

MOST URGENT
OUT TODAY

PUBLIC GRIEVANCES COMMISSION
GOVERNMENT OF NCT OF DELHI
M-BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI

F.No.F.2(30)/PGC/2015/CPGRAM

7470

Dated: 18/06/18

To,

Nodal Officer (CPGRAM),
District & Session Judge of Delhi,
Tis Hazari Courts, Delhi.



Subject: Disposal of grievances pending under CPGRAM for more than 6 month.

Sir/Madam,

With reference to above cited subject, it is to inform you that a meeting to review the status of pending grievances which are more than 6 months old under CPGRAM was taken by Member PGC.

In this connection, it has been noticed that a large number of grievances relating to your department are pending at your end, further ATRs have not been uploaded on the Portal till date despite several reminders and meetings held with the Departments.

The total number of cases pending more than 6 months as on date of your department is 25 which is exceptionally high.

You are once again requested to kindly look into the matter personally, expedite disposal and to bring down pendency of cases more than 6 months to nil within next 15 days.

Yours faithfully,

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15/6/18
DY. SECRETARY (PGC)

Urgent / Out at Once

OFFICE OF THE DISTRICT & SESSIONS JUDGE (HQs): DELHI

No. 63975 /Admn.I/2018

Dated 18 SEP 2018

676
20/9/18

As per direction of Ld. District & Sessions Judge (HQs), Delhi, copy of letter bearing F.2(3)/PGC/2015/CPGRAM/11890 dated 03.08.2018 and No.F.2(30)/PGC/2015/CPGRAM/7470 dated 18.06.2018 received from the Dy. Secretary (PGC), Public Grievance Commission, Govt. of NCT of Delhi forwarded to the following Districts with the request to send the report/details regarding grievances pending under CPGRAM and action taken thereon within 03 days:-

1. O/o Ld. D&SJ, West District, Tis Hazari Courts, Delhi.
2. O/o Ld. D&SJ, Patiala House Courts, New Delhi.
3. O/o Ld. D&SJ, East District, KKD Courts, Delhi.
4. O/o Ld. D&SJ, NE District, KKD Courts, Delhi.
5. O/o Ld. D&SJ, Shahdara, KKD Courts, Delhi.
6. O/o Ld. D&SJ, North District, Rohini Courts, Delhi.
7. O/o Ld. D&SJ, NW District, Rohini Courts, Delhi.
8. O/o Ld. D&SJ, SW District, Dwarka Courts, Delhi.
9. O/o Ld. D&SJ, South District, Saket Courts, Delhi.
10. O/o Ld. D&SJ, SE District, Saket Courts, Delhi.



[Signature]
17/9/18

(V. K. YADAV)

Officer In-charge (Admn.I)/AD&SJ
District & Sessions Judge's Office (HQs):
Tis Hazari Courts, Delhi

Encl: As above

Ld. OIC, Admn. I, II & III

जिसा एवं सत्र न्यायाधीश (उत्तर-पश्चिम)
District & Sessions Judge (North-West)
रोहिणी न्यायालय, दिल्ली
Rohini Courts, Delhi

PUBLIC GRIEVANCES COMMISSION
GOVERNMENT OF NCT OF DELHI
M-BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI
Tel No. 011-23379900, 23379901

F.No.F.2(30)/PGC/2015/CPGRAM 11890

Dated: 3/8/18

To,

The Nodal Officer (CPGRAM),
District & Session Judge of Delhi,
Tis Hazari Courts, Delhi.

Subject: Disposal of grievances pending under CPGRAM.

Sir/Madam,

Please find enclosed letter dated 9th July 2018 from Jt. Secretary (Rural Connectivity) Ministry of Rural Development, Govt. Of India to Chief Secretary, Delhi wherein reference to PMO meeting held on 24th April 2017 is made, where UT,s were directed to address grievances on a priority basis.

The Pendency for your department is given below:

Grievance(s) Received to Till Data	Grievance(s) Disposed	Pendency as on 31/07/2018	Pendency Between 0 to 15 days	Pendency Between 16 to 30 days	Pendency Between 31 to 60 days	Pendency Between 61 to 90 days	Pendency Between 91 to 180 days	Pendency Between 181 to 365 days	Pendency More than 1 year
33	6	27	0	0	0	1	1	4	21

From the above it will be seen that the pendency in your department is on the higher side and the pendency more than 180 days is substantially high.

Since the pendency is being reviewed by Niti Aayog who have to submit a report to PM's office, I request you to look into the matter personally and dispose off all the pending complaints. If no progress is reported, then the Commission will call for a meeting to review the pendency.

You are requested to send action taken report in the matter in a fortnight's time.

This issues with the approval of Chairman (PGC).

Yours faithfully,


JYOTI SETH
DY. SECRETARY (PGC)