

REPORT ON NON-NEGOTIABLE ACCESSIBLE STANDARDS BY THE SUB-GROUP ON BUILT ENVIRONMENT

[In pursuance to Secretary, D/o Empowerment of Persons with Disabilities OM No. 30-07/2005-DD-III (E32538) dated 09/12/2024 creating sector-wise sub-groups for implementation of judgment dated 08/11/2024 of the Hon'ble Supreme Court in WP(C) 243 of 2005 and WP(C) 228 of 2006 [Shri Rajive Raturi Vs Union of India & Ors]

PREFACE

That Hon'ble Supreme Court in WP(C) 243 of 2005 and WP(C) 228 of 2006 [Shri Rajive Raturi Vs Union of India & Ors] directed to delineate Non-negotiable rules, as required by Section 40, within the period of three months from the date of its judgment. This exercise may involve segregating the non-negotiable rules from the expansive guidelines already prescribed in Rule 15. The Union Government must conduct the exercise in consultation with all stakeholders, and NALSAR-CDS is directed to be involved in the process. It is clarified that progressive compliance with the standards listed in the existing Rule 15(1) and the progress towards the targets of the Accessible India Campaign must continue unabated. However, in addition, a baseline of non-negotiable rules must be prescribed in Rule 15. The Hon'ble Supreme Court in para 72 the aforesaid judgment citing the difference in the requirements stipulated in HG 2021 and the standards of the Ministry of Civil Aviation particularly with reference to the standards required for accessible toilets, also observed that several of the sectoral guidelines contain different standards for the same or similar accessibility requirements and allegedly contain technical errors.

2. In pursuance to the above directions of the Hon'ble SC, the D/o Empowerment of Persons with Disabilities, M/o SJ&E vide Office Memorandum dated 09/12/2024 created a Sub-Group on 'Built-up Environment' with the following members.

1	Shri Praveen Prakash Ambashta, Dy. CCPD (O/o the CCPD. DEPwD)	-	Nodal Officer, DEPwD
2	Prof. Amita Dhanda (Professor Emerita, NALSAR University of Law)	-	Member
3	Dr. Anjlee Agarwal (Accessibility Specialist & Co-Founder, Samarthyam Centre for Universal Accessibility)	-	Member (Group Facilitator)
4	Advocate Subhash Chandra Vashishth (Accessible Expert: Director, CABE Foundation)	-	Member (Group Facilitator)
	Representatives of the Ministries/Departments		
5	Ministry of Road, Transport & Highways	-	Member
6	Ministry of Civil Aviation	-	Member
7	Ministry of Ports & Shipping	-	Member

8	Ministry of Tourism	-	Member
9	Ministry of Home Affairs	-	Member
10	Department of Rural Development	-	Member
11	Prof. Tarush Candra (Profesor, Malaviya National Institute of Technology (MNIT), Jaipur)	-	Member
12	AR. Professor Jayashree Deshpande (Director, COA)	-	Member
13	Prof. Gaurav Raheja (Professor, Department of Architecture & Planning, IIT, Roorkee)	-	Member
14	Ms. Rama Chari (Director, DEOC)	-	Member

The Sub-Group had its first meeting under the Chairmanship of the Secretary, D/o EPwDs and on 23/12/2024 followed by meetings by Secretary/Joint Secretary, D/o EPwDs held between with the nodal officer of the Ministries/Departments and group /facilitators on 19/01/2025, 25/01/2025, 09/02/2025, 12/02/2025, 12/03/2025, 20/04/2025, 29/04/2025, and 01/05/2025. Prof. Amit Dhanda, CDS NALSAR also participated in the last two meetings of the Core Group on 29/04/2025 and 01/05/2025. There were group discussions held with the Core-group members and extended group members through the WhatsApp group to reach out to all.

The Core-group on Built-up Environment had a physical meeting at Nirman Bhawan, New Delhi on 14/02/2025.

Based on the extensive discussion with stakeholders including representative of CDS, NALSAR, a report of the Sub-Group with clearly defined non-negotiable accessibility standards is being submitted for consideration of the Central Government.

I. Preamble

This compilation of Non-negotiable accessibility standards vis-à-vis the Built Environment has been prepared in pursuance to the directions of the Hon'ble Supreme Court Order dated 08.11.2024 in WP (C) Nos. 243 of 2005 and 228 of 2006 Rajive Raturi Vs. Union of India. The Hon'ble Court while observing that several of the existing accessibility standards and guidelines prescribed in Rule 15 appear to be recommendatory guidelines, held the Rule 15(1) as ultra vires the scheme and legislative intent of the RPwd Act, 2016, which creates a mechanism for Non-negotiable compliance. The Hon'ble Court mandated the Union Government to delineate Non-negotiable rules by segregating the non-negotiable rules from the expansive guidelines already prescribed in Rule 15, as envisaged by Section 40 of the Act within a period of three months from the date of this Judgment. The Hon'ble Court also observed that ***“...several of these guidelines contain different standards for the same or similar accessibility requirements and allegedly contain technical errors. For instance, with regard to “accessible toilets”, almost all the guidelines contain different requirements. For instance, there is a difference in the requirements stipulated in HG 2021 and Accessibility Standards and Guidelines for Civil Aviation with regard to accessible toilets. It is difficult to fathom, therefore, which of the two requirements is “mandatory” to follow.”***

In order to achieve the above mentioned mandate with uniform and universally applicable standards with respect to the Built Environment, these Rules aim to integrate the following national codes as revised from time to time, instead of laying down a separate set of accessibility standards:

- a) The National Building Code of India (NBC), Bureau of Indian Standards
- b) The Indian Road Congress (IRC)



भारत का राजपत्र
[The Gazette of India]
असाधारण

EXTRAORDINARY

भाग II – खण्ड – 3 उप) खण्ड-ii(
PART II – Section 3 – Sub-section (ii)
प्राधिकार से प्रकाशित
PUBLISHED BY AUTHORITY

सं _____ नई दिल्ली, _____
No. _____ NEW DELHI, _____

Ministry of Social Justice and Empowerment
Department of Empowerment of Persons with Disabilities (Divyangjan)
New Delhi, the _____, 2024

G.S.R. _____ - Whereas the Rights of Persons with Disabilities Rules, 2017 was published as required by sub-sections (1) and (2) of section 100 of the Rights of Persons with Disabilities Act, 2016 (49 of 2016) in the Gazette of India, Extraordinary, Part-II, Section 3, Sub-section (i) vide number G.S.R. 591 (E), dated the 15th June, 2017;

And whereas through various amendments to these Rules, the sectoral accessibility standards were incorporated in the RPwD Rules, 2017 under Rule 15 (1) from (d) to (p);

And whereas the Hon'ble Supreme Court of India in WP(C) 243 of 2005 and WP(C) 228 of 2006 [Shri Rajive Raturi Vs Union of India & Ors] held that the Rule 15 (1) appear to be recommendatory guidelines and as such is ultra vires the scheme and legislative intent of the RPwD Act, 2016 which creates a mechanism of mandatory compliance. The Hon'ble Court directed the Union Government to delineate Non-negotiable rules, as required by Section 40, within the period of three months from the date of its judgment.

Now, therefore, in exercise of powers conferred by sub-sections (1) and (2) of section 100 of the Rights of Persons with Disabilities Act, 2016 (49 of 2016) and the mandate of Section 40 of the Act, the Central Government hereby makes the following rules, namely:-

(1) These rules may be called the Rights of Persons with Disabilities (Amendment) Rules on Non-Negotiable Accessibility Standards in Buildings and Built Environment, 2025.

(2) They shall come into force from the date of their publication in the Official Gazette.

2. In the Rights of Persons with Disabilities Rules, 2017, the following shall be inserted between Rule 15 (1) (a) and 15 (1) (b), namely:-

(aa) Non-negotiable Accessibility Standards for Building and Built Environment

1. Definitions – Definition of Terms in the RPwD Act, 2016 shall operate for these Rules.

(a) **Non-negotiable Standards** shall mean those standards which come into effect from the date of notification of the rules, non-compliance with which shall be liable to be penalized, as per the provisions of the RPwD Act, 2016 by-

- (i) not granting permission to build any structure/building;
- (ii) not issuing a certificate of completion;
- (iii) not allowing occupation of a building; and
- (iv) imposition of fines.

(b) **Public buildings** will mean and include all spaces defined as “public building” in Section 2 (w), and any building used for providing public facilities and services, as defined under Section 2 (x) of the RPwD Act, 2016. The relevant sub-sections of the RPwD Act, 2016, are quoted as under

2 (w) “public building” means a Government or private building, used or accessed by the public at large, including a building used for educational or vocational purposes, workplace, commercial activities, public utilities, religious, cultural, leisure or recreational activities, medical or health services, law enforcement agencies, reformatories or judicial foras, railway stations or platforms, roadways bus stands or terminus, airports or waterways;

2 (x) “public facilities and services” includes all forms of delivery of services to the public at large, including housing, educational and vocational trainings, employment and career advancement, shopping or marketing, religious, cultural, leisure or recreational, medical, health and rehabilitation, banking, finance and

insurance, communication, postal and information, access to justice, public utilities, transportation;

(c) **Universal access** is described as unimpeded access for people of all ages, and abilities, which should be incorporated into project design for new facilities and reviewed for existing facilities.

(d) **Universal design** means a design which can be used by all people, to the greatest extent possible, without the need for adaptation and which aim to ensure that anyone, including future generations, regardless of age, gender, capacities or cultural background, can enjoy equal opportunities to participate in social, economic, cultural and leisure activities.

2. General:

(1) The non-negotiable accessibility standards are from the National Building Code (NBC) of India and Indian Road Congress (IRC) as modified from time to time, and as specified in the Schedule to these Rules.

(2) These Rules shall be applied to all sectors and no separate rules contradicting the framework laid down here shall be framed by any establishment. However, there shall be no prohibition of prescribing any additional specifications required by any sector. For example a larger lifts in hospitals for carrying the Stretchers.

(3) **Scope and Applicability** – These standards shall be applicable to all structures and public buildings covered within the scope of Section 44 and 45 of the RPwD Act, 2016, and to the buildings and structures providing public facilities and services covered within the scope of Section 46, including to all temporary structures and areas within a group housing whether built/operated by a government or a private establishment, to the extent they are covered within the definition of “public building” and any building used for providing public facilities and services, as defined under “public facilities and services” in Section 2 (w) and (x) respectively, of the RPwD Act, 2016. These Rules shall be applicable on all buildings and built environment owned or controlled by establishments within the Central Government, the state governments, the local bodies as well as private establishments.

(4) **Dissemination of accessibility information** - The owners, regulators, operators or users of all public buildings and built environment shall provide clear information about accessibility of the space at each stage through their website as well as physically on this site.

(5) **Process to be followed for Permission/Sanction for Construction of New Buildings-** Authorities empowered to grant permission to build any structure, shall do so only if the building plan adheres to these rules.

(6) **Process to be followed before issue of the Completion Certificate** - The Central Government, the state governments and the local bodies shall ensure that an accessibility audit is conducted and a certificate is obtained from a competent authority, with representation from members of the community of persons with disabilities and accessibility experts, before issue of the Completion Certificate.

(7) These Rules shall come into force with immediate effect with respect to all public Building and Built Environments, whether owned, on rent or lease basis, for which—

- (i) the certificate of completion has not yet been issued, or
- (ii) the certificate of completion has been issued but has not yet been occupied/whether or not the Occupation Certificate for the same is issued.

(8) The establishments concerned having the control of a public building or built environment shall, within 3 months of the notification of these Rules, provide for a clear structure of accountability for compliance with the non-negotiable accessibility standards to enable appropriate governments to enforce the statutory consequences.

(9) These standards shall be reviewed every three (03) years to account for latest technological advancement in the sector.

3. Accessibility Compliance

3.1 Non-negotiable standards are applicable to the following:

- a) All new constructions
- b) Extensions of old buildings (new construction of Annex Buildings)
- c) Alterations or Modification
- d) Retrofitting of existing buildings

3.2 Non-negotiable standards shall apply to all building typologies, the description whereof is illustrative and not exhaustive, and shall include, but not be limited to, the following, namely:-

- a) **Residential** buildings including— (i) all residential or housing complexes or buildings, whether single-storeyed or multi-storeyed;
(ii) ground plus floor buildings (with access to upper floors by means of lift or ramp), including ground plus one floor buildings;
- b) **Commercial** buildings, including buildings or premises used for commercial purposes, including but not limited to office buildings, retail shops, shopping malls, markets, banks, financial institutions, automated teller machines (ATMs), restaurants, cafés, showrooms, exhibition halls, business centres, and any other buildings or facilities ancillary to commercial, financial, or business activities.
- c) **Hospitality** buildings including hotels, motels, guest houses, lodges, serviced apartments, resorts, boarding houses, dharamshalas, hostels intended for tourists or travellers, convention centres, banquet halls, and any other buildings or facilities ancillary to the provision of lodging, boarding, and related hospitality services;
- d) **Entertainment** places including buildings or premises primarily used for recreational, cultural, and leisure purposes, such as cinema halls, multiplexes, theatres, auditoriums, concert halls, amusement parks, **adventure parks**, theme parks, bowling alleys, gaming arcades, dance halls, nightclubs, exhibition halls for public shows, and any other facilities dedicated to providing entertainment or amusement services to the public.;
- e) **Industrial** buildings, including factory buildings, offices, manufacturing units, workshops, production floors, assembly lines, warehouses facilities, and ancillary office spaces;
- f) **Semi-public** buildings, including offices, private office not situated within private residences of business owners, institutions, social, cultural and religious institutions and spaces, community shelters, and short-term homes constructed during disasters and emergencies;

- g) **Judicial and legal** buildings, including court complexes at all levels (Supreme Court, High Courts, District Courts, and subordinate courts), tribunals, quasi-judicial bodies, courtrooms, chambers of judges and magistrates, administrative offices attached to courts, mediation centres, arbitration centres, legal aid centres, record rooms, witness waiting areas, custodial holding areas within court premises, and other facilities directly associated with the functioning of the judiciary;
- h) **Educational** buildings and facilities including buildings and premises of all types of educational institutions, such as schools, colleges, universities, technical institutions, vocational training centres, research institutes, coaching centres, early childhood care centres, skill development centres, and hostels and dormitories associated therewith, including libraries, auditoriums, laboratories, administrative offices, examination halls, recreational areas, playgrounds, and any other spaces ancillary to educational use;
- i) **Healthcare** building and facilities including hospitals, primary health centres, community health centres, sub-centres, clinics, nursing homes, diagnostic centres, dispensaries, rehabilitation centres, wellness centres, mobile health units, specialty and super-specialty hospitals, trauma care centres, emergency medical facilities, blood banks, medical laboratories, pharmacies, administrative offices attached thereto, and any other buildings or spaces ancillary to the provision of healthcare services;
- j) **Transportation** building and facilities, including pedestrian environments, roads, transportation hubs, elevated walkways, skywalks, bus stops, bus termini, railway stations including platforms, mass rapid transit (metro) stations, bus rapid transit (BRT) stations and/or stops, airports, jetties, harbours, and similar infrastructure;
- k) **Sports** building and facilities, including buildings or premises designed for sports and recreational activities, such as stadiums, sports arenas, sports complexes, multi-purpose sports halls, indoor and outdoor sports courts, swimming pools, gymnasiums, fitness centres, athletic tracks, playgrounds, racetracks, and any other facilities used for sports, physical training, or recreational sports activities or ancillary buildings to house athletes and sports staff;
- l) **Recreational** and green spaces, including parks, gardens, playgrounds, river fronts, lake fronts, waterfronts, and the like;
- m) **Environmentally sensitive areas**, including sanctuaries, national parks, biodiversity parks, zoos, and aquariums etc;
- n) **Special development zones**, including aero-cities, integrated industrial townships, hi-tech townships, free trade zones, theme-based development areas, and coastal regulation zones; and
- o) **Heritage and conservation areas**, including heritage buildings or structures or sites, ticketed monuments or sites, heritage zones, and heritage villages.

Schedule

Sl. No.	NON-NEGOTIABLE STANDARDS	REFERENCE
A	Buildings Key Accessibility Issues	*NBC. Table 7 Key Accessibility Issues (Clause 13.3.3) *NBC. Table 8 Minimum Accessibility Provisions in Different Building Occupancies (Clause 13.5)
A1	Pedestrian Access Into Site;	*IRC: SP:117. 3.2.20 Railings and Bollards
A2	Designated Vehicular Parking Near The Main Entrance; <ul style="list-style-type: none"> Designated Accessible Parking Space for Cars and Adapted Two wheelers 	*IRC: SP:117. 3.2.16 Accessible Parking *IRC: 103. 6.11 On-Street Parking *NBC. B-3
A3	Accessible Path To The Entrance Tactile Guiding Surface Indicators (TGSI)	*NBC. B-2.2 Walkways and Pathways *NBC. B-2.3 Kerb ramp/Dropped kerb *NBC. B-2.4 Levels, Grooves, Gratings and Manholes *NBC. B-2.5 Tactile Ground Surface Indicators (TGSI) —Tactile Guiding and Warning Blocks *NBC. B-2.6 Barriers And Hazards *NBC. B-4 Approach To The Building *NBC. B-5 Access at entrance and within the building
A4	Appropriate External Lighting	*NBC. B-2.7 Lighting for Walkways
A5	Accessible External Furniture (Light poles, Seats, Bins, etc.)	*IRC: SP:117 *IRC: 103
A6	Accessible Information at the entrance to the site	*IRC: SP 117. 3.2.21 Wayfinding & Signage

A7	Suitable Drop-Off Point near main entrance	*NBC. B-4 Approach To The Building
A8	Reduced Travelling Distances	*NBC. B-5 Access at entrance and within the building
A9	Level Entrances and Exits Level Changes Ramps Stairs Lifts Escalators And Moving Walks Vertical And Inclined Lifting Platforms	*NBC. B-4 Approach To The Building *NBC. B-6 Level Changes *NBC. B-6.2 Note: 6.1.20.2 Internal ramps shall be avoided. Where unavoidable shall meet 1:15 maximum gradient. *NBC. B-6.3 *NBC. B-6.4 *NBC. B-6.6 *NBC. B-6.5
A10	Simple And Logical Layouts;	Building layouts that are clear, intuitive, and easy to navigate, ensuring that persons with disabilities can independently and safely access all areas. Key principles include: <ul style="list-style-type: none"> • Clear Pathways: Wide, unobstructed routes to accommodate mobility aids. • Logical Flow: Spaces arranged in a coherent sequence, with similar functions grouped together. • Wayfinding: Prominent signage with visual and tactile elements (e.g., Braille) placed at accessible heights. • Avoiding Complex Layouts: Simple floor plans that prevent confusion, especially for those with cognitive or visual impairments. • Accessible Vertical Movement: Ramps and elevators located at logical points, clearly marked for easy use.
A11	Unobstructed Level Circulation;	*NBC. B-2.6 Barriers and Hazards
A12	Easy Access To Information Desks,	*NBC. B-1.1.1.3 *NBC. B-8.3 Seating at Desks, Tables, etc. *NBC. B-10 Reception Areas, Counters, Desks and Ticket Offices
A14	Intuitive, Obvious And Accessible Means of Egress;	*NBC. B-23 Emergency Evacuation In Buildings
A16	Safe stairs that are easy to use, and facilitate safe assisted evacuation/rescue in emergencies;	*NBC. 12.18 Staircase/Exit Requirements *NBC. B-6.3 Stairs

A17	Slip-Resistant Walking Surfaces;	<p>Slip-resistant walking surfaces shall refer to flooring, paving, or any walking surfaces designed, constructed, or treated to reduce the risk of slipping, particularly in wet or slippery conditions. These surfaces shall have a texture, material composition, or treatment that provides sufficient friction to prevent accidental slipping, ensuring safe mobility for all individuals, including persons with disabilities or limited mobility. The static coefficient of friction (SCOF) of such surfaces shall be measured in accordance with Indian Standard IS 13801: 1993 (as updated), and must meet the following minimum requirements:</p> <p>Following Minimum SCOF shall be ensured- For Flat walking surface in dry condition: 0.5 For Flat walking surface in wet Condition: 0.6. For Steps, Floors and lifts and lifting platforms- 0.6 For Ramps & inclined surfaces: 0.8.</p> <p>Such surfaces may include, but are not limited to, non-slip tiles, textured concrete, rubberized flooring, and other materials designed to enhance traction.</p>
A18	Wide Door Openings and Easy Door Operation, and Windows	<p>*NBC. B-5.3 Doors *NBC. B-5.4 Windows</p>
A19	Sufficient space around doors that makes it possible to open and close them when seated in a wheelchair;	*NBC. B-5.3 Doors
A20	Adequate Maneuvering Space;	*NBC. B-5.3 Doors
A21	Adequate Height, Location And Easy Operation Of Controls And Switches;	*NBC. B-7 Operating Controls And Devices
A22	Good Lighting;	*NBC. B-22 Lighting
A23	Good Visual Contrast Of Walls, Floors, Doors And Signage;	<p>*NBC. B-24 Orientation And Information, Signage, Graphical Symbols And Visual Contrast B-24.3 Visual Contrast</p>
A24	Good Signage;	*NBC. B-24 Orientation And Information, Signage, Graphical Symbols And Visual Contrast
A25	Important Information Communicated Via Two Senses Or More (Tactile, Audible And Visual);	<p>*NBC.B-24 Orientation And Information, Signage, Graphical Symbols And Visual Contrast *NBC.B-24.1.2 Principle of Two Senses *NBC.B-24.1.3 Audible Information</p>

A26	Good Acoustics; Hearing Enhancement Systems;	*NBC.B-21 Acoustic Environment
A27	Drinking Water Facility	*NBC. B-7.11
A28	Handrails And Grab Bars	*NBC. B-5.5 Handrails And Grab Bars
A29	Security Access Systems	*NBC.B-7.10
A31	Seating Spaces	*NBC.B-8
A32	Toilet Rooms And Sanitary Rooms	*NBC. B-9 All Gender Accessible Toilet on the ground floor and accessible toilet (Right Hand Side [RHS] and [LHS] use alternatively to be provided on upper floors).
A33	Reception Areas, Counters, Desks And Ticket Offices	*NBC.B-10
A34	Cloakroom	*NBC.B-11
A35	Auditoriums, Concert Halls, Sports Arenas And Similar Seating	*NBC.B-12
A36	Conference Rooms And Meeting Rooms	*NBC.B-13
A37	Viewing Spaces In Assembly Areas	*NBC.B-14
A38	Bars, Pubs, Restaurants, etc.	*NBC.B-15
A39	Terraces, Verandahs And Balconies	*NBC.B-16
A40	Accessible Bedrooms In Non Domestic Buildings	*NBC.B-17
A41	Kitchen Areas	*NBC.B-18
A42	Storage Areas	*NBC.B-19
A43	Accessible Housing	*NBC.B-20
A44	Management and maintenance of the built environment.	*NBC.B-25

A45	Service Animal Reliving Area in Airports, Railway stations and Malls	*18. Service Animal/Pet Relief Area. https://www.civilaviation.gov.in/sites/default/files/migration/Accessibility%20Standards%20and%20Guidelines%20for%20Civil%20Aviation%20English%20(2)%20(1)_compressed.pdf
A46	Changing Places Toilets	Table 8, pg 57 and NBC B 9.14
A47	Emergency Evacuation	B-23, pg 126 Part 4. .Fire and Life Safety. NBC

S. No.	NON-NEGOTIABLE STANDARDS	REFERENCE
B	Bus Stops, Bus Terminus, Railway Stations including platforms, Airports, Harbour, and Jetties	NBC. Table 7 Key Accessibility Issues (Clause 13.3.3) NBC. Table 8 Minimum Accessibility Provisions in Different Building Occupancies (Clause 13.5)
B1	Pedestrian Access Into Site;	*IRC: SP: 117. 3.2.20 Railings and Bollards
B2	Designated Vehicular Parking Near The Main Entrance; <ul style="list-style-type: none"> Designated Accessible Parking Space 	*IRC: SP: 117. 3.2.16 Accessible Parking *IRC: 103. 6.11 On street parking *NBC. B-3
B3	Accessible Path To The Entrance	*NBC. B-2.2 Walkways and Pathways *NBC. B-2.3 Kerb ramp/Dropped kerb *NBC. B-2.4 Levels, Grooves, Gratings and Manholes *NBC. B-2.5 Tactile Ground Surface Indicators (TGSI) — Tactile Guiding and Warning Blocks *NBC. B-2.6 Barriers and Hazards *NBC. B-4 Approach To The Building *NBC. B-5 Access at entrance and within the building
B4	Appropriate External Lighting	*NBC. B-2.7 Lighting for Walkways
B5	Accessible External Furniture (Light poles, Seats, Bins, kiosks, etc.)	*IRC: SP:117 *IRC: 103
B6	Accessible Information at the entrance to the site	*IRC: SP 117 3.2.21 Wayfinding & Signage
B7	Suitable Drop-Off Point near main entrance	*NBC. B-4 Approach To The Building
B8	Reduced Travelling Distances	*NBC. B-5 Access At Entrance And Within The Building
B9	Level Entrances and Exits Level Changes Ramps Stairs Lifts	*NBC. B-4 Approach To The Building *NBC. B-6 Level Changes *NBC. B-6.2 *NBC. B-6.3 *NBC. B-6.4

	Escalators and Moving Walks Vertical and Inclined Lifting Platforms	*NBC. B-6.6 *NBC. B-6.5
B10	Simple And Logical Layouts;	
B11	Unobstructed Level Circulation;	*NBC. B-2.6 Barriers and Hazards
B12	Easy Access To Information Desks,	As in corresponding table A above.
B13	Intuitive, Obvious And Accessible Means Of Egress;	*NBC. B-23 Emergency Evacuation In Buildings
B14	Safe stairs that are easy to use, and facilitate safe assisted evacuation/rescue in emergencies;	*NBC. 12.18 Staircase/Exit Requirements *NBC. B-6.3 Stairs
B15	Slip-Resistant Walking Surfaces;	As in corresponding table A above.
B16	Wide Door Openings And Easy Door Operation, And Windows	*NBC. B-5.3 Doors *NBC. B-5.4 Windows
B17	Sufficient space around doors that makes it possible to open and close them when seated in a wheelchair;	*NBC. B-5.3 Doors
B18	Adequate Maneuvering Space;	*NBC. B-5.3 Doors
B19	Adequate height, location and easy operation of controls and switches;	*NBC. B-7 Operating Controls And Devices
B20	Good Lighting;	*NBC. B-22 Lighting
B21	Good Visual Contrast Of Walls, Floors, Doors And Signage;	*NBC. B-24 Orientation And Information, Signage, Graphical Symbols And Visual Contrast B-24.3 Visual Contrast
B22	Good Signage;	*NBC. B-24 Orientation And Information, Signage, Graphical Symbols And Visual Contrast
B23	Important Information Communicated Via Two Senses Or More (Tactile, Audible And Visual);	*NBC.B-24 Orientation And Information, Signage, Graphical Symbols And Visual Contrast *NBC.B-24.1.2 Principle of Two Senses *NBC.B-24.1.3 Audible Information
B24	Good Acoustics; Hearing Enhancement Systems;	*NBC.B-21 Acoustic Environment

B25	Drinking Water Facility	*NBC. B-7.11
B26	Handrails and Grab	*NBC. B-5.5 Handrails and Grab
B27	Security Access Systems	*NBC.B-7.10
B28	Seating Spaces	*NBC.B-8
B29	Toilet Rooms and Sanitary Rooms including changing station in accessible toilet	*NBC.B-9
B30	Reception Areas, Counters, Desks and Ticket Offices	*NBC.B-10
B31	Cloakroom	*NBC.B-11
B32	Bars, Pubs, Restaurants, etc.	*NBC.B-15
B33	Accessible Bedrooms In Non Domestic Buildings	*NBC.B-17
B24	Storage Areas	*NBC.B-19
B35	Management and maintenance of the built environment.	*NBC.B-25
B36	Service Animal Reliving Area	*18. Service Animal/Pet Relief Area. https://www.civilaviation.gov.in/sites/default/files/migration/Accessibility%20Standards%20and%20Guidelines%20for%20Civil%20Aviation%20English%20(2)%20(1)_compressed.pdf
B37	Emergency Evacuation	B-23, pg 126 Part 4. .Fire and Life Safety. NBC

S. NO	NON-NEGOTIABLE STANDARDS	REFERENCE
C	Amusement and Water Parks	NBC. Table 7 Key Accessibility Issues (Clause 13.3.3) NBC. Table 8 Minimum Accessibility Provisions in Different Building Occupancies (Clause 13.5)