OFFICE OF THE
ADDITIONAL DISTRICT & SESSIONS JUDGE,
SABROOM, SOUTH TRIPURA.

F.No.8(1)/ADJ/SBM/eCOURT/AMC/2025/29-32 **Dated, Sabroom.**
The 06th January,2026.

NOTICE INVITING TENDER.

Subject : Annual maintenance Contract (AMC) of UPS (Uninterrupted Power Supply) for the year 2025-26.

Sealed Tenders are invited from the reputed and experienced Service providers/ firms for Comprehensive Annual Maintenance Contract for UPS(Uninterrupted Power Supply) for the year 2025-26 installed at Sabroom Court Complex as per terms & conditions mentioned herein below:

LIST OF ITEMS TO BE COVERED UNDER AMC CONTRACT ALONG WITH THEIR SPECIFICATIONS:

UPS			
Sl. No	**Name of the items**	**Qty**	**Specification and descriptions**
a	600 VA	12	Better Power
b	1 KVA with external 3 Batteries (12V, 65 AH each)	3	Better Power, BPE
c	1 KVA with external 2 Batteries(12V, 26AH each)	1	Better Power
d	2 KVA with external 6 Batteries(12 V, 65AH each)	1	Better Power
e	1 KVA UPS	1	APC UPS

1. The contract will be for 01(one) year from the date of acceptance of the agreement of the contract by the service provider (questioner) and the agreement will be after observing official procedure and obtaining administrative approval from the concerned authority.
2. Amount as quoted in A.M.C for each item shall be inclusive of all taxes.
3. No over writing in the figure of quoted rate is to be entertained.
4. Soon after the problem is reported, the corrective measure shall be taken immediately and not later than 24 hours by the service provider.
5. Service support of service provider shall be during office hours(10:00 AM to 05:30 PM) on working days. Service provider shall attend in the location from where complains are received and hardware is installed.
6. The vendor has to perform quarterly dusting and cleaning properly of all the UPS parts and batteries under A.M.C in presence of any staff.

7. Minor problem shall be rectified within the same day on which it is reported. The reporting will be made through email/WhatsApp/over phones in urgent requirement.
8. Normal response time for repair is 24 hours from the actual time of reporting the problem to the vendor of AMC, failure of which will strictly be followed as per response time table given bellow:

	Period	Penalty
Response Time	Above 24 hours and below 48 hours.	Warning but no penalty
	Above 48 hours and below 96 hours	A penalty of 2% of the contract amount per system
	Above 96 hours	A penalty of 5% of the contract amount per system

9. The UPS(uninterrupted power supply) and its batteries will be covered under onsite comprehensive Annual Maintenance, replacement of parts, shifting of components will have to be carried out.
10. The replacement of any parts of the UPS items, whenever required, must be carried out by the vendor with new, standard and genuine items of same specification and warranty. In case where items are UN-serviceable and such items of the equipment needs replacement, the bidder shall replace such items with new ones promptly at no extra cost to the court.
11. All repair/replacement and serving of the equipment must be carried in the premises of the concerned court complex.
12. No transportation cost regarding any maintenance purpose will be borne by the office of the undersigned.
13. Taxes(at source) will be deducted as per rules as applicable.
14. The stationer should submit proper documents by mentioning yearly turnover of the company/firm and yearly turnover should be minimum 5 lakhs.
15. Quarterly payments towards AMC shall be only after obtaining certificate from the System Assistant of this office to the effect that service of the service provider during quarter was satisfactory.
16. AMC will be terminated by the office if service given by the service provider is found not satisfactory. The decision taken by the office in this regards shall be final and binding.
17. The Tender bid should reach this office positively on or before 16.01.2026 at 3:30 PM. **Tenders will be opened, if possible on 16.01.2026 at 4:30 PM where tenderer or his authorized representative may remain present.**

18. The following document should be accompanied with tender : (a) up-to-date trade license (b) pan card (c) VAT/GST clearance certificate (d) yearly turnover certificate (e) undertaken regarding acceptance of terms and conditions (f) satisfactory Service provided certificate from any Department/Government/Organisation/office of similar works related AMC during the period not more than 2 years preceding has to be submitted.
19. Incomplete tender will be rejected summarily.
20. Any increase or decrease in quantity will be on PRO-RATA basis. However O/o the Additional District & Sessions Judge, South Tripura, Sabroom shall place the order for required additional quantity as and when required by giving a written request to the vendor.
21. Any dispute / problem arisen in connection with AMC, the decision of the O/o the Additional District & Sessions Judge, South Tripura, Sabroom shall be final and binding.
22. The undersigned reserves the right to accept or reject the tendered rate without assigning any reason.
23. The successful tenderer shall have to execute an agreement with the department on certain terms and conditions as and when required.
24. Details information, if any required, may be obtained from the office during office hours on working days. Above mentioned hardware items may also be surveyed by vendor representative in presence of System Officer/ System Assistant / System Administrator of this establishment.

RUPASREE DEB
Digitally signed by RUPASREE DEB
Date: 2026.01.06 17:20:24 +05'30'

(Rupasree Deb)
I/C **SDJM-cum-Civil Judge(Jr. Div),**
Sabroom, South Tripura,
(Head of Office).

Copy to :

1.The System Assistant, O/o the Additional District & Sessions Judge,Sabroom South Tripura District, Sabroom with a direction to upload the Notice inviting Quotation in the Official website.

2. The Account Section/ Nazarat Section of this establishment.

3. NOTICE BOARD, O/o the Additional District & Sessions Judge,Sabroom South Tripura.

RUPASREE DEB
Digitally signed by RUPASREE DEB
Date: 2026.01.06 17:21:07 +05'30'

I/C **SDJM-cum-Civil Judge(Jr. Div),**
Sabroom, South Tripura,
(Head of Office).