

OFFICE OF THE DISTRICT & SESSIONS JUDGE
SOUTH TRIPURA DISTRICT :: BELONIA

No.F.71-DJ/S/BLN/AMC/2019/ 732-35

Dated, Belonia
The 5th Feb, 2019

NOTICE INVITING QUOTATION.

Sealed quotations are invited from the reputed and experienced Service providers/ firms for Comprehensive Annual Maintenance Contract for LAN items installed at Belonia Court Complex for a period of one year as per terms & conditions mentioned herein below:

The details of LAN items with specification and terms & conditions for which AMC will be required are as follows:

Terms & Conditions:

1. Description about LAN items :

1	Name of the items	Make	Qty	Reamrks
2	HP A3100-8 EI Switch	HP	1	Functional
3	HP 3100-24 V2 EI Switch	HP	1	Functional
4	24 port Switch -DX5026PG	DAX	2	Functional
5	Information Outlet (I/O box)	-	48	Functional
6	Patch Panel	-	4	Functional
7	Patch cord 3 feet	-	48	Functional
8	Patch cord 10 feet	-	48	Functional
9	Lan cable laying	-	2265 mtr (apx)	Functional

2. The contract will be for 01 (one) year from the date of acceptance of the agreement of the contract by the service provider (quotationer) and the agreement will be after observing official procedure and obtaining administrative approval from the concerned authority.
3. Amount as quoted in AMC for each item shall be inclusive of all taxes.
4. No over writing in the figure of quoted rate is to be entertained.
5. Soon after the problem is reported, the corrective measures shall be taken immediately and not later than 24 hours by the service provider.
6. Service support of service provider shall be during office hours (10.00 am to 05.30 pm) on working days. Service provider shall attend in the location from where complain received and hardware is installed.
7. Minor problem should be rectified within the same day on which it is reported. The reporting will be made through email/fax/over phones in urgent requirement.

8. Normal response time for repair is 24 hours from the actual time of reporting the problem to the Vendor of AMC, failure of which will strictly be followed as per response time table given below:

	Period	Penalty
Response Time	Above 24 hours & below 48 hours	Warning but no penalty
	Above 48 hours & below 96 hours	A penalty of 2% of the contract amount per system
	Above 96 hours	A penalty of 5% of the contract amount per system

9. The LAN items will be covered under onsite Comprehensive Annual Maintenance, replacement of parts, shifting of components will have to be carried out.
10. The replacement of any part of the LAN items, whenever required, must be carried out by the vendor with new, standard and genuine items of same specification and warranty. In case where items are unserviceable and such items of the equipment need replacement, the bidder shall replace such items with new ones promptly at no extra cost to the Court.
11. All repair / replacement and serving of the equipment's must be carried in the premises of the concerned Court Complexes.
12. No transportation cost regarding any maintenance purpose will be borne by the Office of the undersigned.
13. Taxes (at source) will be deducted as per rules as applicable.
14. Quarterly Payment towards AMC shall be only after obtaining certificate from the Nodal Officer of this Office to the effect that service of the service provider during quarter was satisfactory.
15. AMC will be terminated by the office if service given by the service provider is found not satisfactory. The decision taken by the office in this regards shall be final and binding.
16. The quotation should reach this office positively on or before 25.02.2019 at 3.00 p.m. Tenders/ quotations will be opened, if possible on 25.02.2019 at 04.30 p.m. on the same where tenderer or his authorized representative may remain present.
17. The following document should be accompanied with tender : (a) Upto date Trade License (b) undertaken regarding acceptance of terms and condition.
18. Incomplete tender will be rejected summarily.

19. Any dispute / problem arisen in connection with AMC, the decision of the District & Sessions Judge, South Tripura District, Belonia shall be final and binding.
20. The undersigned reserves the right to accept or reject the tendered rate without assigning any reason.
21. The successful tenderer shall have to execute an Agreement with the department on certain terms and condition as and when required.
22. Details information, if any required, may be obtained from the office during office hours on working days.

12.08.02
2019.

(V.P. Debbarma)
Chief Judicial Magistrate
-cum-Civil Judge (Sr. Div),
South Tripura District, Belonia
(Nodal Officer, eCourts Project)

Copy to :

- ✓ 1. The System Officer, O/o the District & Sessions Judge, South Tripura District, Belonia with a direction to upload the Notice inviting Quotation in the Official website.
2. The Account Section/ Nazarat Section of this establishment.
3. NOTICE BOARD, O/o the District & Sessions Judge, South Tripura District, Belonia.

12.05.02
2019.

Chief Judicial Magistrate
-cum-Civil Judge (Sr. Div),
South Tripura District, Belonia
(Nodal Officer, eCourts Project)