



Standard Operating Procedure for Preparing Accessible Court Documents

E-Committee, Supreme Court of India
2022

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Preparing Accessible
Court Documents**



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Procedure for Preparing Accessible Court Documents:

I Preparing Accessible Documents:

1. The original text material and documents [including main petition or appeal, interlocutory applications etc.] can be prepared electronically using Microsoft Word or LibreOffice Writer software.
2. When creating a document, there are a few basic steps that should be followed in order to ensure the document is accessible. The core steps needed for accessibility are:
 - a. Use headings (Build-in Heading styles available in Styles tab must be used).
 - i. Headings should form an outline, using the “Heading 1” style for the main heading, and “Heading 2” for sub-headings. If there are additional levels of headings within the document’s outline, using “Heading 3”, “Heading 4”, etc.
 - b. Use lists (Build-in lists styles must be used)
 - c. Use meaningful hyperlinks. Ensure that the text of the hyperlink serves the purpose.
 - d. Provide an image description of pictorial evidence. In other words, add ‘Alt Tag’ to images, shapes, smart art or charts.
 - e. Using accessible fonts:

These include Arial and Calibri. Font size 13. Line spacing 1.5. Gap between two paragraphs should be 20 cm. Cursive fonts should not be used.
 - f. For newspaper cuttings and other forms of evidence that are illegible/ image-based, provide a plain text transcript of the same.
 - g. Text in the document should not be underlined, as it hampers smooth access for the disabled.

- h. All capitals in the text, mostly used in title of the applications are also a challenge to accessibility of text. Thus sentence case should be used and small caps should be avoided.
 - i. The paragraphs in the document should be left-aligned. Although justified text may look more visually appealing, it must be avoided as extra spaces within lines make it inaccessible for users.
 - j. Identify document language.
 - k. Use tables wisely, by clearly labelling column and row headers. The headers must be in the first row only. If need be, more detailed labelling for CSV type formatting would be good [e.g. spreadsheets found on data.gov.in]. Do not use 'merged cells' or 'split cells' or do not put in blank lines.
 - l. Regional/vernacular content must be rendered in unicode font.
 - m. Use sufficient colour contrast between the foreground text and background colour. Use accessibility checker or applications like Color Contrast to analyse the document for insufficient colour contrast.
 - n. Use the Accessibility Checker for ensuring that the document contains no errors or warnings.
3. The documents should be converted into Portable Document Format (PDF) using any PDF converter or in-built PDF conversion plug-in provided in the software. The process of converting word file to PDF is provided in **Annexure 1**.
4. Fonts in PDF documents should not be compressed. To this end, when optimizing PDFs for size, ensure that this is done without un-embedding the fonts or their subsets. When compressed fonts are used, the screen reader used by the visually challenged reads multiple words together, without spaces. For instance, "It Can be Done" is read as "itcanbedone". Letter spacing should be used, so that different characters can be distinguished from one another. Otherwise, for instance, "rn" used together, without spacing, can be mistaken for the letter "m".

5. Documents in Electronic Publication [EPUB] format make for a more conducive reading experience. To the extent possible, all documents should be made available in EPub format.
6. Documents prepared using automatic workflow methods, such as dynamic PDFs, must be made accessible to persons with disabilities.

II Generating Accessible PDFs:

Microsoft Word (Windows)

7. Go to File > "Save As..." and select PDF from the choices provided. By default this produces a PDF that preserves the document's accessibility features.
8. When saving, select Options and be sure that "Document structure tags for accessibility" is checked. This is checked by default but could become unchecked under certain circumstances.
9. If you select "Minimize Size" to reduce the size of your PDF, be sure to repeat the preceding step, as this option might uncheck the "Document structure tags for accessibility" checkbox.

LibreOffice Writer

10. Open the file you wish to save. Go to "File" > "Export As" > "Export as PDF". It will open PDF options window. Select "Archive (PDF/A)", "Universal Accessibility (PDF/UA)" and "Tagged PDF (add document structure)" options. Click the Export button. This will create PDF file.

Microsoft Word (Mac)

11. Go to File > "Save As..." and select PDF from the choices provided. By default this produces a PDF that preserves the document's accessibility features.

12. When saving, be sure the radio button labelled “Best for electronic distribution and accessibility” is selected.

III Checking Accessibility:

In Microsoft Word

Select Review Tab -> Select Check Accessibility.

Note: the precise way to access the ‘check accessibility’ option may change in future versions of Microsoft Word or LibreOffice Writer.

In LibreOffice Writer:

Select Tools Tab -> Select Accessibility Check.

For activating the “Accessibility Check” feature, the experimental features has to be enabled for LibreOffice.

Review your results. You'll see a list of errors, warnings, and tips with how-to-fix recommendations for each.

IV PDF Remediation

13. In exceptional circumstances, for instance where certain documents that are to be enclosed are originally in hard copy form and have to be scanned, they must be in Optical Character Recognition (OCR) enabled PDF format. They should not be scanned using poor quality solutions like Cam Scanner, or by taking pictures of the physical copy. The document should be scanned using an image resolution of 300 dpi (dot per inch). This exception of scanning documents is only allowed if the document that is to be scanned is legible and has not been electronically prepared using Microsoft Word or LibreOffice Writer Software by the advocate or the party concerned. If the document is illegible, it must be typed and

directly converted to PDF. The process of creating accessible scanned documents is provided in **Annexure 2**.

V Bookmarking

14. The text documents prepared in Microsoft Word/LibreOffice Writer as well as scanned documents should be merged as a single PDF file and any PDFs generated through merging or otherwise should be book-marked. Any free open source or paid software can be used to split and merge PDFs and add bookmarks. Preferably headings should be used as bookmarks.

VI Digital Signatures

15. All documents should be digitally signed.

VII Pagination:

- The process of pagination needs to be more accessible and streamlined. The High Courts need to develop proper mechanism for the same by issuing appropriate practice notes or directions. The properly paginated paper-book can be shared with lawyers. This will ensure that lawyers and judges work with the same pagination and are able to communicate with each other more seamlessly during oral arguments. In addition to improving accessibility, this will also enhance judicial efficiency.
- The Registry can publicly display the last page of the filing to enable the lawyers to electronically paginate their filings for, *inter alia*, any additional documents, interlocutory applications and miscellaneous application.
- Footers can be used to insert page numbers so that they can be read by screen readers.

VIII Tagging PDFs

16. A tagged PDF includes hidden accessibility mark-ups that, when properly applied, help to optimize the reading experience of those who use screen readers and other assistive technology. Tags can be added to untagged documents using Adobe Acrobat Pro. There are several ways to do this:

- (i) add tags from the Make Accessible Action Wizard (Acrobat Pro Latest Version);
- (ii) add tags from the Accessibility Checker results; or
- (iii) add tags manually via the Tags panel. For example, "Add tags to the Document" feature of Acrobat Pro can be used to add tagging to the document.
- (iv) In LibreOffice Writer, Open the file you wish to save. Go to "File" > "Export As" > "Export as PDF". It will open PDF options window. Select "Archive (PDF/A)", "Universal Accessibility (PDF/UA)" and "Tagged PDF (add document structure)" options. Click the Export button. This will create tagged PDF file.

18. Ensure that the tagged PDF's reading order is logical.

19. Set the document's primary language. This helps screen readers to detect the language of the text and switch to the appropriate text to speech synthesizer. When there are parts of the document which are other than in the primary language, make sure to set their appropriate language.

20. Add the document title so that it is reported in the toolbar and screen reader pronounces the document title correctly.

21. Use high-contrast colours. Or ensure that the foreground colour of the text against the background colour meets the ratio of 4*5*1.

Add the tags as per the content structure such as marking the content as headings, lists, tables, footnotes, endnotes.

22. Ensure that the page thumbnails and tab order are aligned from the page properties as the users of screen readers use tabs to navigate a pdf.

23. Make sure to tag all form fields and include relevant description so that the PDF forms can be filled independently by screen reader users. This will only be relevant if any forms are prescribed in PDF format for e-filing.

IX E-Stamps

24. E-Stamps should be used instead of physical stamps as physical stamps cause difficulty in a screen reader being able to access the text. Whenever physical stamps have to be used, these stamps should not be placed in the pleadings but instead on a separate white paper. Physical stamps should not be placed on judgement copies.

X Configuring Security Settings to Enable Screen Reader Access

25. Security settings of PDFs must be configured to enable 'copying content for accessibility'. Specifically, in the security tab of the document properties, verify that "copying content for accessibility" is allowed.

XI Avoidance of Use of Water Marks

26. They make PDFs inaccessible [by coming in the way of the screen reader being able to interact with the textual content directly] and should not be used.

XII No Handwritten Data Entries in the PDF

27. Handwritten content cannot be identified by screen readers. Therefore, all such data points must be typed out.

XIII Having a special dispensation for lawyers/judges/litigants with disabilities

28. While the aforesaid measures must be implemented with urgency and seriousness, it is important to recognize that, in many High Courts and District Courts, hard copy [physical] filing is still the norm. Therefore, every High Court and District Court must ensure that a disabled lawyer can opt for e-filing. Presently, physical filing is the norm and even though a lawyer may navigate through this process with the help of his attorney/clerk, everyone cannot afford this luxury. Further, placing the onus on the disabled lawyer to do so is inconsistent with the text and objects of the Rights of Persons with Disabilities Act, 2016. In order to effectuate this, the registry can maintain a list of disabled lawyers practicing in the concerned Court. As soon as a lawyer whose name is in such a list, the option of digital filing should become available to him/her. Under this option, the entire proceedings should go the digital route. Appropriate practice directions in this regard need to be issued by all High Courts within a period of three months from the date of receipt of this Standard Operating Procedure.

XIV Accessibility committee in every High Court and District Court:

29. Addressing accessibility barriers is an ongoing challenge and therefore requires sustained institutional attention. As a result, it is desirable that every High Court and District Court must set up an Accessibility Committee at the earliest on the receipt of this model Standard Operating Procedure.

30. As mentioned in point 28 above, a disabled lawyer/litigant/judge can request the Committee to enable him/her to access any filings in digital format that comply with the accessibility protocols outlined in this Standard Operating Procedure as well as to make their own filings using the e-filing

system. For this purpose, the email address of the Committee should be widely publicized on the website of the concerned court. A disabled lawyer/litigant/judicial officer can contact the Committee via email to request access to an accessible filing. On verifying that the requesting party's name is contained in the database of disabled lawyers maintained by the concerned Court, the Accessibility Committee should pass an order, directing the registry to comply with the request for providing accessible filings in a given matter within a reasonable time period, as prescribed by the Accessibility Committee.

31. The composition of the Committee for the High Court can be as follows: one High Court judge, one registrar level officer, two assistant registrar level officers, one technical expert, one staff member and one or two advocates. It is desirable to have One or two members of the committee be persons with disability.
32. The composition of the Committee for the District Court can be as follows: one additional district judge, one Sub Judge/Senior, one advocate and a District System Administrator. One or two members of the Committee should be persons with disability. The High Court Accessibility Committee should monitor the work of the District Court Accessibility Committees coming within the concerned High Court's remit.
33. The composition of the Committee and its contact details must be publicized on the website of the concerned Court. Any accessibility challenges faced by the disabled in accessing the justice system [in addition to those mentioned in point 28] can be brought to the Committee's attention and must be dealt with in a swift and effective fashion, in a manner consistent with the Rights of Persons with Disabilities Act, 2016, and the rules framed thereunder. The Committee should also publish, on a quarterly basis, data as to how many requests for accessible filings/court documents or any other reasonable accommodation were made to it and how many amongst them were disposed of.

XV. Training and sensitization

34. All State Judicial Academies, and the National Judicial Academy, shall, in co-ordination with the relevant courts, should conduct regular trainings for lawyers and court staff on: [a] creating accessible documents and [b] dealing with the needs of persons with disabilities with appropriate care and sensitivity.

Such trainings should be made part of the annual calendar of the aforesaid Academies.

XVI. Review and revision:

35. As technology proceeds at a rapid pace, so do the standards to ensure accessibility. Consequently, this Standard Operating Procedure must be reviewed every two years and suitably modified.

XVII Accessible PDF Techniques for WCAG 2.0:

36. For more information It can be accessed from the following link:

<https://www.w3.org/TR/WCAG20-TECHS/pdf.html>

Note: Whilst the links and references are provided to help relevant stakeholders for guidance only, it shall be the responsibility of each stakeholder to ensure compliance with the latest guidelines, standards and international best practices recommended by the relevant application provider.

Annexure 1

How to convert word file to PDF

Microsoft Word 2007

Microsoft Word 2007: Open the file you wish to save. Click the "File" button in the top left-hand corner. Go to "Save As" > "PDF". In case of unavailability of this option, open the URL - <http://www.microsoft.com/downloads> for the downloading of Microsoft's free PDF and XPS converter.

Microsoft Word 2010/13 : Click File, Share. From the Share menu, Click Create PDF Document then on the right-side click Create a PDF.

Other Versions of Microsoft Word: Open the file you wish to save. Go to "File" > "Print". Click the dropdown list of installed printers and select "PDF".

LibreOffice Writer

It is a free, open-source word processor that is fully compatible with MS Word. It will run in Windows, Mac and Linux operating systems.

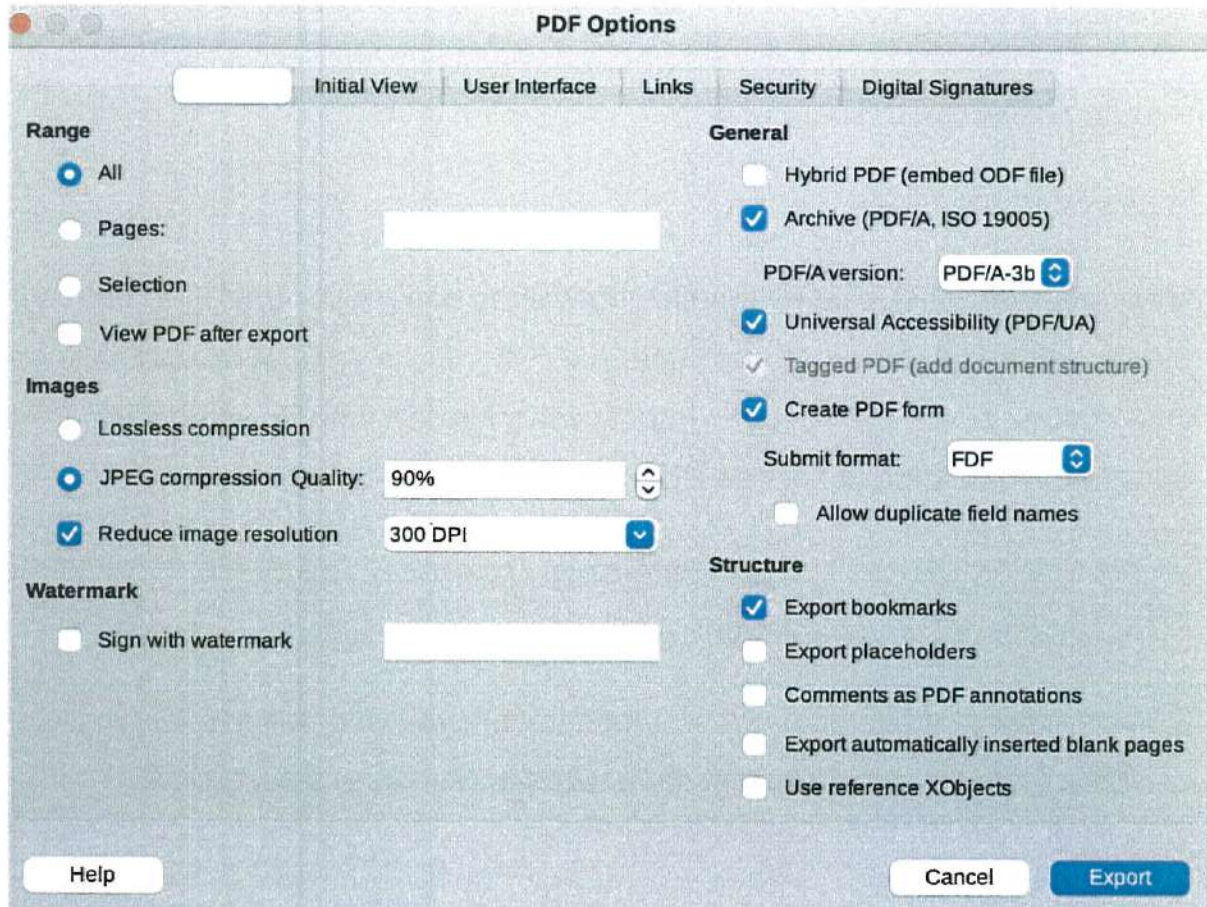
LibreOffice can be freely downloaded from the following link:

<https://www.libreoffice.org/download/download/>

Double click on the downloaded file to install LibreOffice on your computer. Open the Word document you want to convert in LibreOffice Writer.

From the main menu, select "File" > "Export As" > "Export as PDF". There is also an export to PDF button right on the main taskbar.

Choose a file name for your PDF. Make sure that everything else is how you want it. Click "Okay" or "Save" to convert. This will convert your document.



Free PDF conversion website.

There are many free, easy to use PDF conversion sites available online.

Annexure 2

Creating Accessible Scanned Documents (PDF Remediation)

PDF remediation is the process by which digital information is clearly labelled (or, “tagged”) and organized so that people using assistive technology can get the same information from the document that anyone would. It requires a remediation tool and some understanding of remediation procedures.

Process of creating an accessible scanned document in Acrobat Pro:

- (i) open image scanned document in Acrobat Pro;
- (ii) perform OCR Text Recognition and find all OCR suspect;
- (iii) add tags to the document;
- (iv) use Reading Order and Editing Tools etc. and perform Full Check Features in Acrobat Pro;
- (v) if any errors are found, fix them;
- (vi) if no errors are found, check the document in PDF Accessibility Software (PAC3) for PDF/UA compliance; and
- (vii) if any errors are found, edit the document in Acrobat Pro as per point (iv).

Open-Source software for PDF Remediation:

OCRMYPDF

OCRMYPDF adds an optical character recognition (OCR) text layer to scanned PDF files, allowing them to be searched. It is working as a terminal application. Basic knowledge of terminal usage is required for using this software application.

A. Installation: In Ubuntu 20.04

sudo apt install ocrmypdf

B. *Add an OCR layer and convert to PDF/A*

```
ocrmypdf input.pdf output.pdf
```

C. *Installing local language packages:*

```
sudo apt install tesseract-ocr-kan (For installing Kannada OCR package)
```

```
sudo apt install tesseract-ocr-hin (For installing Hindi OCR package)
```

D. *Example (For OCR in local languages):*

```
ocrmypdf -l kan k1.pdf k1_ocr.pdf
```

```
ocrmypdf --mim-l tam output.pdf test-tamil.pdfcc
```



Annexure B
Findings of audit

Sl No.	High Courts	Issue	Solution
1	Allahabad	Different items are not provided as separate paragraphs thereby making navigation difficult.	Paragraph breaks can be inserted between different item numbers
2	Andhra Pradesh	No issues reported	-
3	Bombay	<ol style="list-style-type: none"> 1. The 'causelist' link is a mouseover link. Many users may simply fail to notice that the link has gotten activated on pressing enter on it. 2. The text-based cause list is partially accessible, but it would be more convenient to read it if every case entry could be put up in a separate paragraph in the table. This way, the visually challenged user would be able to go from one case to the other by pressing control+up and down arrow on their keyboard. 3. The PDF causelists are very inaccessible, as the content is not laid out in a para-wise fashion, for each case separately. The screen reader interprets the cause list as an 	<ol style="list-style-type: none"> 1. Mouseover links should be turned into ordinary links. 2. Paragraph breaks can be inserted between different item numbers

		unbroken wall of text. It would be good to have line-breaks separating each entry.	
4	Calcutta	<ol style="list-style-type: none"> 1. Calendar to select date is not very accessible. 2. Different item numbers are not in separate paragraphs. 	<ol style="list-style-type: none"> 1. To enable effective selection of dates, a combo box calendar should be used. 2. Paragraph breaks should be used between item numbers. 3. HTML cause-lists should be made available.
5	Chhattisgarh	No way to open cause-lists. Pressing enter on the 'cause list' link on the High Court website does not yield any result.	Cause-list button needs to be made accessible.
6	Delhi	No issues due to the recent steps taken by the High Court administration.	-
7	Gauhati	<ol style="list-style-type: none"> 1. Search parameters to obtain a cause list based on a court-wise basis are not working. 2. Different item numbers in the cause-list are not separated by paragraph breaks. 	<ol style="list-style-type: none"> 1. Accessible search parameters [such as combo boxes and buttons] must be used. 2. Different item numbers should be separated by paragraph breaks.
8	Gujarat	Image captcha used, so cause list cannot be opened.	Functional audio/text captcha should be introduced. Further, for those who are deaf-blind, an

			alternative authentication mechanism, such as OTP authentication should be used, as a captcha will not be accessible for them.
9	Himachal Pradesh	No issues identified	-
10	Jammu & Kashmir and Ladakh	Cause lists are not available due to some glitch in the website.	-
11	Jharkhand	Different items are not provided as separate paragraphs thereby making navigation difficult.	Paragraph breaks can be inserted between different item numbers
12	Karnataka	Get details button after filling up the form for cause lists is not working.	Headings can be created in the website for easy navigation and the get details button can be checked for its clickability.
13	Kerala	Cause list is a searchable and accessible PDF. No fixes required. However, the button to activate a captcha at some places on the website is an unlabelled button.	Labelling the button to activate a captcha
14	Madhya Pradesh	The show button does not lead to the next page after entering captcha. The combo box for entering dates is not accessible.	The show button can be checked for its clickability and accessibility with a screen reader. Further, an accessible combo box needs to be ensured.
15	Madras	No issues identified	-
16	Manipur	The combo box for entering dates is not accessible. The	Making the "go" button into a clickable button and

		button to record the date is not labeled and is a graphic image instead.	making the combo box navigable.
17	Meghalaya	Server error: cause list unavailable.	-
18	Orissa	Different items are not provided as separate paragraphs thereby making navigation difficult.	Paragraph breaks can be inserted between different item numbers
19	Patna	HTML cause-lists are accessible but PDF cause lists do not have paragraph breaks between item numbers.	Insertion of paragraph breaks between item numbers.
20	Punjab and Haryana	Captcha is labeled as a graphic and is not clickable	It will be useful to make it into a clickable button. PDF could not be accessed due to the entry level barrier in entering captcha in the first place.
21	Rajasthan	<ol style="list-style-type: none"> 1. HTML cause-list is accessible but in the pdf cause list items are not separated by paragraph breaks. 2. Links are not accessible and are mouse over links. 	<ol style="list-style-type: none"> 1. Avoid mouseover links. 2. Put paragraph breaks between item numbers.
22	Sikkim	<ol style="list-style-type: none"> 1. No search parameters to customize cause-list. 2. PDFs are accessible. 	Accessible search parameters should be developed.
23	Telangana	Cause list is a searchable PDF. No fixes required.	-

24	Tripura	Different item numbers are not separated by paragraph breaks in the PDF cause list.	Paragraph breaks should be added.
25	Uttarakhand	No issues identified.	-