

OFFICE OF THE DISTRICT & SESSIONS JUDGE
NORTH TRIPURA:: DHARMANAGAR

No.F.16(21)-DJ/N/DMN/2023-24/1365-66

Dated, Dharmanagar
The day of 22nd February, 2024

NOTICE INVITING TENDER

Subject: Annual Maintenance Contract (AMC) of **CCTV surveillance system** installed at Court Complex of District & Sessions Judge, North Tripura, Dharmanagar for a period of 1 (one) year.

Sealed tender / quotations are invited from the reputed and experienced service provider / firms / supplier / contractor for the Annual Maintenance Contract (AMC) for **CCTV surveillance system** installed at Court Complex of District & Sessions Judge, North Tripura, Dharmanagar for a period of 1 (one) year as per terms and conditions and specifications mentioned below:

The dates for the schedule of the key events of this tender id given as under:

Sl. No.	Events	Date and Time	Venue
1	Submission of Tender Starting date	22/02/2024	Office of the District and Sessions Judge, North Tripura, Dharmanagar
2	Last date of Submission of Bids	20/03/2024 16.30 hrs	
3	Date and Time of opening of the Technical Bids	21/03/2024 16.00 hrs	Chamber of the District and Sessions Judge, North Tripura, Dharmanagar
4	Date and Time of the opening of the Financial Bids	21/03/2024 16.15 hrs	

- i. The quotations should reach at the Office of the District and Sessions Judge, North Tripura, Dharmanagar positively by 20th day of March, 2024;
- ii. Tenders / quotations will be opened, if possible, at 16.00 hours on the 21st day of March 2024 where tenderer or his authorized representative may remain present;
- iii. The Annual Maintenance Contract shall remain valid for one year from the date of signing of final Agreement of Contract;
- iv. CCTV surveillance system and power backup system with batteries shall be in the Annual Maintenance Contract. Quotation shall be made accordingly;
- v. Bid Security/ Earnest Money Deposit:
 1. The bidder has to submit an interest free Bid Security / Earnest Money Deposit (EMD) of ₹2,000/- (Rupees Two Thousand Only) in the form of a Demand Draft drawn on a Nationalized Bank in favour of the District & Sessions Judge, North Tripura, Dharmanagar payable at Dharmanagar at the time of submission of bids. The date of the Demand Draft submitted for the same should for the same should not be earlier than the date of issue of this NIT.
 2. The Bid Security Cost shall remain valid for a period of ninety (90) days from the date of opening of the Technical Bids.
 3. The E.M.D. may be forfeited due to following reasons:
 - a) If the Bidder withdraws bid during the period of bid validity
 - b) If the Bidder, having been notified of the acceptance of its bid by the District and Sessions Judge, North Tripura, Dharmanagar payable at Dharmanagar during the period of bid validity.
 - c) fails or refuses to execute the Contract Form, if required;
 - d) fails or refuses to furnish the performance security, in accordance with the terms of this NIT;
 4. Unsuccessful bidder's EMD shall be refunded back as promptly as possible, but not later than thirty (30) days after the expiry of the period of bid validity.

5. The Bid Security of the successful bidder shall be returned only after the submission of their acceptance against the issued award of contract within the stipulated time period and furnishing of the performance security.

- vi. During the contract period, all items covered under AMC shall be repaired or collected for repair at the Dharmanagar Court Complex;
- vii. Technical Bid and Financial Bid must be submitted as per prescribed proforma (Annexure A and B) annexed with NIT. Any deviation from the prescribed proforma shall render the bid liable to be summarily rejected;
- viii. Required following document should be accompanied with tender: (a) Technical Bid (Annexure A) (b) Financial Bid (Annexure B) (c) PAN Card (d) Trade License (e) GST Registration Certificate (f) yearly Turnover Certificate(last 1 year) (g) Undertaking in company letter head regarding acceptance of terms and conditions (h) Address of the Company Main Office and Local Office (if Any) – along with email address, Phone Number and Whatsapp Number (i) Income tax clearance Certificate. The tenderer should submit self attested copies of the documents mentioned;
- ix. Incomplete tender will be rejected summarily.
- x. The L1 bidder will be arrived at on the basis of the grand total. Ranking of the Bidders will be ascertained accordingly to the total amount of price quoted for all the items. Bidder who has quoted the lowest rate in grand total will be ranked first and so on.
- xi. Any dispute / problem arisen in connection with AMC the decision of the District & Sessions Judge shall be final.
- xii. The undersigned is not bound to accept the lowest rate and may reject all or any of the tender without assigning any reason.
- xiii. The successful tenderer shall have to execute an Agreement with the department on certain terms & conditions as and when required.
- xiv. The contract will be for 01 (one) year from the date of acceptance of the agreement of the contract by the vendor and the agreement will be signed after the official procedure and obtaining administrative approval from the respective authority.
- xv. During the contract period, the vendor shall arrange monthly visit of the site by a qualified engineer for preventive maintenance and such engineer shall also carry some basic minimum spare parts with him during the visit. The vendor shall give prior intimation to the office by email regarding the name, phone no., and such other details of the engineer authorised by the vendor.
- xvi. All the visits and actions taken by the technical staff of the Vendor during visit shall be recorded in a register and countersigned by the Nodal Officer of the station. The register shall be cross-checked for satisfactory performance of the Vendor.
- xvii. Vendor service support is required during office hours (10.00 AM to 05.30 PM) on working days. The vendor support staff is required to attend location of the complained computer in the Court Complex of the District & Sessions Judge Court Complex, North Tripura, Dharmanagar.
- xviii. As soon as the problem is reported, the corrective measures shall be taken immediately and not later than 48 hours by the vendor.
- xix. Problem, if not major, should be certified within the same day of reporting. The reporting will be made through email/fax/over phone on urgent basis.
- xx. In case of major problem, the vendor should make alternative/ standby arrangement immediately failing which AMC charge for the machine for each day of delay in correction will be deducted from the amount payable.
- xxi. If the problem is not rectified within reasonable time, this office shall have the right to get rectified the problem from other vendors and expenditure incurred thereon shall be borne by the AMC vendor. The decision on this regard taken by this office shall be final and binding on the AMC vendor.
- xxii. The component parts used by the vendor should be authentic and original. In case of hardware breakdown and if in case any part/equipment is beyond repairs and the same is not available/ technology is obsolete or end of life, the same will be replaced with and equivalent or higher of replacing hardware.
- xxiii. After each quarter of designated AMC period, the vendor shall submit bill in triplicate.
- xxiv. Quarterly payment towards AMC shall only be done after obtaining certificate from the System Officer of this office that service of the vendor during previous quarter was satisfactory.
- xxv. Taxes (at source) will be deducted as per applicable rules.

xxvi. AMC will be terminated at any point of time by the office if service provided by the vendor is not satisfactory. The decision taken by the office in this regards shall be final and conclusive.

xxvii. **Force Majeure:** The right of the contractor to proceed with the work shall not be terminated because of any delay in the completion of the work due to unforeseeable causes beyond the control and without the fault or negligence of the contractor, including but not limited to acts of God, war or revolutions or civil commotions, fires, epidemics, quarantine restrictions and fright embargoes. If a Force Majeure situation arises, the Contractor shall promptly notify the Office of the District & Sessions Judge, North Tripura, Dharmanagar in writing/email of such condition and the cause thereof. Unless otherwise directed by the office of the undersigned in writing/email the Contractor shall continue to perform its obligations under the contract as far as reasonably practical and shall seek, all reasonable alternative means for performance not prevented by the Force Majeure event.

xxviii. Detailed information, if any required, may be obtained from the office of the undersigned in this regards.

xxix. List of Hardware to be included in the Annual maintenance Contract at the Dharmanagar Court Complex are mentioned in the Annexure C.

(A. Debbarma)
District & Sessions Judge
North Tripura, Dharmanagar

Copy to:-

1. NOTICE BOARD office of the District & Sessions Judge, North Tripura, Dharmanagar;
2. Official website.

District & Sessions Judge
North Tripura, Dharmanagar

OFFICE OF THE DISTRICT & SESSIONS JUDGE
NORTH TRIPURA DISTRICT:: DHARMANAGAR

Tender Notice No _____

PROFORMA FOR TECHNICAL BID

Sl. No.	Particulars	To be filled in by Tenderer
1	Name of Agency:	
2	Details of Agency:	
	2a. Year of establishment/ incorporation	
	2b. Whether proprietorship / partnership limited company etc.	
	2c. Name(s) of the Proprietor / Partner/ Managing Director etc	
3	Details of Official Address of Agency:	
	Phone Number (s):	
	Email Address:	
4	Whether the Bidder has any office or branch in North Tripura District. If so, give details with complete address, Contact person & contact number(s)	
5	Agency Registration No. (Copy of Registration should be enclosed):	
6	GST Registration No. (Copy to be enclosed):	
7	PAN Card (Copy to be enclosed):	
8	Income Tax returns of the proceeding Financial Year.	

9	Bankers' Name and Address	
10	Bank Account No. & IFSC Code of Firm	
11	Whether agency in blacklisted by any Government Department or any criminal case is registered against the firm or its owner / partner anywhere in India:	
12	Length of Experience in filed	
13	Experience in dealing with Government Department: (Indicate names of Departments and attached copies of contract placed with agency	
14	Whether a copy of terms and conditions (duly signed), in token of acceptance of same is attached:	
15	List of Documents submitted with tender:	

Signature with Company Seal

ANNEXURE B

PROFORMA FOR FINANCIAL BID

Sl. No.	Items (a)	Specification (b)	Qty. (c)	Rate (d)	Total (e=c x d)	Tax (f)	Total (g=e + f)
Items included in Dharmanagar and Kanchanpur Court Complex							
1.							
2.							
3.							
Total Amount in words					Total		
					Grand Total		

....Signature with Company with seal.

**LIST OF ITEMS TO BE COVERED UNDER AMC CONTRACT
ALONG WITH THEIR SPECIFICATIONS:**

**DHARMANAGAR COURT COMPLEX
Office of the District and Sessions Judge, North Tripura District, Dharmanagar**

Sl. No.	Item	Qty.	Specification
CCTV surveillance system and related hardware items			
1	CCTV Camera	23	19 nos. 2MP and 4 nos. 4MP
2	NVR	2	1 no. 16 channel with 4TB Storage drive and 1 no. 8 channel with 4TB Storage drive (make-CP Plus)
3	Display	2	1 no. 43" (make-sony model-KD-43*7500F) and 1 no. 32" (make Samsung)
4	Inverter Power backup system	3	1 no. Luminous Shakti charge Neo1450+ with 2 nos.150Ah RC 1800 tall tubular batteries, 2 no. Luminous Shakti charge Neo1450+ with 12 nos Amaron quanta 12 volt 65AH batteries
5	10/100 Mbps PoE Switch	3	8FE PoE + 2 FE Uplink (make- CP plus and Kinelec)