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16 JAN 2025



JUDGE'S OFFICE
BANKURA

File No. 2
Cell No. 2
No. 962 Date 16-1-25

GOVERNMENT OF WEST BENGAL
OFFICE OF THE PRESIDENT
DISTRICT CONSUMER DISPUTE REDRESSAL COMMISSION, BANKURA
KRETA SURAKSHA BHAWAN, 1ST & 2ND FLOOR, COURT COMPOUND,
MACHANTALA, BANKURA-722 101

Phone -03242-255792

mail: confo-bn-wb@nic.in

No. 02

Date: 16/01/2025

Notice

In compliance with the introduction of the **Jagriti Portal** for the seamless and efficient filing and management of consumer complaints, I am hereby directed to notify that the **entry of offline complaints has been discontinued with immediate effect.**

All complainants and advocates are henceforth requested to file their complaints exclusively through the **Jagriti Portal** at <https://e-jagriti.gov.in/>. No offline complaints will be accepted, as the new portal does not provide provisions for manual entry of complaints.

All stakeholders are advised to familiarize themselves with the portal and utilize its services for filing and managing complaints. For further assistance or queries, you may contact the office during working hours.

This order is to be brought to the attention of all concerned.

By order,

Registrar

DCDRC, BANKURA

Redressal Commission, Bankura

Date :- 16/01/2025

Memo No :- 18/1(5)/DCDRC/BNK

Copy forwarded for information and necessary action to :-

1. The District Judge, Bankura
2. The District Magistrate, Bankura
3. The Assistant Director, Bankura RO, Kreta Suraksha Bhawan
4. The Secretary, District Advocate Bar Association, Bankura
5. Office Notice Board

Seen

DT. 16/01/25

Registrar
DCDRC, BANKURA

Registrar
District Consumer Disputes
Redressal Commission, Bankura