OFFICE OF THE DISTRICT & SESSIONS JUDGE
NORTH TRIPURA:: DHARMANAGAR

No.F.16(18)-DJ/N/DMN/2025/**8830-37** Dated, Dharmanagar
The day of 6th November, 2025

NOTICE INVITING TENDER

Subject: Comprehensive Annual Maintenance Contract (CAMC) for **Computers, Printers and LAN materials** installed at Court Complex of District & Sessions Judge, North Tripura, Dharmanagar and Court Complex of SDJM-cum-Civil Judge(Jr. Div), Kanchanpur, North Tripura for a period of 1 (one) year.

Sealed tenders / quotations are invited from the reputed, recognized and experienced service provider / firms / supplier / contractor for the Comprehensive Annual Maintenance Contract (CAMC) for **Computers, Printers and LAN materials** installed at Court Complex of District & Sessions Judge, North Tripura, Dharmanagar and Court Complex of SDJM-cum-Civil Judge(Jr. Div), Kanchanpur, North Tripura for a period of 1 (one) year as per terms and conditions and specifications mentioned below:

The dates for the schedule of the key events of this tender is given as under:

Sl. No.	Events	Date and Time	Venue
1	Submission of Tender Starting date	06/11/2025	Office of the District and Sessions Judge, North Tripura, Dharmanagar
2	Last date of Submission of Bids	28/11/2025 16.30 hrs	
3	Date and Time of opening of the Technical Bids	02/12/2025 16.00 hrs	Chamber of the District and Sessions Judge, North Tripura, Dharmanagar
4	Date and Time of the opening of the Financial Bids	To be notified later on in the Official website of this office (https://northtripura.dcourts.gov.in/document-category/notification/)	

LIST OF ITEMS TO BE COVERED UNDER AMC CONTRACT ALONG WITH THEIR SPECIFICATIONS:

DHARMANAGAR COURT COMPLEX
Office of the District and Sessions Judge, North Tripura District, Dharmanagar

Sl. No.	Item	Qty.	Specification
Computers, Printers and LAN Materials			
1	Desktop CPU with all Accessories	14	Dell Optiplex i3 6thGen, 4GB RAM, 500Gb HDD
2	Desktop CPU with all Accessories	19	Dell Vostro i3 6thGen, 4GB RAM, 500Gb HDD
3	Desktop CPU with all Accessories	5	Dell Optiplex i5 6th Gen, 8GB Ram, 500Gb HDD

4	Desktop CPU with all Accessories	1	Dell Vostro i5 6th Gen, 8GB Ram, 500Gb HDD
5	Desktop CPU with all Accessories	5	HCL INFINITI SLIM CLIENT Intel Processor G620, 2.60 GHz, RAM 4GB, 320 HDD
6	Desktop CPU with all Accessories	2	HCL INFINITI M A 380 PRO, i3, 2 GB Ram, 500 Gb HDD
7	Desktop CPU with all Accessories	1	iball_i3_Generic
8	Desktop CPU with all Accessories	6	DELL WYSE Thin Client Atom
9	LED Monitor	41	DELL_20"
10	LED Monitor	6	DELL_24"
11	LED Monitor	13	HCL_17"
12	LED Monitor	4	Zebster_17"
13	LED Monitor	2	HP_20"
14	LED Monitor	1	WIPRO_17"
15	PRINTER	7	HP LASERJET P1108
16	PRINTER	5	HP LASERJET P1566
17	PRINTER	2	HP LASERJET P1008
18	PRINTER	4	HP LASERJET 1022
19	PRINTER	1	HP LASERJET PRO M202DW
20	PRINTER	2	HP Ink Tank 316
21	PRINTER	4	SAMSUNG LASER Xpress-M2830DW
22	PRINTER	5	SAMSUNG LASER Printer with Scanner ProXpress-M3370FD
23	PRINTER	4	SAMSUNG LASER ML-2161
24	Display Screen	5	Panasonic 43"
25	Display Screen	1	Samsung 43"
26	Camera / Speaker for VC System	6	Logitech BCC950 Conference Cam

27	Mic/ Speaker	1	Jabra Mic/ Speaker
28	VGA Splitter	6	2 Port
29	HP Pro One AIO	1	HP Pro One 400 GI AIO 21.5"
30	Pedestal Server HCL XEON	1	HCL XEON
31	External HDD (WD 500GB)	1	External HDD
32	24 Port Switch DAX	5	24 Port Switch DAX models /DX5028GS, DX5026GS (With All Accessories)
33	HP 24 Port Switch	1	HP 24 Port Switch
34	HP 08 Port Switch	1	HP 08 Port Switch
35	Optical Fiber Patch Cord	2	Optical Fiber Patch Cord MM SC to LC
36	IO Box	90	IO Box
37	5 Port Switch (Dlink/ TPLink/Other)	6	Extension Switch/hub
38	Projector	1	Epson EB-X05
39	Laptop with Charger	5	HP Probook 4540s i3 3rd Gen 2.40 Ghz, 4GB RAM, 500Gb HDD
40	Dell AIO with Adaptor	4	Dell OptiPlex 3280 All-in-One, i3-10th Gen, 8GB DDR4, 1TB
41	Media Converter	4	Fast Ethernet Converter (Make- TP link, Syrotech)

KANCHANPUR COURT COMPLEX

Office of the SDJM-cum-Civil Judge(Jr. Div), Kanchanpur, North Tripura District

Sl. No.	Item	Qty.	Specification
Computers, Printers and LAN Materials			
1	Desktop CPU with all Accessories	2	Dell Optiplex 5040 i5 6th Gen, 8GB RAM, 500GB HDD
2	Desktop CPU with all Accessories	6	Dell Vostro 3250 i3 6thGen, 4GB RAM, 500GB HDD
3	Desktop CPU with all Accessories	2	Dell Optiplex 3050 i3,7t Gen 8GB RAM, 256GB HDD

4	Desktop CPU with all Accessories	2	Dell Optiplex 3020 Core i3 1600Mhz, 500GB integrated Graphics
5	Dell LED Monitor	10	Dell inc. 19``, Resolution 1600*900 pixels
6	Dell LED Monitor	2	Dell inc. 24`` Resolution 1920*1080 pixels
7	LED Monitor	3	Foxin AC 200-240, 50/60Hz 1.0AFM 1950 CRYSTAL HDMI 19inch 1600*900 pixels
8	DELL OptiPlex 3280 AIO i3-10100	2	Core i3 Ghz, Hexa Core 500GB Mechanic Hard Drive
9	ACER Veriton z4680G	1	Intel CPU 512 Gb SSD processor Speed 2.6 GHz
10	Samsung Pro Xpress-M3370FD Printer	2	Monochrome laser multifunction printer with print, copy, scan, and fax capabilities. Key specifications include a print speed of up to 33 ppm
11	Samsung Xpress M2830DW	2	Monochrome, 600 MHz processor, 128 MB of memory, and connectivity options like Hi-Speed USB 2.0, Ethernet, and Wi-Fi 802.11 b/g/n
12	Dell WYSE 7020	2	2 Ghz G-series processor 4GB RAM
13	CANON DR C230 Scanner	1	Type Sheet Fed Scanner resolution 600dpi, High speed USB 2.0 , AC 100-240V (50/60Hz)
14	KIOSK Machine (CPU & 21.5 inch touchable Display)	1	FORBES
15	HP Laserjet 1022 Printer	2	Monochrome laser printer with a print speed of up to 18 ppm, a 1200 x 1200 dpi resolution, and 8 MB of RAM
16	ML 2161 Samsung Printer	4	Monochrome laser printer with a print speed of up to 20 ppm
17	24 Port Switch	1	DAX 24 Port Switch
18	16 Port Switch	1	TP Link 16 Port Switch
19	8 Port Switch	3	Digisol/DLink 08 Port Switch
20	5 Port Switch	2	Dlink 5 port switch
21	Media Converter	1	CISCO
22	Display Screen	2	Panasonic 43"
23	Camera / Speaker for VC System	2	Logitech BCC950 Conference Cam

24	VGA Splitter	2	2 Port
25	IO Box	27	IO Box

1. The contract will be for 01(one) year from the date of acceptance of the agreement of the contract by the vendor and the agreement will be signed after the official procedure and obtaining administrative approval from the competent authority.
2. Amount quoted in AMC for each item shall be inclusive of all taxes.
3. **Tender Fees:** The interested eligible bidder has to submit the tender fees of ₹500/- (Rupees Five Hundred) Only in the proforma Demand Draft drawn on a Nationalized bank in favour of the District & Sessions Judge, North Tripura, Dharmanagar payable at Dharmanagar at the time of Submission of bids. The tender fees will be non-refundable. The date of the Demand Draft submitted for the same should not be earlier than the date of issue of this NIT.
4. **Bid Security/Earnest Money Deposit:**
   (i) Bidder has to submit an interest free Bid Security/ Earnest Money Deposit (EMD) of ₹5000/- (Rupees Five Thousand) Only in the form of a Demand Draft drawn on a Nationalized bank in favour of the District & Sessions Judge, North Tripura, Dharmanagar payable at Dharmanagar at the time of submission of bids. The date of the Demand Draft submitted for the same should not be earlier than the date of issue of this NIT.
   (ii) The Bid Security Cost shall remain valid for a period of 90(Ninety) days from the date of opening of the Technical Bids.
   (iii) The E.M.D. may be forfeited due to following reasons:
      (a) If the bidder withdraws bid during the period of the bid validity.
      (b) If the Bidder, having been notified of the acceptance of its bid by the District & Sessions Judge, North Tripura, Dharmanagar during period of bid validity.
         (1) Fails or refuses to execute the Contract Form, if required;
         (2) Fails or refuses to furnish the performance security, in accordance with the terms of this NIT;
   (iv) Unsuccessful bidder's EMD shall be refunded back as promptly as possible.
   (v) The Bid Security of the successful bidder shall be returned only after the submission of their acceptance against the issued award of contract within the stipulated time period and on furnishing of the Performance Security.
5. **Exemption to deposit Tender Fee & EMD For MSME registered Firms:**
   Bidders claiming exemption of EMD as per Rule 170 of General Financial Rules, 2017, "Micro and small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small ad Medium Enterprises (MSME)" are required to submit a signed Bid Security Declaration as per prescribed format at Annexure-D accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of 3 years from being eligible to submit Bids for tenders with the District & Sessions Judge, North Tripura, Dharmanagar.
   In addition to the above as per MSME policy Circular, dated 23rd March 2012, MSEs registered under UAM scheme will be provided tender cost free of cost. Bidders are required to submit valid UAM certificate and their claim for free tender cost will be considered for the service/category for which they are registered as per UAM certificate. Decision of BID evaluation Committee will be final in the matter.

6. **PERIOD OF VALIDITY OF BID:** The bid submitted by the bidder shall be valid for a period of 90 days from the date of opening of the technical bid. A bid valid for shorter period may be rejected as non-responsive. In exceptional circumstances, the office of the District & Sessions Judge, North Tripura, Dharmanagar may ask for the bidder's consent for an extension of the validity period. The request without forfeiting its bid security. A Bidder granting the request would not be required nor permitted to modify its bid.
7. **BID PRICE:** The Bidders would have to quote the prices in Indian Rupees(INR) only for the total Computers, Printers and LAN materials and it related equipments specified above in the list of items

to be covered under AMC contract along with their specifications in **Annexure-B**. Bidders are required to provide a price quote for all the items within one or both of the aforesaid categories. No item within a selected category should be omitted in the price quote. Prices quoted must be firm and final and shall remain constant throughout the period of contract and shall not be subject to any unward modifications whatsoever. The Bidders are advised not to indicate any separate discount. Discount, if any, should be merged with the quoted prices. Discount of any type, indicated separated, would not be taken into account for evaluation purpose. The prices quoted should be inclusive of GST and all other applicable Taxes/Duties.

8. **PRE-BID QUERIES:** No pre-bid session will be held with request to this NIT. However, bidders may send their queries regarding this NIT in the official email-d: dj.north-tr@indiancourts.nic.in up to 21.11.2025 by having subject line as 'NIT No.F.16(18)-DJ/N/DMN/2025/ **8830-37** dated 06.11.2025 Query in connection with CAMC (Comprehensive Annual Maintenance Contract) for Computers, Printers and LAN materials.
9. **BID EVALUATION PROCESS:**
   (a) Technical Bids of only those bidders will be opened whose Earnest Money Deposit (EMD) / BID Security/ tender Fees, whichever is applicable, is received by the office of the District & Sessions Judge, North Tripura, Dharmanagar before the last date & time of submission as indicated above.
   (b) Each document comprising Technical Bid as mentioned in the NIT must be submitted with signature at all pages. The submitted documents must prove bidder's eligibility as specified in the NIT.
   (c) The Bidder will be disqualified in technical bid in case of absence of any one of the required documents fulfilling eligibility criteria as mentioned in the NIT.
   (d) Financial bid of only those bidders will be opened who qualifies in Technical Bid.
   (e) Financial bid in the same format as mentioned in the tender must be submitted with signature at all pages to be produced by the bidder.
   (f) Arithmetic Error, if any in the price breakup will be rectified on the following basis : i) If there is discrepancy between the unit price and the total price, which is obtained by multiplying the unit price with quantity, the unit price shall prevail and the total price shall be corrected.
   (g) The **L1 bidder** will be arrived at on the basis of the grand total. Ranking of the Bidders will be ascertained according to the total amount of price quoted for all items. Bidder who has quote the lowest rate in grant total will be ranked first and so on.
10. **Replacement of Parts:** Maintenance costs of the Computers, Printers and LAN materials and its related items including application software if any & replacement of spare parts of any items should be inclusive in the AMC.
11. **Replacement of Non-repairable Items:** If the AMC Vendor is unable to repair any item(s) which comes under AMC, the AMC Vendor should replace it by new one with same technical specification or higher.
12. **Quality of Spares:** The AMC vendor shall provide new and original spare parts (OEM Spare parts) or higher on assemblies and sub-assemblies in place of such items, which develop defects/ suffer breakdown during the period of AMC.
13. **Preventive Maintenance:** Periodical preventive maintenance must be mandatorily made once in every month by the selective vendor.
14. **Additional Charges:** The AMC cost should be inclusive if all (travelling cost of service engineer, transportation cost etc.) if any. No charge for rendering service will be borne by the Office of the District & Sessions Judge, North Tripura, Dharmanagar.
15. **Response Time:** Normal response time for repair is 24-hours from the actual time of reporting the problem to the Vendor of AMC, failure of which will strictly be followed as per the Response Time Table given below:

Response Time	**Period**	**Penalty**
	Above 24 hours & Below 48 hours	Warning but no penalty
	Above 48 hours & Below 96 hours	A penalty of 2% of the contract amount per system

	Above 96 hours	A penalty of 4% of the contract amount per system

16. Vendor service support is required during office hours (10.00 AM to 05.30 PM) on working days. The vendor's support staff must be attend to complaints at the Court Complex where the faulty item is installed.
17. Problem, if not major, should be rectified within the same day reporting. The reporting will be made through email/fax/over phones on urgent need.
18. In case of major problem, the vendor will make alternative/ standby arrangement immediately failing which AMC charge for the machine for each day of delay in correction will be deducted from the amount payable.
19. If the problem is not rectified within reasonable time, this office shall have the right to get rectified the problem from the other vendors and expenditure incurred thereon shall be borne by the AMC vendor. The decision in this regard taken by this office shall be final and binding on the AMC vendor.
20. **The quotationer should deploy his/her 01(one) technical staff for 04(four) days in a week and he/she should remain present in the office around 5 hrs. (Submit supporting documents)**
21. **List of Engineers posted at Dharmanagar from time to time should be sent to this office. (Submit supporting documents)**
22. Any increase / decrease in quantity will be ON PRO-RATA BASIS. However, office of the District & Sessions Judge, North Tripura, Dharmanagar shall place the order for required additional quantity as and when required by giving a written request to the vendor.
23. Quarterly payment towards AMC shall be made only after obtaining certificate from the System Officer of this office that service of the vendor during previous quarter was satisfactory and also on the basis of availability of fund.
24. The AMC may be terminated at any time by this office if services provided by the vendor are found unsatisfactory. The decision of this office in this regard shall be final and binding. The tenderer shall not be entitled to claim any compensation of any nature in the event of termination or cancellation of the CAMC by the undersigned for any reason.
25. AMC may be extended further for a period of 1 year by the Office of the District & Sessions Judge, North Tripura, Dharmanagar at same rate and terms & conditions or on mutually agreed terms subject to the satisfactory performance of the service provider during AMC period.
26. It would be responsibility of the service provider to ensure timely service/ maintenance/ repair etc. As indicated in the tender throughout the AMC period.
27. The Service provider is required to comply with the requirements of all the Acts, Rules and Regulations etc., if any framed by the State Government/ Central Government relating to the contract work and the District Court, Dharmanagar will not be responsible for any breach thereof.
28. The bidder shall provide services for minimum one month beyond the date of expiry of the contract without any extra cost so that all the equipment under maintenance contract is handed over to the next contractor.
29. Any equipment not made available in working condition on the last working day of the contract period shall be rectified/ repaired by the bidder within the next ten working days failing which the bidder/vendor need to supply the new IT hardware against the faulty hardware or the purchase cost thereof shall be deducted from the last/ final "Comprehensive Annual Maintenance Contract" (CAMC) payment.
30. In case an equipment/ item/ part is being taken out for repairs/ servicing to company's premises/ service centre, the service provider shall provide standby equipment/ item/ part and will take prior permission of the Office of the District & Sessions Judge, North Tripura, Dharmanagar before taking the equipment/ item/ part out. The equipment/ item/ part being taken to the workshop for repair would be at service provider own risk and expenses.
31. Call Reports should be prepared/ submitted after attending each call. Also, the service provider shall submit monthly reports to the Office of the District and Sessions Judge, North Tripura, Dharmanagar, stating the complete list of call reported/ resolved and status of the all AMC items.

32. The Tenderer/Bidder must have its own office at Tripura. The Tenderer is required to furnish certificate in this behalf and, if any, Service Agent is stationed at Agartala, then a certificate to that effect also.
33. Along with the quotation, the Quotationer shall annex the copy of the letter of the company showing that he is the authorized AMC service provider.
34. The average financial turnover during the last three consecutive Financial Years (i.e. FY 2022-23, 2023-24 and 2024-25) should be at least ₹10 Lakhs per year for similar works.
35. The Bidder shall not subcontract the maintenance job to any other outside agency.
36. TDS will be deducted at source from the contract price payable to contractor for performing the services under the contract.
37. The Bids have to be submitted sealed in two cover Bid System, in the proforma prescribed for the "Technical Bid" **(Annexure A)** and the "Financial Bid" **(Annexure B)**. Bids not submitted in the prescribed proforma or Bids which are incomplete are liable to be summarily rejected.
38. **Superscripting CAMC Proposal Envelop:** The Bidders shall submit their Bids in three separate sealed envelopes in the following format:

    1) **COVER A** containing TENDER FEES & EMD should be sealed in a separate envelope subscribing "Tender Fees & EMD";

    2) **COVER B** containing TECHNICAL BID should be sealed in a separate envelope subscribing "Technical Bid".

    3) **COVER C** containing FINANCIAL BID should be sealed in a separate envelope subscribing "Financial Bid". All the above mentioned three envelops together should be enclosed and submitted in a properly sealed separate envelope mentioning the name of the NIT as "Comprehensive Annual Maintenance Contract (CAMC) for Computers, Printers and LAN materials, 2025-26" along with the Tender Ref. No. <u>If any Bidder deviates from submitting its Bid in this prescribed format, the Bid shall be summarily rejected and shall not be taken into consideration for evaluation.</u>
39. **a**. The following documents are to be submitted by the Bidders in the envelop "COVER B" along with the Technical bid:

    i. Bidder's Profile & Technical Bid Proforma as per **Annexure-A**;

    ii. Duly attested copies of the pre-qualification documents to establish eligibility criteria as under;

    iii. Documents in proof of GST Registration and PAN No. and Trade license;

    iv. Audited Balance sheets and Profit & Loss account statement of the Bidder for each of the last 3 (three) years FY 23-24, FY 22-23, FY 21-22 certificate duly signed by Statutory Auditor;

    v. Undertaking that the Bidder has not been blacklisted by any High Court of the Country/District Courts/Central/ State Government/ Public Sector Undertaking/ Autonomous Bodies under Central and State Governments in India with a declaration in non-judicial stamp ₹100 being authenticated by any Judicial Magistrate 1st Class/Notary public as per **Annexure-E**;

    vi. Undertaking in company letter head regarding acceptance of terms and conditions;

    vii. Proof of office address in Tripura;

    The tenderer should submit self-attested copies of the documents mentioned.

    b. The following documents are to be submitted by the Bidders in the envelop **"COVER C"** along with the Financial bid:

    i. Financial Bid Proforma as per **Annexure-B.**
40. **Legal Jurisdiction & Applicable Law:** All legal disputes are subject to the jurisdiction of the Courts within the State of Tripura only.

    a) The agency shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings/processing.

    b) All disputes in this regard shall be settled in the jurisdiction of Courts within the State of Tripura only.

    c) The District & Sessions Judge, North Tripura, Dharmanagar Court reserves the right to cancel this tender or modify the requirement, at any stage of Tender process cycle.

d) The District & Sessions Judge, North Tripura, Dharmanagar Court also reserves the right to modify/relax any of the terms & conditions of the tender by declaring/ publishing such amendments in a manner that all prospective vendors/ parties to be kept informed about it.

e) The District & Sessions Judge, North Tripura, Dharmanagar Court in view of projects requirement may reject any tender(s), in which any prescribed condition(s) is/are found incomplete in any respect and at any processing state.

f) The vendor should provide with every System manual and related User manual, irrespective of the fact that more than one system may be meant for any location.

41. Incomplete tender will be rejected summarily.
42. **Final Authority:** In case of any dispute/ problem arisen in connection with AMC the decision of the District & Sessions Judge shall be final.
43. **Right to Accept/Reject any or All Bids:** The undersigned reserves the right to accept any bid (including the L1) and to annul the Tender process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the office of the District & Sessions Judge's action.
44. **Letter of Intent/Notification of Award:** The Award of Contract shall be issued to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the bidder is determined to be qualified to perform the Contract satisfactorily.
45. The successful tenderer shall have to execute an Agreement with the department on certain terms & conditions as and when required.
46. The successful Bidder would be intimated through email/over phone as per their information indicated in the bid after observing official formalities of the Bid.
47. In case single bidder whose quoted rate is unreasonably higher than the existing rate of AMC, the tendering authority reserves the right to bargain, by forming a Committee, with such single bidder.
48. **Signing of Contract:** Successful Bidder shall furnish Performance Bank Guarantee (PBG) to the Tendering Authority, which shall be equal to 2% of the contract value. Rounded up to thousand, issued by a Nationalized Bank having a branch at Tripura as per the Performance Bank Guarantee Performa given in **Annexure-C**. The validity of Performance Bank guarantee shall be 1(one) year and additional 3(three) months from the date of issue of the Letter of Intent (LOI).
49. **Force Majeure:** The right of the Contractor to proceed with the work shall not be terminated because of any delay in the completion of the work due to unforeseeable causes beyond the control and without the fault or negligence of the Contractor, including but not limited to acts of God, war or revolutions or civil commotions, fires, epidemics, quarantine restrictions and freight embargos. If a Force Majeure situation arises, the Contractor shall promptly notify the Office of the District and Sessions Judge, North Tripura, Dharmanagar in writing/email of such condition and the cause thereof. Unless otherwise directed by the office of the undersigned in writing/email, the Contractor shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek, all reasonable alternative means for performance not prevented by the Force Majeure event.
50. **Contacting the Tendering Authority:** No Bidder shall contact the Tendering Authority on any matter relating to its bid, from the time of opening bids till the time of Award of Contract. If he wishes to bring additional information to the notice of the Tendering Authority, he should do it in writing. The Tendering Authority reserves the right as to whether such additional information should be considered or otherwise. Any effort by a Bidder to influence the Tendering Authority in its decision on bid evaluation, bid comparison or contract award may result in disqualification of the Bidder's bid and also forfeiture of his bid security.
51. The quotations should reach this office positively by 16:30 hours of 28.11.2025.
52. Technical Bid of tenders/quotations will be opened, if possible, at 16:00 hours on 02.12.2025 where tenderer or his authorized representative may remain present.
53. Detail information, if any required, may be obtained from the office of the undersigned in this regard.

N.B:- 1. The Service Provider/firm/Supplier/ Contractor may physically verify the Hardware as mentioned above before the submission of the tender, if desired by the bidders after taking necessary permission from the Authority.
2. The Service provider/firm/Supplier/Contractor may verify/ check all the equipment during 03.00 P.M to 05.00 P.M between 10/11/2025 to 19/11/2025 on all working days.
3. The cost of visiting the offices shall be at the bidder's own expense. However failure of a bidder to visit the site will not be a cause for its disqualification.

MRIDUL CHAKRABORTY
Digitally signed by MRIDUL CHAKRABORTY
Date: 2025.11.06 17:55:40 +05'30'

(M. Chakraborty)
(I/C) District & Sessions Judge
North Tripura, Dharmanagar

Copy to:-

1. The Chief Judicial Magistrate-cum-Civil Judge(Sr. Div), North Tripura, Dharmanagar **(Nodal Officer, eCourts Project);**
2. The SDJM-cum-Civil Judge(Jr. Div), Kanchanpur, North Tripura **(Nodal Officer, eCourts Project);**
3. The Chief Administrative-cum-Accounts Officer, Office of the District & Sessions Judge, North Tripura, Dharmanagar;
4. The System Officer, eCourts Services attached to the office of the District & Sessions Judge, North Tripura, Dharmanagar is asked to upload the same to the Official website;
5. The Account Section/ Nazarat Section of this office;
6. NOTICE BOARD, office of the District & Sessions Judge, North Tripura, Dharmanagar;
7. NOTICE BOARD, office of the SDJM-cum-Civil Judge(Jr. Div), Kanchanpur, North Tripura, Dharmanagar.

MRIDUL CHAKRABORTY
Digitally signed by MRIDUL CHAKRABORTY
Date: 2025.11.06 17:56:11 +05'30'

(I/C) District & Sessions Judge
North Tripura, Dharmanagar

ANNEXURE A

OFFICE OF THE DISTRICT & SESSIONS JUDGE
NORTH TRIPURA DISTRICT:: DHARMANAGAR

Tender Notice No_____

PROFORMA FOR BIDDER'S PROFILE AND TECHNICAL BID

Sl. No.	Particulars	To be filled in by Tenderer
1	Name of Agency:	
2	Details of Agency:	
	2a. Year of establishment/ incorporation	
	2b. Whether proprietorship / partnership limited company etc.	
	2c. Name(s) of the Proprietor / Partner/ Managing Director etc	
3	Details of Official Address of Agency:	
	Phone Number (s):	
	Email Address:	
4	Whether the Bidder has any office or branch in North Tripura District. If so, give details with complete address, Contact person & contact number(s)	
5	Agency Registration No. (Copy of Registration should be enclosed):	
6	GST Registration No. (Copy to be enclosed):	
7	PAN Card (Copy to be enclosed):	
8	Income Tax returns of the proceeding Financial Year.	
9	Bankers' Name and Address	

10	Bank Account No. & IFSC Code of Firm	
11	Whether agency in blacklisted by any Government Department or any criminal case is registered against the firm or its owner / partner anywhere in India:	
12	Length of Experience in filed	
13	Experience in dealing with Government Department: (Indicate names of Departments and attached copies of contract placed with agency	
14	Whether a copy of terms and conditions (duly signed), in token of acceptance of same is attached:	
15	List of Documents submitted with tender:	

Signature with Company Seal

ANNEXURE B

PROFORMA FOR FINANCIAL BID

PROFORMA FOR FINANCIAL BID

Sl. No.	Items (a)	Specification (b)	Qty. (c)	Rate (d)	Total (e=c x d)	Tax (f)	Total (g=e+f)
Items included in Dharmanagar Court Complex							
1.							
2.							
Total Amount in Words					Total		
Items included in Kanchanpur Court Complex							
1.							
2.							
Total Amount in Words					Total		
Grand Total (i.e. Dharmanagar CC + Kanchanpur CC) in words					Grand total (i.e. Dharmanagar CC + Kanchanpur CC)		

<u>..... Signature with Company Seal.</u>

ANNEXURE-C

Performance of Bank Guarantee for Contract Performance Security Deposit (To be stamped in accordance with Stamp Act)
(To be submitted by the successful bidder after award of contract and acceptance of the Lol)

Ref: Bank Guarantee No. _____Date:_____

To
The District & Sessions Judge,
North Tripura District, Dharmanagar,
Tripura.
Dear Sir,

WHEREAS..... (name of the successful tenderer) hereinafter called "the Service Provider" has undertaken, in pursuance of Contract dated ... 2025/2025 (hereinafter referred to as "the Contract") to undertake Annual Maintenance Contract (AMC) for Computers, Printers and LAN materials installed in the Court complex of the District & Sessions Judge, North Tripura, Dharmanagar & in the Court Complex of SDJM-cum-Civil Judge(Jr. Div), Kanchanpur, North Tripura hereinafter called 'the Purchaser'.

AND WHEREAS it has been stipulated in the said Contract that the Service Provider shall furnish a Bank Guarantee ("the Guarantee") from a Nationalized Bank having a branch in Tripura for Annual Maintenance Contract (AMC) for Computers, Printers and LAN materials installed in the Court complex of the District & Sessions Judge, North Tripura, Dharmanagar & in the Court Complex of SDJM-cum-Civil Judge(Jr. Div), Kanchanpur, North Tripura.

WHEREAS we ("the Bank", which expression shall be deemed to include it successors and permitted assigns) have agreed to give District & Sessions Judge, North Tripura, Dharmanagar the Guarantee:

THEREFORE the Bank hereby agrees and affirms as follows:

1. The Bank hereby irrevocably and unconditionally guarantees the payment of ₹ /-{being 2% of the sum of order value (CAPEX only)} the District & Sessions Judge, North Tripura, Dharmanagar, under the terms of their Agreement dated on account of full or partial non-performance / non- implementation and/ or delayed and/ or defective performance / implementation. Provided, however, that the maximum liability of the Bank towards the District & Sessions Judge, North Tripura, Dharmanagar under this Guarantee shall not, under any circumstances, exceed in aggregate.
2. In pursuance of this Guarantee, the Bank shall immediately upon the receipt of a written notice from the District & Sessions Judge, North Tripura, Dharmanagar stating the service is unsatisfactory, which shall not be called in question, in that behalf and without delay/demur or set off, pay to the North Tripura, Dharmanagar, any and all sums demanded by the District & Sessions Judge, North Tripura, Dharmanagar, under the said demand notice, subject to the maximum limits specified in Clause 1 above. A notice from the District & Sessions Judge, North Tripura, Dharmanagar to the Bank shall be sent by Registered Post (Acknowledgement Due) at the following address:

Attention Mr.....<Name of the awarded bidder>

3. This Guarantee shall come into effect immediately upon execution and shall remain in force for a period of 1 year from the date of its execution. However, the Guarantee shall, not less than 30 days, prior to its expiry, be extended by the Bank for a further period of 12

months or more, in case it is required. The Bank shall extend the Guarantee annually in the manner herein before till completion of the entire AMC service work.

4. The liability of the Bank under the terms of this Guarantee shall not, in any manner whatsoever, be modified, discharged, or otherwise affected by: a) any change or amendment to the terms and conditions of the Contract or the execution of any further Agreements. b) any breach or non-compliance by the Service Provider with any of the terms and conditions of any Agreements/credit arrangement, present or future, between service Provider and the Bank.

5. The BANK also agrees that the District & Sessions Judge, North Tripura, Dharmanagar at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against SERVICE PROVIDER and notwithstanding any security or other guarantee the District & Sessions Judge, North Tripura, Dharmanagar may have in relation to the Solution Provider's liabilities. This Guarantee shall be governed by the laws of India and only the District & Sessions Judge, North Tripura, Dharmanagar shall have exclusive jurisdiction in the adjudication of any dispute which may arise hereunder.

Dated this..... Day of.....2025
Witness
(Signature) (Name)
(Signature) (Name)
Bank Rubber Stamp
(Official Address) Designation with
Bank Stamp Plus Attorney as per Power of Attorney No.

ANNEXURE-D

FORM OF BID SECURITY DECLARATION

Date:_____2025
Bid No.:_____
Alternative No.: (if any)

To
The District & Sessions Judge,
North Tripura, Dharmanagar.

We, the undersigned, being registered as MSME or NSIC or both are entitled to claim exemption to pay the amount of EMD/Bid Security as mentioned in **Clause No-5** of the NIT by submitting a Bid Security Declaration in lieu of EMD, unequivocally declare that:

I/We here by accept that I/We may be disqualified/ suspended from bidding from any contract with the District & Sessions Judge, North Tripura, Dharmanagar for a period of Three years from the date of disqualification/Suspension as may be notified by the District & Sessions Judge, North Tripura, Dharmanagar, if,

1. we are in breach of any of the obligations under the NIT;
2. we withdraw or unilaterally modify/amend/revise our Bid during the bid validity period specified in the form of Bid or extended period, if any, after opening of bids;
3. we do not execute the agreement, if any, after placement of supply/work order within the specified period;
4. we fail to commence the supply of the goods or service or execute work as per supply/work order within the time specified;
5. we do not deposit the performance security within specified period after the supply/work order is placed and
6. we breach any provision of code of integrity prescribed for bidding specified in this NIT

We understand that this Bid Security Declaration shall expire if:-

i. we are not the successful Bidder;
ii. the execution of agreement for AMC and performance security is furnished by us in case we are successful bidder;
iii. thirty days after the expiration of our Bid.
iv. the cancellation of the AMC process; or
v. the withdrawal of bid prior to the deadline for presenting bids, unless the bidding documents stipulate that no such withdrawal is permitted.

Signed.:_____
Name:_____ _____
In the capacity of:_____
Duly authorized to sign the bid for and on behalf of:
Dated on_____ day of
Corporate Seal.:_____

[*Note:* In case of a Joint Venture, the Bid Securing Declaration must be signed in name of all partners of the Joint Venture that is submitting the bid,]

ANNEXURE-E

SELF-DECLARATION

Bidder should submit the declaration being authenticated by any Judicial Magistrate 1st Class/ Notary Public. (Department reserves the right to verify the same by its own means)

To
The District & Sessions Judge,
North Tripura, Dharmanagar.

Ref:_____ Dated:_____2025

Sir,

We, the undersigned, hereby declare that we are not involved in any litigation with any client which will impact execution of this project. We are not under a declaration of ineligibility for corrupt or fraudulent practices. We are not blacklisted with any of the High Court, Central/State Government or Public Sector Undertakings in India. We further declare and certify that the software & proposed licenses used in the project are not procured from any blacklisted agencies done by any High Court/Government of Tripura/any other Government Departments.

Name of the Bidder: -

Signature: -

Seal of the Company:-