

Complaint No.LA/COM/2954/2021 (T-7)
Shri Nagesh K. Nimkar

Hearing on 21.11.2023

Present : (1) Complainant Shri Nagesh Nimkar; (2) Dr. Pooja Singh, Deputy Director of Health Services, Mumbai

A report has been submitted by the Commissionerate of Health Services dated 20.11.2023. It is stated that the Doctors are being trained to ensure how registration is to be made on the present application. Secondly, the Commissioner has informed all the hospitals to display the rates charged by them, which is mandatory as per the Maharashtra Nursing Home Registration Act. Considerable progress has been made in this regard.

2. Initially, I was informed that this procedure of display of rates charged by the hospitals would be implemented in Bombay, Thane and Pune. Thereafter, however, the Commissionerate Office has decided to make it applicable all over the Maharashtra. I am informed that by January 2024, the rate of all hospitals would be displayed in the hospital premises. I am informed that the Act, however, doesn't give permission to display the same online. The Government of Maharashtra can consider whether the suitable amendment can be made in the Act for giving permission for display of the rates online. The Hon'ble Minister shall consider this suggestion and submit a report. Schedule – III of the Maharashtra Nursing Home Registration Act as per Rule 11Q gives the list of charges to be displayed in the Nursing Home. The Commissioner shall ensure that all hospitals in the Maharashtra shall comply with this Rule.

I am informed that so far as displaying of charges in all hospitals are concerned, already an app has been prepared by the New York based company viz., Vital Strategies. The Hon'ble Minister shall be informed about the said application and taking into consideration the said application, make suitable amendments in the Act and introduce it to give effect. Report to be filed within four weeks.

3. Issue notice to the Health Ministry.
4. Adjourned to 26.02.2024 at 11.15 a.m.

(Justice V. M. Kanade)
Lokayukta
21.11.2023