

SUPREME COURT OF INDIA
ADMN. MATERIALS (Maintenance)

F.No. 1/DispIT/2024/SCI(AM)

Dated: 05.10.2024

Last Date for Submission of Tenders: 04.11.2024 at 3.00 P.M.

Date & Time of Opening of Tenders: 05.11.2024 at 04.00 P.M.

E-TENDER NOTICE

<u>NOTICE INVITING TENDER FOR SELLING/DISPOSAL OF CONDEMNED E-WASTE ITEMS RELATED TO IT HARDWARE SUCH AS COMPUTERS, PRINTERS, UPS & ITS PERIPHERALS, ETC. ON "AS IS WHERE IS AND WHATEVER THERE IS BASIS"</u>
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1. **Online tenders/bids** are invited through Central Public Procurement Portal (CPPP), from authorised and eligible Dismantlers/ Recyclers of E-waste (registered with Central Pollution Control Committee or with the Delhi Pollution Central Board) (duly approved by the Government of India/State Govt.) for Disposal of Unserviceable Condemned IT Hardware Items/ Equipments (as per **Annexure-B**) on "**AS IS WHERE IS AND WHATEVER THERE IS BASIS**" from the premises of Supreme Court of India. The bids will be entertained online through CPP Portal only and **manual bids shall not be entertained.**

The bidders should quote the rate of each item individually and also to quote the consolidated price. It is to be noted that the CONSOLIDATED HIGHEST RATE as quoted by the bidders shall be considered and the highest bidder i.e. the bidder who quoted the highest consolidated rates shall be awarded the contract. The list of items have been shown at Annexure 'B'.

The IT Hardware Items/ Equipments under reference may be inspected by the interested tenderers, if they so desire, on all working days during 11.00 A.M. to 04.00 P.M. except Saturdays, Sundays and holidays by contacting Branch Officer, Admn. Materials Branch (tel. No. 011-23115864), Supreme Court of India, New Delhi.

2. Documents Download

Tender documents may be downloaded from official website of Supreme Court of India i.e. <https://www.sci.gov.in/notice-category/tenders> (for reference only) and Central Public Procurement Portal (CPPP) i.e. <https://eprocure.gov.in/eprocure/app> , as per the schedule as given in Critical Date Sheet as under:

CRITICAL DATE SHEET:-

Published Date	:	05.10.2024 (05.00 PM)
Bid Document Download / Sale Start Date	:	05.10.2024 (06.00 PM)
Inspection/ Clarification Start Date	:	14.10.2024 (11.00 AM)
Inspection/ Clarification End Date	:	18.10.2024 (04.00 PM)
Online Bid Submission Start Date	:	21.10.2024 (10.00 AM)
Online Bid Submission End Date	:	04.11.2024 (03.00 PM)
Bid Opening Date	:	05.11.2024 (04.00 PM)

Manual bids shall not be accepted. However, EMD is to be submitted in physical mode as per Clause 10.

3. Bid Submission

Interested tenderers are advised to visit the abovementioned websites regularly to keep themselves updated as any change/ modification in the tender will be intimated through these websites only.

Bids shall be submitted through online mode only at CPP Portal as under :

<https://eprocure.gov.in/eprocure/app>

The Tenderers/Firms are required to quote their highest/ best rates and are advised to follow the (instructions) “Instructions To Bidder for Online Bid Submission” as mentioned in Annexure- 'E' of this document and also in 'Downloads' (S. No. 19) for online submission of bids of CPP Portal.

4. The interested tenderers/ firms are expected to examine all the instructions, terms and conditions and specifications in the tender documents online. Failing to furnish all information required by the tender document in every respect will be at the tenderer's risk and may result in rejection of the tender. Bid documents may be scanned with 100 dpi with

black and white option which helps in reducing size of the scanned document.

5. Not more than one tender shall be submitted by one tenderer or tenderers having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.

6. Tenderer who has downloaded the tender from the Supreme Court of India website i.e. <https://www.sci.gov.in/notice-category/tenders> and Central Public Procurement Portal (CPPP) website i.e. <https://eprocure.gov.in/eprocure/app> **shall not tamper/modify the tender form including downloaded price bid template in any manner**. In case, if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer will be liable to be banned from doing business with Registry of the Supreme Court of India.

A. TERMS AND CONDITIONS OF TENDER

8. The tenderers/ firms are required **to quote their highest consolidated rate**. Tenders once submitted will not be allowed to be withdrawn till finalization of the matter. The tenderer shall not be entitled to revoke or change the quoted rates or to vary the terms & conditions of tender or any terms thereof till the process is completed.

10. Tenderers/ firms are required to provide Earnest Money Deposit (EMD) in form of Demand Draft (DD) of Rs.10,000/- (Rupees Ten Thousand Only). **The original EMD in the form of Demand Draft (to be made on or after publication date of this tender) must be submitted in a sealed envelope superscribing "Earnest Money for Disposal of Unserviceable Condemned IT Hardware Items/ Equipments" and addressed by name to Shri Anil Kumar Sharma, OSD (Registrar-II), Supreme Court of India, is to be submitted at Counter No. 2 (E-Sewa Kendra), Supreme Court of India, Main Building, well before the due date and time of bid submission (as mentioned on the Critical Date Sheet at Page No. 2 of this NIT). The tenderers are required to provide Demand Draft drawn in favour of "The Registrar, Supreme Court of India". Tender not accompanied with the EMD is liable to be rejected.**

11. **The tenderers/Authorised E-waste Recyclers shall have to submit the Authorisation Certificate** obtained from Central Pollution Control Board, Ministry of Environment & Forests, Govt. of India or with the Delhi Pollution Central Board , as the case may be, (approved by Government of India/State Govt.) in their own

name/organisation for collection/disposal of E-Waste items for Computers/IT peripherals etc. along with the tender documents. **The tenderers who are not authorized e-waste recyclers and do not hold e-waste recyclers authorization certificate are not eligible to submit their tenders.**

12. The EMD deposited by the **successful tenderer** will be adjusted against the money to be deposited by the tenderer, for lifting the IT Hardware Items under reference. The EMD deposited by the **unsuccessful tenderers** will be refunded without interest to the tenderer on written request after finalizing/ awarding of the Contract. Name of the firm, telephone number and name of item may be written on the reverse side of the Demand Draft.

13. Each tenderer has to sign and submit the attached **Tender Acceptance Letter as per Annexure 'D'**.

14. Bids will be opened as per date/time as mentioned in the **Tender Critical Date Sheet**.

15. The Registry, in its discretion, reserves the right to reject or accept any or all tenders, partly or completely, at any time without assigning any reason thereof.

16. Each tenderer has to certify that all the terms and conditions are acceptable to them. The Earnest Money Deposit shall stand forfeited in case of breach of any of the conditions mentioned herein.

17. Notice Inviting Tenders will be available for download from the official website of the Supreme Court of India i.e., **www.sci.gov.in** and Central Public Procurement Portal (CPPP) i.e. <https://eprocure.gov.in/eprocure/app> after 06.00 P.M. on 05.10.2024.

18. Hypothetical or conditional Tender shall not be entertained. Tender once submitted shall not be allowed to be withdrawn or altered. If the tender is withdrawn or altered by the concerned party at any time after it is submitted, appropriate action will be taken, which may include confiscation of EMD or/and also debarring the tenderer for future participation in tenders floated by the Registry of the Supreme Court of India.

19. The Registry will deal with the tenderer directly and no middlemen or commission agents etc. should be approached by the tenderer to represent the cause and they will not be entertained by the Registry.

20. The Registry reserves the right to make any change, at any time, in the terms and conditions of the Notice Inviting Tender and accept or reject any or all tenders wholly or partly without assigning any reason thereof.

21. It is not binding on the part of the Registry to accept the highest quoted rate as submitted by any bidder for any reason whatsoever.

SUBMISSION OF TENDER

22. The tender shall be submitted online in two (2) parts, viz., **Technical Bid** and **Price Bid**.

23. Bids are invited only from the firms registered with Central Pollution Control Committee or with Delhi Pollution Control Board (duly approved by the Government of India/State Government) for selling/ disposal of condemned E-waste items such as computers, printers, UPS & its peripherals as per performa annexed herewith as “Annexure-’A’”. Bids received from the unregistered firms shall be summarily rejected.

24. Inspection of material should be done carefully only by the authorized representatives of the prospective tenderers in the premises of Supreme Court of India during office hours, on prior intimation to the Registry through e-mail at boamsupremecourt.sc@nic.in.

25. All the pages of bid being submitted must be signed and sequentially numbered by the tenderer, irrespective of nature of content of the documents before uploading and tenderer will **submit signed Tender Acceptance Letter annexed as 'Annexure-'D'**.

26. Technical Bid

The following documents are to be furnished by the tenderers/firms along with **Technical Bid** as per the tender document:

- i) Signed and Scanned copy of **proof of Earnest Money Deposit**.
- ii) Signed and Scanned copy of Annexure 'A' & 'C' .
- iii) Signed and Scanned copy of valid Registration Certificates, PAN No, GST, etc.
- iv) Signed and Scanned copy of Annexure ‘D’- Tender Acceptance Letter.
- v) Signed and Scanned copy of Authorization Certificate obtained from Central Pollution Control Board (CPCB)/ Ministry of Environment & Forests (MoEF), Government of India or with Delhi Pollution Control Committee/ Pollution Control Board (approved by Central Government / State Government).

27. The tenderers who are not authorized e-waste recyclers and do not hold e-waste recyclers authorization certificate are not eligible to submit their tenders.

28. Price Bid

Schedule of price bid in the form of CPPP_BOQ_DISPIT.xls.

The below mentioned Financial Proposal/Commercial bid format is provided as CPPP_BOQ_DISPIT.xls along with this tender document at <https://eprocure.gov.in/eprocure/app>. Tenderers are advised to download it as it is and quote their offer/rates in the permitted column and upload the same in the commercial bid. Tenderers shall not tamper/modify downloaded price bid template in any manner. In case, if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with the Registry of the Supreme Court of India.

29. No amount of money will be paid by the Registry to the successful tenderer in connection with expenses on costs of commuting, manpower or any applicable taxes/charges etc.

TERMS & CONDITIONS FOR THE SUCCESSFUL TENDERER

30. The successful tenderer will have to deposit the final bid amount (after adjustment of EMD if any), by way of Demand Draft/ pay order drawn in favour of "The Registrar (Admn.), Supreme Court of India, New Delhi", within one week from the date of receiving the work order.

31. The successful tenderer will have to remove/ lift the material in one lot at their own expenses under the supervision of the designated Officers/ Officials of the Computer Cell of the Supreme Court Registry, within one week from the intimation for lifting the same after depositing the entire bid amount. In case the material is not removed within the prescribed time, the EMD may be forfeited and any loss whatsoever occurring due to this, will be recovered from the bidder.

32. The successful tenderer shall undertake/ensure that the character and antecedents of any personnel so assigned to the Registry has been got verified by the Police Authorities and record be maintained to this effect and which further shall be verified from time to time.

33. The successful tenderer shall engage his/ her own labour for lifting the same only from the place earmarked for the purpose and shall have to bear the cartage for lifting the same.

34. The successful tenderer shall ensure that the personnel so deployed should maintain due decorum as well as prohibit its personnel on duty from smoking or lighting fire within the premises where they are deployed and also restrain them from collaborating or mixing up with any outside element or with the worker/staff of the Advocates, etc.

35. The Registry shall have no liability, financial or otherwise, for any harm/damage/injury incurred by the personnel deployed by the successful tenderer in the course of performing of the work.

PENALTIES

36. Even after awarding the said contract, the Registry reserves the right to terminate the same, if the successful tenderer defaults and to entrust the work to the tenderer with next highest rates until all the options among tenderers are exhausted.

37. If the successful tenderer abandons the contract prematurely, or fails to perform his part of contract, the EMD or any part thereof will be liable to be forfeited.

38. The Earnest Money Deposit of successful tenderer shall stand forfeited in case of breach / default of any of the conditions mentioned herein.

Sd/-

(Padma Sundar)
Assistant Registrar (AM)

Encls. : Annexures – ‘A’ to ‘E’

Note :The Registry will remain closed from 07.10.2024 to 12.10.2024 on account of Dussehra Holidays and from 28.10.2024 to 02.11.2024 on account of Diwali Holidays.

SUPREME COURT OF INDIA
ADMN. MATERIALS (P&S)

F.No. 1/DispIT/2024/SCI(AM)

Dated: 05.10.2024

**NOTICE INVITING TENDER FOR SELLING/DISPOSAL OF CONDEMNED E-WASTE
ITEMS RELATED TO IT HARDWARE SUCH AS COMPUTERS, PRINTERS, UPS & ITS
PERIPHERALS, ETC. ON "AS IS WHERE IS AND WHATEVER THERE IS BASIS"**

PROFORMA
(To be filled by the tenderer)

1. Name of the firm with address :
2. Name of the Contact Person :
3. Telephone Nos. :-
 - i) Office :
 - ii) Mobile :
 - iii) Residence :
 - iv) Fax Number :
 - v) E-mail ID :
4. PAN No. :
5. GST Regn. No. :
6. Regn. No. with Delhi Pollution Central Committee/Board :
(Copy of Regn. Certificate to be enclosed)
7. Validity of Rates :
8. Whether authorised e-waste recycler certificate attached : Yes / No.
9. Name and address of the Govt. offices etc. of which the tenderer is having the contract
with name of contact person & telephone/mobile Number :
10. Whether all the terms & conditions of NIT are agreeable :

Place:

Dated:

Signatures of Authorised Signatory of the Firm
[Name & Address of firm(with stamp)]

SUPREME COURT OF INDIA
ADMN. MATERIALS (P&S)**F.No. 1/DispIT/2024/SCI(AM)****Dated: 05.10.2024****NOTICE INVITING TENDER FOR SELLING/DISPOSAL OF CONDEMNED E-WASTE
ITEMS RELATED TO IT HARDWARE SUCH AS COMPUTERS, PRINTERS, UPS & ITS
PERIPHERALS, ETC. ON "AS IS WHERE IS AND WHATEVER THERE IS BASIS"****LIST OF SCRAP/CONDEMNED E-WASTE COMPUTER/IT ITEMS TO BE
SOLD/DISPOSED UNDER E-WASTE.**

Sl.No.	Hardware Type	Details of IT Hardware Items	Qty	Year of purchase
1.	Computer	HP Desktop Computer	215	2008
2.	Computer	HCL Desktop Computer	153	2012
3.	Computer	Dell OptiPlex 3020 Desktop Computer	156	2015
4.	Printer	HP 2055dn Duplex Printer	231	2009
5.	Printer	HP 1566 Laser Printer	106	2011
6.	Printer	HP M1522n Multi- functional Printer	15	2009
7.	Printer	HP P1008 Mono Laser Printer	6	2009
8.	Printer	Ricoh SP3510 Multi- functional Printer	12	2015
9.	Printer	HP 7110 Office Jet Printer	14	2015
10.	Printer	HP 1025 Color Printer	3	2016
11.	Printer	Ricoh SP 310dn Duplex Laser Printer	46	2016
12.	Printer	Ricoh 3600dn	71	2016
13.	Photocopier	Ricoh MP2014	5	2018
14.	Photocopier	Ricoh MP1813L	8	2016

15.	Photocopier	Canon	1	2015
16.	Laptop	ACER	7	2017
17.	Kiosk	Information Kiosk	6	2015
18.	Photocopier	Ricoh MP2001	4	2013
19.	Photocopier	Ricoh MP3053	2	2015
20.	Display Board	LG 19 inch	8	2017
21.	Display Board	Samsung 65 inch	1	2020
22.	Display Board	Philips 52 inch	1	2008
23.	Display Board	LG 55 inch	1	2017
24.	Display Board	Sony 32 inch	1	2009
25.	Display Board	Samsung 40 inch	1	2018
26.	Printer	Ricoh SP440dn	5	2017
27.	UPS	BPE 650V	112	2017
28.	UPS	Cyber Power 650V	409	2017
29.	UPS	Microtek 650V	3	Not traceable
30.	UPS	Powercom 650V	1	Not traceable
31.	UPS	APC 650V	1	Not traceable
32.	UPS	Intex 650V	1	Not traceable
33.	UPS	Zebronic	1	Not traceable
TOTAL			1607	

ANNEXURE- 'C'

F.No. 1/DispIT/2024/SCI(AM)

**NOTICE INVITING TENDER FOR SELLING/DISPOSAL OF CONDEMNED E-WASTE
ITEMS RELATED TO IT HARDWARE SUCH AS COMPUTERS, PRINTERS, UPS & ITS
PERIPHERALS, ETC. ON "AS IS WHERE IS AND WHATEVER THERE IS BASIS"**

UNDERTAKING FOR DISPOSAL OF E-WASTE

I/We _____ Name of the Firm/ Agency/ Company do

hereby solemnly affirm and declare that e-waste items out of old/obsolete/unserviceable computer hardware etc. will be stored/process/disposed off as per Rule 12 of Chapter IV of e-Waste (Management and Handling) Rules, 2011 and all other applicable Rules.

Place:

Dated:

Signatures of Authorised Signatory of the Firm
[Name & Address of firm(with stamp)]

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,

The Registrar (Admn.)
Supreme Court of India
New Delhi-110001

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

**NOTICE INVITING TENDER FOR SELLING/DISPOSAL OF CONDEMNED E-WASTE
ITEMS RELATED TO IT HARDWARE SUCH AS COMPUTERS, PRINTERS, UPS & ITS
PERIPHERALS, ETC. ON "AS IS WHERE IS AND WHATEVER THERE IS BASIS"**

Dear Sir,

1. I/We have downloaded/obtained the tender document(s) for the above mentioned
'Tender/Work' from the web site(s) namely:

as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. 1 to (including all documents like annexure(s), schedule(s), etc .), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organization too have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking/Autonomous Organization etc. or prosecuted by any Court of Law..

6. I / We certify that all the information furnished by our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully,

Date:

Place:

(Signature of the Tenderer)
with Official Seal

Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Online bidder Enrollment” on the CPP Portal which is free of charge.
- 2) As part of the enrollment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / email in case there is any corrigendum issued to the tender document.

3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.

2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

Note: My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.

SUBMISSION OF BIDS

1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.

4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

9) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.