

## **FACILITIES PROVIDED IN eSEWA KENDRA**

1. Handling inquiries about case status, next date of hearing and other details.
2. Facilitate online Applications for certificate copies and other such filing.
3. Facilitate eFiling of petitions right from scanning of hardcopy petitions, appending eSignatures, uploading them into CIS and generation of filing number.
4. To assist in online ePayments.
5. Publicize and assist in downloading the Mobile App of eCourts for Android and IOS.
6. Facilitate in booking of appointment for meeting relatives locked in Jail.
7. Handling queries about Judges on leave.
8. Handling queries about location of the particular Court, its cause-list and whether the case is taken up for hearing or not.
9. Guide people on how to avail free legal services from District Legal Service Authority, High Court Legal Service Committee and Supreme Court Legal Service Committee.
10. All other queries and assistance in respect of facilities which are digitally available under eCourt Project.
11. Explain method of arranging and holding a video conference court hearing.
12. Provide soft copy of judicial orders/judgments via email, WhatsApp or any other available mode.
13. Assist the Advocates / litigants in the use of Kiosk to retrieve the status / details of case filed.