

From,

Through E-mail

Director General,
Treasuries & Accounts Department,
Haryana, Chandigarh.

To,

General Manager,

1. State Bank of India, Local Head Office, Sec-17, Chandigarh
2. Punjab National Bank, PNB House, Sec-17, Chandigarh
3. Central Bank of India, Regional Office, SOC 58-59, Bank Square, Sector-17-B, Chandigarh.
4. Canara Bank (earlier syndicate Bank), Head Quarter, Karnal
5. Union Bank of India, Zonal Office, 1st floor, Shivalik Hotel, Sector-17-B, Chandigarh.
6. Bank of India, Regional Office, Sector-31-A, Chandigarh.

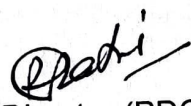
Memo No. -TA-HR(PDC)/2025/ 122-127 Dated:- 02-06-2025

Subject : Minutes of the meeting held on 27-05-2025 under the Chairmanship of the Chief Secretary, Haryana regarding shifting of Pension Payment Order (PPOs) from Banks to PDC/ Treasuries/Sub-Treasuries.

A meeting was held under the Chairmanship of the Chief Secretary Govt. of Haryana on dated 27-05-2025 at 11:00 a.m. at main Committee Room, 4th floor, Haryana Civil Secretariat, Chandigarh regarding shifting of PPOs from Banks to PDC /Treasuries/Sub-Treasuries. The minutes of meeting are enclosed herewith. Please send action taken report at the earliest.

This issues with the approval of competent authority.

DA:-as above


Joint Director (PDC),
for Director General,
Treasuries & Accounts Deptt.
Haryana, Chandigarh.

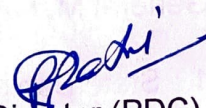
02/06/25

Endst. No.: -TA-HR/PDC/2025/128


Dated: 02-06-2025

A copy of above is forwarded to the Zonal Manager, Reserve Bank of India, Sector-17, Chandigarh for information and necessary action.

DA:-as above


Joint Director (PDC),
for Director General,
Treasuries & Accounts Deptt.
Haryana, Chandigarh

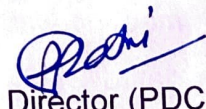
Endst. No.: -TA-HR/PDC/2025/129-132


Dated: 02-06-2025  02/06/25

A copy of above is forwarded to the following for information:-

1. Sh. M.K. Gupta, Joint Director (DMC), Treasuries & Accounts Deptt., Haryana, Chandigarh.
2. Sh. Rajesh Miglani, C.A.O, Finance Department (Pension Branch).
3. Sh. Prabhat Bisht, Joint Director (NIC), Haryana, Chandigarh.
4. All Treasury Officers in the State of Haryana.

DA:-as above


Joint Director (PDC),
for Director General,
Treasuries & Accounts Deptt.
Haryana, Chandigarh.

 02/06/25

Minutes of the meeting held on 27-05-2025 under the Chairmanship of the Chief Secretary, Haryana regarding shifting of Pension Payment Order (PPOs) from Banks to PDC/ Treasuries/Sub-Treasuries.

A meeting was held under the Chairmanship of the Chief Secretary Govt. of Haryana on dated 27-05-2025 at 11:00 a.m. at main Committee Room, 4th floor, Haryana Civil Secretariat, Chandigarh regarding shifting of PPOs from Banks to PDC /Treasuries/Sub-Treasuries. The list of participants is at Annexure "A".

The Director General, Treasuries & Accounts Department, Haryana, Chandigarh briefed the Agenda Items to the Chair and thereafter the detailed discussions were held on the agenda items :-

1. Shifting of PPOs from SBI & PNB:- It was conveyed by the Joint Director (PDC) that the e-pension system was started vide Govt. order dated 10-09-2012 for creation of database of pensioners in compliance of 13th Finance Commission Report. Further, the task of shifting of PPOs of State Government pensioners drawing pension from Banks to Treasury/Sub-treasury/PDC was started vide Govt. order dated 01/07/2014. The State Government vide its instruction dated 08-12-2017 decided to take option from the retirees who retired from service before 01.08.2012 regarding drawing his/her pension either from Bank or from the concerned Treasury under e-pension system. Hence, from 08-12-2017 the process of shifting PPOs from SBI & PNB is on option of pensioner/family pensioner. The base of this decision was that SBI & PNB are maintaining database of pensioners at their Central Pension Processing Cells (CPPCs) and they were agreed to share database with State Government.

Further, Joint Director (DMC) informed the house that the State Government has been facing several challenges, particularly concerning the management of the pensioners' database and associated administrative issues. Furthermore, pensioners currently outside the e-pension framework are not able to avail the comprehensive cashless Health facility (CCHF) and other benefits offered through the system.



In view of various difficulties being faced by the State Govt. related to database of pensioners and other issues, the Pension Disbursement Cell (T&A Deptt. Haryana) is of the view that the Govt. may review its earlier decision taken vide memo no. 2/32/2012-1 Pension (FD) dated 08-12-2017, so that all PPOs may be shifted to PDC/Treasuries/Sub-treasuries under e-pension system and these pensioners may get benefit of comprehensive cashless medical facilities and other facilities being provided by e-pension system.

Discussion/Decision Taken

On perusal of such issues, after detailed discussions, the Chief Secretary, Haryana has directed that :-

- i) State Bank of India and Punjab National Bank shall share district wise and branch wise data of both active and inactive pensioners currently lying with them to Pension Disbursement Cell (PDC), Treasuries & Accounts Department, Haryana, Panchkula till 02-06-2025 and the PDC will reconcile/update the record of pensioner's data with the existing figure with the department.
- ii) State Bank of India will provide the data of pensioners for Comprehensive Cashless Health Facility (CCHF) including PPO numbers, Aadhaar no., category (AIS/EX-MLA/SA/FP/Judges etc.) to Treasuries & Accounts Department, Haryana, Chandigarh till 02-06-2025.
- iii) Both SBI & PNB are also required to examine the issue to waive off the charges being claimed from Reserve Bank of India for pension transactions of Haryana and submit the reply to State Govt. upto 13-06-2025, so as Govt. may further take decision on transfer of all pending PPOs from SBI & PNB to the e-pension system of the State Government.

(Action taken by SBI, PNB and PDC)



2. Shifting of PPOs from Other Pension Disbursing Banks (UBI, CBI, BOI & Canara):- The Chief Secretary, Haryana has reviewed the current progress on the shifting of PPOs from banks other than SBI and PNB to Treasuries/Sub-Treasuries. The process of PPO transfer from the concerned banks began in financial year 2014-15. It has been observed that despite several review meetings, official reminders, and training programs, the pace of transfer remains unsatisfactory. A total of 7,381 PPOs are still pending with these banks as of April 2025. The delay is adversely affecting the integration of pensioners into the e-pension system, thereby depriving them of associated benefits.

Discussion/Decision Taken

- i) It has been directed that the all concerned Banks (Union Bank of India (UBI), Central Bank of India (CBI), Bank of India (BOI), and Canara Bank) will share the district-wise and branch-wise data of Active and Inactive pensioners currently lying with them to Pension Disbursement Cell (PDC), Treasuries & Accounts Department, Haryana, Panchkula upto 30-05-2025 and the PDC will reconcile/update the record of pensioner's data with the existing figure with the department.
 - ii) Further, the concerned Banks (UBI, CBI, BOI, Canara) are also required to transfer all the remaining PPOs to the respective Treasuries/Sub-treasuries within 15 days i.e upto 13-06-2025 and upon completion of the transfer process, each bank shall submit a certificate of compliance, confirming that all PPOs have been transferred in accordance with the State Government's directions.
(Action taken by UBI, CBI, BOI, Canara, PDC & Concerned Treasuries/Sub-treasuries)
- 3.** During further discussion, it was informed by Joint Director (PDC) that it has been noticed in many cases that the Banks do not follow the rules/instructions



issued by the State Govt. from time to time. This ultimately resulting into the excess/wrong payment to the pensioners/family pensioners.

On this issue, the Director General, Treasuries & Accounts Department, Haryana taken serious view and directed the Banks Authorities to follow the rules/instructions while making payments of pension and other benefits to the pensioners/family pensioners. Further, if there is any overpayment, the same may be deposited in receipt head of State Govt., in consultation with the concerned Treasury/PDC immediately.

(Action taken by all Pension Disbursing Banks)

The meeting ended with the vote of Thanks to the Chair and all participants.



Annexure "A" – List of participants

Govt of Haryana/T&A Deptt.

1. Sh. Anurag Rastogi, IAS, Chief Secretary to Government Haryana, Finance Department.
2. Sh. C.G. Rajini Kaanthan, IAS, Director General, Treasuries and Accounts Deptt. Haryana.
3. Sh. Mithlesh Kumar Gupta, Joint Director (DMC), Treasuries and Accounts Deptt. Haryana.
4. Sh. Rakesh Kumar Rathi, Joint Director (PDC), Treasuries and Accounts Deptt. Haryana.
5. Sh. Rajesh Miglani, Chief Accounts Officer, Finance Department (Pension).
6. Smt. Savita Rathi, Assistant Treasury Officer, Pension Disbursement Cell, Treasuries and Accounts Deptt. Haryana.
7. Sh. Lakhwinder Singh, SO(DMC), Treasuries and Accounts Deptt. Haryana.
8. Sh. Pawan Kumar, Programmer, Pension Disbursement Cell, Treasuries and Accounts Deptt. Haryana.
9. Sh. Amit Kumar, Data Entry Operator, Pension Disbursement Cell, Treasuries and Accounts Deptt. Haryana.
10. Smt. Deepika Negi, Data Entry Operator, Pension Disbursement Cell, Treasuries and Accounts Deptt. Haryana.

National Information Centre

11. Sh. Surjeet Singh, SIO (NIC), Haryana.
12. Sh. Parbhat Bisht, Joint Director (NIC), Haryana

Reserve Bank of India (RBI)

13. Sh. Navneet Singh Nagar, DGM, Reserve Bank of India, Sector 17, Chandigarh.
14. Sh. Vikram Dhanda, AGM, Reserve Bank of India, Sector 17, Chandigarh.
15. Ms. Bhawna Vaishnav, Manager, Reserve Bank of India, Sector 17, Chandigarh.

State Bank of India (SBI)

16. Sh. Sujit Kumar, GM, State Bank of India, Local Head Office, Chandigarh
17. Sh. Avtar Singh, Chief Manager, State Bank of India, Local Head Office, Chandigarh
18. Sh. Neha Prashar, AGM, State Bank of India, CPPC, Panchkula.
19. Sh. Umesh Danda, DM, State Bank of India, CPPC, Panchkula.



Punjab Nation Bank (PNB)

20. Sh. Sikander Pal, DGM, Punjab Nation Bank, Zonal Office, Sector 17, Chandigarh.
21. Sh. Vineet Aggarwal, CM, Punjab Nation Bank, CPPC, Sector 17, Chandigarh.

Bank of India (BOI)

22. Sh. Saurabh Prasad, Assistant General Manager, Bank of India, Sector 17, Chandigarh.
23. Sh. Abhishek Mehra, Nodel Officer, Bank of India, Sector 17, Chandigarh.

Union Bank of India (UBI)

24. Sh. Sachchida Nand Rai, AGM, Union Bank of India, Sector 17, Chandigarh.
25. Sh. Parveen Kaushik, CM, Union Bank of India, Sector 17, Chandigarh.

Canara Bank

26. Sh. C.V. Rambabu, DGM, Canara Bank, Karnal
27. Sh. Arul Kumar N, AGM, Canara Bank, Karnal.
28. Mohd. Shameem, Canara bank, Karnal.

Central Bank of India (CBI)

29. Sh. Anantpreet Singh, AGM, Central Bank of india, Sector 17-B, Chandigarh.
30. Sh. Prakul Verma, Manager, Central Bank of india, Sector 17-B, Chandigarh.

