PUNJAB STATE LEGAL SERVICES AUTHORITY

Site no. 126, Sector 69, SAS Nagar – 160069
Ph. No. 0172-2216750, 0172-2216690
Toll Free : 15100
e-mail :ms@punjab.gov.in
site: www.pulsa.punjab.gov.in

Jagdeep Kaur Virk
Member Secretary (I/C)

PULSA/2026/...8999.....
Dated, S.A.S. Nagar ..09.09.26

To

All the Secretaries,
District Legal Services Authorities
Punjab.

Subject: **Dissemination of awareness material regarding the National Lok Adalat scheduled to be held on 12.09.2026 through websites and digital platforms of Ministries/ Departments and other stakeholders.**

Please find enclosed herewith copies of the letters bearing F. No. L/34/2018-NALSA/1470/J and F. No. L/34/2018-NALSA/1476/J, both dated 08.09.2026, received from the National Legal Services Authority (NALSA), along with the awareness material, posters and jingle prepared for dissemination regarding the forthcoming National Lok Adalat scheduled to be held on 12.09.2026.

2. In the said communication, NALSA has emphasized the need for wider dissemination of the awareness material regarding the National Lok Adalat so as to augment public awareness about the Lok Adalat mechanism, its benefits and the manner in which the facility may be availed through the Legal Services Authorities. The posters have been prepared with relevant information for the benefit of the general public.

3. In view of the above, all the Secretaries, DLSAs are requested to ensure wide publicity and dissemination of the enclosed awareness material/posters/jingle through the following platforms:

- Official website of the respective District Court;
- Official social media handles/pages of the DLSA;
- Social media/digital platforms being operated by the District Administration and other concerned departments/authorities, wherever possible;
- Official WhatsApp groups and other digital communication platforms used for public awareness and outreach activities; and
- Any other suitable digital platform having substantial public outreach.

4. The awareness material may also be shared with local authorities, educational institutions, banks, public sector undertakings, NGOs and other stakeholders having

Jagdeep Kaur
09.09.26.

substantial public interface, with a request to further disseminate/display the same through their respective official digital platforms and communication channels.

5. An Action Taken Report, along with links/details evidencing dissemination of the awareness material on the official/digital platforms, may kindly be furnished to this Authority for onward submission to NALSA.

D.A. as above.

Member Secretary (I/c)
09.09.26

Endst. No. 9000 Dated 09.09.26

Copy forwarded to all the Learned Chairpersons, District Legal Services Authorities, Punjab for information, please.

Member Secretary (I/c)
09.09.26.

सत्यमेव जयते

राष्ट्रीय विधिक सेवा प्राधिकरण
NATIONAL LEGAL SERVICES AUTHORITY
(Constituted under the Legal Services Authorities Act, 1987)

संजीव पाण्डेय
SANJIV PANDEY
(District & Sessions Judge)
सदस्य सचिव
MEMBER SECRETARY

B-Block, Ground Floor,
Administrative Buildings Complex,
Supreme Court of India, New Delhi-110001

Ground Floor, Double Storey,
Jaisalmer House, 26, Mansingh Road,
New Delhi-110011

F. No. L/34/2018-NALSA/1476/J
Dated: 8th September, 2026

To

The Member Secretary
All State Legal Services Authorities

Sub.: Dissemination of awareness material regarding the National Lok Adalat scheduled to be held on 12.09.2026 through websites and digital platforms of Ministries/ Departments and other stakeholders

Sir/Madam,

Reference is invited to NALSA's letter F. No. L/34/2018-NALSA/1470/J dated 08.09.2026. In continuation thereof, a Lok Adalat jingle prepared by NALSA is also being shared herewith for wider dissemination.

Your goodself is accordingly requested to take up the matter with the concerned Ministries/ Departments of the respective State Governments and other stakeholders in your States/UTs, with a request to display/share the aforesaid jingle on their respective official websites, social media handles and other digital platforms.

You are also requested to share with NALSA the links/details of the websites, social media handles and digital platforms on which the jingle has been displayed/shared, after such dissemination.

With regards,

Yours sincerely,

(Sanjiv Pandey)

Encl: As above

सत्यमेव जयते

राष्ट्रीय विधिक सेवा प्राधिकरण
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Ground Floor, Double Storey,
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New Delhi-110011

F. No. L/34/2018-NALSA/1470/J
Dated: 8th September, 2026

To
The Member Secretary
All State Legal Services Authorities

Subject: Dissemination of awareness material regarding the National Lok Adalat scheduled to be held on 12.09.2026 through websites and digital platforms of Ministries/ Departments and other stakeholders

Sir/Madam,

NALSA, in furtherance of its mandate under the Legal Services Authorities Act, 1987, undertakes various initiatives for promoting access to justice and creating public awareness regarding legal services and mechanisms for dispute settlement. Lok Adalats constitute an important component of this framework, providing an accessible, expeditious and cost-effective mechanism for amicable settlement of disputes.

The next National Lok Adalat is scheduled to be held on **12.09.2026** throughout the country, except in Karnataka and Delhi, where it is scheduled to be held on 19.09.2026 and 10.10.2026, respectively. Citizen-friendly posters have accordingly been prepared, containing relevant information on the National Lok Adalat, its benefits, and the manner in which the facility may be availed through the Legal Services Authorities, along with messages of the Hon'ble Patron-in-Chief, NALSA and the Hon'ble Executive Chairman, NALSA. The posters are enclosed as **Annexure A.**

Wider dissemination of this material through the official websites and digital platforms of State Government Ministries/Departments and other organisations with substantial public interface would considerably augment the reach of awareness regarding the National Lok Adalats.

Your goodself is accordingly requested to take up the matter with the concerned Ministries/ Departments of the respective State Governments and other stakeholders in your States/UTs, with a request to display/share the posters at **Annexure A** on their respective official websites, social media handles and other digital platforms.

Contd...P/2

Stakeholders to be approached in this regard may include banks, non-banking financial companies (NBFCs), insurance companies, electricity distribution companies, water supply authorities, telecom service providers, public sector undertakings, transport authorities, municipal/local authorities and other organisations having substantial public interface, particularly those dealing with matters amenable to settlement through Lok Adalats.

Your goodself is also requested to share with NALSA the links/details of the websites and digital platforms on which the posters have been displayed/shared, after such dissemination.

With regards,

Yours sincerely,

(Sanjiv Pandey)

Encl: As above

न्याय सब के लिए

ACCESS TO JUSTICE FOR ALL

UPCOMING

3rd NATIONAL LOK ADALAT

12th SEPTEMBER 2026

10 AM

NO COURT FEE
Justice without financial burden

MUTUAL SETTLEMENT
Disputes resolved through mutual agreement

QUICK JUSTICE
Faster resolution, greater peace



Note: The National Lok Adalat will be held in **Karnataka** on **19th September 2026** and in **Delhi and Rajasthan** on **10th October 2026.**

www.nalsa.gov.in

HOW TO PARTICIPATE IN LOK ADALAT?

01



IDENTIFY YOUR DISPUTE

Understand the nature of your dispute and the relief you are seeking.

02



APPROACH LEGAL SERVICES AUTHORITY

Contact your nearest DLSA or TLSC for information and assistance.

03



CHECK ELIGIBILITY

Find out whether your matter can be taken up in Lok Adalat.

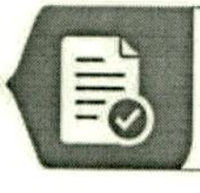
04



PARTICIPATE IN LOK ADALAT

Participate in proceeding and explore the possibility of an amicable settlement.

05



SETTLEMENT & AWARD

If settlement is reached, it is recorded as per law and has binding effect.

NEED HELP?

Contact your nearest District Legal Services Authority or Taluk Legal Services Committee.

CASES ELIGIBLE FOR SETTLEMENT IN
LOK ADALAT





Criminal Compoundable Cases



Plea Bargaining Cases



Revenue Cases



Bank Recovery Cases



Cheque Dishonour Cases



Service Matters (Including Pension Matters)



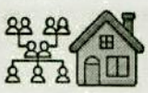
Motor Accident Claims



Compoundable Traffic Challans



Matrimonial Disputes (excluding divorce cases)



Succession Matters



Land Acquisition Cases



Labour Disputes



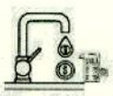
Arbitration Matters



Consumer Matters



Electricity Bill Cases



Water Bill Cases



Telephone Bill Cases (MTN, BSNL, etc.)



Other Civil Matters

Lok Adalat vis-à-vis Permanent Lok Adalat

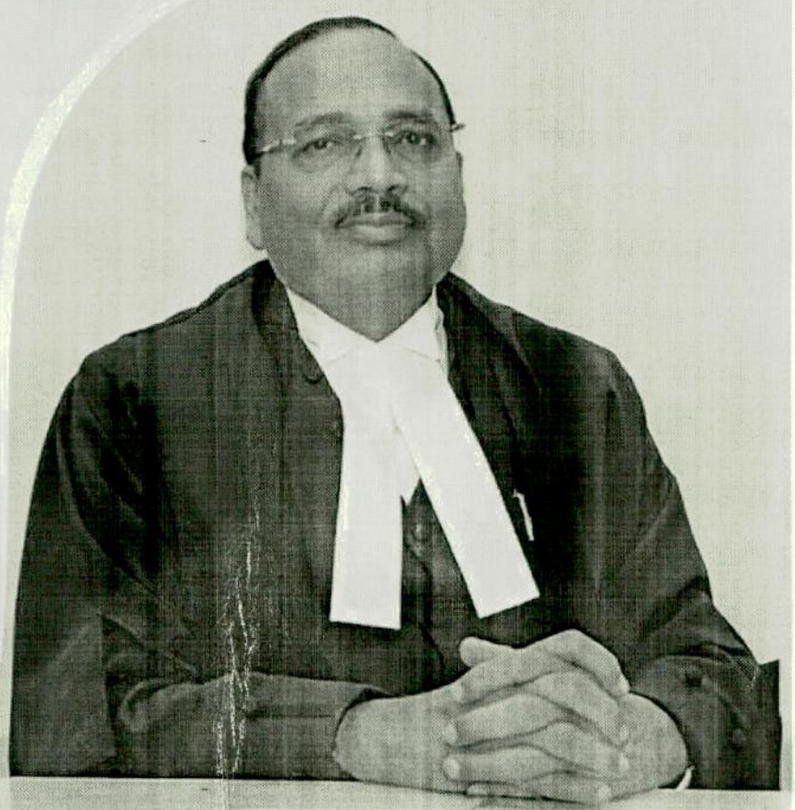
Two institutions. One goal – Amicable settlement of disputes.

National Lok Adalat (NLA)	KEY DIFFERENCES	Permanent Lok Adalat (PLA)
Held on a particular day (e.g., National Lok Adalat, State Lok Adalats, etc.) throughout the country	NATURE & DURATION	Constituted as a permanent body on a continuous basis for a particular area.
Resolves pending and pre-litigation disputes through compromise or settlement.	SCOPE OF DISPUTES	Deals only with disputes relating to Public Utility Services that are compoundable and involve a dispute value of less than ₹1 crore.
Held at regular intervals on a notified date.	SITTINGS	Sits regularly throughout the year.
Presided over by a panel comprising a serving or retired Judicial officer and other persons as notified.	PRESIDING OFFICER	Presided over by the Chairman and two members.
Awards passed are final, binding on the parties as a decree of Civil Court and non-appealabe.	AWARD / SETTLEMENT	Awards passed are final and binding on the parties as a decree of Civil Court.
if no settlement could be arrived at between the parties, the record of the case is returned back to the court.	WHAT IF SETTLEMENT COULD NOT BE ARRIVED AT?	If no settlement could be arrived at between the parties and the dispute does not relate to any offence, the PLA decide the dispute on merits.
Criminal Compoundable Cases, Revenue Cases, Bank Recovery Cases, Cheque Dishonour Cases, Motor Accident Claims, Compoundable Traffic Challans, Matrimonial Disputes (excluding divorce cases), Land Acquisition Cases, Labour Disputes, Arbitration Matters, Consumer Matters, Electricity, Water & Telephone Bill Cases (MTN, BSNL, etc.) and Other Civil Matters	TYPE OF CASES	Transport, postal, telegraph, telephone, supply of power, light or water, public conservancy or sanitation, hospital, dispensary, insurance, housing and real estate, education and educational institutions

Message from
the Patron-in-Chief, NALSA

"Access to justice is not merely a principle but a lived reality that must reach every doorstep. The National Lok Adalat offers citizens a structured, time-bound and cost-effective mechanism to resolve pending disputes through mutual consent and settlement. I encourage all to actively participate in this Lok Adalat and experience a faster, simpler and more harmonious path to resolution, reducing the burden on courts while restoring peace between parties."

Hon'ble Mr. Justice Surya Kant,
Chief Justice of India and
Patron-in-Chief, NALSA



National Lok Adalat

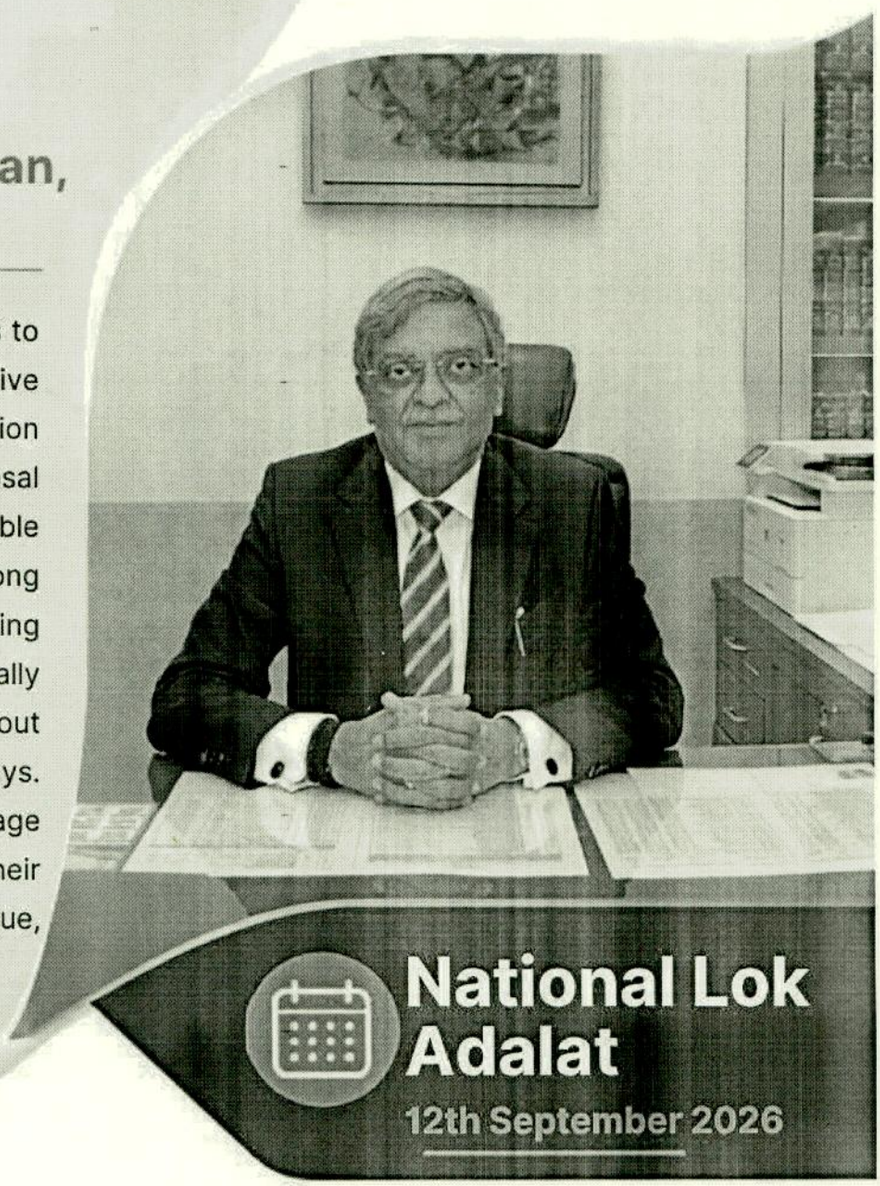
12th September 2026

Justice within reach, resolution with dignity, and harmony for all.

Message from the Executive Chairman, NALSA

"The National Lok Adalat continues to serve as a practical and effective alternative dispute resolution mechanism, enabling swift disposal of cases through amicable settlement. It helps reduce long pendency in courts while ensuring that parties arrive at mutually acceptable solutions without prolonged litigation costs and delays. I urge citizens to take full advantage of this opportunity and resolve their disputes through dialogue, cooperation and consensus."

Hon'ble Mr Justice Vikram Nath,
Judge, Supreme Court of India,
Executive Chairman, NALSA



National Lok Adalat

12th September 2026

Justice is best served not only in courts, but also through dialogue, understanding and a genuine willingness to resolve.