PRL. DISTRICT AND SESSIONS COURT,
Dakshina Kannada, Mangaluru – 575003.

Phone: 0824-2444005

e-mail: pdj.mangaluru1@gmail.com
Website :- https://dk.dcourts.gov.in/

E-TENDER NOTIFICATION No.CRS/8104/2026 DATED: 30.06.2026

TENDER REFERENCE NUMBER : HCK/2026-27/SE0175

Tender for providing six Lift Operators/Attenders through out source for the District Court Complex, Mangaluru, Dakshina Kannada District.

Sub:	Inviting proposals (Tenders) for providing Lift Operators/Attenders through out source for the District Court Complex, Mangaluru, Dakshina Kannada District – Reg.
Ref: 1.	Letter No.LAW-LCE/36/2019 dated 18.01.2020 and 20.08.2020 issued by the Prl. Secretary to Government, Law Department, Vidhana Soudha, Bengaluru.
2.	Letter LCA-II-300/2006 dated 21.05.2014 and Letter DJA-II (LCA-II) 300/2006 dated 21.10.2020 of the Hon'ble High Court of Karnataka, Bengaluru.
3.	Letter LCA-II-82/2007 dated 19.10.2018 of the Hon'ble High Court of Karnataka, Bengaluru.
4.	Circular No. LD 51 LWA 2017, dated:29.12.2017 of Labour Department R/W No.KAE 106 LWA 2021, dated:28.07.2022.
5.	This office note dated 30.06.2026 and orders passed thereon.

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The office of the Principal District and Sessions Judge, D.K. Mangaluru, invites proposals (Tenders) from Manpower service providers who are eligible and interested in supplying Manpower through Service Contract for providing Lift Operator/Attenders to the District Court Complex, Mangaluru, Dakshina Kannada District, Firms/Agencies/Operators having business/branch office in Dakshina Kannada District through e-procurement portal https://kppp.karnataka.gov.in/#/portal/search Tender/live, for a total period of 3 years, renewable each year from the date of commencement and extendable beyond, until the on boarding of next subsequent agency. The details of requirement are as under:

Sl. No.	Item	Details
1	Tender Notification Number	CRS/8104/2026 dated 30.06.2026
2	Tender Reference Number (as issued by KPPP)	HCK/2025-26/SE
3	Tender Name/Services sought for	Procurement of Six Lift operators/ Attenders through out source for the District Court Complex, Mangaluru, D.K.
4	Procuring entity	Principal District and Sessions Judge, D.K., Mangaluru.
5	Validity of Contract	One year which may be extended for 2 or more years (total 3 years) renewable each year subject to the satisfactory quality/performance or until order of the accepting authority or discontinuation of the said services by the Government of Karnataka
6	Estimated Approximate Total Tender Cost	**17,18,487/-** per annum (Approx. Estimation based on calculations of present Basic pay, VDA, EPF, ESI, GST and excluding Services charges)
7	Earnest Money Deposit (EMD)	Rs.**43,000/-** (Nominal EMD with no link to Tender estimation cost) PBG will be based on the Tender awarded value.
8	Billing Mode	Billing after completion of each calendar month, subject to the satisfactory performance.
9	Closing date and time for submission of Tender proposal	**18.07.2026 @ 5:00 PM**
10	Tender Opening Date & Time	Technical: **20.07.2026 @ 11:00 AM**
11	Date of Opening of Financial Bid	Upon approval of Technical Bid
12	Office contact number and e-mail ID	Phone No.0824-2444005 e-mail: pdj.mangaluru1@gmail.com

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The stipulated procedure, terms & conditions are hereunder:-

1. This invitation of bid is for Providing Manpower Services through Outsource of Lift Operators/Attendants for the District Court Complex, Mangaluru, Dakshina Kannada. The successful bidder will be engaged for providing manpower through Outsource of Lift Operators/Attendants to the District Court Complex, Mangaluru, Dakshina Kannada.

2. The contract period will be initially for a period of one year from date of signing of the contract which may be extended for a period of two

more years on year to year basis on same rates, terms and conditions. The Hon'ble Principal District and Sessions Judge, D.K.,Mangaluru, may extend the period of contract for a further period till completion of the process of on boarding of new vendor after expiry of the period of contract.

3. **Bids shall be placed in terms of Service Charge, in terms of Percentage (%), in two decimal points, not less than 3.85% only. No other value to be entered in this regard. The Service Charges should be adequate to meet statutory deductions towards TDS and other levies laid by Government.**

4. Bidders are advised to study the Bid document carefully. Online submission of bids shall be deemed to have been done after careful study and examination of the bid document with full understanding of its implications. Offers prepared in accordance with the procedures enumerated in this Bid Document should be submitted online only through KPP portal https://kppp.karnataka.gov.in/ not later than the date, time and address laid down in this Tender document. The bidders will be required to register themselves with the "Centre for e-Governance" to participate in the bidding process and also get necessary digital signature certificates. The details of the process of registration and obtaining the digital signature certificates are available on the website: https://kppp.karnataka.gov.in

5. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document. Manual bids shall not be accepted.

6. Not more than one tender shall be submitted by one bidder or bidders having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e. when one or more partner(s)/director(s) are common) be allowed to tender/bid for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.

7. Tenderer who has downloaded the tender from the Dakshina Kannada District Judiciary website:- https://dk.dcourts.gov.in/ and Karnataka Public Procurement Portal (KPPP) website https://kppp.karnataka.gov.in/ shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer will be liable to be banned from doing business with the Prl. District and Sessions Court, D.K., Mangaluru.

8. Intending bidders are advised to check Dakshina Kannada District Court website Website:-https://dk.dcourts.gov.in/ and KPPP website https://kppp.karnataka.gov.in/ at least three days prior to closing date of submission of tender for any corrigendum/addendum/ amendment on this RFP. Bids will be opened as per date/time as mentioned in this Tender document. After online opening of Technical-Bid, the technically qualified bids, Price-bids will be opened.

9. All Bids must be accompanied by Bid Security or Bid Securing Declaration. The pre-qualification criteria for the bidders should be fulfilled for consideration of the bid. The Bid Document is confidential and not transferable.

10. The Bidders shall submit an EMD (Earnest Money Deposit)/Bid Security of amount of **₹43,000/-** (INR Forty three Thousand only), in the KPP Portal online payment only before the last date and time of bid submission. EMD in any other form will not be accepted.

11. There shall be no bid document/tender fee. The disputes related to return and refund of EMD may be addressed with the Centre or e-Governance department. It is the duty of the Successful Bidder, to furnish the Performance Bank Guarantee (PBG) in a nationalized Bank and execution of Service Level Agreement (SLA), upon successful awarding of Tender. Further, it is the duty of the L1 Bidder to furnish and renew the Service Level Agreement on appropriate value of stamp paper at regular intervals, wherever applicable, at their own cost. The liability of failure in furnishing and renewal of such documents is entirely on the L1 Bidder only. Repercussions of any Cause of Action arising out of such failure in renewing the Agreement is to be borne by the Service Provider only. The Prl. District and Sessions Court, D.K., Mangaluru will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Bidding process.

12. The timeline of this Tender is appended in this notification document itself and the bidder shall adhere to it. Bidder should log into the website well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to any issues. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document. The bid summary has to be printed and kept as an acknowledgment of the submission of the bid. This acknowledgment may be used as an entry pass for any bid opening meetings.

13. The tender shall be submitted online (complete in all respect) must upload the Signed and Scanned copy of all the required documents

on https://kppp.karnataka.gov.in/ and bidder must follow the procedure as detailed in the Tender document.

14. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of the nature of content of the documents before uploading. All the files mentioned should be in PDF format.

15. The offers submitted by Fax/email shall not be considered. No correspondence will be entertained in this matter. No Bidder shall contact the Office of The Prl. District and Sessions Court, D.K., Mangaluru, on any matter relating to its Bid, from the time of the Bid opening to the time the Contract is awarded. Any effort by a Bidder to influence the Office of The Prl. District and Sessions, Court D.K., Mangaluru and Bid evaluation, Bid comparison or Contract award decisions may result in the rejection of the Bidder's Bid.

16. The Bidder shall prepare the bid based on details provided in the Bid documents. Bidder shall, as much as possible use the same annexures, tables, wordings and other details provided in this notification. Bidder shall carry out the detailed study of the facilities in accordance with the requirements of the Bid document and it shall be the responsibility of the Bidder to fully meet all the requirements of the Bid document.

17. Bid must contain the name, office and office addresses including telephone number(s) of the person(s) who are authorized by the tenderer to submit the bid with their signatures. A Power of Attorney or board resolution must be enclosed with the bid certifying that the person(s) who signed the bid is an authorized person on behalf of company. The Bidder shall designate the official mailing address, place, and email to which all correspondence shall be sent by the Office of the Prl. District and Sessions Court, D.K., Mangaluru.

18. Un-signed, un-stamped and without certificate for authorized person, bid shall not be accepted. The bid shall contain no inter-lineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the bid. All pages of the bid being submitted must be legible, signed and sequentially numbered by the bidder irrespective of the nature of content of the documents before uploading. Ambiguous bids will be rejected outright.

19. The evaluation will be done in two phases i.e., Technical and Commercial evaluation, by the Tender Inviting & Accepting Authority setup by the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru. Any time during the process of evaluation the Office of

The Hon'ble Prl. District and Sessions Court, D.K., Mangaluru, may seek specific clarifications from any or all Bidders on the recommendation of Tender Inviting & Accepting Authority.

20. The Tender Inviting & Accepting Authority shall first evaluate the Technical Proposal as per the Technical Qualification Criteria mentioned below. The Technical proposal shall be evaluated based on the information provided and the supporting documents. Bidders bid failing to either meet any of the technical qualification criteria or not furnishing the requisite supporting documents/documentary evidence will be liable to be rejected.

Sl. No.	Parameter	Technical Qualification Criteria	Evidence required
1	Legal Entity/ Registration	a) Bidder should be a registered legal entity having continuously been in operation in India for at least five years as on 01.06.2026.	a) Self-attested copy of certificate of incorporation or Registration as the case may be. Copy of audited accounts or income tax return/ acknowledgment for last three years.
		b) Bidder should have its own GST Registration No. and PAN Number.	b) Self-attested copies of valid GST Registration Certification and PAN Card Number
		c) The Agency must be registered/ have license under Contract Labour (Regulation & Abolition) Act, 1970.	c) Self-attested copies of the certificate mentioning Registration and License Number
		d) The Agency should be registered with appropriate authorities under Employees Provident Fund and Employees State Insurance Acts	d) Self-attested copies of the registration with EPF and ESIC
2	Experience	The Bidder should have a minimum of five years experience ending on 01.06.2026 in supplying of manpower to Government Departments; Statutory/ Autonomous Bodies; Public Sector Undertakings, Banks and Financial Institutions, Information Technology company or any other	Copy of the oldest work order or contract relating to Manpower Services or proof of completion of work. If such experience certificate is not available, then furnish exemption and condonation self-declaration certificate.

		entity. If there is no prior experience certificate is available, then the same shall be replaced with an exemption and condonation self-declaration certificate.	
3	Single Entity	Bidder should be a Single Entity and not a consortium	Certificate / Declaration from the Authorized Signatory
4	Blacklisting	The bidder should not have been banned from carrying out business either with the any department under Karnataka Government, State Government, Central Government or the Ministry of Electronics & IT, Govt. of India or the HIGH COURT OF KARNATAKA at the time of the submission of the bid. A similar ban subsequent to the submission of the bid, but before the award of the contract shall also disqualify the bidder.	Certificate/ Declaration from the Authorized Signatory

Important Note:

a) The Office of The Prl. District and Sessions Court, D.K., Mangaluru, may seek clarification/original documentary evidence on any of the submitted documents at any point during the evaluation. Bidders may have to submit supporting documents if required during the evaluation.

b) The Office of The Prl. District and Sessions Court, D.K., Mangaluru, may independently verify the claims made by the bidder in the technical bid, if required.

c) The Office of Prl. District and Sessions Court, D.K., Mangaluru, reserves the right to reject any Technical Proposal in case the bidder fails to satisfy any of the condition mentioned in the Technical Criteria during the evaluation.

21. The Commercial Bids of only those bidders who are technically qualified shall be opened in KPP Portal on the date and time mentioned by The Office of Prl. District and Sessions Court, D.K., Mangaluru. The Commercial Bids shall be evaluated by the Purchaser for completeness and accuracy. Arithmetical errors will be rectified on the following basis:

- If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected.

- If there is discrepancy between words and figures, the amount in words shall prevail.

Commercial evaluation exclusion criterion:

- Conditional bids shall NOT be accepted and shall be rejected.

- The bids, found lacking in strict compliance to the commercial bid format shall be rejected.

- Evaluation of the bid will be online and offline both.

22. The "Commercial Quotes" submitted by technically qualified bidders will be opened in e-procurement portal. Bidders shall quote price i.e., Grand Total, inclusive of all applicable taxes, service charges and all other expenses. This price shall be quoted by the bidders directly in KPP Portal. No communication regarding the commercial bids shall be made to the Tendering authorities or any officials involved in the Tendering procedure. In case more than one lowest qualifying commercial bids are available, the L1 bidder will be selected based on the last 3 financial years turnover. The decision of The Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, in this regard shall be final.

23. While submitting the Commercial Bid, the bidder shall ensure the following:

- The Commercial Bid shall take into account all expenses including the applicable GST.

- The service charge quoted by the bidder shall include all the costs associated with the assignment. In addition to the service charge, The Office of Prl. District and Sessions Court, D.K., Mangaluru, shall reimburse the remunerations of manpower as per the terms and conditions prescribed under the RFP, the minimum employer's contribution towards PF and ESI in respect of manpower eligible under the provisions of the Scheme, who are eligible for such payment and essentially required to be paid under the provisions of the contract and respective law. All other costs, including those required for fulfillment of scope of work of the contract and required to discharge the liabilities under various labour legislations are to be built within the quotation for service charge.

The total service charge indicated in the Commercial Proposal shall be without any condition attached or subject to any assumption, and shall be final and binding. In case any assumption or condition is indicated in the Commercial Proposal, it shall be considered non-responsive and liable to be rejected.

24. The Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, may at any time during the period of Engagement, by a written order given to the Bidder, make changes within the general scope of the Engagement.

25. The Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru reserves the right to accept any bid and to annul the Bid process and reject all bids at any time prior to Engagement of agencies, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for having taken the said action.

26. The Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, will notify through Notification of award (NOA) the successful Bidder in writing by letter or by email, to be confirmed in writing by letter, that its bid has been accepted. Within 7 days of receipt of this NOA, the bidder has to render his acceptance of notification of this award. The notification of award will constitute the acceptance of the Terms and Conditions as mentioned in the NOA. Upon the successful Bidder's furnishing of performance security,

27. The Office of the Prl. District and Sessions Court, D.K., Mangaluru, will initiate the refund/return of the EMD/Bid Securing Declaration, as soon as the Financial Evaluation is completed. All further queries are to be addressed by the e-Governance department maintaining the KPP portal.

28. The Bids prepared by the Bidder and all correspondence and documents relating to the bids exchanged by the Bidder and The Office of the Prl. District and Sessions Court, D.K., Mangaluru, shall be written in the English or Kannada language, provided that any printed literature furnished by the Bidder may be written in another language so long the same is accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

29. It will be imperative on each Bidder to fully acquaint himself with the local conditions and factors, which would have any effect on its performance and/or the cost. It will be imperative for each Bidder to fully inform themselves of all legal conditions and factors which may have any effect on the Engagement as described in the bid documents. The Office of the Prl. District and Sessions Court, D.K.,

Mangaluru shall not entertain any request for clarification from the Bidder regarding such local condition. It is the responsibility of the Bidder that such factors have properly been investigated and considered while submitting the bid proposals and that no claim whatsoever including those for financial adjustment to the Engagement contract awarded under the bidding documents will be entertained by The Office of the Prl. District and Sessions Court, D.K., Mangaluru and that neither any change in the time schedule of the contract nor any financial adjustments arising thereof shall be permitted by The Office of the Prl. District and Sessions Court, D.K., Mangaluru on account of failure of the Bidder to appraise themselves of local laws/condition.

30. The Office of the Prl. District and Sessions Court, D.K., Mangaluru will determine to its satisfaction whether the Bidder selected as having submitted the best responsive bid is qualified to satisfactorily perform the scope of work. This determination will take into account the Bidder's financial, technical, implementation and post-implementation capabilities. It will be based upon an examination of the documentary evidence submitted by the Bidder as per document sought in the bid document as well as such other information as The Office of the Prl. District and Sessions Court, D.K., Mangaluru deems necessary and appropriate. An affirmative determination will be a prerequisite for the Engagement of the Bidder. A negative determination will result in rejection of the Bidder's bid, in which case, The Office of the Prl. District and Sessions Court, D.K., Mangaluru will proceed to the next best evaluated bid to make a similar determination of that Bidder's capabilities to perform satisfactorily.

31. At any time prior to the last date and time for receipt of bids, The Office of the Prl. District and Sessions Court, D.K., Mangaluru, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Document by an amendment. The amendment will be notified by the Office of the Prl. District and Sessions Court, D.K., Mangaluru and binding on all bidders. In order to provide prospective Bidders reasonable time in which to take the amendment into account in preparing their bids, The Office of the Prl. District and Sessions Court, D.K., Mangaluru, may, at its discretion, extend the last date for the receipt of Bids.

32. It is required that Bidders participating in the Engagement adhere to the highest ethical standards, both during the selection process and throughout the execution of a contract. The Purchaser:

a) defines, for the purpose of this paragraph, the terms set forth below as follows:

i. “corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official or members of the Evaluation Committee, in the selection process or in scope of work execution;

ii. “fraudulent practice” means a misrepresentation or omission of facts in order to influence a selection process or the execution of scope of work;

iii. “collusive practices” means a scheme or arrangement between two or more Bidders with or without the knowledge of the Purchaser, designed to establish prices at artificial, noncompetitive levels;

iv. “coercive practices” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a scope of work;

b) will reject a proposal for award, if it determines that the Bidder recommended for Engagement has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Engagement in question;

33. A prospective Bidder requiring any clarification of the Bid Document may notify The Office of the Prl. District and Sessions Court, D.K., Mangaluru in writing and/or to the e-mail address pdj.mangaluru1@gmail.com The queries shall follow the format as follows:

Sl. No.	Section No.	Clause No.	Page number	Existing provision in the clause	Clarification sought

The Office of The Prl. District and Sessions Court, D.K. Mangaluru will respond, to request for clarifications of the Bid Document, received not later than the date prescribed by The Office of the Prl. District and Sessions Court, D.K. Mangaluru. The Office of the Prl. District and Sessions Court, D.K. Mangaluru will respond to the clarifications without identifying the name of the bidder to ensure fair bid process. Alternatively, such queries may also be answered through Telephone call by the Office of Prl. District and Sessions Court, D.K. Mangaluru, to ensure effective and speedier communication, specially if numbers of such queries are too high to be cleared off in time.

34. Information relating to evaluation of Proposals, recommendations concerning Engagement shall not be disclosed to the Bidders who

submitted the Proposals or to other persons not officially concerned with the process, until the publication of the letter of Engagement. The undue use by any Bidder of confidential information related to the process may result in the rejection of its Proposal.

35. Job descriptions mentioned in the RFP are of generic nature and prescribe broad qualification and experience. Specific and detailed requirements will be provided to the selected bidder.

a) **Lift /Elevator Operators/Attenders**:
Roles and Responsibilities:

a) Duties and responsibilities of the Lift Operator:	1. Lift Operator primary job responsibility is to ensure the safe and efficient operation of the Lifts. 2. Lift Operator is responsible for seeing to the fact that, a Lift is properly maintained as per the standards of the Lift Authorization. 3. Lift Operator is responsible for getting the passengers to the right floor or level of the buildings, where needed. 4. Lift Operator is responsible for helping elderly people or disabled/ individuals to get inside the Lift and outside it, if required. 5. Lift Operator is responsible for regularly cleaning the Lift and checking its working condition time and again. 6. Lift Operator is responsible in safely shifting goods if any through Lift without causing damages to the Lift fixtures, etc., 7. In case of emergency a Lift operator must know how to repair the Lift. 8. Provide excellent customer service and create positive memories for the guests. 9. Provide physical assistants to guests as and when required. 10. Maintain all operational aspects of the assigned Lifts, Rams, Mazes and signs.
b) Knowledge, Skill and abilities.	1. Possess excellent employee and public relation skill and enjoy working with the public. 2. Mature energetic dependable and self motivated. 3. Able to reason and react with quick thoughtful judgment, while remaining calm under pressure.

b) **Age Limit**: Minimum 18 years and not exceeding 60 years on the date of joining. The employee shall be discharged from services in the prior month of attaining the age of 60.

i. Prior Government Appointment: It is the responsibility of the Outsourcing agency and the Officials to furnish a declaration with respect to any prior direct appointment and service with Government and statutory bodies.

ii. The candidates shall have no Criminal antecedents whatsoever and shall declare to the controlling and supervising Officer in case of conflict of interest during discharge of their services.

36. The minimum rate of remunerations to be paid on monthly basis to each of the personnel which is mandatory required to be paid by the Agency is indicated below, as per the Notification No. KAE 106 LWA 2021, dated 28-07-2022 Published in Gazette Dated: 03-08-2022 Minimum Wages with effect from28.07.2022, Sl. No.77 Employment in Urban Local Bodies (ULBs), and Panchayath Raj Institutions (PRIs), valid for 01-04-2026 to 3l-03-2027:

1	2	3	4	5	6	7	8
Sl. No	**Type of resource**	**Monthly Remuneration in ₹**	**Employer Contribution EPF @ 12% on Basic & VDA(3), capped at ₹15,000/- wages in ₹**	**Employer Contribution ESI @ 3.25% on Basic & VDA (3), capped to ₹21,000/- wages in ₹**	**Service Charges (including transaction charges) on Wages i.e. Basic + VDA in ₹**	**GST in ₹**	**Total monthly cost per employee in ₹**
1	Lift Operator/ Attender to the District Court Complex, Mangaluru	Basic=14657.72 VDA= 3254.40 Total=17912.12	As per the prevailing rates prescribed by the Government	As per the prevailing rates prescribed by the Government	As per the prevailing rates prescribed by the Government	As applicable and as per the applicable statutes and laws	

37. The wages of class of labour deployed under the contract are fixed for a period of 3 years, unless otherwise revised by this Office and after suitable orders are passed in this regard. Further, whenever there is a revision in the rules of Minimum wages, the subsequent effect shall be applicable only after written letter from the service provider, to be placed before the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, to be implemented, including PF, ESI & contributions after the approval of the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, after the completion of next working month and no arrears will be provided to the Service Provider in this regard.

38. The EPF, ESI and other statutory benefits are to be compulsorily remitted to each employee even if the employee is being first time employee. The Service Provider, shall ensure that, any amount received as a part of such statutory benefits, be remitted to the Employees compulsorily and the Service Provider is liable to keep the book of account in this regard. A monthly statement shall be furnished to the Office of Prl. District and Sessions Court, D.K., Mangaluru in the next billing month, for having not divulged any such funds. Any such funds lying un-utilized, shall be returned or be matched in the next monthly bill.

39. The Office of Prl. District and Sessions Court, D.K., Mangaluru shall reimburse the payment made by the Agency towards employer's share of contribution under the respective scheme on submission of proof of actual payment made by the Agency. Further, if applicable, the contracting agency shall provide the medical insurance and the workmen compensation insurance to all its manpower deployed who are not covered under the ESI Scheme. The contracting agency shall obtain written permission before making such contributions. The reimbursements shall be processed only after due intimation this Office, along with proof of contribution, made towards the Employees account.

40. The manpower deployed under the contract shall be entitled to one Casual Leave in a month, after the elapse of 1 month of joining. And if the individual manpower takes leave more than the entitled, the substitute is to be provided by the contracting agency to the Authority. In case the substitute is not provided by the contracting agency, the payment will be deducted from the salary of the employee as per calculation. The casual leave shall not be accumulated in any case, as the said Manpower services are required for functioning of Live Open Court.

41. The casual leave shall be granted only on the recommendation of the controlling officer of the individual manpower. An individual manpower may be called for duties for the entire week without any weekly off, on similar lines to that of regular Government Officials, as per the demand of work. No additional emoluments will be reimbursed for having provided services in addition 9.30 A.M., to 6.30 A.M., for Lift Attenders.

42. The Agency shall be solely responsible for hiring of suitable and efficient manpower resources for the Office of Prl. District and Sessions Court, D.K., Mangaluru. No additional cost shall be paid for hiring of manpower. Hiring of all other Manpower, prescribed under this notification, shall be purely on first come first serve basis and upon eligibility.

43. The persons deployed by the Agency should not have any Police record/criminal cases against them. The agency should make adequate inquiries about the character and antecedents of the persons whom they are recommending. Any person deployed by the contracting agency should not indulge in act of misconduct. In case any such incident comes to the knowledge or brought to the knowledge of this Office, the contracting agency shall withdraw such person immediately and the Office will be at liberty to take appropriate action against such person as well as contracting agency.

44. The contracting agency shall conduct a thorough background verification of the candidate at its own cost. The background verification shall essentially include the verification of the following credentials:
    a) Verification of education and academic credentials
    b) Verification of prior employment
    c) Criminal background checks for convictions including police verification
    d) Address verification

45. The contracting agency shall ensure that the personnel deployed are medically fit. The Agency shall withdraw such employees who are not found medically suitable by the office immediately on receipt of such a request.

46. The Office of Prl. District and Sessions Court, D.K., Mangaluru follows the office timings as prescribed by the Hon'ble High Court of Karnataka and has Six working days (i.e. Monday to Saturday) in a week from 09:30 hrs to 18:00 hrs with a lunch break of ½ hour from 14:00 hrs to 14:30 hrs in Court Halls or rotational lunch in branches. Besides this, the Office of Prl. District and Sessions Court, D.K., Mangaluru also observes the Gazetted holidays notified by the HIGH COURT OF KARNATAKA from time to time. However, the work hours may be rescheduled on shift basis and the employees may have to report for work occasionally on weekend or holidays. The bio metric attendance report provided by the Computer Branch is considered for making payroll and the report so provided is final.

47. The attendance shall be recorded on the bio metric Attendance System/Attendance report approved by the reporting officers and shall be made available to the contracting agency immediately on completion of a month. All personnel deployed under the contract shall adhere to punctuality in the strictest sense.

48. The contracting agency shall disburse the remunerations to the individual manpower within three working days from the receipt of

attendance details from the Office of Prl. District and Sessions Court, D.K., Mangaluru through electronic transfer directly in the bank account of the individual manpower. The contracting agency shall submit the proof of disbursement of remuneration to the individual manpower along with the monthly invoice.

49. All the personnel employed by the contracting agency shall adhere to the general procedures, code of conduct, service rules and practices, prescribed and followed by the Office of Prl. District and Sessions Court, D.K., Mangaluru and are strictly bound by it.

50. The contracting agency shall preserve a copy of the following documents in respect of the individual manpower who will be deployed by it in the Office of Prl. District and Sessions Court, D.K., Mangaluru and submit the same on quarterly basis.
    a) List of persons deployed.
    b) Bio-data of the persons along with the certificates in respect of educational/professional qualifications etc.
    c) Self-Attested copy of matriculation certificate containing date of birth.
    d) Certificate of verification of antecedents of persons by local police authority including background verification.
    e) Detailed proof of identity like Aadhaar, driving license, bank account details, proof of residence and recent photograph of the personnel deployed.
    f) Signed NDA.
    g) Signed undertaking by the individual manpower.

51. The contracting agency shall replace the manpower within five working days if any of its personnel are unacceptable to the Authority because of security risk, incompetence, conflict of interest and breach of confidentiality or frequent absence from duty/misconduct on the part of the manpower supplied by the agency.

52. Notwithstanding above, the Authority has the right to ask to change/replace the personnel at any point of time without assigning any reason by giving a notice of one month.

53. The personnel deputed to the Office of the Prl. District and Sessions Judge, D.K., Mangaluru, shall not be changed by the agency in any circumstances unless there is a specific request, in writing.

54. The Office of the Prl. District and Sessions Judge, D.K., Mangaluru, shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment's or vehicles of the personnel of the contracting agency. The successful bidder should be solely responsible for all acts of omission and commission occasioned by

this personnel in carrying out the terms of the tender.

55. The contracting agency shall be responsible for any damages done to the property of the Authority by the personnel so employed. The Office of Prl. District and Sessions Judge, D.K., Mangaluru, will be free to recover it from the performance security given by the contracting agency or from any other monthly payments to contracting agency.

56. The contracting agency's personnel working should be polite, cordial, positive and efficient, while handling the assigned work. In case, the person employed by the Agency commits any act of omission/commission that amounts to misconduct/indiscipline/ incompetence, the Agency will be liable to take appropriate disciplinary action against such persons, including their instant removal from site of work, if required by this Office.

57. The contracting agency's personnel shall not divulge or disclose to any person, any details of office, operational process, technical know-how, security arrangements and administrative/organizational matters as all are of confidential/secret nature. The HIGH COURT OF KARNATAKA may require the persons deployed under the contract to sign an Undertaking.

58. The Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru will allow free entry and access to the authorized personnel of the successful bidder for providing services specified in this RFP during the working hours in the office. Due intimation of time of such entry if it is out of the Office Working Hours and antecedent of each such authorized personnel shall be made to the Office of Prl. District and Sessions Judge, D.K., Mangaluru and it's respective units shall made in prior. And no employee shall be in under age of 18 years and engaging of service personnel adhering to the Labour code is entirely the responsibility of the Service Providing Agency. Service staff should be provided with full uniform and ID card, which shall be worn at all times, inside the premises of the Courts. The cost with regard to uniform, ID Cards and any other expenses for the maintenance of employees shall be borne by the Service provider and be included within the Service charges. No other cost shall be shown in the commercial proposal apart from the mentioned breakup.

59. The contracting agency shall nominate a Coordinator to the Office of Prl. District and Sessions Judge, D.K., Mangaluru, where the manpower is deployed under the contract, who will be responsible for interaction with the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, in all matters related to manpower outsourced by that Agency, including submission of bills, submission of certificates relating to statutory authorities/payments, providing replacements

on time-bound basis, supply of additional manpower, if required, on emergent basis. The Coordinator will also be responsible for ensuring attendance and punctuality of outsourced manpower and thereon redress the grievances of its resources so deployed. The proprietor may himself discharge this responsibility, in case of unavailability of a designated Coordinator.

60. Contracting agency shall ensure monthly meeting with deployed manpower to attend their grievances. Contracting agency shall ensure that deployed resources shall not make any representation directly to the Office of Prl. District and Sessions Judge, D.K., Mangaluru. The contracting agency shall be solely responsible for the redressal of grievances/ resolution of disputes relating to person deployed. The Office of Prl. District and Sessions Judge, D.K., Mangaluru shall, in no way, be responsible for settlement of such issues whatsoever.

61. The Office of Prl. District and Sessions Judge, D.K., Mangaluru shall not be responsible for any financial or other injury to any person deployed by service providing agency in the course of their performing the functions/duties, or for payment towards any compensation.

62. For all intents and purposes, the contracting agency shall be the "Employer" within the meaning of different Labour Legislations in respect of manpower so employed and deployed Office of Prl. District and Sessions Judge, D.K., Mangaluru. The persons deployed by the contracting agency in this Office shall not have claims of any Employer and Employee relationship nor have any principal and agent relationship with or against the Authority.

63. The contracting agency's personnel shall not have any right to claim any benefit/compensation/absorption/regularization of services with this Office under the provision of Industrial Disputes Act, 1947 or Contract Labour (Regulation & Abolition) Act, 1970. Undertaking from the person to this effect in the form annexed will be required to be submitted by the contracting agency to this office. In case of the termination of the contract on its expiry or otherwise, the persons deployed by the contracting agency shall not be entitled to any claim for absorption or for any relaxation. The person deployed by the contracting agency shall be the employees of the Agency for all purpose.

64. The contracting agency will be responsible for compliance of all statutory provisions including but not limited to Minimum Wages, Provident Fund, Employees State Insurance, Contract Labour (R&A) Act etc. in respect of the persons deployed by it in the Office of Prl. District and Sessions Judge, D.K., Mangaluru.

65. The matter with regard extension of benefits of Employees Compensation Act, Bonus, and Maternity Benefits will be placed before Hon'ble High Court of Karnataka, for clarification. And whenever such orders are passed at the sole discretion of the Hon'ble High Court, the same will be made applicable under this Tender to the Contracting employees, in prospective nature, unless otherwise specified by the Hon'ble High Court.

66. The contracting agency shall be liable for depositing all taxes, levies, cess etc. on account of service rendered by it to the Office of the Prl. District and Sessions Court, D.K., Mangaluru to concerned tax collection authorities from time to time as per extant rules and regulations on the matter. In case, the contracting agency fails to comply with any statutory/ tax liability under appropriate law, and as a result thereof the Office of the Prl. District and Sessions Court, D.K., Mangaluru is put to any loss/obligation, monetary or otherwise, the Office of Prl. District and Sessions Judge, D.K., Mangaluru will deduct the same from the monthly bills and or the Performance Security Deposit of the agency, to the extent of the loss or obligation in monetary terms.

67. If after the date of the Engagement, there is any change in the applicable laws of India with respect to such taxes, duties, fees, statutory payments and other impositions, which are directly payable by the contracting agency in future, which increases or decreases the cost, then the corresponding adjustments shall be made to the discovered rates, prospectively, unless otherwise explicitly mentioned.

68. The contracting agency shall maintain all statutory registers as required by the Law. The agency shall produce the same, on demand, to the concerned authority of the Prl. District and Sessions Judge, D.K., Mangaluru or any other authority under Law.

69. The contracting agency shall not assign, transfer, pledge or sub-contract the performance or service without the prior written consent of the Authority. The firm shall not assign or sublet the work/job or any part of it to any other person or party without having first obtained permission in writing of the Prl. District and Sessions Judge, D.K., Mangaluru, which will be at liberty to refuse if thinks fit. The tender is not transferable. Only one tender shall be submitted by one bidder.

70. The contracting agency shall submit a declaration cum indemnity bond to indemnify the Authority, its officers and employees and representatives against all third party claims, charges, penalties, fines, expenses, losses, damages, costs, suits or any other levy

against the Authority and/or the officers and employees due to the failure of the Contractor to observe or follow any of the laws in the pro forma prescribed.

71. Nothing contained herein shall be construed as establishing a relationship of master and servant or of principal and agent as between the "Purchaser" and the Bidder.

72. This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the applicable Laws of India.

73. The General terms and Conditions and Letter of Engagement have been executed in English, which shall be the binding and controlling language for all matters relating to the meaning or interpretation.

74. A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the address.

75. The Purchaser may terminate the Engagement if it determines at any time that representatives of the Bidder were engaged in corrupt, fraudulent, collusive or coercive practices during the selection process or the execution of that work under Engagement, without the Bidder having taken timely and appropriate action satisfactory to the Purchaser to remedy the situation;

76. The Purchaser may also apply sanction/s against the Bidder, including declaring the Bidder ineligible, either indefinitely or for a stated period of time, to be awarded a contract/ Engagement if it at any time determines that the Bidder has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, the activities as mentioned in the Scope of Work;

77. a.) Within 15 days after the issuance of Notification of Award by the Purchaser to the Bidder, the successful Bidder shall furnish a Bank Guarantee towards performance security which shall be five per cent of the total contract value specified in the notification of award, to the Purchaser from a scheduled bank.

b.) The Bank Guarantee should be valid till the entire term of the Engagement and for an additional period of 90 days after the completion of the term of Engagement or until the completion and on boarding of new vendor after the subsequent Tender procedure. In case the duration of the Engagement is extended by the Prl. District and Sessions Judge, D.K., Mangaluru, the successful bidder will have to extend the Bank Guarantee by that period. The Bank Guarantee shall be invoked by the Office of Prl. District and Sessions Judge, D.K., Mangaluru, in the event the successful bidder fails to

perform the responsibilities and obligations as set out in the RFP to the complete satisfaction of the Prl. District and Sessions Judge, D.K., Mangaluru and Misrepresentations of facts/information submitted to the Office of Prl. District and Sessions Judge, D.K., Mangaluru.

78. The Bidder:
    a) shall keep accurate and systematic accounts and records in respect of the Services to be provided under the RFP, in accordance with accepted accounting principles and in such form and detail as will clearly identify all relevant time changes and costs, and the bases thereof, and
    b) with respect to such accounts and records related to this Engagement, shall periodically permit the “Purchaser” or its designated representative, during the Engagement period and up to a period of five years from expiration or termination of this Engagement, to inspect the same and make copies thereof, as well as to have them audited by auditors appointed by the “Purchaser”, if so required by the "Purchaser” as the case may be.

79. The Bidder shall disclose to the Purchaser in writing, all actual and potential conflicts of interest that exist, arise or may arise (either for the Bidder or the Bidder’s Team) in the course of performing the Services as soon as practical after it becomes aware of that conflict.

80. This Engagement shall come into effect on the date the letter of Engagement is signed and submitted by the Manpower Agency with the Office of Prl. District and Sessions Judge, D.K., Mangaluru or the commencement of services by the successful bidder. The date the Engagement comes into effect is defined as the Effective Date.

81. For the purposes of this Engagement, “Force Majeure” means an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable and not brought about by or at the instance of the Party claiming to be affected by such events and which has caused the non-performance or delay in performance, and which makes a Party’s performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances, and includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other extreme adverse weather conditions, strikes, lockouts or other industrial action (except where such strikes, lockouts or other industrial action are within the power of the Party invoking Force Majeure to prevent), confiscation or any other action by Government agencies.

    Force Majeure shall not include:
    i. any event which is caused by the negligence or intentional action

of a Party or by or of such Party's agents or employees, nor

ii. any event which a diligent Party could reasonably have been expected both to take into account at the time of the conclusion of this Engagement, and avoid or overcome in the carrying out of its obligations hereunder.

iii. insufficiency of funds or inability to make any payment required hereunder.

82. The failure of a Party to fulfill any of its obligations stated as Terms and Conditions shall not be considered to be a breach of, or default under, this Engagement insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event,
    a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Engagement, and
    b) has informed the other Party as soon as possible about the occurrence of such an event.

83. A Party affected by an event of Force Majeure shall continue to perform its obligations under the specified Terms and Conditions as far as is reasonably practical, and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.

84. During the period of their inability to perform the Services as a result of an event of Force Majeure, the Bidder, upon instructions by the "Purchaser", shall either:
    a) Demobilize; or
    b) Continue with the Services to the extent possible, in which case the Bidder shall continue to be paid proportionately and on pro-rata basis, under the terms and conditions of this Engagement.

85. Upon termination of this Engagement by notice of either Party hereof, the Bidder shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum.

86. The Bidder shall not engage either directly or indirectly, in any business or professional activities which would conflict with the activities assigned to them.

87. The contracting agency shall submit the monthly bills in triplicate enclosing the certificates as mentioned in this RFP as which shall be got duly certified by the officer in-charge and the same shall be paid within 15 days thereof after making recovery if any, subject to availability of funds.

88. The Tax Deduction at Source (T.D.S.) shall be made as per the provisions of Income Tax and the GST Acts and Rules, as amended from time to time and a certificate to this effect shall be provided to the agency by this office.

89. The contracting agency shall make regular and full payment of salaries and other payments as due to its personnel deputed under service contract and furnish necessary proof whenever required. Additionally, payment against the bill will not be made to the Service provider, until copies of salary slips issued to their employees in their company/firm letterheads, after making payment towards salaries, counter signed by each employee, are produced before the Office of Prl. District and Sessions Judge, D.K., Mangaluru.

90. The contracting agency has to ensure the remittance of the salary before 10th day of every subsequent month to the personnel deployed by them in the Office of Prl. District and Sessions Judge, D.K., Mangaluru, by issuing salary slips. Proper documentation shall be maintained at the end of Service provider, in this regard.

91. Whenever there is a revision in the rules of Minimum wages, the subsequent effect shall be applicable only after written letter from the service provider, to be place before the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, to be implemented after the approval of the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, after the completion of next working month and no arrears will be provided to the Service Provider in this regard.

92. Proof of challan/receipt issued by Regional Provident Fund Commissioner etc. for the payment made towards applicable provident fund, ESIC, invoice/proof of medical insurance and the workmen compensation coverage of resources payment of premium by the Agency and proof of payment towards other statutory dues for previous months, if any, shall be submitted with the bills. If the said challan and bills contain details other than that of the employees deployed at the Office of Prl. District and Sessions Judge, D.K., Mangaluru, then the same shall be filtered and a final statement be furnished. Otherwise, a certificate from a Registered CS should be furnished quarterly to the effect that all statutory requirements are complied with in respect of staff outsourced by the Agency to the Office of Prl. District and Sessions Judge, D.K., Mangaluru.

93. No Payment shall be made in advance to either the Service Provider or any loan from any bank or financial institution be recommended on the basis of work award.

94. After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, the Office

of Prl. District and Sessions Judge, D.K., Mangaluru reserves the right to get the balance contract executed by another party of its choice by giving one month's notice for the same at the risk and expense of the selected bidder. In this event, the selected bidder is bound to make the additional expenditure, which the Office of Prl. District and Sessions Judge, D.K., Mangaluru may have to incur to carry out bidding process for the execution of the balance of the contract.

95. Tenderer shall not be declared ineligible for corrupt and fraudulent practices issued by Government of Karnataka. The Tenderer shall furnish a non-blacklisting certificate that the agency has not been blacklisted in the past by any Govt. or PSUs in Karnataka. The Tenderer has to give an affidavit on letter head.

96. Upon opening of Financial Bid on the KPP Portal, The Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, shall negotiate with the L1 Bidder to offer competitive rates in comparison with that of the other bidders for those listed items which are priced costlier, so as to benefit the Government by reducing the cost. If at cases, wherein any or some of the bidders, who were ineligible or disqualified on Technical basis, emerge as lowest bidders after Financial Bid opening, such Commercial proposals are bound to be rejected and the tender will be awarded to the non-L1 Bidder, notwithstanding anything given in KTPP Act or KTPP Rules.

97. The EMD will be returned to the unsuccessful bidder through the KPP portal. The EMD Demand Draft of successful bidder will be refunded at end of the Tender period on satisfactory service.

98. The Contract will be awarded to the successful Bidder whose Bid has been determined to be substantially responsive, competitive, previous track record of maintenance in above said Work services and has been determined as the Best Value Bid in terms of lowest commercial value. The acceptance or rejection of the proposal is at the discretion of the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru.

99. The Reservation rules and Roster, if applicable, shall be followed at the end of the service provider and manpower be provided to the Office of Prl. District and Sessions Judge, D.K., Mangaluru, as per the circular No. ಸಿಆಸಂ ೧ 06 ಸೆ ನೆ ನಿ 2024 dated 20.05.2024 of the Secretariat, Vidhana Soudha, Karnataka State Government.
100. In case of any deviations//aberrations/variation from the terms stipulated in the whole Tender document or the annexures, orders passed in pre-bid meeting and associated documents, or intentional attempt to feed inappropriate//irrelevant data, so as to postpone/nullify the whole Tender, the Hon'ble Prl. District and

Sessions Judge, D.K., Mangaluru may take suitable action, as per law and further prevent the participation in upcoming Tenders from this office.

101. In case of dispute arises, after exhausting discussion and negotiation, if any, dispute among the parties arising out of this contract or otherwise shall be settled by arbitration in accordance with the Arbitration Centre –Karnataka, (Domestic & International) Acts and rules and has been established under the aegis of the High Court of Karnataka, Bengaluru on 3rd Floor, 'Khanija Bhavan' (East Wing), Race Course Road, Bangalore, vide G.O. No. LAW 273 LAC 2012 dated 06.12.2012. Judgment upon the award rendered by the Arbitrator may be entered in court having venue and jurisdiction at Bangalore. This Agreement is to be construed in accordance with the laws of the State of Karnataka.

102. The acceptance of work order shall constitute signing of the agreement. Once the Office of Prl. District and Sessions Judge, D.K., Mangaluru, notifies the successful Bidder that its bid has been accepted simultaneously. It is the responsibility of the successful Bidder to draft the Agreement after obtaining the proforma from the Office of Prl. District and Sessions Judge, D.K., Mangaluru, incorporating all points as per this Tender notification and produce the agreement copy drafted on stamp paper of appropriate stamp amount, as per the clauses of Contract Law.

103. The conditions stipulated in the agreement shall be strictly adhered to and violation of any of the conditions will entail termination of the contract without prejudice to the rights Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru with such penalties as specified in the tender document and the Agreement. For any such termination, the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru, reserves the right to blacklist the bidder from participation in the tender for a period of 4 years.

104. The documents required for Technical Qualification Criteria shall be uploaded and also to submit a hard copy of the same to the office of Prl. District and Sessions Judge, D.K., Mangaluru at 4.00 p.m. on 18.07.2026.

By Order of the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru.

Sd/-
I/C Chief Administrative Officer,
District and Sessions Court,
D.K., Mangaluru.

Copy To, For wide Publication:

1. The Registrar General, Hon'ble High Court of Karnataka, Bengaluru, with a request to publish the Tender notification on the Hon'ble High Court Website.
2. All the Prl. District & Sessions Judges of Karnataka State.
3. All the Courts coming under the Dakshina Kannada District Unit.
4. The Director, Department of Information (Vaartha Ilakhe), No.17, Vartha Soudha, Infantry Road, Bengaluru – 560001:- along with Tender Notification & Brief Tender Notification, requesting for publication of the same in two widely circulated Daily News Papers, each of Kannada and English language, for wide publication.
5. The Software Technician, District and Sessions Court, D.K., Mangaluru to Web Host on the District Court Website.
6. The Senior Sheristedar, A/c. Branch, District and Sessions Court, D.K., Mangaluru.
7. Notice Boards.
8. Office Copy.

LIST OF DOCUMENTS TO UPLOAD AND SUBMIT A COPY OF THE SAME TO THIS OFFICE (Technical Qualification Criteria)

[This document is not to be uploaded or submitted to the Office of the Prl. District and Sessions Court, D.K., Mangaluru. This document is only for guidance]

Sl. No.	Document Name	Description	Annexure No.
1	Company Contact Information as per Annexure -1		**1**
2	Self-Declaration of Non-Blacklist		**2**
3	GST Registration Certificate		
4	Company Registration Certificate		
5	Registration and Licence No. under Contract Labour (R&A) Act, 1970		
6	Registration Certificate issued by EPFO Authority		
7	Registration Certificate issued by ESI Authority		
8	Experience Certificate issued by previous employer or Self-Declaration if such certificate not available		
9	Detailed breakup of cost of services including taxes and charges. **(To be provided only after Financial Opening)**		
10	Technical Proposal Submission Form		**3**
11	Unconditional Acceptance Letter of Terms and Condition of Tender		**4**
12	Commercial Proposal		**5**
13	Bid Declaration Form		**6**
14	Bid Securing Declaration Form		**7**

Annexure -01

Company Contract Information

Sl. No.	Item Description	Details
1	Business Name of the company and its Registered office, Postal address	
2	As incorporated in other tenders, alternate address of company / bidder	
3	Contact Information:- • Permanent Landline No./No.s: • Mobile No. of the Proprietor: • e-mail address of the Business:	
4	Name and Contact No. of the Authorized Representative/Executor	
5	Name and Contact No. of the Co-Ordinator, deputed to manage, deploy the manpower at the Office of Prl. District and Sessions Court, D.K., Mangaluru.	
6	Name and Contact No. of the Authorized Representative and designation who is uploading this RFP tender bids.	
7	GST No. of the firm/agency	
8	PAN No. of the firm/agency	
9	Banker of Agency	i) Name of the Bank and Branch; ii) Telephone number: iii) Address:
10	K2 Recipient ID (generated at K2, if available)	

Signature of the Proprietor/Authorized Agent

Annexure - 02

SELF DECLARATION OF NON BLACKLIST

I,
Sri./Smt._____ s/o or D/o Sri./Smt._____, being the Proprietor Authorized representative/agent of M/s_____(Name of the firm/agency) hereby declare that the above said firm is not blacklisted in the last 5 years.

It is hereby further submitted that, the above said information and any other information, documents provided during the course of the application showing interest to participate in this Tender, is true and I fully bear consequences of all the misrepresentation, if so, arising out in any near future.

Signature of the Proprietor/Authorized Agent

Annexure - 03

Technical Proposal Submission Form

To:

Prl. District and Sessions Judge,
D.K., Mangaluru.

Sir,

With reference to your RFP Document I/we, the undersigned, having examined all relevant documents and understood their contents,

1. Hereby submit our offer to provide services for providing Manpower Services of Lift Operators through Outsource at Court Complexes of D.K., Mangaluru. In accordance with your Request for Proposal dated __/__/2026, and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal, and a Commercial Proposal as per packets mentioned through KPP Portal. The proposal is unconditional and unqualified.

2. I/We hereby declare that all the information and statements made in this Proposal and in the Appendices are true and correct, nothing has been omitted which renders such information misleading; and all documents accompanying such Proposal are true copies of their respective originals and accept that any misinterpretation contained in it may lead to our disqualification. I/We shall make available to the Office of the Prl. District and Sessions Judge, D.K., Mangaluru, any additional information it may deem necessary or require for supplementing or authenticating the Proposal.

3. I/We declare that I/We have examined and have no reservations to the RFP Documents, including any Addendum/Clarification issued by the Office of The Prl. District and Sessions Judge, D.K., Mangaluru and I/We do not have any conflict of interest in accordance with RFP Document.

4. I/We undertake, if our Proposal is accepted and we have been engaged for providing the services to the Office of The Prl. District and Sessions Judge, D.K., Mangaluru and District Judiciary, we shall abide by the conditions of the RFP.

5. I/We understand that you may cancel the Selection Process at any time and that you are neither bound to accept any Proposal that you may receive nor to select the agency, without incurring any liability to the Applicants in accordance with clauses of the RFP document.

I/We understand that you have right to reject our application without assigning any reason or otherwise. I/we hereby waive our right to challenge the same on any account whatsoever.

6. I/We agree and understand that the proposal is subject to the provisions of the RFP document. In no case, shall I/we have any claim or right if proposal is not opened or rejected.

7. I/We agree to keep this offer valid for 180 days after the last date of submission of bids specified in the RFP.

8. A Power of Attorney in favour of the authorized signatory to sign and submit this Proposal and documents is attached herewith.

9. The Financial Proposal is being submitted separately as specified in RFP. This Technical Proposal read with the Financial Proposal shall constitute the Application which shall be binding on us.

10. I/We certify that that (Company Name) has not been banned from carrying out business either with the entire Government of India or any constitutional bodies or statutory bodies as on date. I/We also undertake that a similar ban imposed before the award of the contract under this RFP shall disqualify the company from being considered and all claims arising out of this RFP, other than the refund of the bid security, shall stand forfeited.

11. I/We certify that M/s (Company Name) is a Single Applicant in response to your RFP for Providing Manpower Services in the Office of The Prl. District and Sessions Judge, D.K., Mangaluru.

12. I/We agree and undertake to abide by all the terms and conditions of the RFP Document. I/we hereby unconditionally accept the RFP conditions of the Office of The Prl. District and Sessions Judge, D.K., Mangaluru, RFP documents in its entirety for the above work. In witness thereof, I/we submit this Proposal under and in accordance with the terms of the RFP Document.

Yours sincerely,

Authorized Signature [In full and initials]:
Name and Title of Signatory:
Name of Company:
Address:
Location:
Date:
Seal:

Annexure - 04

DECLARATION

Of Unconditional Acceptance of Terms and Condition of Tender

1. I, _____, Son/Daughter/Wife of Shri_____, Director/ authorized signatory of the Agency mentioned below, am competent to sign this declaration and execute this tender document.

2. I/we hereby certify that I/we have inspected the site and carefully read and understood all the terms and conditions of the tender document which shall form part of the contract agreement and I/We undertake to abide by the conditions/clauses contained therein.

3. The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/We am/are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

Authorized Signature[In full and initials]:
Name and Title of Signatory:
Name of Company:
Seal:

Annexure - 05

BID SECURITY FORM

(To be stamped in accordance with Stamp Act)

The non-judicial stamp paper should be in the name of issuing Bank
Bank Guarantee

Ref No…… Date……

To

Prl. District and Sessions Judge,
D.K., Mangaluru.

Sir,

Whereas, _____ (hereinafter called "the Bidder") has submitted its bids dated _____for _____(hereinafter called "the Bid").

KNOW ALL MEN by these presents that WE _____of _____ having our registered office at _____ (hereinafter called "the Bank") are bound unto the Prl. District and Sessions Court, D.K., Mangaluru, (hereinafter called "the Prl. District and Sessions Court") for the sum of _____ for which payment well and truly to be made to the said the Prl. District and Sessions Court, Bank binds itself, its successors and assigns by these presents.

THE CONDITIONS of this obligation are:

i. If a Bidder withdraws its bid during the period of bid validity specified by the Bidder in the Bid; or
ii. If the Formats to prepare the price bid are found to be modified by the Bidder; or
iii. In the case of a successful Bidder, if the Bidder fails:
    a) to accept the notification of award and sign the contract in accordance with Section 77 (a) of the RFP;

b) to furnish performance security in accordance with Section 77 (b) - Performance Bank Guarantee of the RFP.
c) If bidder withdraws its proposal during negotiations (failure to arrive at consensus by both the parties shall not be construed as withdrawal of proposal by the bidder).

We undertake to pay to the Prl. District and Sessions Court, D.K., Mangaluru up to the above amount upon receipt of its first written demand, without the Prl. District and Sessions Court having to substantiate its demand, provided that in its demand the Prl. District and Sessions Court will note that the amount claimed by it is due to it owing to the occurrence of any of the aforesaid condition or conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including 45 days after the period of bid validity, and any demand in respect thereof should reach the Bank not later than the above date.

In witness whereof the Bank, through its authorized officer, has set its hand and stamp on this……day of……2026…….at…….

WITNESS
…….
……. (Signature)

(Signature)
…….
…….

(Name) (Name)
……. …….(Official Address)
…….

(Designation with Bank Stamp)

Attorney as per Power of
Attorney No…….
Dated……

Annexure - 06

BID SECURING DECLARATION FORM

To

Prl. District and Sessions Judge,
D.K., Mangaluru.

We, the undersigned, declare that:

We, M/s.....(herein referred as vendor) understand that, according to the clauses of Tender document, bids may be supported with a Bid Securing Declaration, therefore rather than submitting the Bid Security /Earnest Money Deposit Form as attached of the RFP, we render the declaration that:-

We will automatically be suspended from being eligible for bidding in any tender, request for proposal or other similar invite with the Prl. District and Sessions Court, D.K., Mangaluru (herein referred as Purchaser) for the period of three years, starting on bid submission closing date, if we are in breach of any of the following obligation(s) under the bid conditions:-

THE CONDITIONS of this obligation are:

i. If a Bidder withdraws its bid during the period of bid validity specified by the Bidder in the Bid; or
ii. If the Formats to prepare the price bid are found to be modified by the Bidder; or
iii. In the case of a successful Bidder, if the Bidder fails:

- to accept the notification of award and sign the contract in accordance with the clauses of Tender Document;
- to furnish performance security in accordance with the clauses of Tender Document – Performance Bank Guarantee of the RFP.
- If bidder withdraws its proposal during negotiations (failure to arrive at consensus by both the parties shall not be construed as withdrawal of proposal by the bidder).

We understand that this declaration shall expire if we are not the successful Bidder and on receipt of purchaser's notification of the award to another Bidder; or thirty days after the validity of the Bid; whichever is later.

(Signature)

Authorized Signatory

Name :

Designation:

Office Seal:

Place & Date:

Annexure - 07

SELF DECLARATION OF HAVING PLACED FINANCIAL BIDS- SERVICE CHARGE NOT LESSER THAN 3.85%

(To be entered and signed by the Proprietor or Owner of the Firm only)

To

Prl. District and Sessions Judge,
D.K., Mangaluru.

We, the undersigned, declare that:

We, M/s.....(herein referred as vendor) declare that, we have placed the financial bids for the Tender: ----------, of the office of the Prl. District and Sessions Judge, D.K., Mangaluru, in which we have entered the Service Charge not lesser than 3.85% and in terms of %(percentage) up to two decimal points only, as per this Tender Notification, published on the KPP portal with the No. ....., of office of Prl. Disrict and Sessions Court, D.K., Mangaluru.

Further, we declare that, our bids are liable to be rejected, at any time, if found not in accordance with the Tender Notification.

Further, I declare that, I own the responsibility of any mistakes/errors committed by the employees/agents, that I have employed for this purpose.

(Signature)

Authorized Signatory
Name:
Description:
Office Seal:
Place and Date:

Annexure 08

RESPONSIVENESS SELF DECLARATION

(To be entered and signed by the Proprietor or Owner of the Firm only)

To

The Prl. District and Sessions Judge,
D.K., Mangaluru.

We, the undersigned, declare that:

We, M/s---------- (herein referred as vendor) declare that, we have shown interest in the Tender:---------- of the Prl. District and Sessions Court, D.K., Mangaluru, by participating through KPP portal, wherein, we declare that, we do not qualify for any appeal nor we can claim any priority in the Tender process whatsoever. Further, we declare that, our bids are liable to b rejected, at any time, if found not in accordance with the Tender Notification.

We further declare that, in case of any deviation/aberrations/ variation from the terms stipulated in the whole Tender document or the annexures, or intentional attempt to feed inappropriate/irrelevant data, so as to postpone/nullify the whole Tender, the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru may take suitable action, as per law and further prevent the participation in upcoming Tenders from this office.

(Signature)
Authorized Signatory
Name:
Description:
Office Seal:
Place and Date:

PRL. DISTRICT AND SESSIONS COURT,
Dakshina Kannada, Mangaluru – 575003.

Phone: 0824-2444005

e-mail: pdj.mangaluru1@gmail.com
Website :- https://dk.dcourts.gov.in/

E-TENDER NOTIFICATION No.CRS/8104/2026 DATED: 30.06.2026

This office invites Proposals (Quotations) from Service providers who are eligible and interested to supply the 06 Nos. Manpower Services of Lift Operator/Attendants through Outsource at Court Complex of Mangaluru through e-procurement portal (https://kppp.karnataka.gov.in/) for a period of 3 years, renewable each year, from the date of commencement and extendable beyond, until the on boarding of next subsequent tenderer.

The details of requirement are as under:

Sl. No.	Item	Details
1	Tender Notification Number	CRS/ 8104/2026 dated 30.06.2026
2	Tender Reference Number (as issued by KPPP)	HCK/2025-26/SE
3	Tender Name/Services sought for	Procurement of 6 numbers of Lift operator/Attendant service through Service Contract to the District Court Complex, Mangaluru, D.K.
4	Procuring entity	Principal District and Sessions Judge, D.K., Mangaluru.
5	Validity of Contract	1 year which may be extended for 2 or more years (total 3 years) renewable each year subject to the satisfactory quality/performance or until order of the accepting authority or discontinuation of the said services by the Government of Karnataka
6	Estimated Approximate Total Tender Cost	17,18,487/- per annum (Approx. Estimation based on calculations of present Basic pay, VDA and excluding Services charges)
7	Earnest Money Deposit (EMD)	Rs.43,000/- (Nominal EMD with no link to Tender estimation cost) PBG will be based on the Tender awarded value.
8	Billing Model	Billing after completion of each

		calender month, subject to the satisfactory performance.
9	Closing date and time for submission of Tender proposal	18.07.2026 @ 5:00 PM
10	Tender Opening Date & Time	Technical: 20.07.2026 @ 11:00 AM
11	Date of Opening of Financial Bid	As per E-portal
12	Office contact number and e-mail ID	Phone No.0824-2444005 e-mail: pdj.mangaluru1@gmail.com

- Subject to the terms and conditions as stipulated in the Full e-Tender Notification of the even reference No., the eligible and interested vendors (having their business at Mangaluru City), in acceptance to the above stated details, terms and conditions may submit their e-Bidding Proposals (Quotations), through e-procurement portal (https://kppp.karnataka.gov.in).

By Order of the Hon'ble Prl. District and Sessions Judge, D.K., Mangaluru.

Sd/-
I/C Chief Administrative Officer,
District and Sessions Court,
D.K., Mangaluru.