

Helpline for Video Conference:

In compliance to the directions received vide order dated 06.04.2020 of the Hon'ble Supreme Court of India in Civil Original Jurisdiction Suo Motu Writ (Civil) No.5/2020 in *RE: Guidelines for Courts Functioning through Video Conferencing during COVID-19 Pandemic* the following information is published for information to all concerned:

A. Video Conference (VC) facility:

Video conference can be mainly employed for hearing arguments whether at the trial stage or at the appellate stage and in no case shall evidence be recorded by VC without the mutual consent of both the parties.

1. The learned Advocates and litigants who do not have the means or access to VC facilities can with prior information utilize the facilitation room for Video conference which has been setup in this Court complex.
2. This Court establishment has also set up helpline numbers to ensure that any complaint in regards to the quality or audibility of the feed is addressed immediately. Complaint in regard to the quality or audibility of Video feed shall be communicated during the proceeding or immediately after its conclusion failing which no grievance in regard to it shall be entertained thereafter.

Helpline numbers (on all working days between 9:30 am to 4:30 pm) :

- i. Mr. Yoland Christopher, Section Officer(Systems) 7001153056
 - ii. Mr. Milan Rai, System Officer 8918858192
 - iii. Mr. Laxman Gautam, System Assistant 8637098725
 - iv. Mr. Akash Pradhan, System Assistant 7001367631
3. Video Conference can also be conducted via the **Vidyo** app which is available in both desktop and mobile mode. The standard operating procedure (SOP) has already been published in the website of the Hon'ble High Court of Sikkim on 24th March 2020 and the same is also annexed herewith.

B. For Case / Court related query the following court official maybe contacted:

- i. **Mr. Wangdi Lepcha**, Peshkar (Incharge) Court of the District & Sessions Judge, East Sikkim, Gangtok - 7001384509
- ii. **Mrs. Chewang Palmo Bhutia**, Peshkar (Incharge) Court of the District & Sessions Judge, Special Division I at Gangtok -9932471234
- iii. **Mr. Micheal Butler**, Peshkar, Court of the District & Sessions Judge, Special Division II at Gangtok - 8145889448
- iv. **Mrs. Sonam Diki Kazi**, Peshkar, Court of the Chief Judicial Magistrate, East Sikkim, Gangtok - 8348172045

- v. **Mr. Thentook Bhutia**, Peshkar, Court of the Civil Judge-cum-Judicial Magistrate, East Sikkim, Gangtok / Court of the Civil Judge-cum-Judicial Magistrate, Rangpo & Rongli Subdivisions, East Sikkim, Juvenile Justice Board / Office of the Principal Magistrate, Juvenile Justice Board, Gangtok, East Sikkim - 8617807137
- vi. **Mr. Ashbir Rai**, Peshkar, Court of the Civil Judge-cum-Judicial Magistrate, Chungthang Subdivision stationed at Gangtok – 9832344916/8637062574

For additional query an email can also be sent addressed to the official email ID which is mentioned below:

Email ID: districtcourt.gtk-molj@gov.in

District & Sessions Court
East Sikkim – Gangtok
Date: 10.04.2020

STANDARD OPERATING PROCEDURE (SOP)
FOR CONDUCTING HEARING OF CASES THROUGH
VIDEO CONFERENCING

Learned members of the Bar or the petitioner/respondent appearing in person who desires hearing of any urgent matter through video conferencing are required to follow the procedure prescribed under:

1. Vidyo Desktop / Vidyo Mobile application is to be downloaded on personal desktop/laptop/mobile device by clicking on the download link as available on <http://ecourtvc.nic.in>
2. The application can also be downloaded from Google Play Store (<https://play.google.com/store/apps/details?id=com.vidyo.VidyoClient>) for android devices and from (<https://apps.apple.com/us/app/vidyomobile/id444062464>) for iOS devices.
3. After installation of the Vidyo desktop app an invitation link will be sent to the learned Advocate or the petitioner/respondent appearing in person by text message / whatsapp message or by e-mail to join the video conferencing room through Vidyo Desktop/Vidyo Mobile application.
4. On receipt of text message/whatsapp message or e-mail, learned Advocate or the petitioner/respondent appearing in person may join the video conferencing session by clicking on the said link.
5. Learned Advocate or the petitioner/respondent appearing in person to whom the link is sent shall ensure that the link is not shared with others, not connected with the matter.
