

**SUPREME COURT OF INDIA**

F.No CC-13/1/2025-CC  
Dated: 11.05.2026

**CIRCULAR**

**Launch of 'Su-Sahayak' Chatbot**

Supreme Court of India in collaboration with NIC, has launched 'Su-Sahayak', an interactive chatbot for its website, to assist visitors in swiftly & conveniently accessing essential e-services including case status, cause list, orders & judgments through prompt-based guidance.

The enclosed user manual may be referred for accessing and using the chatbot.

By Order

Sd/-  
Registrar (J)

Copy to: All concerned

USER MANUAL

**'SU-SAHAYAK'**

**AI POWERED CHATBOT**

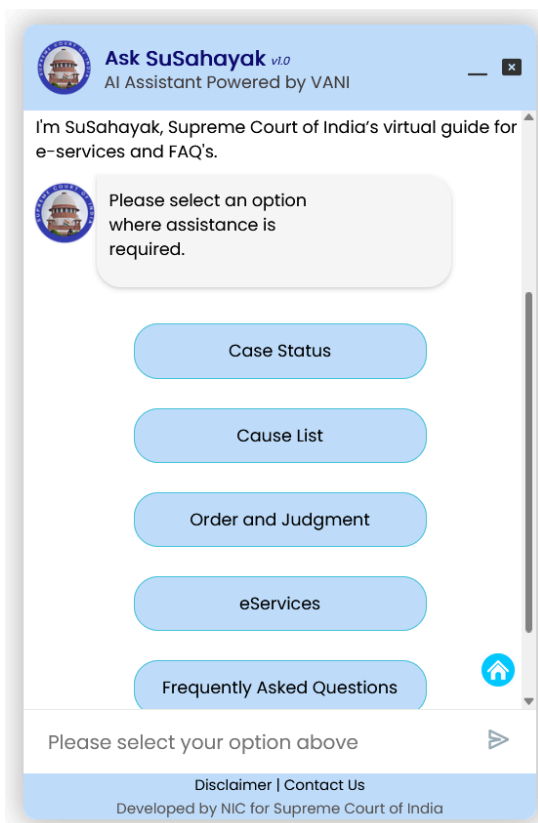


## Accessing Su-Sahayak

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On visiting the Supreme Court of India's website, Su Sahayak is visible as a collapsed, rotating icon at the bottom right area of the screen. Upon clicking the icon, the chatbot expands to a larger chat interface.

Welcome screen of Su-Sahayak Chatbot



## Functional Modules

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Su-Sahayak provides assistance through five primary modules, accessible via the option buttons on the welcome screen. Each module is described in detail below.

### 1.1 Case Status

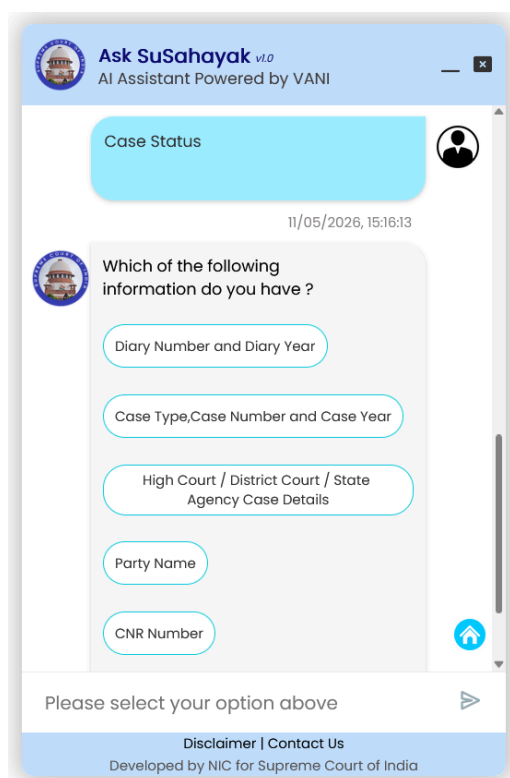
This module enables users to retrieve the current status of a case pending before the Supreme Court of India.

Under 'Case Status' option – the user is further required to enter either of these information:

- a. Diary No. and Diary Year
- b. Case Type, Case No., Case Year
- c. High Court / District Court / State Agency case details
- d. CNR number
- e. Party Name

### Steps to Use

1. Click on the “Case Status” button on the welcome screen.
2. Select the preferred search method from the options presented by the chatbot.
3. Enter the required information in the input field.
4. The chatbot will retrieve and display the case status, including Bench details, status stage, and the latest order date.



**NOTE:** At the end of the interaction, the chatbot prompts the user to click the Home button (△) to return to the main menu or to continue with a new query.

## 1.2 Cause List

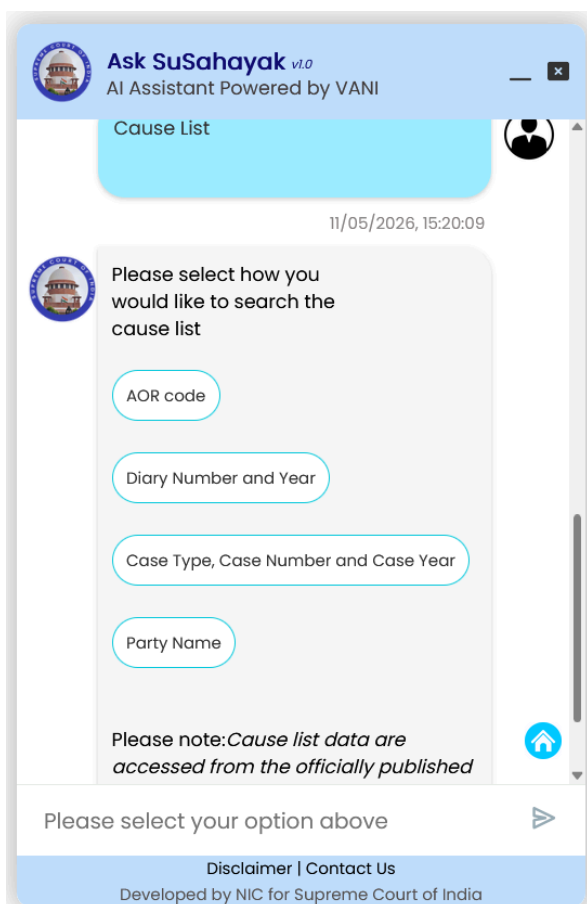
This module allows users to access the cause list for matters listed before the Supreme Court.

Under Cause List, the user is further required to enter either of these information to obtain details of cause list :

- a. AOR code
- b. Diary Number
- c. Party Name
- d. Case Number

### Steps to Use

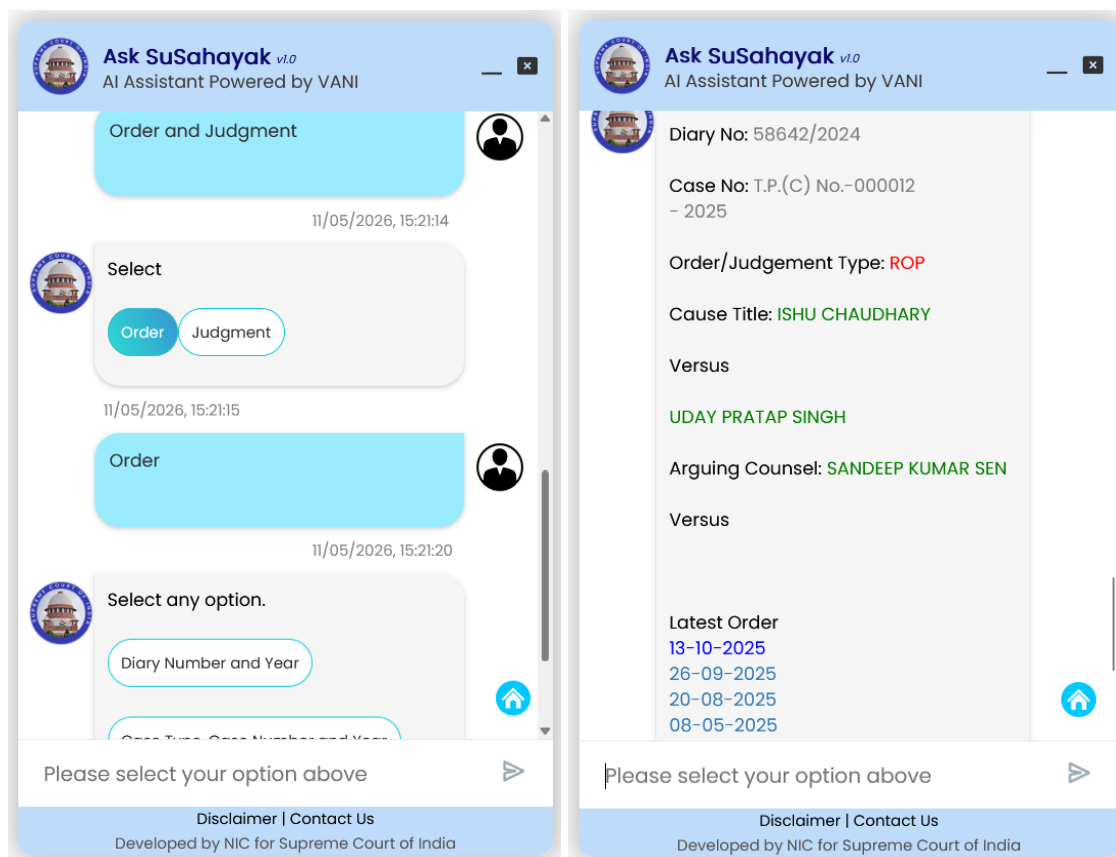
1. Click on the “Cause List” button on the welcome screen.
2. Select the preferred search method from the options provided.
3. Enter the required details in the input field.
4. The chatbot will display the relevant cause list details.



### 1.3 Orders and Judgments

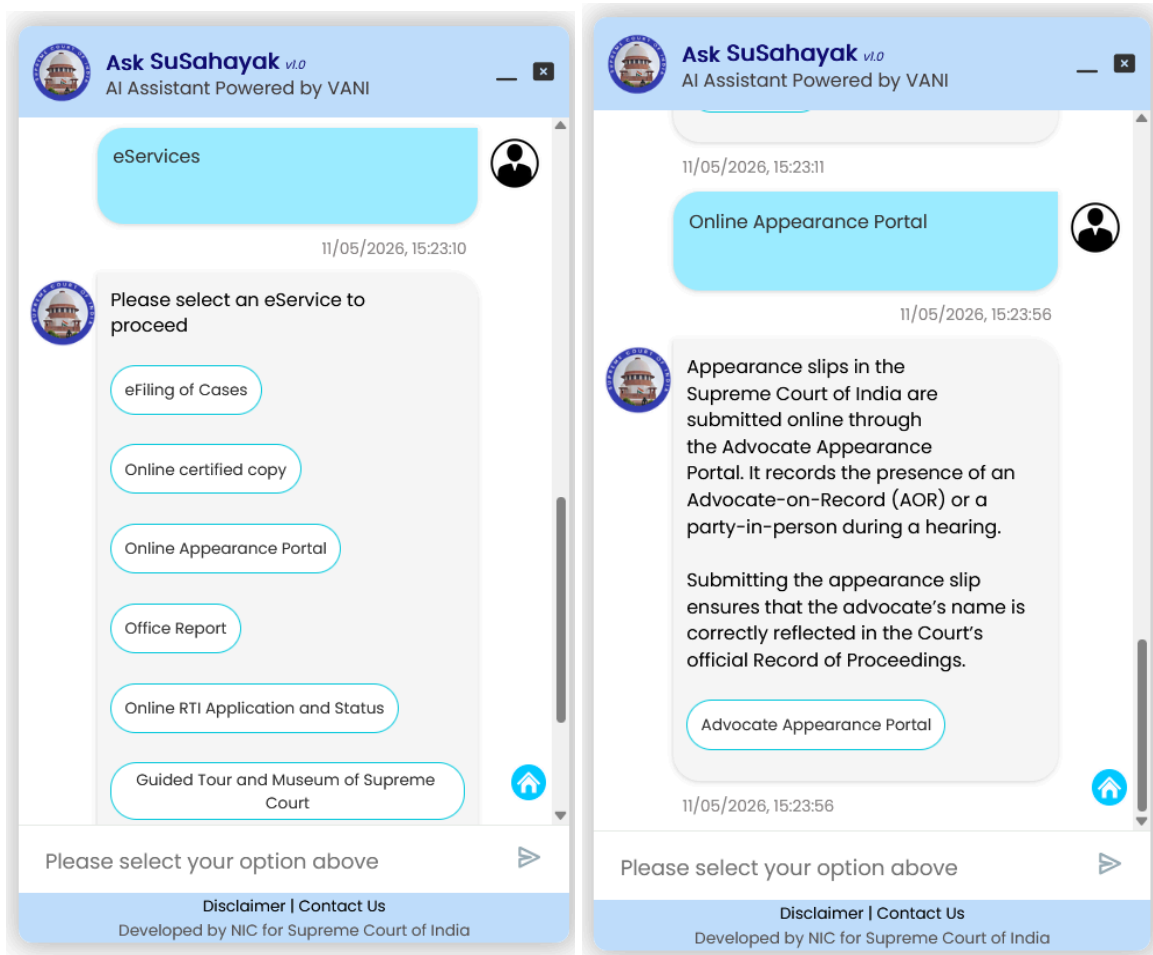
Under the Order and Judgments option, the user is required to enter either the option – Daily Order or Judgment. Within the Daily Order, the user needs to select either Diary Number, Case Number or Order Date.

Users are provided with a download link to view Orders/Judgments at the end of the chat.



## 1.4 E-Services

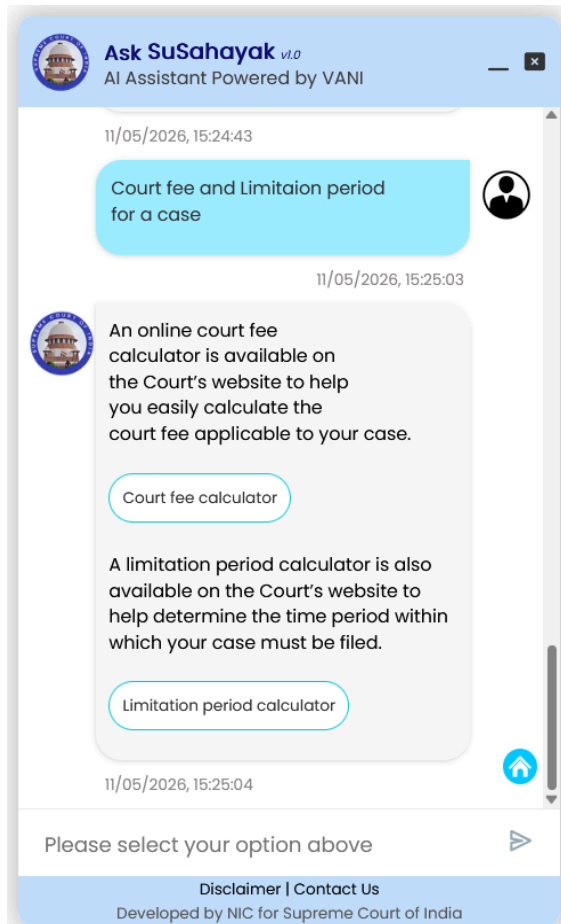
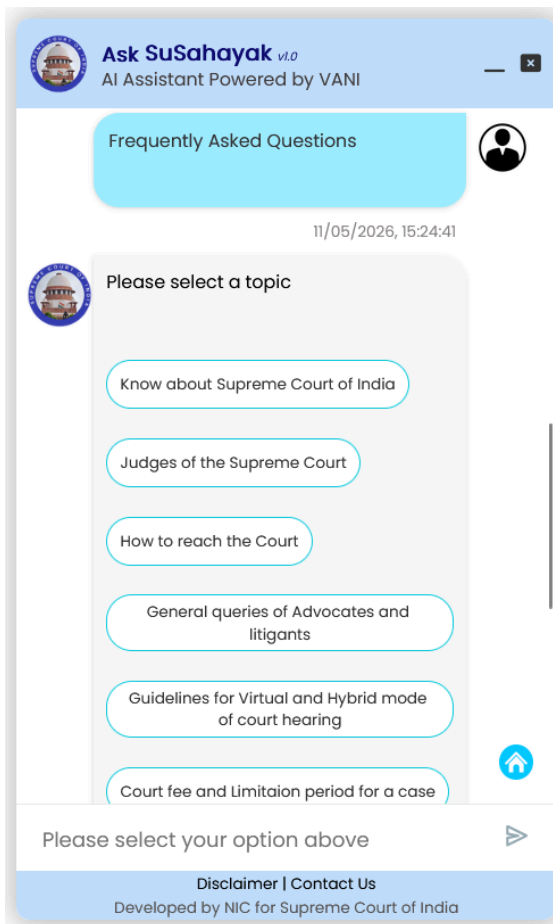
Under the e-services menu, the user is presented with an array of options related to various e-services (Online appearance, RTI, Certified copies, etc) to choose from –



A detailed process/guidance is provided by the chatbot depending upon the type of question / service required.

## 1.5 Frequently Asked Questions (FAQ)

The last option related to 'FAQ' guides the user in obtaining information related to most frequently asked questions related to Supreme Court such as Official Calendar of Supreme Court, Court fee, Guidelines for AOR, Guidelines for virtual court and hybrid court hearing, etc.



\*\*\* End of Manual \*\*\*