



HIGH COURT OF ORISSA, CUTTACK

# Virtual Courts

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User Manual for Citizens

<https://vcourts.gov.in/>

# INTRODUCTION

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In the current scenario, facility is provided for Litigants to file the plaint electronically through e-Filing, pay the Court Fees or Fine online, view the status of the case also online through various channels created for service delivery. However for adjudication purpose the Litigant may have to appear in person or through the Lawyer in the Court. Virtual Courts is a concept aimed at eliminating presence of litigant or lawyer in the court and adjudication of the case online.

Virtual Courts is truly online court - completely eliminating the need for physical presence of litigant and judge in the court. The system provides several benefits - noticeable drop in pendency of cases, reduced resource requirement and comfort of working at convenient time and location.

Citizens can access the Virtual Courts public web portal and settle their cases online at <https://vcourts.gov.in/>

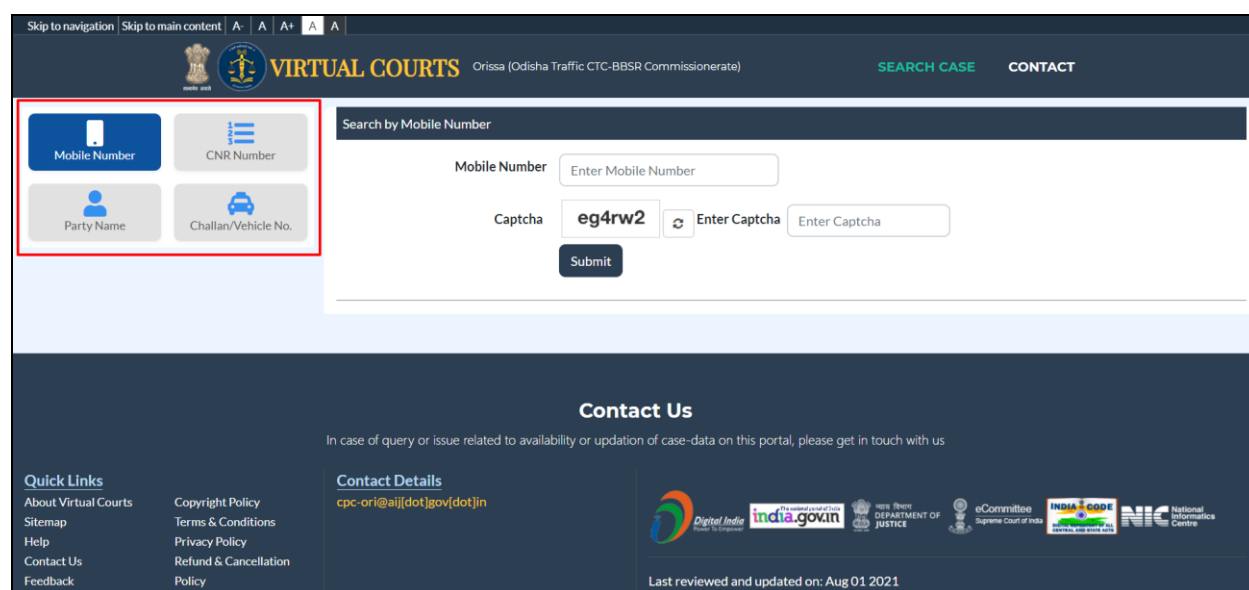
With effect from 02.08.2021, the facility of Virtual Courts for online settlement of cases relating to e-challans arising out of traffic violations in the area within the jurisdiction of Commissionerate of Police, Cuttack-Bhubaneswar shall be commenced on pilot basis in the State of Odisha. The Hon'ble High Court of Orissa has been pleased to designate the Court of J.M.F.C. (Transport), Cuttack as the 'Virtual Court' for the purpose.

# PROCESS FOR SETTLEMENT OF CASES ON VIRTUAL COURTS SYSTEM

1. Open URL <https://vcourts.gov.in/> in browser (Google Chrome, Firefox etc.), following screen will be displayed. Select the State and proceed.



2. There are various options for searching the challan.



3. Search by Challan Number - Go to the Challan/Vehicle No. tab & enter details.

The screenshot shows the 'VIRTUAL COURTS' search interface. On the left, there are four tabs: 'Mobile Number', 'CNR Number', 'Party Name', and 'Challan/Vehicle No.'. The 'Challan/Vehicle No.' tab is selected and highlighted in blue. A red arrow points to the 'Challan No.' input field, which contains the value '17880190722125221'. Below the input fields is a 'Submit' button. The search results show 'No. of Records :- 1' and a table with one record. The table has columns for 'Sr.No.', 'Offence Details', and 'View'. The record shows a case number 'TC/235/2019', a party name 'RANJ HARY', and a mobile number 'XXXXXX-3936'. Below this, there is a detailed table of offences and fines.

Sr.No.	Offence Details	View
1	Case No. : TC/235/2019 Challan No. : 17880190722125221 Party Name : RANJ HARY Mobile No. : XXXXXX-3936	View

Offence Code	Offence	Act/Section	Fine
4528	Allowing unauthorized person to drive vehicle (i) Driver using vehicles without holding driving licence (ii) Driver using vehicle who is underage (iii) Driver using vehicle in contravention of the conditions of learning licence	Motor Vehicle Act,1988 Section: 5 -Responsibility of owners of motor vehicles for contravention of s 3 and 6  Punishable Under: Motor Vehicle Act,1988 Section: 180-Allowing unauthorised persons to drive vehicles	100
Proposed Fine			100.00

No. of Records :- 1

4. Click on the view link which shows the details of the challan with proposed fine.

The screenshot shows the 'VIRTUAL COURTS' case details page. The 'Challan/Vehicle No.' tab is selected. The search results show 'No. of Records :- 1' and a 'View' link. Clicking on the 'View' link leads to the 'Case Details' page. The page has a 'Back' button and two main sections: 'Party Details' and 'Current Status'.

Party Details	
Registration No.	TC/235/2019
Date of Registration	27-07-2019
CNR	00252-2019
Challan No.	880190722125221
Name	RANJ HARY

Current Status	
Received Date	25-07-20
Verified Date	27-07-20
Allocated Date	27-07-20
Proceeded Date	30-07-20

FIR Details

5. Options Available To Violator:

- a. I wish to pay the proposed fine
- b. I wish to contest the case
- c. My name or mobile number is incorrect. I wish to pay the fine by verifying Engine No. and Chassis No.
- d. My name or mobile number is incorrect. I wish to contest the case by verifying Engine No and Chassis No.

The screenshot shows the 'Case Details' page on the Virtual Courts Orissa website. At the top, there is a navigation bar with 'HOME', 'SEARCH CASE', and 'CONTACT' links. Below the navigation bar is a 'Submit' button. The main content area is titled 'Case Details' and includes a 'Back' button. The case details are organized into several sections:

- Party Details:** A table with fields for Registration No. (TC/3/2021), Date of Registration (20-01-2021), CNR (ODVC01-00000003-2021), Challan No. (OR63539210113134540), Challan Date (13-01-2021), and Name (SACHIDANANDA BHUYAN).
- Current Status:** A table with fields for Received Date (13-01-2021), Verified Date (20-01-2021), Allocated Date (20-01-2021), and Date of Proceeding (20-01-2021).
- Offence Table:** A table with columns for Offence Code, Offence, Act, Section, and Fine. The first row shows an offence code of 6433 for 'Driving LMV with excess speed' under the Motor Vehicle Act, 1988 - 1. The section is 'Motor Vehicle Act, 1988 Section: 183(1)-Driving at excessive speed,etc.' and the fine is 1. Below this row, it states 'Punishable Under: Motor Vehicles Act, 1988 Section:183(1)-Driving at excessive speed,etc.' and 'Proposed Fine 1.00'.

Below the offence table, there is a yellow box with a red star icon and the text 'Choose one of the following options'. Below this is a green box containing four radio button options:

- wish to pay the proposed fine.
- wish to contest the case.
- My name or mobile number is incorrect.I wish to pay the fine by verifying Engine No and Chasis No.
- My name or mobile number is incorrect.I wish to contest the case by verifying Engine No and Chasis No.

6. Verify the OTP and Click on checkbox "I agree to the Terms and Conditions", "I have understood the contents of Special Summons...". Then Click on "Accept & Pay" Button.

Mobile Number

OTP


[Click here to view summons](#)

I agree to the Terms and Conditions.  
 I have understood the contents of Special Summons. I wish to pay the fine mentioned therein

[Contact Us](#)

7. Summon can be viewed online by clicking “Click here to view summons”.

**CNR No. ODVC01-00000003-2021** **Consumed by virtual court 13-01-2021**



**SUMMONS FOR SUMMARY DISPOSAL OF TRAFFIC CHALLAN**  
 (under Section 208 of the Motor Vehicle Act, 1988)  
**Case No. TC/3/2021**

**TO,**  
**Registered owner or vehicle user SACHIE [REDACTED] UYAN**  
**Date 13-01-2021 and Time 00:00:13**  
**Registered Vehicle No. OD2 [REDACTED] 07**  
**Place**  
**Registered Mobile 91 [REDACTED] 71**  
**Traffic Challan No. OR63 [REDACTED] 4540**

**On above mentioned date, time and place, aforementioned Vehicle, registered in your name or driven by you, was found to be in violation of**

**1) Offence - Driving LMV with excess speed**

**Section/Rule/Regulation 183(1)-Driving at excessive speed,etc. of Motor Vehicle Act,1988 and, therefore, you have committed traffic violation punishable under Section Driving at excessive speed,etc.- of - (Fine amount ₹ 1 )**

**You are, therefore, charged accordingly vide above mentioned case number and called upon to pay total Fine of ₹ 1.00.**

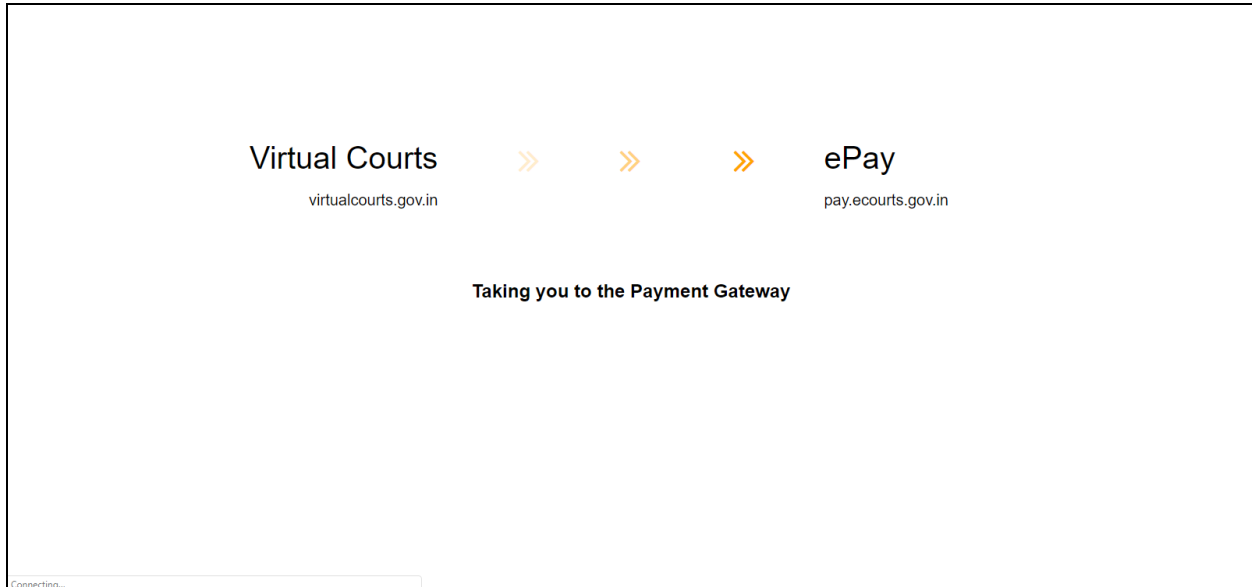
**You may plead guilty to the aforesaid charge and remit to the court at web portal <https://vcourts.gov.in> total fine as above or you may contest the case as per law.**

**29-01-2021**

**ODISSA JUDGE  
 VIRTUAL COURT (TRAFFIC),**

The intimation is automatically generated through Virtual Courts System through secured login of Judge user and after due verification it has been broadcasted, as such autogenerated intimation does not require physical signature

## 8. Connecting to Payment Gateway



## 9. Payment Gateway page.

The screenshot shows the 'Confirm Details' step of the payment gateway process. The page has a blue header with 'FMS | @dishha ECHALLAN' on the left and 'Guest User' on the right. A progress bar at the top shows four steps: 1. Challan Details, 2. Depositor Details, 3. Confirm Details (highlighted in green), and 4. Make Payment. The main content area is titled 'Confirm Details' and includes a warning: 'Please check the entered details before proceeding to payment'. Below this, there are three sections: 'Challan Purpose', 'Department Specific Information', and 'Depositor Details'. Each section contains a table of input fields with pre-filled or default values.

Head of Account	Purpose	Amount	Challan Number	Challan Date
0070-01-102-0014-02101-00 0	Virtual Courts Fine	1.00		

Department Reference ID	Additional Information 1	Additional Information 2	Additional Information 3
VODVC01DF20213S	ODVC01	ODVC0100000032021	newcase

Additional Information 4	Additional Information 5	Additional Information 6
VF	Orissa Traffic Department	CTCLAW012

Depositor Name	Address Line1	Address Line2	State
SACHIDANANDA BHUYAN	NA	NA	NA

District	Pin	Phone Number	Email
	411001	9778260318	NA



As per RBI Guidelines all cards (physical and virtual) shall be enabled for use only at contact-based points of usage [viz. ATM's and Point of Sale (POS) devices]

### Payment Details

Debit/Credit Card

Internet Banking

BHIM UPI

NEFT

Please enter your card details

Card Number



Expiry Date/Valid Thru

CVV/CVC 4-DBC

Name of the card holder

Use your GSTIN for claiming input tax (Optional)

[Cancel](#)

### Order Summary

Order No.:  
3 58D

Merchant Name:  
Odisha Cyber Treasury DTI

Amount: 1.00

Processing fee:

GST:


Total:

APMID: PG\_TRANS\_396


You can check the transaction status using the following link - [Click Here](#)




## 10. Payment Acknowledgement




Virtual Courts Digital Payment



Transaction Successful



**ACKNOWLEDGEMENT**  
Orissa Traffic Department




Department	Traffic	District	Cuttack
Challan Number	OR63539210113134540	Case Number	TC/3/2021
CNR Number	ODVC01-00000003-2021	Vehicle Number	OD25K2007
Driving License No.		Virtual Court No.	1-ODISSA JUDGE,VIRTUAL COURT (TRAFFIC)
Challan Date	13-01-2021 13:45:40	Challan Receipt Date	29-01-2021
Offender's Name	SACHIDANANDA BHUYAN	Intimation Date	13-01-2021 13:45:40
Circle Name	(Police Name: prafulla das).	Vendor Status	S

Offence Description	Acts and Sections	Fine
6433 - Driving LMV with excess speed	Motor Vehicle Act, 1988 - 1 Motor Vehicle Act, 1988 Section: 183(1)-Driving at excessive speed,etc. Punishable Under: Motor Vehicles Act, 1988 Section:183(1)-Driving at excessive speed,etc.	1

Sum Of Received Rs.	1.00		
Payee Name.	SACHIDANANDA BHUYAN		
Date and Time of Payment of fine	2021-01-29	Transaction Id	30ECAA43BF
Reporting officer		Accepted breach	
Direction to release Impounded document		No	
Note taken on RC or DL		No	
Case Closed	Yes		

Generated automatically without human intervention, Hence no physical signature necessary.

Note : Acknowledgement is subject to realization of the amount.



Print

Thank You

[Back to home](#)




## 11. Contest option.

Date of Proceeding		20-01-2021		
Offence Code	Offence	Act	Section	Fine
6433	Driving LMV with excess speed	Motor Vehicle Act,1988 - 1	Motor Vehicle Act,1988 Section: 183(1)-Driving at excessive speed,etc.  Punishable Under: Motor Vehicles Act, 1988 Section:183(1)-Driving at excessive speed,etc.	1
<b>Proposed Fine</b>				<b>1.00</b>

★ Choose one of the following options

- I wish to pay the proposed fine.
- I wish to contest the case.
- My name or mobile number is incorrect.I wish to pay the fine by verifying Engine No and Chasis No.
- My name or mobile number is incorrect.I wish to contest the case by verifying Engine No and Chasis No.

## 12.Settlement of cases by verifying Engine No. and Chassis No. if name or mobile number is incorrect

**VIRTUAL COURTS** Orissa (Orissa Traffic Department) HOME SEARCH CASE CONTACT

- I wish to pay the proposed fine.
- I wish to contest the case.
- My name or mobile number is incorrect.I wish to pay the fine by verifying Engine No and Chasis No.
- My name or mobile number is incorrect.I wish to contest the case by verifying Engine No and Chasis No.

Owner Name. Test Owner Name 788

Chasis No. Tes\*\*\*\*\*  OR

Engine No. Tes\*\*\*\*\*

Payee Name:  Same as Owner name.

Payee Mobile Number:

OTP:

[Click here to view summons](#)

- I agree to the **Terms and Conditions**.
- I have understood the contents of Special Summons.

# FREQUENTLY ASKED QUESTIONS-FAQS

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## **1. If I pay the fine online, will I get the receipt?**

Answer: Yes, on successful payment, receipt is issued immediately. The receipt can be downloaded or printed.

## **2. I have received an SMS to visit the site and pay fine. How do I proceed?**

Answer: Go to the eCourts web portal and click on the virtual courts link. Select the state; a screen with different search options will be provided. You can search your case using any one option. Once you locate your case, click the 'view' link for case details and next step. As next step, you may proceed to pay fine or you may request to contest. OTP verification is required in either case.

If you choose to pay the fine, you will be directed to the payment gateway through ePay for further processing. Receipt will be provided on successful transaction.

If you choose to contest the case, you will be given the physical court name and the date for the case.

(Virtual Courts > State > Search Case (Mobile no/ CNR no/Party name/Challan or Vehicle no) > View > Pay Fine/ Request to Contest > OTP verification > payment/transfer to court > acknowledgement)

## **3. I don't want to pay the fine online. Can I transfer the case to court?**

Answer: Yes, the case can be transferred to court. Search your case using any one of the search criteria- mobile no, CNR no, Party name, vehicle/challan no. Click on 'View' link in the case information; detailed challan is displayed. Select 'I wish to contest the case' radio button. The

system will prompt for OTP verification. On successful verification, submit button will be displayed. Fill in the desired information and click 'Submit'. An acknowledgement message will displayed along with the court name and date assigned for your case.

(Virtual Courts > State > Search Case (Mobile no/ CNR no/Party name/Challan or Vehicle no) > View >Request to Contest > OTP verification > Acknowledgement)

**4. My phone number in the challan is incorrect, but I want to pay the fine/request to contest. What is the procedure?**

Answer: If mobile number is incorrect you may choose option of payment/request to contest using engine and chassis number instead of OTP verification. The system will verify the engine and chassis number from RTO data. On successful verification, you can proceed for the next step.

(Virtual Courts > Court > Search Case > View > Pay Fine using Engine and Chassis no/ Request to Contest using Engine and Chassis no> OTP verification > payment/transfer to court>acknowledgement)

**5. I have paid the fine, but didn't receive acknowledgement/ receipt. What can be done?**

Answer: This can happen when payment success cannot be verified by the system. In such cases, access the case details from the virtual court site. Click on the 'view' link and then click 'Reprint'. You can reprint/ view the receipt after OTP verification.

(Virtual Courts > Court > Search Case > View >Reprint> OTP verification >Acknowledgement)

**6. I have lost the online fine payment receipt. Can I download it again?**

Answer: Yes. Access your case details through search menu. The status of the case is now 'Paid'. Click on the 'view' link and then click 'Reprint'. You can reprint/ view the receipt after OTP verification.

(Virtual Courts > Court > Search Case > View >Reprint > OTP verification >Receipt)

**7. If I request to contest the case, how will I know in which court the case is transferred?**

Answer: When a user chooses 'Request to Contest' option, the acknowledgement message displays the assigned court and date for the case.

**8. How to view my summon?**

Answer: A Summon can be viewed only after user initialises payment or requests to contest. Once OTP is verified, user can see a link 'Click here to view summon'. Click the link to view summon.

(Virtual Courts > State > Search Case (Mobile no/ CNR no/Party name/Challan or Vehicle no) > View > Pay Fine/ Request to Contest>OTP verification>Click to view summon link)

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