

PROCEEDING OF THE PRINCIPAL JUDGE, CITY CIVIL COURT, CHENNAI
PRESENT: THIRU.S.KARTHIKEYAN, M.A., M.L., M.Sc, PGDCFSc.,
PRINCIPAL JUDGE

D.No: 6441/T1/Comp.Sec/2026 Dated:09.06.2026

Sub: City Civil Court, Chennai – IT peripherals – Quotations called for entering into Annual Maintenance Contract for the period 2026-2027 - Regarding.

Ref: Office Order of this Court, Dated: 09.06.2026

ORDER:

Quotations are invited from the vendors for the Annual Maintenance Contract of the below mentioned IT Peripherals for the period 2026-2027 in the Chennai District.

Quotations should be addressed to the Principal Judge, City Civil Court, Chennai either personally or through authorized agents by post on or before at 05.45 P.M of 29.06.2026

S.NO	NAME OF IT PERIPHERALS	MODEL	QTY
1	HP SERVER	ML 350C	7
	DELL SERVER	POWER EDGE T440	9
2	HP DESKTOP	PRODESK600G3-I3	25
		PRODESK600G3-I5	65
3	LASER PRINTER	SAMSUNG M2826 ND	60
		CANON 151DW	55
		HP N6600	28
4	MULTI FUNCTIONAL PRINTER	CANON MF246DN	65
5	SWITCH	DLINK -24	29
		DLINK - 28	27
		PLEXONICS -24	14
		PLEXONICS -28	2
		CISCO - 24	6
6	2KVA UPS	HITACHI HIRAL 2 KVA	7
7	TV	LG 55 INCH	14
		LG 49 INCH	7
8	DELL ALL IN ONE PC	OPTIFLEX 5250 AIO I5	7
9	PROJECTOR	EPSON EV 970	7

Terms & Condition:

1. Vendor should have a proper complaint – call - registration procedure, follow-up etc. and provide traceability of all complaints from registration to call clearance.
2. Vendor should provide equivalent standby units where clearance of a fault is likely to take beyond 2 days due to delays in sourcing of spares etc., and may affect the functioning of the court. If the defective component is not repairable , the same shall be replaced with an equivalent or higher configuration. Preventive maintenance should be done every quarter.
3. At the end of the AMC – contract period, both the user and AMC holder shall certify separately that the Computer systems / Electronic Devices are in satisfactory working condition and that no faults or complaints are pending.
4. Vendor should have a quality certification such as ISO 9000, for the IT Support services / AMC. Vendor should also submit the turn over certificate.
5. Vendor should provide 2 in-house service engineer. Support window: all court working days from 10.00AM to 6.00PM
6. Should have referrals from a minimum of 3 Government Offices / Departments for the satisfactory completion of AMC over the preceding 2 years.
7. AMC payment (Total, not exceeding the 10% of Hardware and System Software initial procurement costs) by user Department can be made in two equal installments for each year of AMC duration, clearly mentioning the period of AMC, when there is no downtime.

Sd/-S.Karthikeyan
Principal Judge,
City Civil Court,
Chennai

To:
Publish Through District Court Website.