**File No NF-12044/2/2025-ADMIN**
**राष्ट्रीय वित्तीय रिपोर्टिंग प्राधिकरण**
**National Financial Reporting Authority**
*****

**7वीं मंजिल, हिंदुस्तान टाइम्स हाउस,**
**कस्तूरबा गांधी मार्ग, नई दिल्ली**
**Dated: 13.11.2026**

## OFFICE ORDER

**Subject: Disposal of Public Grievances/handling of CPGRAMS portal and RTI applications in NFRA – Reg.**

In continuation of the office order of even number dated 06.11.2026 regarding designation of CPIOs and FAA in NFRA under RTI Act 2005, it is hereby conveyed that the designated CPIOs would also be responsible for handling the public grievances related to the matters they have been assigned vide aforementioned order. In cases where the required information is held by other officers or sections, the CPIO/ Grievance redressal officer (GRO) may seek their assistance for the timely and appropriate disposal of the RTI applications/ Public Grievances.

2. This order shall come into effect immediately and shall remain in force until further orders.

3. This issues with the approval of the competent authority.

(Amit Bansal)
General Manager/Nodal CPIO

To,

1. The Officers concerned
2. PS to Chairperson NFRA
3. PS to Ms Smita Jhingran, FTM, NFRA
4. PS to Sh P. Daniel, FTM NFRA
5. Nodal Officer, CPGRAM, NFRA
6. IT Team NFRA-for uploading this order under CPGRAMS tab on the NFRA's website.