

THE HIGH COURT OF KERALA

HCKL/8557/2025-IT-TC1-HC KERALA

Kochi -682031
Date: 07-11-2025**NOTICE**

The High Court of Kerala, with the goal of ensuring seamless access and timely communication, has decided to upgrade its messaging service for Advocates, litigants and Party-in-Person by incorporating WhatsApp messaging as an additional feature in the District Court Case Management System (DCMS) in the District Judiciary of the State of Kerala. The new messaging service will start w.e.f. 07-11-2025.

In this regard, the following guidelines are issued for information and compliance.

1. All information related to e-Filing defects, listing details, proceedings and other relevant updates will also be communicated via WhatsApp messages for the convenience of Advocates, litigants and Party-in-Person. These services will be enabled in a phased manner.
2. The WhatsApp messaging service is only an additional mode of information and is not a substitute for notices/summons or other processes, unless otherwise notified.
3. To ensure authenticity and prevent misuse or fraud, please be informed that all official messages from the High Court of Kerala will be sent exclusively from the verified sender ID: **District Court Case Management System**. The sender ID will remain the same for communications related to the DCMS.
4. It is to be verified that updates are received only from this sender ID: **District Court Case Management System**.
5. All stakeholders are requested to ensure that their WhatsApp-enabled mobile number is accurately updated in the DCMS profile to facilitate the timely delivery of important messages.

6 If the primary mobile number registered in the DCMS profile is not WhatsApp-enabled, it is requested to add or update a WhatsApp-enabled number as a secondary mobile number in the DCMS profile.

7. The stakeholders shall remain cautious of fraudulent messages from other numbers or providers using similar services. Only updates from the official sender ID should be relied upon.

8. Any non-delivery or delay in delivery of the informational messages will not absolve the Advocates, litigants and Party-in-Person from making effective appearances or participating in the proceedings in the Courts. The stakeholders are advised to cross-check and cross-verify the information on the official web portal of the Courts for confirmation.

Mobile Number Update Guidelines.

1. The WhatsApp messaging facility will be available on both primary and secondary mobile numbers registered in the system.

2. To change the primary number in DCMS (<https://filing.keralacourts.in/>), advocates/Party-in-Person may submit a request through email, as per the existing procedure.

3. The secondary number can be updated directly by the Advocate/Party in Person through the Advocate Portal in the DCMS.

4. All stakeholders are advised to keep both numbers active, updated, and WhatsApp-enabled to ensure uninterrupted receipt of messages.

The District Judges are hereby requested to take steps to convey the above information to the office bearers of all the Bar Associations/Clerk Associations and other stakeholders, including Judicial Officers/Staff in all the Courts in their respective Jurisdiction.

The District Judges are also requested to take steps to upload the Notice on the District Courts website and publish the same on the Notice Board of all the Courts under their respective Jurisdiction.

(By Order)

Signed by

Nixon M Joseph

Date: 07-11-2025 12:45:52 PM Nixon M Joseph

REGISTRAR (DISTRICT JUDICIARY)

To:-All the District Judges

Copy to:-

1. All the Nodal Officers
2. The DI, D-II and E Section, High Court
3. The Administrative Record Section, High Court
4. All the Senior System Officers