

File No. 1-14002/7/2022-AIC
Government of India
Ministry of Social Justice and Empowerment Department of Empowerment of
Persons with Disabilities
(Divyangjan)

5th Floor, Pt. Deendayal Antyodaya Bhawan,
CGO Complex, New Delhi-110003
Date: 07.07.2025

OFFICE MEMORANDUM

Subject: List of Empanelled Web Accessibility Auditors with Department of Empowerment of Persons with Disabilities, Ministry of Social Justice & Empowerment, Govt. of India.

The undersigned is directed to say that 10 Web Accessibility Auditors were empanelled by the Department of Empowerment of Persons with Disabilities vide office memorandum of even number dated 04.02.2025. In addition to the above, the following agencies have also been empanelled as Web Accessibility Auditors by the Department for a period of **05 years w.e.f from 07.07.2025.**

SL NO.	Name of the Organization	Email	Address	Phone No.
1	Samarthyam (Centre For Universal Accessibility)	samarthya mindia@g ma il.com	B-175 (G.F.), Mansarovar Garden, New Delhi-110015, India	+91-9810558321. 9811133547, +91-11-35972250
2	Sakshi Infotech Solutions LLP	info@saks hiinfotech.c o m	401 Anand Ashram, 14 Road, Near Khar Gymkhana, Khar(W) Mumbai-400052 Maharashtra	+91-9821110939, 022-44588532
3	Pivotal Accessibility Pvt. Ltd.	ajay@pivotal accessibili ty.com	B-1/401, Janakpuri, New Delhi, Delhi, India, 110058	+91-9971061193
4	Information Technology Quality Certification and Research (ITOCR)	info@itqer. com	C-202, Infotech Park, Tower no-8, CBD Belapur, Navi Mumbai-400614 Maharashtra, India	+91-22-40129669/2756-6409/2756-6410

2 It may be noted that the aforementioned empanelled auditors may be chosen by the concerned Departments/Organisations/end-users for their work/tasks as per their own

discretion and responsibility. All the specific terms and conditions regarding hiring of the empanelled auditors, assignment of work/tasks, etc, are to be worked out between the service seekers and service providers as per the extant law and rules in force and other mandatory provisions.

3. The empanelment is subject to the following terms and conditions:-

1 Scope of Work:

The empanelled access auditors in the web accessibility with the Department of Empowerment of Persons with Disabilities (DEPWD) shall have the responsibility to assess and evaluate the accessibility of web applications for persons with disabilities. The scope of work for empanelled access auditors includes:

- i. Accessibility audits of websites, including but not limited to their designing, ease of navigation, usage of visual indicators, contrast and color, availability of text alternatives for image for screen readers etc, to ensure compliance with accessibility standards and guidelines notified under Rule 15 of the RPWD Rules.
- ii. Documenting and reporting on the status of accessibility features on various web applications.
- iii. Providing detailed reports highlighting areas of non-compliance and suggesting corrective measures
- iv. Jointly with DEPWD conduct training sessions or workshops for stakeholders involved in design, construction and maintenance of web applications to raise awareness about accessibility requirements.
- v. Monitoring and evaluating the implementation of recommended measures to ensure that they are effectively incorporated and continue to meet web accessibility standards.
- vi. Staying updated on changes in web accessibility standards and regulations through continuous professional development.

It is important for empanelled access auditors to work closely with the DEPWD and other relevant stakeholders to contribute to the creation of more inclusive and accessible environment for PwDs. The scope of work may vary based on the specific needs and priorities outlined by the Department and the applicable legal framework.

II Discretion of DEPWD:

DEPWD, in its sole discretion and without incurring any obligation or liability, reserves the right at any time to cancel the empanelment of the organization/individuals as web accessibility auditors if the work and information submitted is found to be unsatisfactory.

4. This issues with the approval of competent authority.



(Ram Charan Meena)

Under Secretary to Govt. of India

To: All empanelled Web Accessibility Auditors (as listed above)

Copy to, for information and necessary action:

1. The Secretaries of all Ministries/Departments
2. The Chief Secretaries of all States/UT Governments
3. Sr.PPS to the Secretary, DEPWD
4. Sr.PPS to AS(MKN), DEPWD
5. NIC for uploading on DEPWD website
6. Media Cell for uploading on social platform.