



GOVERNMENT OF MEGHALAYA
DIRECTORATE FOOD CIVIL SUPPLIES & CONSUMER AFFAIRS
MEGHALAYA, SHILLONG

NO.DSCA 44/ 2020/3

Dated Shillong, the 28th October, 2020

*Mr. K. Tyndey
to upload in
official website
Dti
3/11/20*

From :- P Bakshi I.A.S.,
Director,
Food Civil Supplies and Consumer Affairs,
Meghalaya, Shillong.

FAX NO. :: 0364 - 2224108 / 2504892.
E MAIL ADDRESS : fcsc-meg@nic.in

To :- The Deputy Commissioner (S),
Shillong/Nongstoin/Nongpoh/Jowai/Williamnagar/
Tura/Baghmara/Mawkyrwat/Khliehriat/Ampati/Resubelpara

The Secretary
Meghalaya State Consumer Disputes Redressal Commission, Shillong

The President
District Consumer Disputes Redressal Forum, Shillong/ Tura/Jowai/
Nongstoin/Nongpoh /Williamnagar/ Baghmara

Sub :- CONSUMER PROTECTION ACT. 2019 -reg.to.

Sir/Madam,

With reference to the subject cited above, I am sending herewith (enclosed) a copy of Government's Letter No. Sup.70/2006/504 dt 22/10/2020 along with its enclosures which is self explanatory . In this connection, you are requested to kindly make wide publicity on the instruction issued by Government of India.

Yours faithfully,

Director
Food Civil Supplies and Consumer Affairs
Meghalaya, Shillong.

MEMO. NO.DSCA 44/ 2020/3 (A) :::
COPY TO:

Dated Shillong, the 28th October, 2020

- 1 The Joint Secretary to the Government of Meghalaya, Food Civil Supplies and Consumer Affairs Department, Meghalaya, Shillong with reference to letter cited above for information.

Director
Food Civil Supplies and Consumer Affairs
Meghalaya, Shillong.

Office of the Director
Food Civil Supplies
& Consumer Affairs
Shillong, Meghalaya
Copy No. 13576-77
Date 27/10/20

W
23/10
B

GOVERNMENT OF MEGHALAYA
FOOD CIVIL SUPPLIES & CONSUMER AFFAIRS DEPARTMENT

NO.SUP.70/2006/504

Dated Shillong, the 22nd October, 2020.

From Joint Secretary to the Govt. Of Meghalaya,
Food Civil Supplies & Consumer Affairs Department.

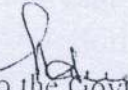
To The Director,
Food Civil Supplies & Consumer Affairs,
Meghalaya, Shillong.

Subj Consumer Protection Act, 2019, -- reg. to

Sir,

I am directed to forward herewith a copy of D.O.No.J-6/1/2020-CPU dated 09.10.2020 received from the Joint Secretary, Government of India, Ministry of Consumer Affairs, Food & Public Distribution, Department of Consumer Affairs, which is self explanatory for favour of further necessary action from your end.

Yours faithfully,


Joint Secretary to the Govt. Of Meghalaya,
Food Civil Supplies & Consumer Affairs Department.



सत्यमेव जयते

भारत सरकार
उपभोक्ता मामले खाद्य एवं सार्वजनिक वितरण मंत्रालय
उपभोक्ता मामले विभाग
कृषि भवन, नई दिल्ली - 110001
Government of India
MINISTRY OF CONSUMER AFFAIRS, FOOD AND
PUBLIC DISTRIBUTION
Department of Consumer Affairs
KRISHI BHAWAN, NEW DELHI - 110001

ANUPAM MISHRA
Principal Secretary
Department of Consumer Affairs
Ministry of Consumer Affairs, Food and Public Distribution
Krishi Bhawan, New Delhi - 110001
Tel: 011-2338 6666
Fax: 011-2338 6322
Mail: js-ca@nic.in

DO No. J-6/1/2020-CPU

9th October, 2020

Dear Sir / Madam

The Consumer Protection Act, 2019 has come into force w.e.f. 20th July, 2020. As per the provisions of the new Act, a consumer has the choice to file a complaint in Consumer Commission electronically, and from a place of his/her convenience.

2. A web application (<http://edaakhil.nic.in>) has been launched on 07.09.2020 for electronically filing of consumer complaints/appeals/revision petition in the NCDRC. This e-filing web application has to be extended to all State Commissions and District Commissions so as to facilitate e-filing of consumer cases across the Country.

3. I would, therefore, request you to kindly issue necessary instructions to the concerned officers for enabling e-filing of consumer complaints in your State/UT through the aforementioned web application. Shri Ravindra Kumar, Senior Technical Director, NIC (email id: ravindra.kumar@nic.in, tel no. 011- 24305700) is the nodal officer providing the technical support.

With regards,

Yours sincerely,

Anupam Mishra
(Anupam Mishra)

Principal Secretary/Secretaries-in-charge,
Department of Consumer Affairs,
All States and UTs (except Delhi & Maharashtra)

Copy to: Shri A.N. Mishra DDG, NIC for information