



National Service and Tracking of Electronic Processes



NSTEP Mobile & Web Application

NSTEP

NSTEP is collaboration between •Case Information System (CIS) •NSTEP web application and •NSTEP mobile application



Process Generation Functionality In Case Information System CIS (3.0)

--When the next date is given or proceedings of the case is done, the case becomes available for generating the Process.

--Every Process is unique in Nature. The Nature of Process controls Addressee type. --Process can be addressed to 7 different types of Addressee.

Petitioner/Respondent/(Both)/Witness/Police/Prison/DistrictMagistrate/Bailiff/ Other.

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--Process can be addressed to multiple parties.

--Select the parties to whom the process is to be addressed.

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--Information regarding selected Addressee will be shown one after another.
 --Address as available in the CIS will be shown. Facility to correct the address is also provided in this screen.

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--Depending on the nature of the notice, dynamically the tabs like, sub-ordinate court, Extra Labels etc will be opened.

- --Information like Sub-ordinate court case number will be directly pulled from Lower Court information and may be corrected.
- -- Certain process may demand some extra information to be entered for generating the process. Such information may be entered in the Extra Labels tab.

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--All the information captured during Process Generation is finally viewed before generating draft .

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Case Allocation	State : MAHARASHTRA	District:	
	Town :	Ward:	
Court Proceedings 😑 💼	Taluka :	Village:	
Select Court	Police Station :	Remarks :	
Select Date	Pin Code :	Mobile No.:	
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IA Filing	Autressee name	Galli No 26 New Baijoura	
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Process Generation	State : MAHARASHTRA	District:	
Copy Previous Process	Town :	Ward:	
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-- Draft of the process can be viewed finally.



Publish Process

--After draft is generated and found correct. Finally the process is to be published.

--While Publishing the process Court user can again view the process of even delete the process (if some issue is seen)

--Finally once the Process is published it cannot be modified and becomes available for allocation to the Process Server through NSTEP.



Print Process/Acknowledgement

- --Through this Menu Item the published processes can be printed and common acknowledgement can also be printed if the process ID is common.
- -- Every Process in the country will have a unique process number.

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Process -ID

--Every Process will have unique number through out the country.

--It will have the form of P-CNR-M-N

--P – Process

- --CNR- CNR Number of the Case
- --M Process Number (Serial number of the process within the case)
- --N- Addressee number (Serial number of Addressee within the Process ID

For Example:

1st Process generated in the case with CNR - MHAU010017612012 for 3 different parties will have the process IDs as

PMHAU010017612012_1_1 --- Sk. Nisar Sk. Ahmed, Galli No 26, New Bajipura, Aurangabad PMHAU010017612012_1_2 --- Sk. Imran Sk. Ahmed, Galli No 26, New Bajipura, Aurangabad PMHAU010017612012_1_3 --Sk. Salman Sk. Ahmed, Galli No 26, New Bajipura, Aurangabad

2nd Process generated in same Case for one single Other Party will have number as

PMHAU010017612012_2_1 --- A. B. Patil , Begampura Aurangabad

Process ID Example

--All the published processes can be shown within a period for which from date and to date can be selected.

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Process Acknowledgement/Prin Process Status		08-11-2018	PMHAU010017612012	_2_1 t	Notice of attachment of a decree o the holder of the decree [O. 21 R. 53]	A. B. Patil, Begumpura	Print		Acknowledgement	
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NSTEP INTRANET Based Web Application

NSTEP



State Administrator (Login with the username and password to be provided by e-Committee)

Creation of District Administrators

State admin can create District Admin through User Creation form. User Names shall be prefixed with 2 Characters State Code + 2 Characters of District so that it remain unique throughout the country. After creating the Username and password for each district administrator, inform it to the respective district administrators.

National Service and Trac	king of Electronic Processes High Court Mana	ger		Search here	Q 🛛 🗢 🙂
Master <	# / User Management / User Creation / Add / Modify / De	elete / Report			
User Management 🗸 🖌					
User Creation		En	d User		
Change Password	*Username:	Maurmanager	*Full Name:		
	*Password:	•••••	*Confirm Password:	•••••	
	E-mail:	e.g: abc[at]gmail[dot]com	*Mobile No.:		
	Address:				
	*Role:	District Admin	•		
	District:	Select	•		
			Submit		

Create process messenger list

We can add state-wise process messenger through Process Messenger form.

r š	The Process Masters / Other Process Me	ssenger N	lanarashtra					
ss Masters V								
her Process Messenger			Proc	ess Messenger				
Management <				-				
	*Process Messenger Code:	3			*Process Messer	nger:		
	Contact Address:				Contact Per	son:		
	Mobile No.:				Phone	No.:		
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	Showing 1 to 2 of 2 entries						Previo	us 1 Ne

District Administrator (Login with the username and password provided by High Court)

Creation of Process Administrators

District Admin can create Process Admin through User Creation form. User Names shall be prefixed with 2 Characters State Code + 2 Characters of District + 2 Character Establishment code so that it remain unique throughout the country. After creating the Username and password for each process administrator, inform it to the respective process administrators.

Management ~		
ser Creation	End User	
hange Password	*Username: maurtestprocess *Full Name:	
	*Password: *Confirm Password: *	
	E-mail: e.g: abc[at]gmail[dot]com *Mobile No.: 3452424242	
	Address:	
	*Role: Select •	
	Submit	

The District user have access to Process Masters which contains Bailiff Master, Other process Messenger, Process Establishment and Tag bailiff to process admin forms. And also have access to User Management.

Bailiff Master

District Administrator have to enter details of all Bailiffs in the District. Every Bailiff will have 7 alpha-numeric unique Bailiff Code of the form MHAU-003. Mobile number is compulsory.

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Process Masters ~	A / Process Masters / Bailiff Master	/ Add / Modify / Delete	/ Report				
Bailiff Master							
Other Process Messenger				Bailiff			
Process Establishment		*Bailiff Code:	Bailiff Satish-MHAU333	•	*Bailiff:	Bailiff Satish	
Tag Bailiff to Process Admin		Gender:	Male	-	Address of Pasidonas		
ser Management <		Date of Birth:	01-11-1986		Audress of Residence:		
		Office Address:			Area Assigned:		
		State:	Select	•	District:	Select	
		Taluka:	Select	Ĩ	Village:	Select	
		Email:	e.g: abc[at]gmail[dot]com				, ,
		Phone No:			*Mobile No:	8888888888	
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		Display:	O Delete O Undelete	Submit			

Modify Bailiff Contents

Facility to modify the data of respective Bailiff is also provided.

	Process Masters / Bailiff Master / Add / Modify / Delete	Report			
Process masters	······,· · ·····,· · ······				
Bailiff Master					
Other Process Messenger		Dailiff			
Process Establishment		Ddiiii			_
Frocess Establishment	*Bailiff Code:	Select	*Bailiff:		
Tag Bailiff to Process Admin	Gender:	Select -			
Licer Management	Data of Pirth:	A A Atre-MHAU019	Address of Residence:		
osci management	Date of birth.	A B Kulkarni-MHAU032			
	Office Address:		Area Assigned:		
		A R Bodkhe-MHAU037	Ŭ		
	State:	A S Pathare-MHAU014	District:	Select	-
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	Email.	B B Deshmukh-MHAU011	*Mobile No:		
	Phone No:	B C Togre-MHAU022			
	Qualification:		Mother Tongue:		
		B E Tilwane-MHAU018 Submit			
L		B P Pagare-MHAU041			
		D J Dhumal-MHAU035			
		D S Wadnekar-MHAU030			

Tagging Establishments to Process Administrators

District Administrator may have to allocate Establishments to Process Admins. Process Admin can further view only those establishment which are tagged to the Process Admins.

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Process Masters ×	A / Process Masters / Process Establishment	
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Process Establishment	*Process Admin User: maha aurangabad test	
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User Management <	Civil and Criminal Court, Kannad Civil and Criminal Court, Gangapur Chief Judicial Magistrate, Aurangabad District and Sessions Court, Aurangabad Civil and Criminal Court, Paithan Civil and Criminal Court, Surgaon Railway Court, Aurangabad Civil and Criminal Court, Soygaon Railway Court, Aurangabad Civil and Criminal Court, Yajapur Civil and Criminal Court, Yajapur District and Additional Sessions Court, Yajapur	

Tagging Bailiffs to Process Administrators

Bailiffs should be tagged to the respective Process Administrators. Process Administrator can further allocate the Processes only to those Bailiffs which are tagged.

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Bailiff Master					
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User Management	< _	Balliff Name	Joining Date	Relieving Date	Process Area
					Select
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		A R Bodkhe	07-10-2018		
					Select

Process Administrator (Login with the username and password provided by District Administrator)

Consume Data

•The processes generated in the CIS software are transferred to NJDG.

Process Administrator may have to consume the Processes from NJDG to NSTEP.
Establishments tagged to the Process Admins are shown.

 Process Admin may have to periodically consume the data by selecting establishment. (may be 2-3 times a day)

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Consume Data							
Process Allocation					anauma Data		
Process Delivery				C	onsume Data		
Process Status				Select 🗹	Court Establishment		
					District and Sessions Court, Aurangabad		
					Pull		

Process Allocation

After the processes are consumed, the processes are available for allocation. Process admin can allocate the processes

-To Bailiff

- -Other process Messenger (Like Indian Post, Courier etc)
- -To other establishments within State
- -To Establishment outside State.

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Process Management <		Process Allocation							
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	Sr No 🔺	Process Title 🗍	Addressee Name 💠	Addressee Address \$	Email \$	Mobile \$	View Process ≑	Edit \$	Tag ≑
	1	Notice to respondent of the day fixed for the hearing of the appeal. [O. 41, R. 14]	The Collector	Aurangabad.			View		
	2	Notice to respondent of the day fixed for the hearing of the appeal. [O. 41, R. 14]	B.G. Bangar, City Survey Officer	City Survey Office,			View		
	3	Notice to respondent of the day fixed for the hearing of the appeal. [O. 41, R. 14]	B.G. Bangar, City Survey Officer	City Survey Office,			View		
	4	Notice to respondent of the day fixed for the hearing of the appeal. [O. 41, R. 14]	Arefabano Manzoor Ali	House No.4-29-532, Shambhu Nagar, Gadiya Vihar Road, Aurangabad.			View		0
	5	Notice to respondent of the day fixed for the hearing of the appeal. [O. 41, R. 14]	Tarabeg Cheaure, S.L.R.	S.L.R. Office, Aurangabad.			View		0
	6	Notice to respondent of the day fixed for the hearing of the appeal. [O. 41, R. 14]	B.G. Bangar, City Survey Officer	City Survey Office,			View		0
	7	Notice to respondent of the day fixed for the hearing of the appeal.	Gausiya Begum Shabbir Ali	House No.4-29-532, Shambhu Nagar, Gadiya Vihar Road, Auranagabad			View		

View Process PDF

While allocating Process Admin can view the process.

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	Appendix G, No. 6 DISTRICT AND SESSIONS COURT AURANGABAD. IN THE COURT OF SHRI P.H. MALI Principal District and Sessions Judge, Abad., Aurangabad, Aurangabad.	
	NOTICE TO RESPONDENT OF THE DAY FIXED FOR THE HEARING OF THE APPEAL.	
	[O. 41, R. 14.]	
	R.C.A./180/2018 Narayan Ravkaji Khandale Vs The Collector NEXT DATE : 16-10-2018	
	Appeal from the judgement and decree in Reg Dkst/34/1997 of the Court 4th Jt. Civil Judge S.D. Aurangabad. the	
	To, The Collector Aurangabad., Aurangabad, AURANGABAD, MAHARASHTRA	

NSTEP Mobile Application

Android based Application for Process Servers (Bailiffs)

NSTEP Mobile Application



Login to NSTEP Application using Mobile Number

NSTEP App Flow



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View Allocated Processes

Bailiff can view allocated Processes after login in to NSTEP App.

View PDF

Bailiff can view process in PDF form.

Capture Photo

Bailiff can take photograph of site where process is delivered .

Take on Screen Signature

Bailiff can obtain signature of receiver using the app.



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Save Location

Bailiff has to save the Location (Lat.-Long.) of the site.

Upload Status

Bailiff can upload service related data, photograph, signature, Lat-Long, and status of the delivery.





List of Processes





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Captured Photo





Service – Served / Not Served

NSTEP Web Application Process Administrator Tracking the Process

NSTEP - Dashboard

Dashboard : Pending Service



NSTEP - Dashboard

Dashboard : Served Processes



NSTEP - Dashboard

Dashboard : Service failed

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Process Delivery

Bailiff can update the process (Delivered/Not Delivered)status remotely through Mobile App.

For other process messengers or in some cases where such status cannot be updated, Process Admin can update the status.

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1 Served Reasons Select View Process	:
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Process Status

Process Admin can view the status of Process instantly when the Process is remotely updated by the Bailiff.

The Signature/Photo/GPS Location of the Delivery Address captured by the Bailiff can be viewed.

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Process Status - Map

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Thank You.