

**OFFICE OF THE
DISTRICT & SESSIONS JUDGE
GOMATI JUDICIAL DISTRICT :: UDAIPUR**

No.F.1(2)-DJ/G/UDP/E-COURT/2023/3185-86

The 01st April, 2023

NOTICE INVITING TENDER

Subject :- Annual maintenance Contract (AMC) of Computers & its peripherals for the year 2023-24 at Udaipur Court Complex.

Sealed tenders / quotations are invited from the recognized service provider for the Annual maintenance Contract of computers & its peripherals installed in the Court Complex of District & Sessions Judge, Gomati Judicial District, Udaipur as per terms & conditions and specification mentioned below:

LIST OF ITEMS TO BE COVERED UNDER AMC CONTRACT ALONG WITH THEIR SPECIFICATIONS:

Sl. No.	Item	Qty.	Specification
1	Dell Optiplex 5040 Desktop (CPU along with Keyboard and mouse)	8 nos.	Intel R Core TM i5-6600 CPU @ 3.30 GHz, 8 GB RAM, 500 GB HDD
2	Dell Vostro 3050 Desktop (CPU along with Keyboard and mouse)	24 nos.	Intel Core i3 6100 CPU @ 3.70 GHz, 4 GB, 500 HDD
3	Dell Optiplex 3020 Desktop (CPU along with Keyboard and mouse)	5 nos.	Intel ® Core ™ i3-4160 CPU, 3.60 GHz, RAM 4 GB, 500 GB HDD
4	HCL Slim Client CPU	4 nos.	Intel Processor G620 2.60 GHz, RAM 4 GB DDR3, 320 GB HDD
5	HCL (CPU along with keyboard and mouse)	7 nos.	Intel core i3, 4 GB RAM, 320 HDD
6	Desktop CPU	3 nos.	4GB RAM, 320 HDD make Acer/Foxin
7	Server (HCL XEON)	2 nos.	Intel Xeon CPU E5645 2.40 Ghz, 16 GB Ram, 320 GB + 320 GB HDD
8	Thin Client (CPU along with key board mouse)	7 nos.	Dell Wise
9	HCL WinBee Thin Client	2 nos.	WINBee 4000BIX/2GB RAM
10	Monitor Dell	53 nos.	Dell make

11	LED Monitor	25 nos.	Size 17" and HCL Make
12	LED Monitor	4 nos.	Size 17" and Zebster make
13	VGA splitter	8 nos.	
14	Samsung Printer	8 nos.	Samsung Laser Printer M3370 Series
15	Samsung Printer	8 nos.	Samsung Laser Printer M2830 Series
16	Samsung Laser Printer	5 nos.	Samsung ML2161
17	HP Laser Printer	9 nos.	HP Laserjet P1566
18	HP Laser Printer	9 nos.	HP Laserjet P1022/1020 plus
19	HP Laser Printer	4 nos.	HP Laserjet 1108
20	TVS DMP Printer	1 no.	TVS MSP 455 (24 Pin & 9 Pin)
21	Hitachi Projector (Device & Screen)	1 no.	Make Hitachi
22	Epson Projector (Device & Screen)	1 no.	Make Epson EB-X05
23	HP Scanner	1 no.	HP Scanjet 8270
24	DAX 24 Port Switch,	5 nos.	DAX, Models - DX5028GS, DX5026GS
25	HP 24 Port Switch	4 nos.	HP A5120 Series JE074A
26	Switch 16 Port	1 no.	D-Link
27	HP 8 port Switch	1 no.	HP A3100-8V2EI
28	D-Link 5/8 Port Switch	10 nos.	D-Link DES 12024D
29	I-Ball Baton Wi-Fi Manageable Router (4 Port)	1 no.	iB-WRB304N
30	24 Port Patch Panel	9 nos.	
31	3 Ft. Patch Cord, DAX	56 nos.	
32	10 Ft. Patch Cord, DAX	50 nos.	
33	Optical Fiber patch cord, MM, SC to LC	8 nos.	
34	1000-SX SFP Transceiver	4 nos.	

35	9 U Rack (with fitting & fixing)	3 nos.	
36	12 U Rack	4 nos.	
37	IO Box with IO, DAX	90 nos.	
38	CAT 6 Cable (Laid inside PVC Pipe)	3637 meter	
39	4 Core OFC Cable Joining, if cut	1300 meter (total length)	4 Core OFC
40	Media Convertor	2 nos.	
41	Fiber Patch Cord	4 nos.	
42	HDD Cloud storage	1 no.	2 TB WD make

- i. The contract will be for 01(one) year from the date of acceptance of the agreement of the contract by the vendor and the agreement will be signed after the official procedure and obtaining administrative approval from the respective authority.
- ii. Amount quoted in AMC for each item shall be inclusive of all taxes.
- iii. Along with the quotation the Quotationer shall annex the copy of the letter of the company showing that he is the authorized AMC service provider.
- iv. As soon as the problem is reported, the corrective measures shall be taken immediately and not later than 24 hours by the vendor.
- v. Vendor service support is required during office hours (10:00 AM to 04:30 PM) on working days. The vendor support staff is required to attend location of the complained computer in court complex of the District & Sessions Judge, Gomati Judicial District, Udaipur.
- vi. Problem, if not major, should be certified within the same day of reporting. The reporting will be made through e-mail/fax/over phones on urgent need.
- vii. In case of major problem, the vendor will make alternative / standby arrangement immediately failing which AMC charge for the machine for each day of delay in correction will be deducted from the amount payable.
- viii. If the problem is not rectified within reasonable time, this office shall have the right to get rectified the problem from other vendors and expenditure incurred thereon shall be borne by the AMC vendor. The decision in this regard taken by this office shall be final and binding on the AMC vendor.
- ix. The component /parts used by the vendor should be authentic and original. In case of hardware breakdown and if in case any part/equipment is beyond repairs and the same is not available/technology is obsolete or end of life, the same will be replaced with and equivalent or higher of replacing hardware.
- x. Taxes (at source) will be deducted as per applicable rules
- xi. The quotationer should submit proper documents by mentioning yearly turnover of the company and the yearly turnover should be minimum 20 Lakhs.

- xii. **The quotationer should deploy his 1(one) technical staff for 4 days in a week and he should remain present in the office for around 4 hrs. (Submit supporting documents).**
- xiii. **List of Engineers posted at Udaipur from time to time should be sent to this office (submit supporting documents).**
- xiv. Any increase/decrease in quantity will be ON PRO-RATA BASIS. However, office of the District & Sessions Judge shall place the order for required additional quantity as and when required by giving a written request to the vendor.
- xv. Quarterly Payment towards AMC shall be only after obtaining certificate from the System Officer of this office that service of the vendor during previous quarter was satisfactory.
- xvi. AMC will be terminated at any point of time by the office if service provided by the vendor is not satisfactory. The decision taken by the office in this regard shall be final and conclusive.
- xvii. **The quotations should reach this office positively by 15:00 hours of 24.04.2023.** Tenders / quotations will be opened, if possible, at 16:00 hours on the same day where tenderer or his authorized representative may remain present.
- xviii. Required following document should be accompanied with tender: (a) PAN card (b) VAT clearance (c) Trade License (d) CST, TST, GST (e) Yearly turnover certificate (f) undertaken regarding acceptance of terms and condition.
- xix. Incomplete tender will be rejected summarily.
- xx. Any dispute/ problem arisen in connection with AMC the decision of the District & Sessions Judge shall be final.
- xxi. The undersigned is not bound to accept the lowest rate and may reject all or any of the tender without assigning any reason.
- xxii. The successful tenderer shall have to execute an Agreement with the department on certain terms & condition as and when required.
- xxiii. Detail's information, if any required, may be obtained from the office of the under signed in this regard.

(H. Chakrabarti)
District & Sessions Judge,
Gomati Judicial District, Udaipur

Copy to:-

1. NOTICE BOARD.
2. OFFICIAL WEBSITE.

District & Sessions Judge,
Gomati Judicial District, Udaipur