

PROCEEDING OF THE PRINCIPAL JUDGE, CITY CIVIL COURT, CHENNAI
PRESENT: TMT. S. ALLI., M.L.,
PRINCIPAL JUDGE.

D.No: ⁵⁶⁴⁸ /Comp.Sec/2024 Dated: 31.05.2024

Sub: City Civil Court, Chennai – IT peripherals – Quotations called for entering into Annual Maintenance Contract for the period 2024-2025 - Regarding.

Ref: Office Order of this Court, Dated: .05.2024

ORDER:

Quotations are invited from the vendors for the Annual Maintenance Contract of the below mentioned IT Peripherals for the period 2024-2025 in the Chennai District.

S.No	Name of IT peripherals	Description	Model	QTY
1	SERVER	HP SERVER	ML 350C	7
2	DESKTOP	HP DESKTOP	PRODESK600G3-I3 PRODESK600G3-I5	280
3	PRINTER	LASER PRINTER	SAMSUNG 3310 ND	2
			SAMSUNG 3320 ND	2
			SAMSUNG M2826 ND	124
		DOT MATRIX PRINTER	EPSON LQ 13109	148
		LASER PRINTER	CANON 151DW	98
		MULTI FUNCTIONAL PRINTER	CANON MF246DN	98
4	NETWORK SWITCH	SWITCH	DLINK	16
5	UPS	2KVA UPS	HITACHI HIRAL 2 KVA	7

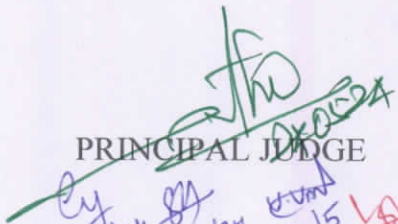
Quotations should be addressed to the Principal Judge, City Civil Court, Chennai either personally or through authorized agents by post on or before at 05.45 P.M of 31.05.2024

Terms & Condition:

1. Vendor should have a proper complaint – call - registration procedure, follow-up etc. and provide traceability of all complaints from registration to call clearance.
2. Vendor should provide equivalent standby units where clearance of a fault is likely to take beyond 2 days due to delays in sourcing of spares etc., and may affect the functioning of the court. If the defective component is not repairable , the same shall be replaced with an equivalent or higher configuration. Preventive maintenance should be done every quarter.
3. At the end of the AMC – contract period, both the user and AMC holder shall certify separately that the Computer systems / Electronic Devices are in satisfactory working condition and that no faults or complaints are pending.
4. Vendor should have a quality certification such as ISO 9000, for the IT Support services / AMC. Vendor should also submit the turn over certificate.
5. Vendor should provide 2 in-house service engineer. Support window: all court working days from 10.00AM to 6.00PM
6. Should have referrals from a minimum of 3 Government Offices / Departments for the satisfactory completion of AMC over the preceding 2 years.
7. AMC payment (Total, not exceeding the 10% of Hardware and System Software initial procurement costs) by user Department can be made in two equal installments for each year of AMC duration, clearly mentioning the period of AMC, when there is no downtime.

To:

1. Publish Through District Court Website.
2. E5 Section, CCC, Chennai.


PRINCIPAL JUDGE
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