4(a) +	The bidding format is strictly governed by the standard GeM template and parameters customized for the category of Facility Management Service and Manpower Outsourcing Services. **No change, therefore, is warranted.**

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			4(b)	
26.	Orion Facilities and Security Services Private Limited	-	The etc (etcetra) word to removed wherever it is, since it is unspecific, non-abstract, undefined and encompasses a subjective debatable unholistic spectrum.	The terms used in the NIT are standard administrative and operational expressions intended to cover incidental requirements of housekeeping & mechanized cleaning. The operational scope is sufficiently defined under the detailed technical requirements. **No change, therefore, is warranted.**
27.	Orion Facilities and Security Services Private Limited	-	The turnover lowest limit to be reduced to Rs 22.5 crores from Rs 225 crores in order to enable ethical companies like us (M/s Orion Facilities and Security Services Private Limited) to participate which has a robust financial condition due support from it's parent company (Sumeet Group); which has a turnover of Rs 1000 crores plus. Currently we already have over 4000 Manpower. Here the requirement is of only 490.	Please refer to the reply made against Serial No. 5 as above.
28.	Orion Facilities and Security Services Private Limited	-	The maximum obligatory requirement from one contract be reduced from 1500 to 1000 since here the max Manpower requirement is 490.	The minimum obligatory requirement has been prescribed to ensure the financial robustness, capacity, and risk-mitigation capability to gauge large-scale operational capability of the bidder, commensurate with the high profile and security requirements of the Supreme Court of India. **No change, therefore, is warranted.**

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
29.	Bluspring Enterprises Limited	Page No- 31, point no- 9.2 - The successful bidder/ tenderer on receipt of Work-Order will be required to deploy the brand new/immaculate condition machinery	We request the Registry to amend the clause to mandate the deployment of brand-new machinery only, excluding used machinery, for the entire contract period. Considering the large scale of operations, the high standards of cleanliness required at the Supreme Court of India, and the contract duration of up to four years, new machinery will ensure better performance, reliability, fewer breakdowns, and uninterrupted services. This requirement will also ensure a level playing field for all bidders and help maintain the highest standards of housekeeping and mechanized cleaning.	Please refer to the reply made against Serial No. 4 as above.
30.	Bluspring Enterprises Limited	Gratuity	No specific provision for statutory gratuity has been mentioned in the tender. Pre-Bid Query: In view of the implementation of the Code on Social Security, 2020, with effect from 21 November 2025, we request the Registry to clarify the applicability of the revised gratuity provisions, including the one-year eligibility period for eligible fixed-term employees, under Section 53 of the Code. We further request that the tender include a clear provision for the applicable statutory gratuity liability and its consideration in the bid cost, to ensure legal compliance and fair, transparent, and uniform pricing by all bidders.	Please refer to the reply made against Serial No. 3 as above.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
31.	Bluspring Enterprises Limited	Statutory Compliance	The tender mentions certain statutory compliances; however, the complete list of applicable compliances and their cost implications is not clearly defined. We request the Registry to provide a comprehensive list of all statutory compliances applicable to this contract, clearly specifying their inclusion and exclusion from the quoted bid price, including EPF, ESI, gratuity, bonus, leave wages, minimum wages, and other applicable labour law obligations and statutory contributions. We further request that this clarification be issued through an official corrigendum to ensure transparency, accurate cost calculation, statutory compliance, and a level playing field for all bidders.	Please refer to the reply made against Serial No. 2 and 3 as also provisions contained in Clauses 9.28, 9.29 and 20.1 of the NIT.
32.	Bluspring Enterprises Limited	Clarification and Cost Provision for Medical Insurance	As per Clause 9.31, the successful bidder is required to provide adequate insurance coverage to all deployed personnel, while the Registry has no financial obligation in this regard. However, the tender does not clearly specify the medical insurance requirements for employees who are not covered under ESIC. We request the Registry to clarify the mandatory medical insurance coverage, including the minimum sum insured and the categories of employees to be covered. Further, since providing medical insurance to employees outside the ESIC coverage involves a	Please refer to the reply made against Serial No. 2 as above.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
			substantial financial cost, we request that the estimated cost of such insurance be included in the overall estimated contract value or provided as a separate reimbursable component. This clarification is essential to ensure proper medical protection for all deployed employees, accurate cost estimation, and fair and transparent competition among all bidders.	
33.	Innovsource Services Private Limited	Clarification Regarding Statutory Gratuity Liability	In view of the applicable provisions of the Code on Social Security, 2020, and the relevant commencement notifications, we request the Registry to clarify the applicability and treatment of statutory gratuity obligations for personnel deployed under the proposed contract, particularly the eligibility provisions applicable to fixed-term employees under Section 53 of the Code. We further request that the tender conditions clearly specify the responsibility for bearing the applicable gratuity liability and the mechanism for its calculation and payment. The corresponding financial provision may kindly be incorporated into the estimated contract value or identified as a separate payable component, as appropriate. This clarification will facilitate accurate bid costing, ensure compliance with applicable statutory requirements, and promote equitable and transparent	Please refer to the reply made against Serial No. 3 as above.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
			participation by all prospective bidders.	
34.	Innovsource Services Private Limited	Comprehensive Clarification on Applicable Statutory Compliances	The tender refers to statutory compliances but does not comprehensively define all applicable obligations and their respective financial implications. We request the Registry to provide a consolidated schedule of all statutory obligations applicable to the successful bidder for the execution of the contract, along with clear guidelines regarding their financial treatment in the quoted bid price. The schedule may specifically cover the following components, as applicable under the prevailing legal framework: 1. Employees' State Insurance (ESI). 2. Statutory gratuity. 3. Leave wages and other applicable leave-related liabilities. 4. Minimum wages and applicable variable dearness allowance. 5. Other applicable labour welfare contributions, statutory levies, and employment related liabilities. The Registry is requested to clearly specify which components must be included in the quoted bid price and which, if any, shall be reimbursed or paid separately by the Registry. A comprehensive clarification will enable bidders to prepare commercially viable and legally compliant quotations on a consistent basis, avoid	Please refer to the reply made against Serial No. 2 and 3 as also provisions contained in Clauses 9.28, 9.29 and 20.1 of the NIT.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
			discrepancies in cost assumptions, and ensure a level playing field. We further request that the consolidated schedule and corresponding clarifications be incorporated into the tender through an appropriate corrigendum or addendum.	
35.	Innovsource Services Private Limited	Clarification on Medical Insurance Coverage and Financial Provision Tender Reference: Clauses 9.7 and 9.31.	As per Clause 9.31, the successful bidder is required to provide adequate insurance coverage to deployed personnel, with the tender specifying that the Registry shall not bear any financial liability in this regard. However, the tender document does not clearly define the minimum medical insurance coverage required for personnel who are not covered under the Employees' State Insurance (ESI) scheme. In this regard, we request the Registry to clarify the following: 1. Whether medical insurance is mandatory for all deployed personnel or specifically for personnel who are not covered under the ESI scheme. 2. The minimum sum insured, nature of coverage, and other essential policy requirements to be fulfilled by the successful bidder. 3. Whether coverage for dependants, pre-existing medical conditions, hospitalisation, and other related benefits is required under the insurance policy. 4. The estimated number of	Please refer to the reply made against Serial No. 2 as above.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
			personnel who may fall outside the scope of ESI coverage during the contract period. 5. Whether the cost of the prescribed medical insurance shall be considered in the estimated contract value or provided as a separate reimbursable component. The cost of procuring medical insurance depends on the extent of coverage, workforce composition, and number of eligible employees. In the absence of clearly defined requirements, bidders may adopt different cost assumptions, potentially affecting the comparability of their financial quotations. We therefore request the Registry to specify the minimum insurance requirements and clarify the corresponding financial treatment in the tender document. This will enable bidders to accurately assess their financial obligations, ensure adequate protection for deployed personnel, and submit commercially comparable and compliant bids. We further request that the necessary clarification be issued through an official corrigendum or addendum.	

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
36.	Innovsource Services Private Limited	Mandatory Deployment of Brand-New Machinery and Equipment Relevant Tender Provision	The tender conditions do not explicitly mandate the deployment of brand-new machinery and equipment for the execution of housekeeping and mechanized cleaning services throughout the contract period. Pre-Bid Query: Considering the extensive operational requirements, the high standards of cleanliness and hygiene expected at the Hon'ble Supreme Court of India, and the proposed contract duration of up to four years, we request the Registry to suitably amend the tender conditions to mandate the deployment of brand-new machinery and equipment only, excluding used or pre-owned machinery, for the execution of the contract.	Please refer to the reply made against Serial No. 4 to above.
37.	Innovsource Services Private Limited	Overall Request	In view of the above submissions, we respectfully request the Registry to examine the aforementioned queries and provide the necessary clarifications and amendments to the tender conditions. We further request that the clarifications, including the applicable statutory cost components, financial bid methodology, medical insurance requirements, and machinery deployment standards, be formally communicated through an official corrigendum or	Necessary review of the NIT has been undertaken in the light of the pre-bid discussion held and the replies have been made accordingly in this document.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
			addendum before the submission deadline. These clarifications will enable all prospective bidders to prepare their bids based on uniform assumptions, accurately assess their contractual and financial obligations, ensure statutory compliance, and deliver the required services in accordance with the high standards expected by the Hon'ble Supreme Court of India.	
38.	Nutech Jetting Equipments India Pvt. Ltd.	With reference to the subject tender, we would like to draw your kind attention to the financial eligibility condition stipulating that the bidder must have achieved a minimum average annual turnover of ₹225 Crores from manpower or facility management services during the last five financial years. In this regard, we wish to submit that the estimated tender value is ₹80 Crores, whereas the prescribed minimum	To further substantiate our concern, we would like to bring to your notice another GeM tender bearing Bid No. GEM/2026/B/7959562, published by the Office of the District & Sessions Judge, East District, Delhi, for Hiring of Sanitation Services – Manpower Based Model, covering the deployment of Sweepers and Sanitation Officers. The financial eligibility criteria prescribed in the aforesaid tender are as follows: • Estimated Bid Value: ₹7,00,47,425.95 • Minimum Average Annual Turnover: ₹400 Lakhs (₹4 Crores) • Assessment Period: Last 3 Financial Years. The above comparison indicates a substantial variation in the financial eligibility criteria prescribed for manpower-based sanitation	Please refer to the reply made against Serial No. 5 and 21 as above.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
		average annual turnover requirement is ₹225 Crores, which is approximately 2.81 times the entire estimated value of the contract on an annual basis.	services. While the estimated value of the subject tender is ₹80 Crores, the minimum average annual turnover requirement has been fixed at ₹225 Crores, which appears disproportionately high in comparison to the contract value. We respectfully submit that such a stringent financial eligibility condition may unnecessarily restrict the participation of experienced and competent agencies having adequate financial strength, technical expertise, manpower resources and operational capabilities to successfully execute the subject work. The objective of prescribing financial eligibility criteria should primarily be to assess the bidder's financial stability and capacity to execute the contract, while ensuring adequate competition and a level playing field for all eligible service providers.	
39.	Worldwide Facility Management Services Pvt. Ltd.	Reconsideration of Average Annual Turnover Criteria	The estimated value of the tender is approximately Rs. 80 Crore, whereas the stipulated average annual turnover requirement is Rs. 225 Crore, which appears disproportionately high in comparison to the estimated contract value. Such a stringent financial eligibility criterion may unnecessarily restrict the participation of otherwise capable and experienced	Please refer to the reply made against Serial No. 5 and 21 as above.

S.No.	Firm Name	Clause/ Description to which queries are concerned	Query raised by the Firm(s) through e-mail	Response of the Registry
			service providers, thereby limiting healthy competition. We, therefore, request your good office to kindly review and rationalize the average annual turnover requirement in proportion to the estimated value of the contract, keeping in view the applicable provisions of the General Financial Rules (GFR), i.e. 40% of the estimated value relevant procurement guidelines and principles of fair competition.	
40.	Worldwide Facility Management Services Pvt. Ltd.	Clarification Regarding Minimum Wages and Statutory Components	Kindly clarify whether the financial liability towards statutory components and minimum wage-related benefits, particularly Bonus, Leave Wages and Gratuity, shall be borne by the successful service provider within the quoted contract price or reimbursed/paid separately by the department. It is requested that the tender clearly specify the payment mechanism and responsibility for these statutory components to avoid any ambiguity during contract execution.	Please refer to the reply made against Serial No. 2 and 3 as also provisions contained in Clauses 9.28, 9.29 and 20.1 of the NIT.
41.	Worldwide Facility Management Services Pvt. Ltd.	Clarification Regarding Provident Fund (PF) Contribution	In view of the applicable government notifications and changes, if any, in the statutory provisions relating to Provident Fund contributions, kindly clarify whether the PF contribution is to be calculated on the existing statutory wage ceiling of Rs. 15,000/- or on any revised wage ceiling/rates notified by the competent authority. It is requested that the	The statutory liabilities rest solely with the contractor being the employer and must be factored into while formulating the bid, and so, no reimbursement outside the specified contract value will be permissible. As regards, the PF calculation for supply of the manpower the said component has been taken into account and the

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			applicable PF calculation basis and reimbursement/payment mechanism be clearly specified in the tender document.	bidders may refer to the GeM Bid.
42.	Worldwide Facility Management Services Pvt. Ltd.	Clarification Regarding Machinery and Equipment	The tender document specifies various machinery and equipment required for execution of the work. In this regard, kindly clarify whether bidders are permitted to deploy existing machinery and equipment, provided the same are in good working condition and meet the prescribed technical specifications, or whether only brand-new machinery and equipment are required to be deployed. If new machinery is mandatory, kindly specify the same explicitly in the tender conditions.	Please refer to the reply made against Serial No. 4 to above.

NOTE: NO CORRESPONDENCE SHALL BE ENTERTAINED WITH REGARD TO THE PRE-BID QUERIES.

In view of the above, the following amendments/corrigendum is necessitated.

1) The word "total area in Sq. Ft" mentioned in page no. 6 of GeM Bid may be read as **"total area in Sq. Meter"**.

2) With respect to Clause no. 6.1 of the of the above-mentioned GeM Bid-Notice Inviting Tender (NIT), the following may be treated as inserted:
'**Bank Name:** UCO Bank, Supreme Court Compound, Delhi.
IFSC Code: UCBA0000207'

3) With reference to the Clause no. 9.2 of the NIT. The successful bidder is strictly mandated to deploy brand-new machinery only. The word 'Immaculate condition' **may be treated as DELETED**.

4) With reference to Clause no. 4.1(ii) at page no. 26 and serial no. 4 at Page no. 44-45 of NIT. Turnover from any or all cumulative categories of Manpower, Facility Management, or Housekeeping Services will be consdiered, provided it complies with the ₹225 Crore baseline. The applicable assessment period consists of the five financial years has already specified as at Annexure-A (point no. 4) of the NIT.

All other terms and condition of the above referred GeM Bid-Notice Inviting Tender (NIT) shall remain unchanged.

Sd/-
Madhu Arora
Additional Registrar (AM)