

TENDER NOTICE (B)

"ON CALL BASIS" MAINTENANCE CONTRACT FOR COMPUTER RELATED EQUIPMENTS AT DISTRICT AND SUBORDINATE (TALUKA) COURT AT SANGLI DISTRICT

The District and Sessions Court, Sangli invited bids (Technical & Financial) from eligible bidders for **"On Call Basis Maintenance Contract for the Various computer equipment such as video conferencing equipment, laptops, cameras, AIO / desktop computers, network switches, panels, SFPs, display TV-screens, UPS, projectors, printers, PA system units, DB units, system units, etc. in the LAN network system (Hardware Items as per Annexure A) installed at the District and Subordinate (Taluka) Court in Sangli District."** Interested parties may submit their Tender offer on or before **04.08.2026** up to 04.00 pm to Superintendent, District and Sessions Court, Vijaynagar, Sangli. The Tender document and the Terms and Conditions are available on <https://sangli.dcourts.gov.in>, the official website of Sangli District Court.

"By Order"

Superintendent (Admin)
District Court, Sangli.

Date: **28** /07/2026

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Copy for publish on the Notice Board of:-

1. District Court, Sangli.
2. District Collector Office, Sangli.
3. Police Headquarters Office, Sangli.
4. Computer Section, District Court, Sangli (to publish on official website of District Court, Sangli).

TENDER DOCUMENT

TENDER NOTICE – 2026 (B)

DISTRICT AND SESSIONS COURT 'ON CALL BASIS' AMC OF COMPUTER HARDWARE

Tender Notice for On call Basis Annual Maintenance Contract of Computer Hardware items installed at The District and subordinate (Taluka) Courts.

SECTION-II:- ELIGIBILITY CRITERIA

Sr. No.	Eligibility Criteria	Documentary Proof to be attached
1	As far as possible the bidder should be OEM or Authorized Service Partner of OEM	If Authorized Service Partner of OEM then Authorization Letter of the OEM
2	The Bidder should have average annual turnover of Rs. 25 Lakhs during Financial years 2022-23, 2023-2024 and 2024-2025 from sales and support services.	CA Certificates and audited Balance Sheet.
3	The Bidders should have maintenance experience of minimum 3 years of providing service support in Government or PSU Offices dealing with similar Hardware/ Software in respective fields.	Copies of Work Order/Works Completion Certificate/Experience Certificate
4	The Bidder should have valid Documentary proof of Registration Certificate of GST (Goods Service Tax) and Income Tax Registration (PAN)	Copies of GST Registration and PAN
5	The bidder shall provide declaration form thereby agree for non-withdrawal or modification of bid during the bid period and failure in execution of purchase order, non entitle for bid for any tender of Courts within Maharashtra, UT and Goa.	Provide Bid Declaration Form as per Annexure-B .
6	The Bidder must not be blacklisted by the Central / State Government, Corporations or Government Undertakings.	Declaration to that effect.
7	The Bidder will give first priority who is registered on Government E-Market Portal (GeM).	Registration Certificate

SECTION-III:- SCHEDULE

Tender Reference	TENDER – 2026 (B) District and Sessions Court Sangli / 'On Call Basis' AMC of Computer Hardware ~~28/07/2026~~
Date of Publication	03.00 p.m. on 28/07/2026
Last date and time for submission of Tender Offers.	04.00p.m. on 04/08/2026
Time and Date of opening of Tender Offers (Technical)	02.20 PM. On 05/08/2026
Tender Should be addressed to	The Principal District and Sessions Judge, Sangli District Court, Sangli – Vijaynagar
Address for communication	Sangli Miraj Road, Vijay Nagar, Sangli
Contact Telephone No. and email address.	0233-2951512 / 2600908 mahsandc@mhstate.nic.in

SECTION- IV:- SCOPE OF WORK & UPTIME GUARANTEE:-

1. The vendor shall guarantee a minimum uptime of 98 % during the maintenance period. The vendor shall always maintain a detailed 'breakdown and repair' records of Computer Hardware items.
2. In Case of break down or occurrence of any obstacle in functioning of the specified computer Hardware items, the Vendor shall ensure that the same is repaired within the specified time. In case of failure to repair the same within stipulated time the Vendor shall provide equivalent or higher configuration spare replacement.
3. The spare parts for standby or replacement shall be 100% compatible and shall support respective equipment in the specified Computer Hardware items and spare parts are to be made available at site.
4. The Vendor shall **appoint a minimum two well experienced Service Engineers** for attending complaints and its resolution under the contract. From the two Engineers so appointed, one Engineer shall have experience of Maintaining, Configuring servers / Blade Servers and Red Hat Enterprise Linux/Ubuntu. They shall receive complaints and keep a proper Call Log Record. The Call Logging to the company and follow up for receiving and replacing component will be responsibility of Service Engineers. The Service Engineers shall also to attend complaints / calls of other hardware equipment, those are not covered under Contract. The complaint Log of such call will have to be maintained separately. The Service Engineer will also required to attend any type of System related calls the residences of the residences Hon'ble Judges.
5. If the bidder(s), so desire, they may obtain detailed configuration of the above said items on any working day between 4-5 p.m. from District System Administrator, District Court, Sangli. (Contact No. 9595426787)
6. The Vendor shall agree to take the On call Basis Annual Maintenance Contract of all the Hardware items "as is where is basis."

SECTION-V:- INSTRUCTION

General:-

1. The Bidders are expected to examine all instructions, forms, terms and conditions of the Tender document. Failure to furnish all the information required by the Tender Document or submission of a Bid not substantially responsive to the Tender Document in every respect shall be at the Bidder's risk and may result in rejection of the Bid. The Bid is liable to be rejected out rightly without any intimation to the Bidder, if complete information or particulars required by the Tender Document or the Forms / Proforma thereof are not given.
2. As far as possible, the Bidder shall be authorized Service Partner of the respective companies.
3. The prices quoted by the Bidder shall be in Indian rupees and shall not be subject to any price escalation. Taxes are to be shown separately. However the bid amount (offer) should be inclusive of all taxes.
4. The Tender Offer shall be valid for 360 days.
5. The District and Sessions Court, Sangli reserves the right to split orders and / or accept or reject any quotation as also to alter any or all of the terms and condition without assigning any reasons thereof.
6. The Annual Maintenance Contract shall cover On Call maintenance of the specified Hardware including the software installed thereon, recovery and transfer of data of user, power cables, power Adapter etc.
7. In case of specified Computer Hardware items being shifted to any other locations, the maintenance shall continue to be applicable. The specified Computer Hardware items may be relocated outside Sangli at Taluka Places of Sangli District Court or residence of Hon'ble Judges. The bidder shall agree to provide the services at the location where Hardware items relocated.
8. In case, for any reasons the specified Hardware under maintenance are discontinued for use by the District Court, Sangli, the said Hardware items will be removed from contract.
9. In case any up-gradation in the system during the proposed maintenance period, the maintenance shall be continued to cover the upgraded system during Contract period.
10. The Vendor shall not have any objection regarding the third party Hardware installation by the District Court, Sangli during the contract period.

11. The Vendor shall arrange monthly visit of the area Manager and quarterly visit by the Regional Manager.
12. The Service engineers appointed under the contract shall have to attend their duties on call in this court on same date between 9.30 AM to 6.30 PM on all working days. They may also be required to attend complaints during odd hours and on Court's holiday including complaints at the residences of the Hon'ble Judges.
13. After expiry of contract, the concerned authority has an option to extend contract period for the Hardware items
14. The Bidder should attach copies of the following documents in the Technical Cover while submitting Tender:-
- CA Certificate and audited Balance Sheets.
 - Documentary proof in respect of Eligibility Condition at Sr. No.2
 - Registration Certificate of GST and Income Tax Registration (PAN).
 - Authorization Letter for authorized Service Partner of respective Companies (if applicable).
 - Declaration from **(Annexure-B)** thereby agree for non-withdrawal or modification of bid during the bid period and failure in execution of purchase order, non entitle for bid for any tender of courts within Maharashtra, Ut and Goa.
15. The Bidder shall submit Call rates in INR in Financial Cover.
16. The Bidder shall first repair the Hardware items. If any Spare is required to be replace, then it will be the responsibility of the bidder to make available the Genuine Spare Parts of the OEM. If not available upon approval the bidder will arrange the exact compatible part. For replacement of the part the bidder will take written approval from the Superintendent District Court Sangli regarding the estimated budget and replacement coast.
17. Prices quoted shall include all costs associated with the contract Scope of work. It shall include all labour, parts, equipment, etc. necessary to maintain the equipment in accordance with the terms and conditions of the Tender Document.
18. All rates and prices once agreed in the Contract shall be fixed for the entire duration of the contract but in case of change in rate of Taxes / Levies, the same shall be passed to the District and Sessions Court, Sangli.
19. Bid is through offline mode. Bidder has to submit two envelopes (Technical + Commercial). In technical envelope bidder has to put the documents mentioned in section II i.e. eligibility criteria and in section V point no.14. In the commercial envelope the bidder should submit the filled Annexure-B.

20. Proposal should be in INR for per call charges for the Hardware Items mentioned in Annexure-A.

21. Tender Notice is for Sangli Judicial District. That means District as well as Talukas covered in Sangli District. (Miraj, Kavthe-Mahankal, Jath, Tasgaon, Vita, Atpadi, Palus, Kadegaon, Islampur, Shirala.)

Amendment of bid document:-

At any time, prior to the date of submission of Bids, the Superintendent may for any reason, whether on its own initiative or in response to a clarification requested by a prospective Bidder, modify bid documents by amendments. The modification shall be published only on the website of the District Court. The modification shall not be communicated to any bidder in writing, prospective Bidders are advised to periodically browse this website to find out any further Corrigendum / Addendum / Notice to this Tender.

Opening of Bids and Bid Evaluation:-

1. Technical covers will be opened as per Schedule mentioned in the Tender Document and the financial covers of technically qualified Bids will be opened later as the dates.

2. The decision of the Evaluation Committee in the evaluation of the Qualification criteria and Commercial Bids shall be final. No correspondence will be entertained outside the process of negotiation / discussion with the Committee.

Note: The District Court may waive any minor informality or non-conformity or irregularity in a Bidder's

3. The District Court reserves the right to accept or reject any Bid and to annul the Bidding process and reject all Bids at any time prior to award of contract, without thereby incurring any liability to the affected Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for Tendering Authority's action.

Negotiations:-

1. The District Court reserves the right to negotiate the prices quoted in the bid to effect downward modification.

2. The Successful Bidder will be informed in writing of the date, place and time for negotiations / Clarifications, through online / Offline method, if required. Representatives conducting negotiations on behalf of the Bidder must have a written authority to negotiate and conclude a Contract.

3. The Successful Bidder shall confirm in writing its participation in negotiations and ability to adhere to its Technical and Financial Proposals within five (5) days of receiving the notice in accordance with relevant Clauses.

Performance Guarantee:-

1. The Successful Bidder will be required to deposit performance guarantee in the form of Demand Draft of the amount of Rs. 15000/- (i.e. 3% of last year CAMC value).
2. The Performance Guarantee will be deposited to court and will be refundable on successful completion of the contract i.e. after contract period is over.
3. The Performance Guarantee will be invoked in case of non compliance of maintenance schedule during warranty period or breach of the contract/bidder's failure to complete its obligation under the contract.

Contract Form:-

1. The Successful Bidder shall enter into a contract with the District Court (**Annexure -C**). Terms and conditions specified in the Tender Document shall become part and parcel of the Contract Document.
2. Failure of the successful Bidder to agree with the Terms and Conditions of the Bid / Contract shall constitute sufficient grounds for the annulment of the award, in that event, Tender issuing Authority may make the award to the next Best Value Bidder or call for new Bids.

Section-VI:- OTHER CONDITIONS OF THE CONTRACT

Confidentiality:-

1. The term Confidential Information means any written information, including without intimation, information created by or for the other party, which relates to internal controls, Router or data processing programs, algorithms, electronic data processing applications, routines, subroutines, techniques or systems, or information concerning the business or financial affairs and methods of operation or proposed method of operation, accounts, transactions, proposed transactions or security procedures of either party or any of its affiliates, or any client of either party, except such information which is in the public domain at the time of its disclosure or thereafter enters the public domain other than as a result of a breach of duty on the part of the party receiving such information. It is the express intent of the parties that all the business process and methods used by the Bidder in rendering the services here under are the Confidential Information of the Bidder.
2. Information relating to the examination, evaluation, comparison, post qualification of Proposals and recommendation of Contract award, shall be confidential and shall not be disclosed to Tenderer or any other persons not officially concerned with such processes.

3. The Bidder shall not divulge to any person, subsidiaries or groups of the Bidder or to any other person, any information obtained by it in the course of its execution of its work and all the information gathered by the Bidder shall be treated as professional communications and confidential. Any violation of this clause shall lead to cancellation of the Contract and invoking of the Bank Guarantee, if any, without notice to the Tenderer and he shall be liable for further damages.

The Bidder shall not encourage or partake in any form of Software piracy during the Contract period.

The Bidder shall not take the District Court as reference to their prospectus of clientele for any purpose.

Termination:-

1. The District Court reserves the right to terminate the Contract by giving 15 days notice in case of breach of any of the material obligations under the Contract, if committed by the Tenderer, during the Contract period.

2. The Contract may also be terminated in case of any unsatisfactory service performance during the Contract period with due notice.

3. The Superintendent, District Court may at any time terminate the contract by giving notice without assigning any reason. In case of such termination the obligation of the Superintendent to pay consideration for performance of the contract shall be limited to the amount for the work carried out till the date of termination. Notwithstanding the termination of the agreement, the parties shall continue to be bound by the provisions of the agreement that reasonably require some action or forbearance after such termination.

Payment Terms :-

- 1 Payment will be made on quarterly basis i.e. at the end of every quarter.
- 2 The payment will be made in Indian Rupees after deducting the applicable taxes, legal dues, liquidated damages, if any.

Liquidated Damages :-

1. The response time, removal of defects etc. shall be as under, failing which, Liquidated Damages mentioned against Hardware Shall be levied :

Sr. No	Item / Make & Model	Response time not exceeding (From the time of receipt of complaint)	within Removal of defects Failing which penalty @ per day per complaint
1	As per Annexure A	2 Hrs.	24 Hrs. Rs. 250/- per day

In Case of inordinate delay in rectifying the defect is noticed, the District Court shall have right to get the defective hardware repaired at the Successful Bidder's cost.

2. If any of the Engineers of the Bidder remains absent and no Engineer of the same qualification and experience is provided in the replacement of such Engineer, Liquidated Damages of Rs. 200 per day will be imposed on the Bidder.

7. Arbitration :-

In the event of day dispute or difference arising out or touching upon any of the terms and conditions of this contract and / or in relation to the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to a sole arbitrator appointed with the consent of the parties and if the parties fail to agree on the arbitrator within thirty days from receipt of a request by one party from the other party to so agree the appointed shall be made upon request of a party, by the District Court The arbitration shall be governed by provisions of the Arbitration and Conciliation Act, 1996. The decision of the arbitrator shall be final and binding upon the parties.

8. Governing Laws and Jurisdiction:-

The agreement shall be governed by the laws in force in India. Any dispute arising in relation to the Agreement shall be subject to the Jurisdiction of the Courts at Sangli.

Date:- **28/07/2026**


Superintendent (Admin)
District Court, Sangli

Annexure- A

Statement Showing Invoice Price of Computer Hardware items provided at District and Subordinate Courts at Sangli Judicial District for the purpose of proposed Hardware On Call Basis.

Sr.No.	Items		Sangli	Islampur	Miraj	Kavathe Mahankal	Jath	Tasgaon	Vita	Atpadi	Palus	Kadegaon	Shirala	Total
1	HP 1566 Laser Printer (Sangli)	Year 2013	1											1
2	HP 1566 Laser Printer (Taluka)	Year 2010-2012, 2013	1		4	2	2	3	4	1	2	2	3	24
3	HP (1020-) Laser Printer	Year 2014	9											9
4	HP 1606 Laser Printer	Year 2014	6											6
5	HP 128FN Laser Printer	Year 2015	2		1	1		1	1					6
6	HP 1106 Laser Printer	Year 2016	10											10
7	Kyocera Printer	Year 2019	22	9	4	2	1	2	2	2	2	2	1	49
8	Desktop ACER Windows with UPS	Year 2014	7											7
9	Desktop HP (Pro Ubuntu)- CJS	Year 2014	3											3
10	Desktop HP (Ubuntu) with UPS	Year 2016	5											5
11	Desktop DELL Desktop with UPS	Year 2015	2	5	1	1	1	1	1	1	1	1	1	16
12	Desktop HP (Windows) with UPS	Year 2016	1											1
13	HP AIO (Windows) with UPS	Year 2016	1											1
14	HP Non Touch AIO (VC)	Year 2015	1											1
15	HP AIO Touch and Non Touch	Year 2016	92	40	12	8	4	12	8	8	8	4	8	204
16	Dell Server (Rack Mount- 16 GB)	Year 2019	2	1										3
17	Dell Server (Pedestal- 16 GB)	Year 2019			1	1	1	1	1	1	1	1	1	9
18	DELL Desktop (Optiplex 5060) record	Year 2019	1											1
19	Dell optiplex 3050 AIO	Year 2019	4	2										6
20	Dell Vostro 3470 Desktop (i5)	Year 2019	7	1			1		1			1		11
21	Dell Vostro 3470 Desktop (i3)	Year 2019	21	3			3		3			3		33
22	DB Unit	Year 2018	28	12	4	2	2	4	4	2	2	2	2	64
23	DELL Desktop (Optiplex 5060) cf	Year 2019	2											2
24	Dell Non Touch AIO (VC) Optiplex 3050 with Camera, Speaker, UPS, TV Screen	Year 2018	2	1	1	1	1	1	1	1	1	1	1	12
25	VC Unit- Laptop, Camera, Speaker, TV Screen	Year 2015, 2017, 2019	26	11	4	2	2	4	4	2	2	2	2	61
26	TV Screen - LG (Advocate Bar Room)	Year 2018	11											11
27	Kodak Scanner 1150	Year 2019	13	4	3	1	1	2	2	1	1	1	1	30
28	Kodak Alaris E1025 ADF Scanner	Year 2021	3	2										5
29	Kodak Alaris S3100F (High Speed Scanner)	Year 2022	2	1										3
30	Fujitsu Fi-7460 (High Speed Scanner)	Year 2023	2	1	1	1	1	1	2	1	1	1	1	13
31	PA System Unit - Wall Speaker, Amplifier, Microphone, Microphone Base, Cable, Behringer, Camera A Zoom Camera B PTZ	Year 2022	12	3	1	0	0	1	1	0	0	0	1	19
32	RS Power 600 VA UPS	Year 2019	96	42	12	8	4	12	8	8	8	4	8	210
33	RS Power 2 KVA UPS	Year 2019	5	2	1	1	1	1	1	1	1	1	1	16
34	5 KVA SuKam UPS (Server Room)	Year 2018	1											1
35	Projector	Year 2010, 2014, 2018	3											3
36	WD External Hard Disk 250 GB	Year 2012	2	1	1	1	1	1	1	1	1	1	1	12
37	Sony External HDD	Year 2015	2											2
38	Server Unit - DELL	Year 2019	2	1	1	1	1	1	1	1	1	1	1	12
39	Server Unit - HP	Year 2010	2	2										4
40	External Hard Disk 04 TB - WD Elements	Year 2019	1	1	1	1	1	1	1	1	1	1	1	11
41	Scanner - HP 8270	Year 2010-2012	3	1	1	1	1	1	1	1	1	1	1	13
42	600 VA UPS	Year 2022	2											2
43	External Speaker Arties	Year 2022	1											1
44	Multi Function Fax Printer - Sumsung	Year 2012	1											1
45	LAN Network Unit Rack, Switch, Panel, SFP etc.	Year 2011 to 2021	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	LAN Network Unit	914
Total			420	146	54	35	29	50	48	33	34	30	35	914

Annexure-B
BID Declaration Form

To,
The Superintendent,
District and Sessions Court,
Sangli.

I / We, M/s (Name), bidding for the tender
of Tender Number towards supply / service / Contract
of (Name of the item / Service) agree that if (1) we withdraw or modify our
Bids during the period of validity of bid, or (2) fail to execute the purchase order /
contract on award, we will not be entitled to bid for any tender of Courts within
Maharashtra, the Union Territories of Diu, Daman, Dadra Nagar Haveli and Silvassa
and Goa for a period of one year.

Date:

Place:

Annexure -C

CONTRACT FORM

AGREEMENT MADE this day of Two Thousand Twenty Three,
between (Hereinafter called "Tenderer") of the one
other part.

WHEREAS the Tenderer has Tendered to maintain the hardware specified at
Annexures and given in the Tender Document at the respective rates mentioned
in the column provided for the purpose and whereas such Tender has been accepted.
NOW IT IS HEREBY AGREED between the parties hereto as follows:

The Tenderer has accepted the Contract on the terms and conditions set out in the
Tender Notice 2026. dated and as per **District Court Out No.**
/2026 dated -2026, which will hold good during the period of this agreement.

The purchaser has placed work order vide letter No. /2026 dated
/2026 with (Tenderer) for at the total cost of Rs.
/- (Rupees only)

Upon breach by the Tenderer of any of the conditions of the Terms and Condition of
the Tender Document/Purchase order/ this Agreement, the consequences will follow as
per the terms and conditions of the Tender Document.

Place: Sangli

Tenderer

On behalf of the.....

Purchaser

On behalf of the District & Sessions Court, Sangli

Witness: 1)

2)